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| EPL No: | 11436 |
| Date: | 28/11/2025 |

| Date | Time | Method | Type | Location | Description | Response/action taken to resolve the complaint |
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| 27/11/2025 | 08:30 | EPA Environmental Line | Odour | Goulburn Street, Tarago | The complainant reports very strong odours from Veolia at Tarago affecting caller again. Overpowering at 5:30am until the caller left at 8:30am. The weather was still with no wind. The odour was described as being different on this day. It is described as the same rotting odour with a chemical element; and smelt exactly like an American skunk that the caller once smelt. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 26/11/2025 | 08:19 | Website Feedback Form | Odour | Rosebury Street, Tarago | Complaint via the Eco-Precinct complaint for, where the complainant describes a persistent odour for around 2-3 hours from about 7pm on 25/11/2025. It began to ease around 9:30pm. The complainant attempted to contact the EPA 24 hour hotline but got no answer. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 3/11/2025 | 09:00 | Phone (Direct) | Pollution | Collector Road, north of ED1 | Phone complaint directly to the EPA, with the complainant stating the ED1 evaporators were spraying towards Collector Road. | Veolia have investigated the complaint and verified the functional operation of the weather station controlled evaporators. The specific weather station data will be reviewed from the time of the complaint if that information is provided. |
| 20/10/2025 | 06:00 | EPA Environmental Line | Odour | Lower Boro Collector Road towards Bungendore | The complainant describes an offensive odour affecting them at their house in Lower Boro and when driving on the morning of the complaint. "I'd like to report odour from Veolia's Woodlawn tip at Tarago. We could smell odour from the tip at our place this morning (approx 20km) from the tip. It was a medium taint in the air (4/10) between 6 and 7:30am. However, driving to Canberra now there is a vile stench from before the Crisp's Creek interchange along past Collector Road and down towards Bungendore. 10/10 stench. It made me retch continually and almost vomit. It's a gassy, sickly rotting, garbage stench consistent with odour from the tip we have experienced many times prior. It is consistent with the odour I have experienced onsite at Woodlawn. The temperature is approximately 19 degrees, still and slightly overcast." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 18/10/2025 | 22:25 | Website Feedback Form | Odour | Taylor's Creek, Tarago | The complainant describes a chemical and garbage smell, with an odour intensity of 6 whereby it was unpleasant to remain in the area. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 12/10/2025 | No time listed | E-mail | Odour | Willow Glen Road, Lower Boro | The complaint was received by email in relation to an offensive odour from the landfill. "We have been experiencing odour very regularly over the past week in the morning and evening at our home. In particular, the last few nights and mornings (Fri 10, Sat 11 and Sunday 12 October). It has been about a 6/10. Enough stench to make your stomach turn over, but not bad enough that I retch or vomit. I have had to close windows in the mornings/evenings as the stink was coming inside the house. It is unmistakably odour from the landfill - the sickly, putrid stench of rotting garbage that matches the odour onsite at Woodlawn and in various places around our area. Over the past week we have experienced it at our home (20km approx from the landfill) and driving through Tarago and along Bungendore road. Even in windy conditions the odour has been evident." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 10/10/2025 | 09:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | The complainant reports an offensive odour coming from the landfill. They noticed the strong odour at around 9am on the 10/12/2025, and said it is continuing. Windy conditions from west to north-westerly were reported at the time. The smell is described as being of rotten garbage. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 07/10/2025 | 07:40 | EPA Environmental Line | Odour | Mayfield Road, Tarago | The complainant can smell odour which is rotten, disgusting, and foul, and makes them feel like vomiting. The smell is reported to be more noticeable when it is foggy, and not so much when it is sunny. The smell makes the complainant's nose run. It is reported to be an ongoing issue. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 30/09/2025 | 18:38 | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | The complainant reports an offensive odour from Woodlawn Landfill. There was a slight breeze coming from the north at the time, with the complainant located south of the landfill. Complainant has provided a weather report which says 0km/h wind, however they have reported that there was a breeze at the time. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and made publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 19/09/2025 | 06:30 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant has reported a disgusting odour coming from Veolia Tarago. Odour was reported as very strong last Wednesday morning and late afternoon. The caller could detect the same odour on the morning of the complaint at 06:30. As caller drove behind the trucks that deliver waste to Veolia, they have said there is plastic waste blowing out of the top of the trucks. There is reported to be plastic waste all over the road from Tarago Road to Bungendore Roads and the to the Hume Highway. The odour was observed from Goulburn Street Tarago. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 18/09/2025 | 21:00 | EPA Environmental Line | Odour | Tarago Village, Tarago | The complainant noticed the odour when driving through the Tarago Village at 9pm. The odour could be smelt strongly coming through the air vents of the car which were opened to demist the windscreen. It smelled strongly of rotting garbage and was very foul. Complainant has said that they only had to drive briefly through the area, and to stay any longer would have almost been impossible. The weather conditions on Thursday 18th September 2025 at 9pm were clear and calm. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 13/09/2025 | 03:45 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | After going outside, the complainant felt physical impacts from a sweet garbage stench, making them want to vomit. The smell was strange and consistent over the hour while they were preparing their vehicle to depart. The odour was still present when they returned inside. Air temperature was 3 degrees celsius and there was a 2km/h westerly wind. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 09/09/2025 | 07:27 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The complainant reported odour from Veolia's Woodlawn landfill affecting their home this morning located at Willow Glen Road, Lower Boro. The resident lives approximately 20 kilometres from the Woodlawn site and described the smell as having sweet, gassy, rotting garbage characteristics consistent with landfill odours they have previously experienced onsite. Weather conditions at the time were clear, sunny and warm with no breeze. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 04/09/2025 | 07:15 | EPA Environmental Line | Odour | Federal Hwy going towards the Township of Collector | Caller noticed the odour this morning around 07:15 am when caller left for work. Smelt of rotten egg and sulphur like odour. Caller smelt the odour on Federal Hwy going towards the Township of Collector. Caller advised the odour strength as 5/5. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 01/09/2025 | 08:55 | EPA Environmental Line | Odour | Cullulla Road and Willow Glen Road turnoff, Tarago | The complainant reported odour from Veolia's Woodlawn landfill on Collector Road at Tarago. The odour was first detected at the Cullulla Road and Willow Glen Road turnoff, noticed again passing through Tarago, and described as particularly strong along a 5km stretch past Collector Road on Bungendore Road. Weather conditions at the time included cold temperatures of approximately 2 degrees with clear skies, still conditions, and a very light westerly breeze. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 14/08/2025 | 07:00 | EPA Environmental Line | Odour | | Notifier reported the following odour: "Caller advised bad odour from Woodlawn mine. It is a methane/sulphur smell. There is little breeze today and can smell from her house. This has been a recurring issue as she has reported it before." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 13/08/2025 | 09:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Very strong odour like rotting garbage, dirty nappies and sour milk that occurred at 09:00 at caller's address Leahys Lane Tarago. Five degrees, still wind, slight overcast. Scale 6/6. Caller had no choice and had to work outside and the caller felt like vomiting as the odour was very bad." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 13/08/2025 | 08:00 | EPA Environmental Line | Odour | Rosebery St, Tarago NSW 2580 | Notifier reported the following odour: "Strong odour bad garbage bin/eggy smell coming from Veolia Woodlawn Tarago. The odour is very strong where caller cannot open windows. Scale 6/6. Observed from Rosebery Street, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 13/08/2025 | 06:30 | EPA Environmental Line | Odour | Willow Glen Rd, Lower Boro | Notifier reported the following odour: ""odour from the Veolia Woodlawn landfill at Tarago from Willow Glen Road, Lower Boro. The odour is utterly vile at our house this morning. It's so overwhelming that when I stepped outside all I could do was try to contain the urge to vomit". "I could barely remain outside long enough to open a veranda gate 5m from my front door. The odour has a meaty tinge to it this morning and is utterly disgusting. It's unmistakably the landfill - it's the same smell we get regularly from Woodlawn and matches the odour I've experienced onsite at Woodlawn. We are approximately 20km from the landfill. It is still and cloudy and cool outside". "We smell the odour so regularly here at our house that I have stopped reporting except when the odour is particularly terrible." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 12/08/2025 | 07:30 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Odour has a rotting garbage sour milk and dirty nappies smell that occurred in two locations this morning. Odour was detected at 07:30 at Leahys Lane Tarago. Temp zero degrees, blue sky, zero wind and light fog. Scale 5/6 and was ongoing when caller left the home. The next location the odour was detected at 07:45 at the centre of Tarago Cnr Lumley Rd and Braidwood Rd Tarago at the children's bus stop. Temp zero degrees, blue sky, zero wind and odour was still present till the caller left the bus stop at 07:45 ongoing. Caller could not let children wait at the bus stop as the smell was overpowering. Caller left the bus stop at 08:00 and odour was still occurring when caller got home at 08:05." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 05/08/2025 | 21:45 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Resident of Leahys Lane Tarago affected by a very strong offensive rotten refuse odour (rated 6/6 strength) attributed to the Woodlawn, waste facility. Caller indicated it was the usual odour descriptors of sour milk and rotten nappies. Odour was noted outdoors at about 9:45pm and persisted until at least 11pm. Weather - about 6 degrees at night, during the day it had been about 14 degrees. It rained over the weekend but has been dry since. Odour had abated by the following morning." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 05/08/2025 | 16:20 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: "Odour from Velia at Tarago. Affecting caller at home. Caller noticed it when he arrived home to Goulburn St, Tarago about 30 mins ago - at about 4.20pm. Odour is very strong, disgusting, causing caller to dry retch. Weather: Cold, clear no wind" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 01/08/2025 | 20:07 | EPA Environmental Line | Odour | Cnr of Covan Creek rd and Braidwood | Notifier reported the following odour:" The complainant reported a strong odour incident from the Woodlawn Eco-Precinct on Collector Road, Tarago on Friday 1st August 2025. The complainant experienced the odour at the bus stop at the corner of Covan Creek Road and Braidwood Road, Lake Bathurst, where the complainant was collecting children from the school bus at approximately 3:22 pm. The odour affected the complainant, their children, and the bus driver. The complainant described the odour as strong rotting garbage smell causing throat irritation and headache after 15 minutes' exposure. The complainant noted this was the strongest occurrence of ongoing odour issues they have experienced from the facility, which have previously affected their home on Covan Creek Road and the Tarago area. Weather conditions at the time were cool, moderately windy, overcast with light intermittent rain." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 29/07/2025 | - | Community Feedback Line | Odour | Rosebery St, Tarago NSW 2580 | Notifier reported the following odour: " Advised that there is a bad smell in the air. Description: Rotten eggs, Rubbish/Garbage. Odour intensity scale of 6" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 29/07/2025 | 16:00 | EPA Environmental Line | Odour | Braidwood rd & Lumley Rd, Tarago | Notifier reported the following odour: "Odour from the Veolia Woodlawn Bioreactor was noticeable in Tarago township yesterday (29/7/25) at 4pm. Caller was at the corner of Braidwood Rd and Lumley Rd, Tarago. Odour was very strong. Weather: No wind, overcast, and cold, about 10 degrees." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 22/07/2025 | 13:50 | EPA Environmental Line | Odour | Steeppers Lane, Mount Fairy | Notifier reported the following odour: "Report of offensive odour coming from the Woodlawn landfill at Tarago. The smell is apparent now (1.50pm). The wind is coming directly from the north. Odour observed from Steepers Lane, Mount Fairy, directly south of the landfill." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 21/07/2025 | 09:30 | EPA Environmental Line | Odour | Taylors Creek Road, Tarago | Notifier reported the following odour: "Resident of Taylors Creek Road Tarago affected by strong offensive odour this morning, attributed to the Veolia waste facility at Tarago. Caller described the odour as 'the usual rotten stench from Woodlawn'. Wind from the North East. Sunny, light cloud cover." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 16/07/2025 | 16:30 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour : "Offensive odour coming from Woodlawn affecting resident at Goulburn Street, Tarago NSW 2580. Caller advised that the odour is present every day. Caller said there is no wind today and yesterday it was quite windy, and caller can smell the odour at home. It smells bad and makes one sick. Caller noticed the odour when leaving home this morning around 07:30 am and when caller reached home around 04:30 pm the odour was still there." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 16/07/2025 | 07:30 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour : "Offensive odour coming from Woodlawn affecting resident at Goulburn Street, Tarago NSW 2580. Caller advised that the odour is present every day. Caller said there is no wind today and yesterday it was quite windy, and caller can smell the odour at home. It smells bad and makes one sick. Caller noticed the odour when leaving home this morning around 07:30 am and when caller reached home around 04:30 pm the odour was still there." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 09/07/2025 | 21:00 | EPA Environmental Line | Odour | Boro | Notifier reported the following odour : "Two nights ago (9th July) my wife and I were outside our house at Boro about 9pm. We encountered a foul smell, rather like rotting garbage. The only thing we can put it down to is the ongoing stench from the Veolia waste unit near Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 07/07/2025 | 17:45 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "Monday evening (7July) around 4:30pm complainant began to smell the landfill at their home. At approximately 5:45pm they left to attend a meeting in Tarago and it was still stinking. They could also smell the landfill when they arrived in Tarago (about 15km from their home). When the meeting finished around 8:30pm they could still smell the landfill, and when complainant arrived home at approximately 9pm it still stank at their home. It was unmistakably the smell from Veolia's landfill. Rotten, gassy garbage stench. It was the same stench complainant encountered at Woodlawn the previous Thursday when they attended a meeting there (although the stench there was completely overwhelming). The stench was a mild taint in Tarago, and a medium stink at their home. It was enough to make complainant feel queasy." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 05/07/2025 | 19:45 | EPA Environmental Line | Odour | Western Leg Road, Tarago | Notifier reported the following odour: " Caller reporting odour from Veolia Woodlawn at Tarago. The odour was very strong which left a metallic taste. There may have been a mild breeze. Caller lives to the west of Veolia on Western Leg Road, Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 05/07/2025 | 15:39 | EPA Environmental Line | Odour | 6.5 km North of Woodlawn | Notifier reported the following odour: "Sulphur, very pungent on the verge of nauseating. Incident Still Occurring. 6.5km North of Woodlawn" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 04/07/2025 | 19:00 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Notifier reported the following odour: "The complainant reported a persistent rotten egg like odour occurring from approximately 7 pm to 10 pm on 4th July 2025, with the smell continuing at the time of reporting. The odour is impacting Cullulla Road, Tarago NSW 2580. Weather conditions were clear with a temperature of -0.04 degrees." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 04/07/2025 | 09:40 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "I live in Tarago, this morning the odour from viola was horrid, I had to shut all the doors and windows due to a sweet sickly stink. I understand viola blame rain as impacting their ability to manage this however that is not my problem and it is part of their licensing to manage smell. Everytime it rains we are made to put up with a stink impacting our ability to be outside. Please advise what epa is doing about this licence breach." