VANZ

Water Quality Policy

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Veolia Australia and New Zealand (Veolia) is a leading environmental solutions organisation delivering Ecological Transformation outcomes. Veolia has capabilities across water and wastewater treatment, energy management, waste and resource recovery services including, large scale energy from waste facilities, industrial cleaning and facilities maintenance services.

Our goal is Ecological Transformation through the provision of comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Protecting public health and the environment in relation to drinking water systems and recycled water schemes under our control;
- Complying with all applicable legal and contractual obligations as well as management consistent with applicable standards and the Australian Drinking Water Guidelines, Australian Guidelines for Water Recycling, Drinking-Water Standards for New Zealand and relevant codes of practices;
- Striving to continually improve our performance and the quality of water we produce through knowledge application, research and development, and new technologies;
- Ensuring employees are correctly trained and treat public health and the environment as a priority;
- Adopting a risk-based management and multi-barrier approach incorporating incident preparedness and a response system to identify, eliminate or prevent potential threats to water quality;
- Promoting clear and targeted two way communication with, and education for, all stakeholders and the wider community in relation to water systems and schemes under our control.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.