

Papakura other water & wastewater service charges

2026 / 2027



Prices are effective from 1 July 2026. All prices include GST.

Customer charges are used to fund the supply of water and wastewater services, and the provision of maintenance and network improvements.

Administration

Additional copy of account	\$12.00
Account processing fee	No charge
Processing refunds	\$37.50
Special meter reading charge	\$37.50
Property transfer fee	\$90.00
Restriction charge	\$160.00
IGC Commissioner review fee (per hour)	On application
Administration (per hour)	\$57.50
Debt collection charge	Agency cost
Legal collection charge	Agency cost
Default interest on overdue amount	5% plus additional 1% per month
Postage charges - within NZ	\$3.20

Professional Services (per hour, one hour minimum)

Technician services charge	\$230.53
Engineer professional services charge	\$258.89
Senior Engineer/Manager professional services charge	\$291.64

Land Development and Subdivision

Development approval processing charge (per hour, two hour minimum)	\$258.89
Development construction and inspection charge (per hour)	\$258.89
Building over sewer application charge (minimum - additional charges may apply based on nature of application)	\$1,787.56
CCTV inspection of wastewater main (per inspection)	\$634.89
Wastewater main renewal (to facilitate building over sewer)	On application
New wastewater connection installation charge (installation by Veolia)	On application
Water network extension "hook-up" charge (including shutdown)	On application
Wastewater network extension "hook-up" charge	On application
Third party damage repair charge	Actual Cost + 15% + Administration (minimum of 2 Engineer hours)

Infrastructure Growth Charge (IGC)

IGCs are collected by Veolia on behalf of Watercare for contribution towards capital investment in bulk infrastructure managed by Watercare. The IGC is applicable to all new developments connecting to our networks, or to existing business customers that increase demand for water services and wastewater services.	\$29,348.46 (per Development Unit equivalent)
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Meters and Connections

Meter testing charges	
15 to 25mm (site test)	\$275.00
15 to 25mm (lab test)	\$600.00
Larger than 25mm	On application
Aborted test	\$150.00
Water meter connection charges (residential only without backflow prevention)*	
20mm water meter on existing service lead	\$988.71
20mm water meter and install new service lead	\$2,045.22
Urgent (24 hour) 20mm water meter installation	On application
Water meter relocation charges*	
15 to 25mm relocation along existing service lead	\$645.99
15 to 25mm new location on water main	On application
Water meter disconnection charge*	
15 to 25mm water meter disconnection charge	\$682.97
All other water meter connection installation, relocation and disconnection charges (including business customer connections with backflow prevention)	On application
*Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings, traffic management, arborist services, hindrance due to underground utility and/or above ground services/structures or extending the watermain.	

Backflow Prevention

Annual backflow prevention device testing (per device, per visit)	
Business hours	\$218.21
After hours	\$396.96
Repair of backflow prevention device	On application
New backflow prevention device for existing water meters	On application

Tanker Filling Stations

Tanker filling station annual fixed charge	\$2,869.96
Tanker filling station volumetric charge (per kL)	\$6.59

For more information on water and wastewater charges visit our website: anz.veolia.com/our-charges.