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 04/07/2025 | 08:00 | EPA Environmental Line | Odour | Fernleigh Close Windellama | Notifier reported the following odour: "Resident of Fernleigh Close Windellama affected by very strong, offensive rotten refuse odour this morning, attributed to the Veolia Woodlawn waste facility. Air was quite still, sunny weather, clear skies." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 02/07/2025 | 10:45 | EPA Environmental Line | Odour | Braidwood Rd, Tarago | Notifier reported the following odour: " caller is affected by offensive odour from the Veolia tip in Tarago. The wind is still, and the caller rated the odour at 9/10. Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 02/07/2025 | 10:00 | EPA Environmental Line | Odour | | Notifier reported the following odour: " caller is affected by offensive odour from Veolia Tip Tarago. The odour has been on all morning on 02/07/2025 and yesterday at 10:00am. No wind. The caller has been reporting the matter many times and for a long time without resolve. No location provided." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 01/07/2025 | 15:50 | EPA Environmental Line | Odour | Braidwood Rd, Lake Bathurst | Notifier reported the following odour: " Resident of Braidwood Road, Lake Bathurst affected by strong offensive rotten refuse odour, attributed to the Veolia Woodlawn waste facility. Odour strength rated at 8 out of 10. Weather is rainy. Wind about 30km Southwesterly." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 01/07/2025 | 08:30 | EPA Environmental Line | Odour | Covan Creek Rd, Lake Bathurst | Notifier reported the following odour: " Odour has a sulphur tip smell coming from Veolia Woodlawn Tarago. Caller cannot go outside as the odour smells toxic. From Covan Creek Road, Lake Bathurst." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 01/07/2025 | 07:30 | EPA Environmental Line | Odour | Currawang Rd, Currawang | Notifier reported the following odour: " Reporting pollution that they believe is from Woodlawn land fill. Has a very strong methane smell. Really strong today, coming from the south and is such a consuming smell. Can smell it in the house, that is how much it is infiltrating the house. From Currawang Road, Currawang." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 30/06/2025 | 10:18 | EPA Environmental Line | Odour | Cullulla Causeway | Notifier reported the following odour:"We are driving along Cullulla road towards Tarago and just as we reached Cullulla causeway the stench from Veolia's Woodlawn tip permeated the car. It's obscenely disgusting. We are both retching. It still stinks as we are coming into Tarago. It's 7 degrees, clear and still. The stench is unmistakably the tip - rotting garbage stench locals are all familiar with." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 29/06/2025 | 05:30 | EPA Environmental Line | Odour | 20 kilometres East from the landfill facility | Notifier reported the following odour: "The complainant reported odour emissions from Veolia's Woodlawn Bioreactor landfill affecting their residence NSW 2580. The incident occurred from 5:30 am on 29 June 2025 and was ongoing at 8:30 am. The complainant described the odour as a rotten, gassy garbage stench causing physical discomfort. Weather conditions were cold with frost, clear skies and no wind. The complainant noted their property is located over 20 kilometres East from the landfill facility and that similar odours are experienced daily in the local area." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |

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| 18/06/2025 - 28/06/2025 | | EPA Environmental Line | Odour | Braidwood Road. | <p>Notifier reported the following odour: "The complainant reported ongoing odour impacts from Woodlawn Veolia facility in Tarago affecting their property at Braidwood Road over the period 18/06/25-28/06/25.</p> <p>The complainant described a significant increase in odour frequency over the past six months, with impacts now occurring weekly and almost daily compared to previous occasional incidents every few months. Weekend impacts were reported as particularly severe when mitigation measures appear absent. The odours were characterised as garbage/organic waste with very strong intensity, causing constant exposure during affected periods.</p> <p>Health and wellbeing impacts included sleep disturbance, headaches, fatigue, and inability to use outdoor areas or open windows. Multiple family members were affected, with the complainant noting increased electricity costs from running air conditioning continuously to avoid the odours. The complainant expressed that actual impact frequency was likely three times higher than logged entries due to the exhausting nature of continuous recording.</p> <p>The complainant stated the waste facility processes Sydney's refuse rather than local community waste, yet surrounding residents bear the environmental impact without receiving collection services from the facility."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |
| 28/06/2025 | 19:56 | EPA Environmental Line | Odour | N/A | <p>Notifier reported the following odour: "The complainant reported a very strong and sickly smell emanating from Veolia's Woodlawn facility on Collector Road, Tarago on Saturday 28 June 2025 at 19:56. The odour is described as resembling a tip and was causing illness to the complainant's daughter."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |
| 28/06/2025 | 23:35 | EPA Environmental Line | Odour | Tarago | <p>Notifier reported the following odour: "The complainant reported an overwhelming smell in Tarago whilst driving home from Canberra on 28 June 2025. The odour was attributed to Veolia and was described as disgusting, with the smell penetrating into the complainant's vehicle. 11:35 pm."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |
| 27/06/2025 | 08:00 | EPA Environmental Line | Odour | Tarago Township | <p>Notifier reported the following odour: "8am odour reported in Tarago township, 6/6 intensity."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |
| 26/06/2025 | 08:00 | EPA Environmental Line | Odour | Lake Bathurst, 5-6km from site | <p>Notifier reported the following odour: "Report usual stench from Woodlawn Bioreactor in Tarago. Smells like rubbish. Going all day today, since 8am 26th June 2025. Lake Bathurst, 5-6km from the pit."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |
| 24/06/2025 | 17:00 | EPA Environmental Line | Odour | 18kms from Woodlawn on Boro Road, Lower Boro | <p>Notifier reported the following odour: " The odour was detected on our property approximately 18kms from Woodlawn on Boro Road, Lower Boro for at least an hour. It was unusual in that we usually only detect odour on cold mornings. The wind had been blowing from the NW for a large portion of the day. The odour was detected as the wind calmed down. It was detected on the NW boundary of our property, and as such could not have originated on the property. The odour was similar to that we have detected in and around Tarago (rotting garbage 1/5) and I believe the odour was originating from Veolia's Woodlawn facility."</p> | <p>Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced.</p> |

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| 24/06/2025 | 09:48 | EPA Environmental Line | Odour | Bungendore Rd, 3 km after Collectors Road | Notifier reported the following odour: " We are driving to Canberra along Bungendore road and the odour from Veolia's Woodlawn landfill is horrendous from about 3km past Collector Road for a stretch of 5-10km along the road. It's retch-inducingly terrible. It has a strong rotten garbage/meaty/gassy smell consistent with the landfill that we smell regularly in this area." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 22/06/2025 | 20:32 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: " The complainant reported increased odour issues in Tarago, NSW during the winter period, noting stronger than usual odours with characteristics resembling rubbish rather than hydrogen sulphide. The complainant specifically highlighted recent acrid or burning odours at the Woodlawn facility operated by Veolia, with significant volumes of smoke observed on Thursday 19 June whilst passing the site. The complainant indicated that similar burning odours had been reported by other residents in the area." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 21/06/2025 | 08:51 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: " The complainant is impacted by offensive odour in the air at Willow Glen Road, Lower Boro, NSW 2580. The incidents occurred over three consecutive days including the morning of 21 June 2025. The odour is described as persistent rotten garbage smell believed to come from the Veolia landfill at Woodlawn Tarago. The complainant had previously reported the same issue on 6 June 2025. The complainant's property is located over 20 kilometres from the landfill facility. Weather conditions were described as cold, frosty and clear during the reported incidents." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 21/06/2025 | 06:30 | EPA Environmental Line | Odour | Boro Road, Lower Boro | Notifier reported the following odour: " The complainant reported rotting garbage-like odour in the air on their property at Boro Road, Lower Boro on 21 June 2025. The property sits approximately 18 kilometres from the Woodlawn facility. The complainant rated the odour strength as 2 out of 5 and noted calm wind conditions during the incident lasting at least 2.5 hours. The complainant noted the odour was similar to that detected in and around Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 19/06/2025 | 07:00 | EPA Environmental Line | Odour | Boro Road, Lower Boro | Notifier reported the following odour: " The complainant reported rotting garbage-like odour in the air on their property at Boro Road, Lower Boro. The property sits approximately 18 kilometres from the Woodlawn facility. The complainant rated the odour strength as 3 out of 5 and noted calm wind conditions during the 2.5-hour incident. The complainant believes the odour is emanating from the Veolia's Woodlawn facility (EPL20476) and expressed frustration about ongoing winter odour problems despite previous assurances of improvements." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 17/06/2025 | 22:50 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Strong garbage odour from the Woodlawn Eco-Precinct when arriving home from work. Still present during the call at 23:03." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. A 12 month trial using a tarp as cover on the ATF has commenced. |
| 17/06/2025 | 21:37 | EPA Environmental Line | Odour | Roseview Road, Mt Fairy | Notifier reported the following odour: "The stench at our place coming from Veolia is very strong to the point it is making my daughter feel ill when she went outside. I went outside, and the smell is extremely strong and bad again. This is happening more often and the smell is getting stronger and worse." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/06/2025 | 4:30 - 9:00 | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour: " Character- Garbage, strength 5. Another weekend of broken sleep resulting from the Veolia stench. It feels like the frequency is getting more and more. What once was every couple of months, to once a month, to once a week is now multiple times a week. It causes nausea, irritability and sleep disturbance. We are kilometres away I cant imagine what its like for anyone closer." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 14/06/2025 | 07:00 | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour: " Character- Garbage, strength 5. Another weekend of broken sleep resulting from the Veolia stench. It feels like the frequency is getting more and more. What once was every couple of months, to once a month, to once a week is now multiple times a week. It causes nausea, irritability and sleep disturbance. We are kilometres away I cant imagine what its like for anyone closer." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/06/2025 | 07:15 | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour: " Character- Garbage, strength 5. Another weekend of broken sleep resulting from the Veolia stench. It feels like the frequency is getting more and more. What once was every couple of months, to once a month, to once a week is now multiple times a week. It causes nausea, irritability and sleep disturbance. We are kilometres away I cant imagine what its like for anyone closer." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/06/2025 | - | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour: " Odour complaint from Woodlawn bioreactor, temp -1.6 Celsius, frost, no wind, odour detected at school bus stop - kids refused to leave vehicle due to dour. Braidwood Road. Smell of rotting garbage, sour milk, dirty nappies, intensity 6 out of 6. Request for a callback re: this report." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/06/2025 | - | EPA Environmental Line | Odour | 15km East, Woodlawn. | Notifier reported the following odour: "Odour complaint from Woodlawn bioreactor, temp 9 Celsius, medium breeze, odour detected at 15km East of Woodlawn. Smell of rotting garbage, sour milk, dirty nappies, intensity 6 out of 6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/06/2025 | 05:00 | EPA Environmental Line | Odour | Mayfield Rd, Tarago | Notifier reported the following odour: "Disgusting for the last 3 mornings - 5am still going now" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/06/2025 | 6:57-7:50 | EPA Environmental Line | Odour | Tarago (Corner of Bungendore Rd, Collector Rd) | Notifier reported the following odour: "EPA officers conducted an odour survey at several locations around Tarago between 6:57-7:50am and observed on and off hydrogen sulfide/rotten egg odour 3/6 and rubbish odour ranging from 1/6-3/6 in strength on Stewart Street, Leahys Lane, outside the Intermodal and at the corner of Bungendore & Collector Roads. The strongest odours were observed outside the Intermodal and at the corner of Bungendore & Collector Roads." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/06/2025 | 05:00 | EPA Environmental Line | Odour | - | Notifier reported the following odour:" Caller advised a rotten smell coming from the Woodlawn Eco Precinct, where they bury rubbish coming from Sydney at 5:00am today. The air is still today with no wind. This has been a recurring issue. Incident Still Occurring: YES" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/06/2025 | - | EPA Environmental Line | Odour | 15km East, Woodlawn. | Notifier reported the following odour:"Odour complaint from Woodlawn bioreactor, temp 0 Celsius, frost no wind, odour detected at 15km East, Woodlawn. Smell of rotting garbage, sour milk, dirty nappies, intensity 6 out of 6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/06/2025 | 13:55 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: " Odour has rotting garbage, sour milk and dirty nappies smell coming from Veolia Woodlawn Tarago. Odour has been occurring since 13:55pm at callers house on Leahys Lane, Tarago. Temp 9 degrees with medium breeze. Scale 6/6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/06/2025 | 08:45 | EPA Environmental Line | Odour | Braidwood Rd, Tarago | Notifier reported the following odour:"Rotting garbage (2/5) odour experienced at Braidwood Road Tarago - From the Tarago showgrounds to the Loaded Dog Hotel. Odour was detected while driving along Braidwood Road but was not noticeable in the centre of Tarago. The odour appeared to be carried on the westerly wind. I believe the odour was originating from Veolia's facility." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 07/06/2025 | 04:00 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/06/2025 | 18:00 | EPA Environmental Line | Odour | 20km from the facility and tarago area | Notifier reported the following odour: "The complainant reported strong odours from Woodlawn landfill affecting their home approximately 20km from the facility and the Tarago area. The odours have been occurring morning and night over the past fortnight, with particularly severe conditions on the evening of 6 June from approximately 6pm onwards. The complainant described the smell as resembling rotting garbage, causing nausea and retching. Weather conditions at the time included still air with no breeze and cool temperatures." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/06/2025 | 16:00 | EPA Environmental Line | Odour | Cnr Lumley Rd and Braidwood Rd Tarago | Notifier reported the following odour:"Odour has rotting garbage, sour milk and dirty nappies smell coming from Veolia Woodlawn Tarago. Odour was detected at two location on 06/06/25 at 16:00 odour detected at Cnr Lumley Rd and Braidwood Rd Tarago. Temp 9 degrees no wind. Scale 6/6. At 16:30 the odour was detected at caller's home. Temp 8 degrees wind light breeze scale 5/6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/06/2025 | - | EPA Environmental Line | Odour | Roseberry Street Tarago | Notifier reported the following odour: "odour observed from Rosebery Street, Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/06/2025 | - | EPA Environmental Line | Odour | King Street, Tarago | Notifier reported the following odour: "Odour experience for past 3 days from King Street, Tarago. The odour is extremely pungent this morning. Scale 6/6. Wind is calm." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/06/2025 | 18:30 - 20:30 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/06/2025 | 08:45 | EPA Environmental Line | Odour | 14kms East of the premises | Notifier reported the following odour: "Woodlawn Bioreactor in Tarago. Noticed approximately 14kms East of the Woodlawn facility. Noticed it at 8:45pm last night. Strong smell 6/6 intensity. No wind, very cool. Ongoing smell overnight. Not smelling right now 6th June 2025 12:49pm." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/06/2025 | 08:45 | EPA Environmental Line | Odour | Braidwood Rd, Tarago | Notifier reported the following odour: "Rotting garbage odour experienced at Braidwood Road Tarago. The odour was detected while driving along Braidwood Road and was slightly stronger when out of the vehicle. The odour was stronger still when occasional breeze came in from the west." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/06/2025 | 07:30 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/06/2025 | 06:00 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: "eports that the odour has been present for the past 2 weeks but does not get time to report it. Smells like sour-sweet smell, compared to runover skunk. Still wind conditions, intensity 4 out of 6, worse on the weekend." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | 10:10 | EPA Environmental Line | Odour | Braidwood Rd, Tarago | Notifier reported the following odour: "Caller advised when they left for work this morning at 10:10am the smell coming from the Woodlawn site was bad enough to make them gag. When caller arrived home at 8:10pm, the smell was equally horrendous. Ongoing issue with this smell. As soon as a door/window is opened, the smell hits you immediately Incident Still Occurring : YES" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | 08:58 | EPA Environmental Line | Odour | Mulwaree st, Tarago | Notifier reported the following odour: "Report received via info@epa.nsw.gov.au on 3/06/2025 at 8:58 am. The complainant reported experiencing a strong foul odour in the air suspected to originate from the Veolia tip site when opening their front door. The incident occurred on the morning of 3 June 2025 at a residence on Mulwaree Street, Tarago. The odour prevented the complainant from using their outdoor areas, including their porch and garden, making it impossible to remain outside." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | - | EPA Environmental Line | Odour | Mt Fairy | Notifier reported the following odour: " Odour from Woodlawn - Rotten egg smell, caller reports odour when they drop their child off at school each morning. Calm with a slight westerly. Intensity 5 out of 6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | 08:30 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "was present as I drove out of Tarago towards Bungendore, with the smell becoming very strong as I passed the Tarago Road/Collector Road turn off. Described as foul rotting garbage, rated 10/10, conditions were foggy and cold, with a slight breeze." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | 08:30 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: "Odour has offensive garbage smell coming from Veolia Tarago. Odour occurring since 08:30. Scale 5/6. Wind calm SW." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2025 | 07:45 | EPA Environmental Line | Odour | Cnr Greywood and Lumley Rd, centre of Tarago | Notifier reported the following odour: "Stank 6/6. Kids refused to get out of the car due to smell. 5degC at the time. No wind. Was there for the smell for at least 30min." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2025 | 23:45 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2025 | 23:30 | EPA Environmental Line | Odour | Crisps Creek Intermodal Facility | Notifier reported the following odour: " first smelling it as I drove past the Crisps Creek Intermodal Facility. I could smell it very strongly as I drove through Tarago. I could no longer smell the smell as I drove out of Tarago towards Lake Bathurst. Described as foul rotting garbage, rated 7/10, conditions were slightly foggy and very cold." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2025 | 20:00 | EPA Environmental Line | Odour | Leahys Lane | Notifier reported the following odour: "Odour from Veolia Bioreactor at Tarago again. First noticed at Leahys Lane, Tarago at 8pm - temp was six degrees at that time. Odour was intense, overpowering and the usual repulsive hydrogen sulfur odour. Had been a warm day (~17 degrees); and no wind either day or in the evening. Odour still present at ~11pm. Rotting garbage, sour milk, dirty nappies." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 02/06/2025 | - | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "escribed as a very putrid and intense rubbish tip smell. presently still. Intensity 6 out of 6. Ongoing issue with a bit of cloud cover presently and in the cooler months." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2025 | 01:00 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/06/2025 | 19:30 -23:30 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. Almost dont even know what to write at this point. Countless impact from Veolia, especially from the change of weather. It seems the worst time is in the middle of the night which as you can see from the time logs, is frequeent. Multiple disturbed nights of sleep, the odour really starts to impact our household wellbeing." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/06/2025 | 06:30-10:30 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. It seems like this is a regular occurance at least multiple times a month. Woodlawn Veolia stendch is getting unbearable, especially when the weather changes and the fog sits low it hangs around. Multiple occurances in the night due to the odour, even with fans, aircon and doors closed it gets into the house and wakes us up. Lately it seems to be over a weekend which is a chance to relax after the work week but constantly get sleep distubed due to their stench. Plans this day had to be changed due to the smell outside. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/06/2025 | | EPA Environmental Line | Odour | 5 km southeast of the Woodlawn Eco-precinct | Notifier reported the following odour: "The sulfur chemical bin smell was completely overwhelming this morning when I left the house. I cannot stay outside" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/06/2025 | 08:30-11:00 | EPA Environmental Line | Odour | Boro Road, 18km from Woodlawn. | Notifier reported the following odour:"Character of odour: Rotting garbage. Strength of odour: 1/5. Wind direction: mostly calm. The odour was detected while outside on our property. I believe it was from the Woodlawn facility. The weather started out with a heavy fog. The smell dissipated when a light breeze came through." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/05/2025 | 9:00-9:30 | EPA Environmental Line | Odour | Braidwood Road, From Roseview Road to Tarago Township | Notifier reported the following odour: "Duration: At least 30 minutes Character of odour: Rotting garbage, Strength of odour: 1/5 Wind direction: mostly calm. The odour was detected while driving along Braidwood Road and while outside the vehicle in the Township." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/05/2025 | 11:30 | EPA Environmental Line | Odour | Braidwood Rd | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. It seems like this is a regular occurance at least multiple times a month. Woodlawn Veolia stendch is getting unbearable, especially when the weather changes and the fog sits low it hangs around. Multiple occurances in the night due to the odour, even with fans, aircon and doors closed it gets into the house and wakes us up. Lately it seems to be over a weekend which is a chance to relax after the work week but constantly get sleep distubed due to their stench. Plans this day had to be changed due to the smell outside. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 30/05/2025 | 03:30 | EPA Environmental Line | | | Notifier reported the following odour: "Characteristic: Garbage, strength: 5. It seems like this is a regular occurrence at least multiple times a month. Woodlawn Veolia stendch is getting unbearable, especially when the weather changes and the fog sits low it hangs around. Multiple occurrences in the night due to the odour, even with fans, aircon and doors closed it gets into the house and wakes us up. Lately it seems to be over a weekend which is a chance to relax after the work week but constantly get sleep disturbed due to their stench. Plans this day had to be changed due to the smell outside. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/05/2025 | | EPA Environmental Line | Odour | Roseberry Street Tarago | Notifier reported the following odour: "Strong overpowering odour coming from Veolia , Woodlawn Eco-precinct, caller unable to open doors and windows as odour entering home as well as car. Caller advised that for the last three days the odour has been continuous and is the worst it has been in the last 20 years. Caller advised she is unable to go outside the odour is so strong. This is an ongoing issue, neighbours have complained many times. Caller advised the issue is having an effect on house prices. Caller requesting that action be taken to minimise the odour. Organisation : Veolia - Woodlawn Eco-precinct (Rosebury Street Tarago)" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/05/2025 | | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "Report of a strong odour in Tarago, coming from Woodlawn Bioreactor in Tarago. Reporter claims the odour is so strong, they cannot go outside" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/05/2025 | 18:30 | EPA Environmental Line | Odour | Cnr Lumley Rd and Braidwood Rd Tarago | Notifier reported the following odour: "caller was driving near Cnr Lumley Rd and Braidwood Rd Tarago when the odour permeated throughout the car before caller could close the vents. The odour in the car lasted five mins. Temp 5 degrees. Wind still. Scale 6/6" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/05/2025 | 07:45 | EPA Environmental Line | Odour | | Notifier reported the following odour: "at approx 07:45 there was rotting garbage, sour milk and dirty nappies smell. Scale 4/6. Weather slight winds. Temp 7 degrees." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/05/2025 (22/05-29/05) | | EPA Environmental Line | Odour | Leahys Lane , Lake Bathurst | Notifier reported the following odour: ""The smell has been present since it started raining last Thursday 22/5/25. It is still present now. The peak smell was Wednesday evening (28/5/25), where it was so strong that I could not be outside without feeling the need to vomit. This has been going on for nearly 20 years now - why is this still happening and why are you still allowing Veolia to operate with these conditions". "The smell is a mix of putrefied rubbish and rotten eggs. I have to question what continued exposure is having on my health and that of my family and animals. Veolia is failing their duty of care on an epic scale and so is the EPA" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 27/05/2025 | 07:55 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "strong odour from Woodlawn when caller went outside. Scale 4/6. Windy weather and temp 7c" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/05/2025 | | EPA Environmental Line | Odour | Mt Fairy | Notifier reported the following odour: "I am experiencing significant foul odour from Woodlawn landfill this morning. It is the typical putrid sweet smell that comes from the landfill. Screenshot of current weather conditions attached. There is very little wind this morning. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 25/05/2025 | 22:15 | EPA Environmental Line | Odour | Bungendore Road, Tarago | Notifier reported the following odour: "Rotten garbage smell Details Of Issue : Whilst driving along Bungendore Road Tarago at 22:15 caller advised could smell a very strong rotten garbage odour. Car windows were not down at the time . Caller advised odour is coming from Woodlawn mine which is located 619 Collector Road Tarago. Ongoing issue with odour for a long period of time since site opened approximately 15 years ago. Caller advised previously reported odour issue about a month ago. Incident Still Occurring : YES : Organisation : Woodlawn Mine " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/05/2025 | 10:00 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: "Offensive odour experienced at Goulburn street Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/05/2025 | 02:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "rotting garbage odour observed from Braidwood Road, Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/05/2025 | 07:44 | EPA Environmental Line | Odour | Mt Fairy | Notifier reported the following odour:"I'd like to report extremely strong smelling odour - to the point you cannot go outside. I have smelt this odour before of varying strengths but not usually at our place of residence. The odour smells like sulphur and I would score it 5/5 for strength this morning. It is currently 7:44am and there is a fog and no wind this morning. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/05/2025 | | Website Feedback Form | Odour | Taylors creek Tarago . 2580 | Notifier reported the following odour:" Chemical smell and garbage, rated as 6- unpleasant to remain in the area" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/05/2025 | | EPA Environmental Line | Odour | Lake Bathurst | Notifier reported the following odour: "Reporting a smell from Veolia from Tarago. Smells right now. Caller is at Lake Bathurst. No breeze. Smells like rotten gas, since 8am this morning." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/05/2025 | 07:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. The stench was unbearable most of the night of 05/05 and into the night of 05/05. The smell was so unbearable it caused nausea" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/05/2025 | 07:00 | EPA Environmental Line | Odour | Mayfield Road | Notifier reported the following odour: " strong rotten egg-like odour affecting resident of Mayfield Rd Lower Boro on morning of 5/5/25 and 6/5/25 from 7am." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/05/2025 | 12:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. The stench was unbearable most of the night of 05/05 and into the night of 05/05. The smell was so unbearable it caused nausea" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/05/2025 | 21:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. Monday has been on and off all day, it seems like its as soon as its foggy and still it stays a long time. Prevents outdoor activities/exercise and opening windows for fresh air." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/05/2025 | 19:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. Monday has been on and off all day, it seems like its as soon as its foggy and still it stays a long time. Prevents outdoor activities/exercise and opening windows for fresh air." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/05/2025 | 07:00 | EPA Environmental Line | Odour | Mayfield Road | Notifier reported the following odour: " strong rotten egg-like odour affecting resident of Mayfield Rd Lower Boro on morning of 5/5/25 and 6/5/25 from 7am." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/05/2025 | 06:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. Monday has been on and off all day, it seems like its as soon as its foggy and still it stays a long time. Prevents outdoor activities/exercise and opening windows for fresh air." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/05/2025 | 18:26 | EPA Environmental Line | Odour | Hume Hwy South of Goulburn | Notifier reported the following odour: " My family and often travel the Hume Highway and have noticed a bad odour like manure or sulphur regularly south of Goulburn in the past few months (my family and I have even started dubbing this 'the smelly section' of our trip). I decided to take a screenshot of where I was on Google Maps when I last smelled it and put it through ChatGPT to find out what the source could be. ChatGPT suggested the Woodlawn Eco-Precinct, which from my own research would add up if the smell was travelling with the breeze. Submitting this report to support any investigations or add weight to any other complaints." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/05/2025 | 09:00 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. Odour was so bad it woke us up on Saturday morning as it got into the house and caused sleep disturbance" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/05/2025 | 07:40 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Very strong rotten refuse odour, odour strength 6/6, infiltrated the home and compelled resident to close doors and windows, odour was ongoing into the evening. Weather described as still and 17C. Odour observed from Leahys Lane, Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/05/2025 | 06:45 | EPA Environmental Line | Odour | 8kms South East of Woodlawn | Notifier reported the following odour. " Odour described as garbage and rated as a 5. Odour was so bad it woke us up on Saturday morning as it got into the house and caused sleep disturbance" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/05/2025 | 08:30 | EPA Environmental Line | Odour | 13km North of Woodlawn | Notifier reported the following odour: "Caller noticed the odour around 08:30 am this morning and is continuing. Caller said it smells of rotten egg. There is southerly breeze outside." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/05/2025 | 08:30 | EPA Environmental Line | Odour | 6km North of Woodlawn | Notifier reported the following odour: "The smell was of rotting garbage wafting from the Woodlawn Eco-precinct which is roughly 5km South of our property where I could smell the odour. It was a very strong, disgusting odour of rotting garbage. I would rate the smell 9/10." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/04/2025 | 08:35 | EPA Environmental Line | Odour | 23km East of Woodlawn | Notifier reported the following odour: "Weather: No wind/still conditions. Overcast. Was foggy earlier; Odour is very unpleasant, like rotting food, and is very strong (8 out of 10)." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 29/04/2025 | 06:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "In Tarago @6am Calling to report a vile pungent smell from Veolia waste Eco Precint, 619 Collector Rd, Tarago. Caller first noticed it at 6am when they went outside. Was driving between Lake Bathurst and Tarago at that time and the smell entered their vehicle. By the time they got home, which was about a 5 minute drive, caller got a sharp headache and had to take Panadol. Can smell it immediately if they go outside. Still occurring at time of the complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/04/2025 | 09:30 | EPA Environmental Line | Odour | Tarago Township | Notifier reported the following odour: "offensive rotten refuse odour affecting Tarago township: Date: 19 April 2025, Time: 09:30 Location: Tarago township Duration: At least 10 minutes Character of odour: Rotting garbage Strength of odour: 1/5 Wind direction: westerly breeze" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/04/2025 | 08:15 | EPA Environmental Line | Odour | 14km East of the Premises | Notifier reported the following odour: "First noticed. Foggy, 10oC with no wind. Stank the usually dirty nappies rotting garbage. Intensity 6/6. " Approximately 14km East from Woodlawn" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/04/2025 | 07:00 | EPA Environmental Line | Odour | 17km East of the Premises | Notifier reported the following odour: "it's now strong enough (9: 13am) to make me retch It's the gassy, rotting garbage stench we regularly experience from Veolia." Approximately 17km East from Woodlawn." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/04/2025 | 07:00 | EPA Environmental Line | Odour | 7.5km East of the Premises | Notifier reported the following odour: " just wanted to report the bad odour coming from the Veolia Tarago Bio reactor. Today 7am , no wind , foggy , 9o " – 7.5km East of Woodlawn @7am" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/04/2025 | 09:00 | EPA Environmental Line | Odour | Tarago Township | Notifier reported the following odour: " Character of odour: Rotting garbage, Strength of odour: 2/5, Wind direction: westerly breeze." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/04/2025 | 11:00 | EPA Environmental Line | Odour | | Notifier reported the following odour:" affected by strong, offensive odour attributed to the Woodlawn waste facility at Tarago, odour strength rating 4/6. Air is still/no breeze, no cloud." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/04/2025 | 09:00 | EPA Environmental Line | Odour | Goulburn Rd, Tarago | Notifier reported the following odour:"Odour like rotten egg mustard smell coming from Veolia Woodlawn Tarago. Caller detected the odour when dropping child at the local preschool Goulburn Rd Tarago" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/04/2025 | 07:38 | EPA Environmental Line | Odour | 12 km North of the Premises | Notifier reported the following odour: "strong sulfur methane smell. Still lingering at 8:57am" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/04/2025 | 06:20 | EPA Environmental Line | Odour | Collector Road | Notifier reported the following odour: "the Bioreactor stank as I drove past Collector Road on my way towards Canberra at approximately 6:20am. It stank in Tarago and partway down Collector Road. Not as badly as Saturday(5.04.2025) but still enough to make me gag as I drove past." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/04/2025 | 07:00 | EPA Environmental Line | Odour | 7km East of the Premises | Notifier reported the following odour:"Caller reports a very strong, offensive odour attributed to the Woodlawn waste facility at Tarago. Odour encountered at 7am on 5/4/25 at caller's residence 7km east of the Woodlawn Eco-precinct. Odour persisted for at least half an hour, then caller left the area. Weather details: 9 degrees, no breeze, no fog. Odour described as the usual foul rotten refuse odour, similar to sour milk/dirty nappies. Odour strength rated as extremely strong, ie 6/6. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/04/2025 | 07:00 | EPA Environmental Line | Odour | Leahys Lane | Notifier reported the following odour:"Caller reports a very strong, offensive odour attributed to the Woodlawn waste facility at Tarago. Odour encountered at 7am on 5/4/25 at Leahys Lane. Odour persisted for at least half an hour, then caller left the area. Weather details: 9 degrees, no breeze, no fog. Odour described as the usual foul rotten refuse odour, similar to sour milk/dirty nappies. Odour strength rated as extremely strong, ie 6/6." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/04/2025 | 03:00 | EPA Environmental Line | Odour | 17km West of the premises | Notifier reported the following odour: "The stench coming in our windows woke me up at 3am. I leave early to take produce to market and the stench was so strong that it made me worry it would cause the produce to wilt. It made me retch and continued to increase in potency as I drove through Tarago and up past Collector Road towards Bungendore at 4:15am. It was absolutely disgusting. The usual sickly rotting garbage odour from Woodlawn that we are all familiar with. 17kms West of Bioreactor" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/04/2025 | | EPA Environmental Line | Odour | 17km West of the premises | Notifier reported the following odour: "there was a distinct taint in the air most of the morning at our home as I worked outside picking produce. It wasn't strong enough to make me gag, but the odour was enough to make me constantly think there was something wrong as I was regularly getting whiffs of something off. The smell was consistent with the rotting garbage odour from the Bioreactor that I have experienced on many occasions, including at Woodlawn. 17kms West of Bioreactor (NO TIME GIVEN)" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/04/2025 | 07:30 | EPA Environmental Line | Odour | Lumley Rd, Tarago between Braidwood Rd and Mayfield Rd | Notifier reported the following odour: "Strong H2S gas and dirty nappies. First smelt at 7:30am today on Lumley Rd, Tarago between Braidwood Rd and Mayfield Rd. Was in the car and when defogging the windows, had to bring the smell into the car. Heavy fog 8degC. Temperature inversion. As the fog lifted. Leahys Lane it had been a heavy fog but as the fog lifted the stench came over at 8:30am, the smell was revolting. Smelt like rotting garbage, dirty nappies. Clear blue skies 9degC. No wind. Smell made them gag and they could not go outside to work. Could not do morning exercise. Still smells right now 9:10am 3rd April 2025." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/04/2025 | 08:00 | EPA Environmental Line | Odour | Lumley Road and Leahys Lane Tarago | Notifier reported the following odour: "6/6 intensity odour" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/04/2025 | 09:30 | EPA Environmental Line | Odour | 12 km North of the Premises | Notifier reported the following odour: "5/10 intensity odour" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/04/2025 | 09:04 | EPA Environmental Line | Odour | 5km North North-West of the Premises | Notifier reported the following odour:"Strong odour has sickly sweet rotting smell coming from Veolia Woodlawn. Caller had to close up the house and odour was permeating throughout the house. Wind is very still. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 31/03/2025 | 07:30 | EPA Environmental Line | Odour | 12 km North of the Premises | Notifier reported the following odour: "Strong intensity odour" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 31/03/2025 | 07:38 | EPA Environmental Line | Odour | 15km North north-East of the landfill | Notifier reported the following odour: "Strong sulfur methane smell coming from Veolia Woodlawn. Odour detected from 07:38 to 08:57. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/03/2025 | 16:15 | EPA Environmental Line | Odour | 5-6km West of the premises | Notifier reported the following odour: "Resident affected this afternoon by odour attributed to the Veolia Woodlawn waste facility. Odour moderate in strength (caller has experienced worse/stronger) and described as like garbage smell. The odour had infiltrated the home through doors opened for ventilation. Caller is about 5-6km away to the West of the waste facility in Tarago. Ongoing issue, particularly noted in wet weather." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/03/2025 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: " Chemical and garbage smell. Rated 6- unpleasant to remain in the area" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 25/03/2025 | 10:40 | EPA Environmental Line | Odour | 5 – 6kms South West of the Premises | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/03/2025 | 10:15 | EPA Environmental Line | Odour | 5 – 6kms West of the Premises | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/03/2025 | | EPA Environmental Line | Odour | 6 – 7kms South East of the Premises. | Notifier reported the following odour:" caller reported the odour this morning to be the worst he has ever experienced and it is making him feel nauseous. The caller has been reporting the same issue for 14 years" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/03/2025 | 09:00 | Phone (Direct) | Odour | Braidwood Rd, Roseview | Notifier reported the following odour: "Garbage smell. The odour lasts for hours and clears in the sun" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/03/2025 | 21:15 | EPA Environmental Line | Odour | 5 – 6kms West of the Premises | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/03/2025 | 20:30 | EPA Environmental Line | Odour | 5 – 6kms South West of the premises | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/03/2025 | 10:00 | EPA Environmental Line | Odour | Collector and Tarago Road intersection | Notifier reported the following odour:" Very strong odour complaint rated 6 out of 6 in strength" | |
| 20/03/2025 | 05:00 | EPA Environmental Line | Odour | Braidwood road | Notifier Reported the following odour: " Organic. Strength rated as a 5. Veolia seem to be getting worse, a couple of days each week is far too much impact" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 17/03/2025 | 21:00 | EPA Environmental Line | Odour | 6 -7kms North | Notifier reported the following odour:" Odour described as 9/10 causing nausea and headache" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/03/2025 | 09:15 | EPA Environmental Line | Odour | 6 -7kms North of the premises | Notifier reported the following odour:" Odour from Woodlawn facility, gentle southerly breeze, rotting garbage, rotten egg gas smell. 5 or 6 out of 6" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/03/2025 | | Website Feedback Form | Odour | Braidwood Road, Tiramaville 2580 | Notifier reprted the following odour:" Sewage odour. Unbearable to breathe in. Rated 6- unpleasant to remain in the area" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/03/2025 | 04:45 | EPA Environmental Line | Odour | Along Collector Road | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/03/2025 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: " Strong chemical smell rated as 6- unpleasant to remain in the area" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/03/2025 | 07:15 | EPA Environmental Line | Odour | Leahys Lane | Notifier reported the following odour: "Odour complaint re Veolia. Extra sour milk and dirty nappies smell. Valley that Tarago sits in was covered in thick fog, and at 7:15am while driving at Crisps Creek and Collectors Road turnoff, the smell was 6/6 intensity. Smell was 3/6 at Corner Braidwood Rd and Lumley Rd. Temp was approximately 15 degrees with no wind. Incident Still Occurring: YES" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/03/2025 | 05:00 | EPA Environmental Line | Odour | Goulburn Street Tarago 2580 | Notifier reported the following odour: " I smelled the odour as I drove on Tarago Road (also known as Bungendore Road) out of Tarago towards Bungendore. I first smelled it as I drove down the hill through the Road Work at the Crisps Creek Intermodal Facility. It was very, very strong. I immediately closed the air vents in my car as it came flooding in. It smelled of rotting waste/garbage and strongly of chemicals. I would rate the smell 10/10. The weather conditions were thick fog but no wind." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/03/2025 | 09:30 | EPA Environmental Line | Odour | 16 – 17kms East by South East of the premises | Notifier reported the following odour:" Very strong odour complaint" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/03/2025 | 07:58 | EPA Environmental Line | Odour | Tarago Road (Bungendore Rd outside of Tarago) | Notifier reported the following odour: " Odour complaint re Veolia Woodlawn-ongoing issue. Weather is 12 degrees Celsius, still and foggy. Odour was 5/6 strength when first observed, but has escalated to 6/6. Observed from Leahys Lane, Tarago. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/03/2025 | 07:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: " The complainant reported offensive odours emanating from the Veolia landfill in Tarago. The odours affected the complainant's residence located 17km away at 16 Goulburn Street, Tarago NSW 2580. The incident occurred between 5:00 AM and 9:00 AM on 13/03/2025. The complainant rated the odour as 5/5 in severity and reported that it caused nausea. There was no wind during the incident. The odour had dissipated by 8:00 PM when the complainant returned home. Heavy rainfall was reported in the area during the weekend preceding the incident. Observed from Goulburn St, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 09/03/2025 | 07:30 | EPA Environmental Line | Odour | Braidwood road | Notifier Reported the following odour: " Organic. Strength rates as a 5. The odour impacts us mentally and physically" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/03/2025 | 10:30 | EPA Environmental Line | Odour | Braidwood road | Notifier Reported the following odour: " Organic. Strength rates as a 5. Being woken up multiple mornings from the stench, not being able to go outside" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/03/2025 | 07:30 | EPA Environmental Line | Odour | Braidwood road | Notifier Reported the following odour: " Organic. Strength rates as a 5. Veolia odour over the past week has been unbearable. So many mornings ruined by the smell" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/03/2025 | 20:20 | EPA Environmental Line | Odour | Braidwood, Tarago | Notifier reported the following odour: "Odour described as constant smell of rubbish. Observed from Braidwood, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/03/2025 | 20:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: "Odour described as rotting garbage, gassy caused caller to feel like vomiting. Observed from Willow Glen Road, Lower Boro." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/02/2025 | 09:30 | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | Notifier reported the following odour: "Odour described as offensive, weather observed to be light NNW wind, 18C at time of odour. Observed from Steepers Lane, Mount Fairy. " | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 10:30 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: "Odour described as dreadful, started as 3/5 progressed to 5/6 within 10 minutes, caused caller to come inside and close up house. Weather described as no breeze, light cloud cover, 19C. Observed from Leahys Lane, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 10:00 | EPA Environmental Line | Odour | Bungendore and Collector Road, Tarago | Notifier reported the following odour: "Odour described as rotting waste, garbage and chemicals. Observed while driving along Bungendore and Collector road, odour began at the Intermodal Facility and ceased after passing the Taylor Creek Road turn off on Collector Road. Caller said odour came into car through air filter and when turned off became trapped in the car. Light breeze but otherwise fine weather noted." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 09:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: "Odour described as rotting garbage, caused caller to feel sick and to go inside, wind direction noted to be westerly. Observed from Willow Glen Road, Lower Boro." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 09:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Odour described as garbage, observed from Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 08:00 | EPA Environmental Line | Odour | Mulwaree Street Tarago | Notifier reported the following odour: "Odour described to be offensive. Observed from Mulwaree Street, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 18/02/2025 | 07:30 | EPA Environmental Line | Odour | Braidwood Rod, Tarago | Notifier reported the following odour: "Odour described as rotten gas 6/6, observed from Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/02/2025 | 05:00 | EPA Environmental Line | Odour | Mayfield Road, Tarago | Notifier reported an odour. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/02/2025 | | EPA Environmental Line | Odour | Not provided | Notifier reported the following odour: "Report of ongoing rotting waste smell. Caller described smell as nauseating and makes difficult to work outside." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/02/2025 | 07:30:00/11:00 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier report the following odour: "Odour described as rotting waste, garbage and chemicals. Observed while driving between Covan Creek Road and Braidwood Road, Lake Bathurst." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/02/2025 | 15:00 | EPA Environmental Line | Odour | Covan Creek and Briadwood Road, Lake Bathurst | Notifier reported an odour. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/02/2025 | 08:00 | EPA Environmental Line | Odour | Mulwaree STreet Tarago | Notifier reported the following odour: " Notice odour after opening windows. Observed from Mulwaree Street, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/02/2025 | 07:00 | EPA Environmental Line | Odour | Bungendore and Collector Road | Notifier reported the following odour: "Odour described as rotting, gassy, garbage stench, that wafts in in gusts on the breeze. Observed from intersection of Bungendore & Collector Road. Light breeze from the direction of the landfill noted." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/02/2025 | 07:00 | EPA Environmental Line | Odour | Collector Road, Currawang | Notifier reported the following odour: "Odour described as rotting compost, ongoing for a few days. Wind direction noted to be SSE17km/h. Observed from Collector Road, Currawang." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/02/2025 | | Website Feedback Form | Odour | Mooneys Road, Currawang 2580 | Notifier reported the following odour: "Smell described as garbage with a intensity rated as 6 - unpleasant to remain in the area" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/02/2025 | 06:45 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Odour described as constant, organic stench, rated 5/5, prevented resident from opening windows and taking morning walk. Observed from Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/02/2025 | 07:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Odour described as constant, organic stench, rated 5/5, prevented resident from opening windows and taking morning walk. Observed from Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/02/2025 | 10:40 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: " Odour described as strong stench, stomach-churning. Observed from Willow Glen Road, Lower Boro. Weather noted to be overcast, very humid little breeze." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/02/2025 | 08:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Odour described as very strong at 8am, overpowering by 9am, resident had to go inside and close up house. Observed from Leahys Lane, Tarago. Weather noted to be overcast, still air/no breeze, 23C." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/02/2025 | 08:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: "Odour described as constant, organic stench, rated 5/5, resident had to go inside and close up house and prevented resident for cooling house down on 30C day. Observed from Braidwood Road, Tarago." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/02/2025 | 05:00 | In Person | Odour | Western Leg Road | Veolia staff conducting community engagement recieved the following odour complaint: "Odour reported between 5-6am. Odour described as a sickly smell." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/01/2025 | | Website Feedback Form | Odour | Braidwood Road, Lake Bathurst 2058 | Notifier reported the following odour: " mix of rotting refuse with a sweet smell of propane with" with a rating of 6- unpleasant to stay in the area. | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/01/2025 | | Website Feedback Form | Odour | Taylors Creek, Tarago 2580 | Notifier reported the following odour: " Odour described as strong chemical smell with a rating of 6 'unpleasant to remain in the area'". | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/01/2025 | 22:30 | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst NSW 2580 | Notifier reported the following odour: "Odour described as very strong and smelt of garbage and rotting waste. It had a distinctly sour and rancid smell that struck reporter instantly. Strength of the smell rated as 8/10. Odour observed from Covan Creek Road, Lake Bathurst, NSW, 2580. Reported noted the weather conditions to be fine, with no breeze. It was cool as a cold front came through yesterday, bringing unstable weather, large storms, heavy rain and strong winds. BOM observations indicate a slight S/SW wind between 9:30-11 pm." | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/01/2025 | 08:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Odour described as putrid, wanted to throw up" | Increased hydration of the landfill cover to prevent surface cracking. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/12/2024 | 08:50 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "very strong rotten refuse odour, odour strength 6/6, infiltrated the home and compelled resident to close doors and windows, odour was ongoing into the evening. Weather described as still and 17C. Odour observed from Leahys Lane, Tarago" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/12/2024 | 08:30 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Notifier reported the following odour: "odour rated 10/10, wind direction NW, speed 5km, location observed from Cullulla Road, Tarago." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/12/2024 | 08:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Odour described as like rotting garbage/sour milk/dirty nappies, very distinct. Approximately 20 degrees but it had been cooler (12 degrees) overnight, with fog. At time of odour impact the air was still and the sky was clear. Odour observed from Leahys Lane, Tarago" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/12/2024 | 08:30 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: " Odour described as like rotting garbage/sour milk/dirty nappies. Wind and weather conditions were not noted on this day. Odour observed from Leahys Lane, Tarago" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 16/12/2024 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: "Chemical Smell. The smell is so bad it's burning my throat.". The odour was rated as a 6-unpleasant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/12/2024 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: "Chemical Smell". The odour was rated as a 5- very strong odour detectable. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/12/2024 | 08:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: " sour milk, rotting garbage, dirty nappies and intermittent and strong 5/6 8am, 4/6 by 10am. Weather conditions were described as still, clear, some early fog and light mist overnight." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/12/2024 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: "Chemical Smell". The odour was rated as a 5- very strong odour detectable. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/12/2024 | | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: "Chemical Smell". The odour was rated as a 5- very strong odour detectable. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/12/2024 | 22:25 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: " Strong garbage odour, causing nausea and requiring windows to be closed to prevent odour infiltration. Weather conditions described as clear, 14C with light westerly breeze" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/12/2024 | 18:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: " rotten egg odour 4/10 at 6pm, increasing 7/10 at 10pm" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/12/2024 | 18:15 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: " organic odour rated 5/5, the stench was so bad it caused nausea, headaches, sleep disturbance and impacted our behaviour/quality of life, seems to be worse on weekends, particularly when there is moisture in the air. Wind conditions noted to be light NW/W." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/12/2024 | 04:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: " organic odour rated 5/5, the stench was so bad it caused nausea, headaches, sleep disturbance and impacted our behaviour/quality of life, seems to be worse on weekends, particularly when there is moisture in the air. Wind conditions noted to be light NW/W." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/12/2024 | 08:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: "Rotting Garbage/Sour Milk/Dirty Nappies with a West North Westerly/ NOrth Westerly Wind Direction, which continued for 30min" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 25/11/2024 | 18:00 | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: "Garbage Chemical Smell". The odour was rated as a 6- unpleasant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. Notifier requested a call back, call back completed. |
| 24/11/2024 | 03:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Organic Odour with a North Westerly Wind Direction" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/11/2024 | 06:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Organic Odour with a North Westerly Wind Direction" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/11/2024 | 08:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "Organic Odour with a North Westerly Wind Direction" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 18/11/2024 | 06:00 | Phone (Direct) | Odour | Tarago Rd, Kildare 2471 | Notifier reported : " Wind yesterday morning 6am - 9am absolutely nauseating - rotten smell" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/11/2024 | 06:00 | EPA Environmental Line | Odour | Mooneys Road, Currawang 2580 | Notifier reported the following odour: "Rotten egg/garbage odour, constant and offensive" which resulted in the reported leaving the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/10/2024 | 10:45 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: "odour detected in Tarago and described as rotten garbage stench and gut churning. Clearly sky, warmish morning (13) no wind" , 10:45am 30 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/10/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: "at home and noticed a very bad rubbish odour coming from Veolia." , 8am 28 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/10/2024 | No time | Website Feedback Form | Odour | Mooneys Road, Currawang 2580 | Notifier reported the following odour described as "Garbage". The odour was rates as a 6 - Unpleasant to remain in the area. The reporter asdvised "There is no wind, the odour has persisted since waking at 6am and is still present at 9:30am. There were weak sewage odours earlier this week which dissipated as the day went on but this odour is significantly stronger and now smells like garbage rather than sewage. Unable to open windows or doors or remain outside as the odour is intolerable." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/10/2024 | 08:00 | EPA Environmental Line | Odour | Bungendore Road, Tarago | Notifier reported the following odour: "Caller advised odour coming from Woodlawn Mine, the air outside smells like a tip. Today is very still in the air, yet the smell is still persisting. Caller has reported this many times over years." , 8am 26 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/10/2024 | 07:45 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour "Odour from the Veolia Woodlawn Bioreactor. Noticed at two locations on Wednesday morning, ... 7.45am in central Tarago village, cnr Braidwood Road & Lumley Road. Child reluctant to leave due to the strong/unpleasant odour. At 8.30am at home on Leahys Lane, Tarago. Weather: Overcast, still, approx 10C. Odour was like rotting garbage, dirty nappies and sour milk and very strong (5 out of 6) so couldn't hang out the washing. " | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/10/2024 | 05:30 | EPA Environmental Line | Odour | Collector Road, tarago | Notifier reported the following odour: "smelt absolutely disgusting stench coming from Veolia, this continued until caller left her house " | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/10/2024 | 16:00 | EPA Environmental Line | Odour | Braidwood Road Tarago | Notifier reported the following odour: " The odour from Veolia woodlawn has been on and off today. Anytime it rains/there is moisture, the odour comes and is really bad. Unpleasant to be outside, odour gets into the house " | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/10/2024 | 05:00 | EPA Environmental Line | Odour | Braidwood Road Tarago | Notifier reported the following odour: " The odour from Veolia woodlawn has been on and off today. Anytime it rains/there is moisture, the odour comes and is really bad. Unpleasant to be outside, odour gets into the house " | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/10/2024 | 11:00 | EPA Environmental Line | Odour | Steepers Lane Mount Fairy | Notifier reported the following odour: "experiencing odour from the landfill at Tarago this morning. It is the distinctive sweet, rotting rubbish odour. It's offensive ... Once again it is a relatively still morning." 11am 11 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/10/2024 | No time | EPA Environmental Line | Odour | Lake Bathurst | Notifier reported the following odour: "Complaining about Woodlawn Bioreactor smell coming to Lake Bathurst. No wind, foggy morning. Smells like rotten rubbish" 6-7 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/10/2024 | No time | EPA Environmental Line | Odour | Lake Bathurst | Notifier reported the following odour: "Complaining about Woodlawn Bioreactor smell coming to Lake Bathurst. No wind, foggy morning. Smells like rotten rubbish" 6-7 October 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 26/09/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road Tarago | Notifier reported the following odour: "smell of rubbish coming from the site. Caller advised that this is an ongoing issue, that has been going on for over a year. Caller advised that they have reported the issue continually to the EPA. Caller advised that they are approximately 11 km from property to the site. Advised that the smell travels when the weather is still in terms of wind. Caller advised that they are wanting this to be investigated as it is ongoing. Incident Still Occurring : YES " 8am 26 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/09/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road Tarago | Notifier reported the following odour: "Caller was driving into town when they noticed the rotten odour coming from the Woodlawn Eco-precinct, Caller advised they can also smell the odour at their property. Incident Still Occurring : YES, Organisation : Woodlawn Eco-precinct " 8am 24 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/09/2024 | 06:30 | EPA Environmental Line | Odour | Collector Road Tarago | Notifier reported the following odour: "There's a nasty taint in the air again this morning from Veolia's Woodlawn facility. Smells like rotting garbage. It's not strong enough to make reporter wretch this morning, but it is disgusting. It's cool and clear with no breeze. We are approximately 18km from Woodlawn. Work has been delayed outside until it clears because the smell makes me feel sick. " 6:30am 20 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/09/2024 | 06:50 | EPA Environmental Line | Odour | Collector Road Tarago | Notifier reported the following odour: "Yesterday morning there was a strong taint in the air at our home from Veolia's Woodlawn landfill. It was breezy (westerly) but the taint was bad enough to make reporter wretch about 10 times on exiting the house to do farm work.... It made reporter feel sick. Reporter lives about 18km direct path distance from the landfill. " 6:50-7:30am 19 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/09/2024 | | EPA Environmental Line | Odour | Collector Road Tarago | Notifier reported the following odour: "stench from Veolia's Woodlawn Bioreactor is absolutely foul. It's come into the car despite using recirculate... It's still and clear tonight. "16 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/09/2024 | 07:30 | EPA Environmental Line | Odour | Braidwood Road Tarago | Notifier reported the following odour: "Odour has a rotten garbage, sour milk and dirty nappies from Veolia Woodlawn Tarago....Caller could not let the children out and the odour stank very badly for 30 mins while waiting for bus. When caller opened the car the odour knocked them backwards as the smell was horrendous. Scale 6/6. Wind still 5 degrees sunny. " 7:30am 16 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/09/2024 | 08:10 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: 'At least 20 minutes Character of odour: Rotting garbage Strength of odour: 3/5 Wind direction: westerly breeze. The odour was detected while driving along Collector Road. It was first detected about 1km east of the Develop mine site entrance and was very strong (3/5) almost all the way to the Collector/Bungendore Road intersection. There was no noticeable smell at the intersection. The odour was then detected while travelling down the hill on Bungendore Road towards Tarago and was probably 2.5/5 in strength. The odour was less detectable when passing through the township of Tarago. The odour was detected for a third time (strength 2/5), starting south of the Tarago Showgrounds for a few minutes (note: the odour was not detected when passing the showgrounds). This odour was definitely coming from Veolia's Woodlawn facilities. The strength and direction of the wind and detected locations clearly show a path of increasing intensity as the path gets closer to the facility. It should also be noted that while passing the Woodlawn facility, we noticed there appears to be an extra layer of material added to the top of the North East wall of ED1. Veolia indicated at the last CLC meeting that they consider the leachate problem to be an emergency..." 8:10-8:30am 11 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 11/09/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: "Rotten nappies, garbage and overwhelming stench coming from Veolia Woodlawn Eco Precinct.", 8am 11 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/09/2024 | | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'strong rubbish smell and rank; the wind direction was from the west and a 2 out of 7 for strength.' 10 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/09/2024 | | Website Feedback Form | Odour | Taylor's Creek | Notifier reported the following odour: 'Strong chemical smell' rated as a 6- Unpleasant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/09/2024 | 20:00 | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Notifier reported the following odour: "The foul stench coming out of the Veolia mine this evening is repulsive." 8pm 10 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/09/2024 | 19:30 | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Notifier reported the following odour: "odour coming from the Woodlawn Eco-Precinct on Collector Road, Tarago along Tarago Road (also known as Bungendore Road on Google Maps), particularly (near) Taylor's Creek Road turnoff. very strong odour of garbage and rotting waste. strength was 10/10. It was foul and so strong. (Noticeable) for about 5km as I drove towards Tarago. Weather fine, with no breeze or cloud cover.", 7:30pm 10 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/09/2024 | 07:30 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Notifier reported the following odour: 'Ongoing for a couple hours. Smelt like rotting garbage, dirty nappies and sour milk. 7 degC. Still, clear & sunny", 7:30am 10 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/09/2024 | 09:30 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: 'advised they returned home from training and noticed a strong sewerage odour coming from the Woodlawn Eco Precinct. Caller advised ongoing issue, very strong , sickening. Causing nausea. Having to hold nose in order to do anything. Incident Still Occurring" , 9:30 – 9:45pm 9 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/09/2024 | 09:20 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: 'Odour like rotten garbage, sour milk and dirty nappies ... Caller could not do any chores outside as the odour was so bad and makes caller feel ill nausea. You can taste the odour in the back of the throat" , 7:30am – 9:20am 3 September 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/08/2024 | 16:55 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: ' strong offensive odour attributed to the Veolia Woodlawn waste facility. The caller has just arrived home from work and finds the odour to be particularly strong today. The caller noted that it was unusual to have the odour so strong given the very windy conditions. Wind direction thought to be tending S-SW. Caller also mentioned that offensive odour was present each day for the last two weeks.... today the odour is significantly stronger than experienced over the last fortnight.' , 4: 55pm 30 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/08/2024 | 11:30 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: strong, offensive odour attributed to the Veolia Woodlawn waste facility. Caller was surprised odour present as it was a very windy day - odour is usually not as bad on a windy day. The odour was also very strong which was again surprising in the strong wind." , 11:30am 29 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/08/2024 | 19:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: 'bioreactor was stinking in Tarago tonight. The smell was probably a 4 out of 10. It stank from partway along Cullulla road all the way into town at approximately 7pm. It was about 10 degrees and not too much breeze. The usual stench of rotting garbage.' , 7pm 22 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 22/08/2024 | 08:30 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: 'complaint about the odour coming from the Woodlawn Eco-Precinct on Collector Road I smelled the odour as I got out of my car at Tarago Preschool on Braidwood Road in Tarago. The odour smelled of rotten, decomposing garbage and was foul. I would rate the odour 10/10. My four-year-old daughter exclaimed, "What's that disgusting smell?" as she also got out of the car. The smell was so strong that in the five minutes that I dropped my daughter at preschool and walked back to my car again, the smell had started to give me a headache and remained 'stuck' in the back of my throat for about an hour afterwards. It left my throat feeling sensitive and 'scratchy', like the beginnings of a cold/flu. I could smell the odour from inside my car as I drove along Tarago Road in a southerly direction towards Bungendore (Bungendore Road on Google Maps). The smell was finally undetectable as I drove about 5-7km out of Tarago towards Bungendore. The weather conditions on this day were fine, with a relatively strong breeze.', 8.30am 22 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/08/2024 | 08:00 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: 'offensive odour attributed to the Veolia Woodlawn waste facility. Odour described as like sour milk/dirty nappies. Wind conditions were not noted at the time. Child felt unwell due to the odour.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/08/2024 | 06:30 | EPA Environmental Line | Odour | Lake Bathurst | Notifier reported the following odour: 'a stench coming from Veolia landfill at Tarago NSW. The smell has been present all day and continued throughout the whole day. It is the smell of putrefied rubbish mixed with bad body odour.', 6:30am 22 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/08/2024 | 16:30 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: 'ongoing horrid rubbish smell that is always present... Caller stated when they walk outside for the first time in the morning and when they get home from work is when the smell affects caller the most.', about 4.30pm to 8.15pm 16 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/08/2024 | 08:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'the odour was characterised as a sweet, highly intense, rotting garbage smell that coated the throat and created a burning sensation in the nostrils. On a subjective scale from 1 to 10, the complainant rated the odour at an unprecedented level of 15, indicating extreme discomfort.... I have urgent farm work to do outside and I can't go out there because the stench makes me retch until I vomit and has given me a headache. I'm not sure I would even be able to walk the distance from my house to the car without vomiting', about 9.49am 16 August 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/08/2024 | 08:00 | EPA Environmental Line | Odour | Steepers Lane Mount Fairy | Notifier reported the following odour: 'It is the distinctive sweet, rotting rubbish odour. It's offensive. Noticed it at approximately 8am this morning. Once again it is a still morning', between 8.00am and 8.20am 16 August 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/08/2024 | 21:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Notifier reported the following odour: "a strong garbage smell. The odour has been occurring all week..... caller says it hard to work on the farm because of the odour', about 9pm 15 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/08/2024 | 09:00 | EPA Environmental Line | Odour | Bungendore Road, Tarago | Notifier reported the following odour: 'I was driving along Bungendore road heading to Bungendore from Tarago and after passing Collector Road (approx 1km past the turn off) I could clearly smell the stench from the Woodlawn Bioreactor. The stench continued for 5-10km. The weather was drizzly rain and cloudy without much breeze', about 9.00am 14 August 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/08/2024 | 07:00 | EPA Environmental Line | Odour | Taylor Creek Road | Notifier reported the following odour: 'not too strong distinct' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 12/08/2024 | 09:00 | EPA Environmental Line | Odour | Taylor Creek Road | Notifier reported the following odour: 'Odour strength was very very strong' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/08/2024 | 07:00 | EPA Environmental Line | Odour | Taylor Creek Road | Notifier reported the following odour: 'Not too strong 'distinct'' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/08/2024 | 08:30 | EPA Environmental Line | Odour | Steepers Lane Mount Fairy | Notifier reported the following odour: 'We are experiencing odour from the landfill at Tarago this morning. It is the distinctive sweet, rotting rubbish odour. It's offensive. It started at approximately 8.30 am this morning and is getting stronger as the morning goes on', between 8.30am - 10.00am on 8 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/08/2024 | 08:45 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: 'Temperature inversion going on today. Revolting and ongoing until left home at 8:45am. It was enough to make reporter rush back inside. Made daughter want to vomit. Smells like rotting garbage, sour milk, dirty nappies. Stank the whole drive to down (5 minute drive, AC on recycle). 6/6 intensity', between 8.45am - 10.55am on 7 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/08/2024 | 08:30 | EPA Environmental Line | Odour | Cullulla Road Tarago | Notifier reported the following odour: 'Report of Odour Complaint (suspected source Woodlawn waste facility) for 8.30 this morning (7th Aug 2024). The smell is a faint but noticeable garbage smell. The weather conditions are ranging from still to a slight breeze from the west (Woodlawn direction), and clear skies. The current temperature is 4.8', about 8.30am on 7 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/08/2024 | No time | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: 'Chemical smell- rated as a 6 unpleasant to remain in the area' It was advised that it was a really strong smell that made the complainants eyes water and dry retch. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/08/2024 | 06:00 | EPA Environmental Line | Odour | Rosebery Street Tarago | Notifier reported the following odour: 'Landfill odour 9/10', on 6 August 2024 between 6.00am and 6.49am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/08/2024 | 05:00 | EPA Environmental Line | Odour | Mayfield Road Tarago | Notifier reported the following odour: 'Overbearing stench from the Woodlawn Eco-precinct waste facility today. Ongoing issue for a couple of weeks... Caller cannot keep her windows open and uses UV light steriliser device to clear the odour out of the house. Caller has de-humidifiers because she cannot open her windows... Caller is a good distance from the facility and can still smell it. Ongoing issue. Caller said that she should not need to buy appliances to get rid of the smell, and de-humidifiers because she cannot open the windows. When driving past the facility, the odour makes her feel ill', on 6 August 2024 between 5.00am - 7.50am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 21:51 | EPA Environmental Line | Odour | Windellama Road Quialigo | Notifier reported the following odour: '... I can smell the terrible odour from Woodlawn... I have only smelt it on the odd occasion but tonight it is the worst I have smelt, " about 9.51pm on 5 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 17:20 | EPA Environmental Line | Odour | Braidwood Road Lake Bathurst | Notifier reported the following odour: 'Smell is Woodlawn incinerator similar to smelt in Tarago. Odour is constant, no wind with hazy cloud cover, Odour smells similar to gas leak with rotten garbage mixed in (06), Strength would be described as (04) strong outside seeping into house, seeping into house, Effects: slight difficulty breathing and uncomfortableness unable to leave residence, Odour has gotten stronger gradually through the day', about 5.20pm on 5 August 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 10:31 | EPA Environmental Line | Odour | Braidwood Road Lake Bathurst | Notifier reported the following odour: 'Strong odour leachate sulphur smell coming from Veolia Tarago. Scale 6/6. Wind NW. Caller's husband is working outside and the husband's eyes are watering as odour is very intense', on 5 August 2024 about 10.31am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/08/2024 | 09:00 | EPA Environmental Line | Odour | Boro Road Lower Boro | Notifier reported the following odour: 'alleging a three year old child was affected by odour causing them to 'dry reach and go pale' on 5 August 2024 about 9.00am while in a Tarago in a parents vehicle. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 08:30 | EPA Environmental Line | Odour | Braidwood Road Lake Bathurst | Notifier reported the following odour: 'Report pollution and odour from Woodlawn Reactor in Tarago. Stinking all day. Creating headaches and sore eyes. Smells like leachate smell, but worse today. No breezes. Since 8:30am this morning to right now (15:30hrs)', on 5 August 2024 between 8.30am-3.30pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road, Tarago NSW | Notifier reported the following odour: ' a strong, very offensive odour coming from the Woodlawn Eco-Precinct on Collector Road, Tarago NSW at 8.00am on 5/8/2024". "I detected the overwhelming smell of rotting, rank garbage and what smelt like gas and harsh chemicals as I drove into the Main Street of Tarago, approaching from a northerly direction. The smell became stronger as I got out of the car at Tarago Preschool. Again, I could smell the odour sitting in my car until I was roughly 4km out of Tarago travelling on Tarago Road (also known as Bungendore Road). The smell gave me a headache and I would rate it 9/10". "The weather conditions on 5/8/24 were fine with no wind, with early frost". "I have reported the odour on previous occasions' about 8.00am on 5 August 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 06:00 | EPA Environmental Line | Odour | Roseview Road, Mount Fairy | Notifier reported the following odour: 'Odour sweet sickly smell coming from Veolia Tarago. The odour has been occurring overnight and is still occurring. This morning odour has been very bad since 06:00. Scale 6/6. Wind W but still', on 5 August 2024 between 6.00am – 9.00am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/08/2024 | 04:30 | EPA Environmental Line | Odour | Willow Glen Road, Lowe Boro | Notifier reported the following odour: 'I'd like to report odour from Veolia's Woodlawn Bioreactor landfill. The odour has been present as a taint in the air since approximately 4:30am this morning at our home. I noticed it when I went outside at 4:30, and it has continued throughout the morning until about 30 mins ago (11 am). It's not a strong smell, but it is consistent with the odour from the landfill (an off-smelling, putrid, rotting taint). Even though the odour was not strong, after working outside for an hour I started retching. Eventually I had to come inside to escape it. The weather is cold, cloudy and very light drizzle occasionally with no wind. We are about 18km from the facility', on 5 August 2024 between 4.30am and 11.00 am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/08/2024 | 08:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Rotting garbage, sour milk, dirty nappies. ongoing from 8am until 10am.conditions still 6 out of 6. My children could not go outside to exercise', on 4 August 2024 between 8.00am-10.00am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/08/2024 | 17:40 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: ' Woodlawn Eco-precinct is causing a foul odour once more. They went to walk their dog at around 17:40 and found the smell to be unbelievable. Caller has dealt with the issue prior and feels the Eco-Precinct should be held responsible for the odour they've produced...', on 3 August 2024 between 5.40pm and 6.00pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/08/2024 | 17:40 | EPA Environmental Line | Odour | Mayfield Road Tarago | Notifier reported the following odour: 'Ongoing issue with odour from the near by Veolia Plant, described as an overwhelming stench. Posing a public health risk', on 3 August 2024 between 5.40 pm and 6.40pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/08/2024 | 09:30 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported that there is an extreme smell of sulphur. Advised that its more likely from the woodlawn eco-precinct as this type of issue occurred before, on 3 August 2024 between 9.30am – 9.57am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 03/08/2024 | 08:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Rotting garbage, sour milk, dirty nappies. ongoing from 8am until 10am, conditions still 6 out of 6. Couldn't put washing on the line, on 3 August 2024 between 8.00 am – 10.00am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/08/2024 | No time | EPA Environmental Line | Odour | Willow Glen Road Lower Boro | Notifier reported the following odour:'taint in the air consistent with bioreactor smell. Sunny. Light breeze. 5 degrees.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/08/2024 | 18:00 | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported the following odour: ' Strong chemical smell- rated as a 6 unpleasant to remain in the area' It was advised that there may have been a slight breeze, and that the odour persisted all evening. | Notifier requested call back. Call back was completed and complaint was discussed. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/08/2024 | 14:00 | EPA Environmental Line | Odour | Steepers Lane Mount Fairy | Notifier reported the following odour: 'smelt like landfill, so waste composting, it's consistent with the odour that we have experienced previously, strength, obvious but not overpowering', on 2 August 2024 between 2.00pm – 3.15pm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/07/2024 | 08:15 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: "rubbish, pungent, constant, scale 3/5, wind from the West-strong", about 8.15am on 30 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 30/07/2024 | 02:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Offensive odour from WOODLAWN LANDFILL, COLLECTOR ROAD, TARAGO, NSW, 2580... Caller noticed the odour 2 am this morning and said it is continuing. It is a strong leachate odour. There is no wind outside', about 2.00 am on 30 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 27/07/2024 | | Website Feedback Form | Odour | Braidwood Road, Tarago | Notifier reported the following odour:' Garbage, rated as a 5 Very strong odour detectable. The odour has been horrific for the past 3 days. It is almost constant, outside is impossible and inside is nearly just as bad, it gets into the house as the house is older and has crack, it was built before the waste facility so isn't designed to be 100% sealed for rotten tip smell. This is the third night of sleep disturbance as the odour comes about every 2 hours and is so strong it wakes us up. Pretty unpleasant to have our house smell like a tip and we are a long way away from the facility. We put up with it sporadically but we it's constant for 3 days and 3 nights it's too much and impacting our quality of life and ability to live and work our own property.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/07/2024 | 23:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: '...Woodlawn Eco-precinct facility and the stench is horrendous. Strong and very pungent. You could cut the air with a knife. Ongoing issue for years now that is effecting the callers health. Caller has had to closed all the windows and vents to try and stop the odour and is now having to use a ventolin puffer due to the extreme smell', about 11.00pm on 26 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/07/2024 | 07:00 | EPA Environmental Line | Odour | Willow Glen Road Lower Boro | Notifier reported the following odour: Strong odour. Rotting gassy smell of rotting garbage/offal. Retch-inducing' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 25/07/2024 | 10:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 25/07/2024 | 08:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 25/07/2024 | 07:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 25/07/2024 | 07:00 | EPA Environmental Line | Odour | Boro Road, Lower Boro | Notifier reported the following odour: 'rotten eggs, scale 2/5, wind from the north-west direction, ...originating from Veolia's Woodlawn facility' between 7.00am – 11.00am on 25 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/07/2024 | 21:45 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/07/2024 | 21:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/07/2024 | 19:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'organic, smell from woodlawn facility has been very bad again, wind 3/7. It has once again caused sleep disturbance and gets into the house. Quality of life today has been impacted due to poor sleep. It has been going all night and at the time of this report is still ongoing, even the wind picked up and didn't help. Activities have had to be changed to avoid outside which is difficult given we live on rural property' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/07/2024 | 07:10 | EPA Environmental Line | Odour | Braidwood Road, Tarago (near showgrounds) | Notifier reported the following odour: 'rotten eggs, scale 2/5, wind: westerly, between 7.10am-7.15am on 24 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/07/2024 | 08:10 | EPA Environmental Line | Odour | Tarago Public School | Notifier reported the following odour: ' constant odour, fermenting rubbish, atrocious smell, scale 4/5, wind from the West' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/07/2024 | 08:00 | EPA Environmental Line | Odour | Braidwood Rd x Lumley Rd Tarago | Notifier reported the following odour: 'scale 6/6, usual rotten garbage, dirty nappies and sour milk' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/07/2024 | 07:30 | EPA Environmental Line | Odour | Braidwood Rd x Lumley Rd Tarago | Notifier reported the following odour: 'scale 6/6, usual rotten garbage, dirty nappies and sour milk' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 22/07/2024 | 08:30 | EPA Environmental Line | Odour | Tarago Public School | Notifier reported the following odour: ' constant odour, fermenting rubbish, atrocious smell, scale 4/5, wind from the West' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/07/2024 | 17:30 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Very strong rotten eggs, scale 10/5, constant, Can not breathe in my own house, strongest the smell has ever been, why should we not be able to breathe anything but rotten eggs in our own homes', between 5.30pm and 5.50pm on 19 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 16/07/2024 | 16:45 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'Yesterday I was driving through Tarago at approximately 4:45pm and the stench from Veolia's landfill was horrendous. It was a rotting meaty gassy garbage smell that was so thick in the air that it felt like you could taste it. The air coated my throat. It was absolutely disgusting and the stench was worst as you dip down from the start of the 60 zone on Tarago road all the way up past the railway station. It made me retch as I drove through. It was windy and very cold with light rain at times', about 4.45pm on 16 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/07/2024 | 10:30 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Notifier reported the following odour: 'Odour has sickly sweet smell coming Veolia Tarago, Scale 4/6. Wind SW', about 10.30am on 15 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 14/07/2024 | 19:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: ' As we approached the corner of Willow Glen rd and Cullulla Rd an awful stench of rotting garbage hit us full on. To say it put a bad taste in our mouths as we headed for dinner is an understatement. The smell stayed with us to about the Junction with Mayfield Rd on Lumley Rd', between 7.00pm and 8.30pm on 14 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/07/2024 | 17:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'Occurred at 5pm, at Braidwood Road, near the Tarago Showgrounds. Odour duration was noted as for at least 5 minutes, smelling like rotten eggs. The strength of the odour was rated as 2/5m with a calm wind direction', about 5.00pm on 13 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/07/2024 | 12:30 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'very strong organic odour, ...odour from Veolia Woodlawn at Tarago is very strong today, unable to go outside, ...very frustrating...., ...preventing them from doing activities', about 12.30pm on 12 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/07/2024 | 11:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following: 'smell like rotten food, not as bad, Wind: SW, when the wind blows hard the odour disappears.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/07/2024 | | Phone (Direct) | Odour | Lumley Road, Tarago | Notifier reported an odour described as "Disgusting". The notifier advised they were not unhappy putting up with the odour. | Call back was requested. Environmental Advisor contacted notifier and discussed concerns. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/07/2024 | 19:00 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Notifier reported the following odour: 'The smell is a strong egg/garbage gas smell. The weather conditions are a steady breeze blowing from the west (Woodlawn direction), and patchy cloud cover' about 7.00pm on Thursday 11 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/07/2024 | 17:10 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Significant odour right now at 5.10pm , Thursday 11th July from the Bio Reactor. Intensity around 6, Very little wind , I believe it was coming from the west. Smell like rotten food', between 5.10pm and 6.00pm on 11 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 11/07/2024 | 15:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Odour, Woodlawn, Wind was from the southwest. Strong, acidic smell, guessing it is from the leachate at the tip., Ongoing issue without resolve', about 3.00pm on 11 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 10/07/2024 | 09:20 | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour:'rotten eggs, rubbish, scale: 2/5, wind: West, for at least 20mins' between 9.20am and 9.40am on 10 July 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/07/2024 | No time | EPA Environmental Line | Odour | Rosebery Street, Tarago | Notifier reported the following odour: "Coming from the Woodlawn Bioreactor on Collector. ...causing uncomfotability. Wind is coming from the west. Smells like typical landfill odour. A light acidic, sulfuric smell." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/07/2024 | 17:00 | EPA Environmental Line | Odour | Boro Road, Tarago | Notifier reported the following odour: 'rotten eggs, rubbish, scale: 1/5, wind: NW breeze, for at least two hours on 9 July 2024 between 5.00pm and 7.00pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/07/2024 | 06:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'Veolia's landfill at Collector Road Tarago is stinking up our home this morning. When I went out at 6am the odour was moderate, but the stench has increased and now it's so strong it makes me retch when I go outside. It's the usual gassy, rotting garbage smell associated with the landfill, and consistent with the smell near the site of the landfill. We are approximately 18km from the landfill. ...I am going to have to avoid these tasks and do the tasks off the farm first because it's impossible to be outside in that stench without retching. It makes me feel ill. The weather is cloudy and comparatively warm to usual (8 degrees). There is no breeze", between 6.00am and 7.15am on 9 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/07/2024 | 10:30 | EPA Environmental Line | Odour | Taylor Creek, Tarago | Notifier reported the following odour: 'Report of the usual nasty stench from Veolia Woodlawn Bioreactor in Tarago. NE wind blowing. Rated 9/10 intensity. reporter claims it's the usual stench since 2005', about 10.30am on 8 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 08/07/2024 | No time | EPA Environmental Line | Odour | Rosebery Street, Tarago | Notifier reported the following odour: "Coming from the Woodlawn Bioreactor on Collector. ...causing uncomfotability. Wind is coming from the west. Smells like typical landfill odour. A light acidic, sulfuric smell." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/07/2024 | No time | EPA Environmental Line | Odour | Rosebery Street, Tarago | Notifier reported the following odour: "Coming from the Woodlawn Bioreactor on Collector. ...causing uncomfotability. Wind is coming from the west. Smells like typical landfill odour. A light acidic, sulfuric smell." | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/07/2024 | 09:37 | EPA Environmental Line | Odour | Lark Close | Notifier reported the following odour: 'smell is likened to burnt rubbish with a 13kmh SSE wind, the smell engulfs the entrie village' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 06/07/2024 | 08:08 | EPA Environmental Line | Odour | Collector Road, Currawang | Notifier reported the following odour: 'stench from the Woodlawn Veolia facility is constantly overwhelming. Most days the smell is just disgusting, and it can be smelt in a significant radius from the facility depending on which way the wind happens to be blowing' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/07/2024 | 11:25 | EPA Environmental Line | Odour | Not provided | Notifier reported the following odour: 'Reporter can smell the stench of rotten eggs coming from Veolia Woodlawn in Tarago', about 11.25am on 5 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/07/2024 | 08:50 | EPA Environmental Line | Odour | Collector Road | Notifier reported the following odour: 'Reporter writing to make a complaint about the regular stench arising from the bioreactor located on Woodlawn. 1-2 times a week the smell fills the air, ...roughly 15-20km from the site. Smell intensity was strong, it was the dominate smell whilst being outside. It smelt like rotten eggs/gas. Wind was a very light SE but you couldn't really feel it. It subsided around 10am', between 8.50am - 10.00am on 5 July 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/07/2024 | No time | EPA Environmental Line | Odour | Lark Close | Notifier reported the following odour: 'smell is likened to burnt rubbish with a 13kmh SSE wind, the smell engulfs the entrie village' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 05/07/2024 | No time | Website Feedback Form | Odour | Mooneys Road | Notifier reported the following odour: 'This is the third morning in a row where the foul odour from Veolia has permeated our home from the moment we woke up. Again inhibiting our ability to open our windows or be outside. This is not an infrequent occurrence nor does it only occur from time to time. This is 3 days in a row this week. There was only a gentle breeze and light cloud cover.' The odour was described as garbage with a rating of 5- very strong odour detectable. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/07/2024 | 20:58 | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | Notifier reported the following odour: 'sewage' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/07/2024 | 18:50 | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | Notifier reported the following odour: 'The smell was like a garbage tip just hanging in the air - simply awful, the wind was from the south east, and there was misty rain moving across from this same direction also. Can only suspect it was from the Veolia set up at the former Woodlawn Mines as they've had this smell come through before with wind or rain from the south east', about 6.50pm on 4 July 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/07/2024 | 20:58 | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | Notifier reported the following odour: "Rotten eggs" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/07/2024 | No time | Website Feedback Form | Odour | Mooneys Road | Notifier reported the following odour: 'The odour was on and off all day, starting in the morning and being present at various periods over the day. It was so strong I had to come back inside as it was making me feel unwell being outside with the stench. This is a regular occurrence here. There was no wind when the odour was noticed' The odour was described as 'garbage' with an odour rating of 6- Unpleasant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/07/2024 | 20:58 | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | Notifier reported the following odour: "Rotten eggs" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/07/2024 | 05:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: "Complaint about the Veolia Waste facility in Tarago. Woke up this morning 5am, went into bathroom (open windows) and house smelt like human waste/sulfur. When they went outside, the smell was really strong sulfur-waste. Fairly calm (winds), but when cold & foggy, they smell seems to waft across from the facility and the smell lingers. His boss in Goulburn said that he could smell it too", on 2 July 2024 about 5.00am. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 01/07/2024 | 20:58 | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | Notifier reported the following odour: "Rotten eggs" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/06/2024 | 09:40 | EPA Environmental Line | Odour | Braidwood Road (Near the Showground) | Notifier reported the following odour: ' Rotten eggs - Strength of odour: 2/5 - Wind direction: NW breeze, The odour was detected while driving south on Braidwood Road. It started just south of the Tarago Showgrounds and was persistent until RoseviewRoad. The odour was stronger when I wound down the window in the car. I believe the odour originated from Veolia's Woodlawn facility', on 29 June 2024 about 9.40am - 9.45am. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 28/06/2024 | 05:37 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'Reporter has just gone outside for the first time today and the moment they stepped outside the odour is noticeably present. It's not as strong as other days but it's like a medium strength taint in the air. Same rotting garbage smell as always. It is clear and cold outside, no breeze', about 5.37am on 28 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 27/06/2024 | 07:05 | Website Feedback Form & EPA Environment Line | Odour | Boro Road, approx 18kms SE of Woodlawn | <p>Duration: About 30mins Character of odour: Rotten eggs Strength of odour: 2/5 Wind direction: calm</p> <p>The odour was detected on our property on Boro Road approximately 18kms SE of Woodlawn. It was detected outside the house on a cold calm morning. At about 07:30 there was a slight breeze from the west that resulted in the breeze dissipating. I believe the odour originated from Veolia's Woodlawn facility and the odour was similar to one detected last night on Braidwood Road.</p> | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 27/06/2024 | 05:30 | EPA Environmental Line | Odour | Mayfield Road, Tarago | Notifier reported the following odour: 'Foul stench coming from Woodlawn Eco-precinct...the smell is not making her feel ill this morning but often does, odour type: rotten nappies', between 5.30 am and 8.03am on 27 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/06/2024 | 21:50 | EPA Environmental Line | Odour | Cullulla Road Tarago | Notifier reported the following odour: 'The smell is a strong eggy gas smell that has distinct garbage odour. The weather conditions are a steady breeze blowing from the west (Woodlawn direction), and patchy cloud cover', on 26 June 2024 between 9.50pm - 10.06pm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/06/2024 | 21:18 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'Veolia's landfill is stinking up our home again tonight. The odour has filtered into the house and is nauseating. It's been stinking since dusk until now (9:18pm). Same stench as usual - rotting garbage and unmistakable as the landfill. It is clear and cool outside with no wind', on 26 June 2024 about 9.18 pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 26/06/2024 | 17:50 | Website Feedback Form | Odour | Braidwood Road, 2-5kms south of the Showgrounds | <p>Duration: At least 80 minutes Character of odour: Rotten eggs Strength of odour: 2/5 Wind direction: Light NW wind</p> <p>The odour was detected while driving along Braidwood Road at 17:50. It was more noticeable when the window was wound down. The odour was along a section of Braidwood Road south of the Showgrounds - however there was no odour around the showground area or on the north side. The odour was detected again at about 19:10 when driving past in the opposite direction - again on the southern side of the showgrounds, along a stretch of Braidwood Road about 3kms long. I believe the odour originated from Veolia's Woodlawn facility. There was a light NW wind at the time in Tarago when I exited the vehicle.</p> | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/06/2024 | 22:20 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: " This morning when I left for work I almost wretched as I opened the door from the smell. It was a clear rotting garbage smell. It was 7:10 am. It continued and got super strong in Tarago until I reached Collector Rd turn off and then started to diminish. It also stank when I returned home at approx 1800 through from collector rd until at least Mayfield Rd on Lumley Rd. I then just closed up the house for the night and when I went out it stank'. Time 10.20pm. Odour described as 'rotting garbage smell, wretched' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/06/2024 | 18:00 | EPA Environmental Line | Odour | Collector Road – Mayfield Road | Notifier reported the following odour: " This morning when I left for work I almost wretched as I opened the door from the smell. It was a clear rotting garbage smell. It was 7:10 am. It continued and got super strong in Tarago until I reached Collector Rd turn off and then started to diminish. It also stank when I returned home at approx 1800 through from collector rd until at least Mayfield Rd on Lumley Rd. I then just closed up the house for the night and when I went out it stank'. Time 10.20pm. Odour described as 'rotting garbage smell, wretched' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 24/06/2024 | 16:30 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'As per every other day at the moment, Veolia's landfill on Collector Road, Tarago has been stinking up our home and the local area for the entire day today. The usual gassy/rotting garbage/meaty smell varying in intensity throughout the day from a very strong, vomit-inducing stench through to a faint taint in the air. I had to work outside this evening from 4:30 to approximately 7pm and the stench was strong enough to make me feel ill. It stinks every day at the moment. Weather was cold and clear/sunny. Very little breeze' on 24 June between 4.30pm and 7.00pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/06/2024 | 07:15 | EPA Environmental Line | Odour | Boro Boro Road, Lower Boro | Notifier reported the following odour: 'rotten eggs, at least 60 minutes, strength of odour 2/5, wind: calm, The odour was detected on our property on Boro Road approximately 18kms SE of Woodlawn. It was detected outside the house on a very cold morning. I believe the odour originated from Veolia's Woodlawn facility', on 24 June 2024 between 7.15am-8.15am. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 24/06/2024 | 07:10 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: " This morning when I left for work I almost wretched as I opened the door from the smell. It was a clear rotting garbage smell. It was 7:10 am. It continued and got super strong in Tarago until I reached Collector Rd turn off and then started to diminish. It also stank when I returned home at approx 1800 through from collector rd until at least Mayfield Rd on Lumley Rd. I then just closed up the house for the night and when I went out it stank'. Time 10.20pm. Odour described as 'rotting garbage smell, wretched' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/06/2024 | 18:30 | EPA Environmental Line | Odour | Tarago Road x Collector Road, Tarago | Notifier reported the following odour: 'Veolia's Woodlawn Eco-Precinct landfill is stinking horrendously tonight. We are driving along Bungendore-Tarago road and when we reached the intersection with Collector Road the stench was so strong that we immediately started retching. At one point I was retching so violently that I couldn't breathe. The stench is 10/10 - absolutely foul. It is cold (2 degrees) and the sky appears clear because the moon is visible. The stench is consistent with the landfill - rotting garbage/meaty odour', on 23 June 2024 about 6.30pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 23/06/2024 | 14:00 | EPA Environmental Line & Website feedback form | Odour | Tarago service station | Notifier reported the following odour: 'odour Complaint - Tarago - 23 June 2024 @ 14:00, Location: Braidwood road, Tarago Service Station, Duration: At least 15 minutes Character of odour: Rotten eggs, Strength of odour: 2/5, Wind direction: mostly calm, The odour was detected while at the Tarago Service Station', about 2.00pm on 23 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 22/06/2024 | 08:00 | EPA Environmental Line | Odour | Covan Creek Road Lake Bathurst | Notifier reported the following odour: 'Caller noticing a pungent odour in the air like garbage coming from the Veolia tip. Caller first noticed it at around 8:00am this morning the odour was so strong and unpleasant caller had to go back inside. Caller advised it is a regular occurrence and that if she stays out there too long it can start to make her feel nauseous, ... Caller was sitting by a door and inside and noticed the odour is starting to permeate though home as we. Caller having to keep doors and windows closed' on 22 June 2024 between 8.00am and 11.30am. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/06/2024 | 19:30 | Website Feedback Form | Odour | Lake Bathurst | If Odour - Odour Intensity Scale: 5 If Odour - Common Odour Descriptors: Rotten Eggs Weather Conditions, Strength & Temperature: Slightly Overcast, with a light Breeze coming from direction of Woodlawn Precinct approx 15kms away. Temperature is Cold this evening, Currently approx 3deg. Description of Incident(If Odour please get the duration): Rotten Egg stench evident throughout the whole week, but more intense today, 21/06/2024. Caller experienced a bleeding nose today, but unsure if relevant to odour complaint or co | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 21/06/2024 | 17:00 | EPA Environmental Line | Odour | Hilltop Close, Tarago | Notifier reported the following odour: '...Odour complaint from Woodlawn, smells like rubbish like a bin sulphur smell, occurs every night, ... the smell coming from the mine makes you feel a little sick it has been particularly bad some nights and not as bad others. Enough so that you cannot have your windows open for fresh air ...Occurs usually when there is a westerly breeze and especially after rain', about 5.00pm on 21 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/06/2024 | 07:45 | EPA Environmental Line | Odour | Cnr of Lumley Road and Braidwood Road | Notifier reported the following odour: 'Odour rotting garbage, dirty nappies and sour milk. The odour detected at 07:45 at Cnr Lumley Rd & Braidwood Rd Tarago...Scale 6/6. Weather clear', about 7.45 am on 21 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 20:30 | EPA Environmental Line | Odour | Roseview Road, Mount Fairy | Notifier reported the following odour: '...met with a very very strong sulphide/fecal smell. He checked wind direction and it was blowing from the north west. He immediately went back inside because smell was so disgusting. Incident Still Occurring : NO I Organisation : Woodlawn Eco Precinct - Viola', on 20 June 2024 about 8.30pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 19:30 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'The Woodlawn bioreactor was stinking up our home last night from when we arrived home at approximately 7:30pm until after we went to bed at approximately 10pm. The stench was so bad it made complainant gag when they went outside to check on animals etc. The weather was cloudy and cold and it rained a couple of times during that interval but it wasn't windy', between 7.30pm and 10.00pm on 20 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 19:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: 'Caller advised he lives 10 kms away from the Woodlawn Eco-precinct facility and the stench is horrendous; strong and pungent, could cut the air with a knife. Ongoing issue for years and years', between 7.00pm - 8.27pm on 20 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 21/06/2024 | 18:00 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Notifier reported the following odour: 'The smell is a strong garbage smell that makes being outside unpleasant. The weather conditions are no wind and clear sky', between 6.00pm and 7.38pm on 20 June 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 17:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: '...it was very strong in the air. Caller said she has to regularly close the air vents in car when coming through this part of Tarago due to the odour as it is so repulsive. Incident Still Occurring : YES, on 20 June 2024 about 5.00 pm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 18:30 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: ' same revolting odour (at a sports function)...', between 6.30pm and 9.00pm on 20 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 14:15 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: It smelt like rotting garbage - a sweet, sickly, gassy kind of stench that was easily identifiable as the landfill'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 14:00 | EPA Environmental Line | Odour | Glenn Road onto Cullulla Road | Notifier reported the following odour: "distinct smell that is landfill. Although today there appeared to be a bit of a smoke smell', between 9.50am - 11.00am 20 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 09:50 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: "Odour Woodlawn - mild to moderate smell, increasing in strength with odour wafting through at times. Reporter initially felt fine, but after breathing it in for 30+ mins reporter now feels nauseous and has caused physical discomfort. Smells like rotting garbage - typical Veolia bioreactor stink. The weather is cold (a few degrees) and sunny with no cloud over Tarago although there is fog in other places. There is no breeze' between 9.50am - 11.02am on 20 June 2024" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 20/06/2024 | 08:10 | EPA Environmental Line | Odour | Tarago Public School | Notifier reported the following odour: " 'Fermenting rubbish, strength 4/5, foggy morning but odour persisted after fog lifted between 8.10am – 10.57am on 20 June 2024" | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 07:30 | EPA Environmental Line | Odour | Braidwood Road Lake Bathurst | Notifier reported the following odour: 'Offensive odour from VEOLIA ENVIRONMENTAL SERVICES (AUSTRALIA) PTY LTD, COLLECTOR ROAD, TARAGO, NSW, 2580 affecting resident..., 'odour around 07:30 am this morning and said it is continuing. It has been going on for the whole week. It smells like garbage. Caller advised that there is no wind outside. Caller said they had some rain last night and this morning', 7.30am – 7.30pm on 20 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 20/06/2024 | 06:00 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour: 'It is the smell of putrified rubbish mixed with bad body odour. It has actually been present non-stop for a week', between 6.00am and 10.38pm on 20 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/06/2024 | 20:30 | EPA Environmental Line | Odour | Leahys Lane Tarago | Notifier reported the following odour:'Rotting garbage, dirty nappies and sour milk odour occurred on 21/06/24 20:30 detected at caller's home address. Horrid stink which made caller gag. Weather cold and clear. Relative warm day', on 19 June 2024 about 8.30pm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/06/2024 | 14:00 | Website Feedback Form & EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour:' The odour was detected while driving along Braidwood Road and was strongest in the middle of town. The wind was mostly calm. I believe the odour was originating from the Woodlawn Bioreactor area. Duration: At least 15 minutes Character of odour: Rotten garbage and Rotten eggs Strength of odour: 1/5 Wind direction: mostly calm' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/06/2024 | 09:00 | Website Feedback Form & EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour:' The odour was detected while driving along Braidwood Road and was strongest in the middle of town. The wind was mostly calm. I believe the odour was originating from the Woodlawn Bioreactor area. Duration: At least 15 minutes Character of odour: Rotten garbage and Rotten eggs Strength of odour: 2/5 Wind direction: mostly calm' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/06/2024 | 08:15 | EPA Environmental Line | Odour | Tarago Public School | Notifier reported the following odour: 'Fermenting rubbish, smell is nauseating, strength 4/5, very weak wind, about 8.15am on 19 June 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 19/06/2024 | 07:30 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Strong offensive odour coming from WOODLAWN LANDFILL COLLECTOR ROAD, TARAGO, NSW, 2580 NSW affecting caller in his paddock which is 3000 acres on Braidwood Road. Caller advised that the odour is quite well spread out in the area. Caller noticed the odour this morning around 07:30 am this morning and it is continuing. Smells like leachate with a mixture of garbage. Caller said he is getting a headache', about 7.30am – 8.30am 'continuing' on 19 June 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/06/2024 | 20:00 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour:'Odour has a rotting garbage, nappies and sour milk smell coming from Veolia Tarago on 18 June 2024 at Cnr Lumley Rd & Braidwood Tarago, the odour was beyond the scale of 6/6 and caller went outside and made them gag' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/06/2024 | 19:00 | EPA Environmental Line | Odour | Mayfield Road, Lower Boro | Notifier reported the following odour: '...a very potent rotten egg type odour which he believes is coming from Veolia at Tarago. Caller said he could smell the odour for the past 2 days at his property. Incident Still Occurring : YES', about 7.00pm on 18 June 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 18/06/2024 | 15:16 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Very strong leachate odour coming from Veolia Woodlawn Tarago. It is the leachate smell that is causing a headache and burning skin from the odour. The face feels like it is sunburnt. This odour has been occurring all week especially strong today', about 3.16pm on 18 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 18/06/2024 | 07:45 | EPA Environmental Line | Odour | Cnr Lumley Rd & Braidwood Tarago | Notifier reported the following odour: 'Odour has a rotting garbage, nappies and sour milk smell coming from Veolia Tarago on 18 June 2024 at Cnr Lumley Rd & Braidwood Tarago, the odour was beyond the scale of 6/6 and caller went outside and made them gag' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/06/2024 | 07:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Odour at Woodlawn - started at 7am, odour present at 9pm at night, still present this morning. Sulfur rotten egg smell. 10/10 at 9pm. 8/10 this morning', about 7.00 am on 17 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/06/2024 | 18:00 | EPA Environmental Line | Odour | St Clair Road, Lake Bathurst | Notifier reported the following odour: 'smell is strong and revolting. 10/10 thick and heavy. Caller advised he has had to complain twice in the last month as its thick and unbearable and normally he would not complain. If it gets any worse, you would not be able to breath. Caller advise he almost felt like dialing 000 as a state of emergency cause it is that bad tonight. Caller also advised he does not know how the people in the village of Tarago survive. Incident Still Occurring : YES, Organisation : Woodlawn Eco-precinct', between 6.00pm and 6.24pm on 17 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 17/06/2024 | 06:00 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Rotten eggs or sulfide, constant smell for over a week, seeping into the house constantly you can't get away from it. Fearing for our health breathing this in all the time especially in the morning', on 17 June 2024 about 6.00 am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/06/2024 | 21:43 | EPA Environmental Line | Odour | Lake Bathurst | Notifier reported the following odour: 'The smell is acrid and ammonia like and occurs often when wind blows from the south west. The level of discomfort is high, and is penetrating the house. We are located about 3k in a direct line north of Veolia/wood lawn facility in Tarago and suspect that is the source. The smell intensity is increasing. I rang the Veolia number but the number rang out', about 9.43pm on 15 June 2024.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 15/06/2024 | 19:45 | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Notifier reported the following odour: 'a strong, very offensive odour coming from the Woodlawn Eco-Precinct on Collector Road, Tarago NSW at 7.45pm on 15/6/2024. I detected the overwhelming smell of rotting, rank garbage and what smelt like gas and harsh chemicals as I walked out of my house. I only stayed outside for a few minutes due to the smell. When I went back inside, I could still 'feel' the sting of the smell in the back of my throat. It stayed in my throat and nose for many minutes after I went inside. I also had a headache. I would rate the smell 10/10. The weather conditions on the night of 15/6/24 were fine with no wind', about 7.45pm on 15 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 13/06/2024 | 10:08 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Report of an odour from woodlawn bioreactor. This morning there is no wind, the smell intensity is 8/10, with the usual sulfur stinky smell' about 10.08am on 13 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 13/06/2024 | 09:00 | Website Feedback Form & EPA Environment Line | Odour | Braidwood Road, from just south of the Showgrounds up to Tarago Public School | Notifier reported the following odour: 'The odour was detected while driving along Braidwood Road and at Tarago Service Station. Winding down the windows on the car made the smell far worse. I believe the odour was originating from Veolia's Woodlawn Precinct / Bioreactor (EPL 11436).' Duration: At least 15 minutes Character of odour: Rotten garbage and Rotten eggs Strength of odour: 3/5 Wind direction: mostly calm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 12/06/2024 | 08:00 | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Notifier reported the following odour: 'Odour from Veolia Woodlawn. Still. Rotten egg gas, rotten garbage. 4/6' about 8.00am on 12 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/06/2024 | 19:35 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported the following odour: '...really off rubbish smell tonight from Woodlawn Eco Precinct . Incident Still Occurring : YES', between 7.35pm and 7.48pm on 10 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 10/06/2024 | 13:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following Odour: " rotten refuse odour attributed to the Woodlawn precinct waste facility, from around lunchtime yesterday. Wind was from the Southwest. Caller found the odour quite embarrassing as guests were visiting at the time. The caller is dismayed by the continuing odour events associated with the facility', about 1.00pm on 10 June 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/06/2024 | 22:20 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour: 'Odour coming from Woodlawn Bioreactor in Tarago. Sunday 9th June, first noticed at 1020pm, was ongoing, was 6/6 strength. 1-2 degC outside. Still evening. Usual rotting garbage, stale milk, dirty nappies smell', about 10.20pm on 9 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 09/06/2024 | 07:00 | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Notifier reported the following odour: 'Odour coming from the[mines] for the last week. Odour described as a garbage smell. Caller advised it could pose a public health risk. Incident Still Occurring : YES' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 07/06/2024 | 08:30 | EPA Environmental Line | Odour | Currawang Road, Currawang | Notifier reported the following odour: '...offensive methane odour attributed to the Woodlawn bioreactor. Odour was noted from around 8:30am and is still present at time of call to Environment Line. Wind is from the NorthEast. Weather is wet, caller noted that odour events often worse in wet weather here' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 05/06/2024 | 07:45 | EPA Environmental Line | Odour | Centre of Tarago (Cnr Lumley & Braidwood) | Notifier reported the following odour: 'Wed 5th June - Stank all day. Centre of Tarago, Cnr Lumley Rd and Braidwood Rd, Tarago from 745 and then at midday same location, stank at service station at same location, and at same location pick up kids at 415pm, equally stank as in the morning. Stressing it smelt all day, that day'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/06/2024 | 07:30 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour: 'Stank all day. Smelt at Leahys Lane residence, Tarago. Smelt at 730am, continued throughout all the day. Rotting garbage, sour milk. Still day, overcast, didnt rain. 6/6 smell strength'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/06/2024 | 17:25 | EPA Environmental Line | Odour | Rosbery Street, Tarago | Notifier reported the following odour: 'Excessive odour tonight, out of 10 it would be 8. Both wife and caller were choking after hopping out of the car. This was on top of an odour incident last night at about a rating of 6 out of 10. Caller trying to keep the odour of of the house. Incident Still Occurring : YES', between 5.25pm and 5.55 pm on 4 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 04/06/2024 | 08:39 | EPA Environmental Line | Odour | Right Street, Tarago | Notifier reported the following odour: 'Rotten egg gas smell. Smelt yesterday and today inducing vomiting. Caller first time reporting. Coming from the west. Caller lives right in town. Mostly smell it when misty and lots of rain. Last 2 days is foul' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2024 | 21:00 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Odour has a sulphur rotten egg smell from Veolia Woodlawn' that occurred most of the day 02/06/2024 and night of 03/06/2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |

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| 03/06/2024 | 07:30 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour : 'at Leahys Lane Tarago. Still morning, cold, overcast. Noticed when went outside in morning. Still there at 9am. 5/6 odour strength, rotting garbage, sour milk'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 03/06/2024 | 06:23 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Notifier reported the following odour: 'The odour from Veolia's Woodlawn Eco-Precinct landfill is overwhelming at our house this morning. It smells so terrible that when I go outside I immediately start retching. I need to go out and feed poultry and complete planting work but I am currently unable to leave the house. It's about 5 degrees and there is a very slight breeze coming from the west (direction of Woodlawn). The smell is a gassy, rotting garbage stench consistent with the smell we regularly notice around the Tarago area and near the Woodlawn facility. It is unmistakable as odour from the landfill. It has been stinking for at least 30 mins so far' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2024 | Not provided | Website Feedback Form | Odour | Covan Creek Road, Lake Bathurst | Notifier reported an odour rated as a 6- unpleasant to remain in the area. They advised that 'The smell hung around all morning and was not enjoyable to go outside with my daughter who is 2' | Notifier was called back. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2024 | 08:00 | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Notifier reported the following odour : ' Odour had a rotten egg smell coming from Veolia Woodlawn Tarago yesterday at 08:00 and last all morning. Scale 6/6. Wind direction unknown' on 2 June 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 02/06/2024 | 07:30 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Notifier reported the following odour: 'Odour has a sulphur rotten egg smell from Veolia Woodlawn' that occurred most of the day 02/06/2024 and night of 03/06/2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/05/2024 | 17:30 | EPA Environmental Line | Odour | Bungendore Road, Tarago | Notifier Reported a bad smell coming from the Veolia landfill/mine, Tarago. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/05/2024 | 10:45 | EPA Environmental Line | Odour | Tarago | Notifier reported they were impacted by an odour in the township of Tarago, described as, ' We just spent the past approximately 45mins in Tarago (at the area opposite the pub and then further down Braidwood road at the Showground). The whole place stinks like it's a pile of rotting garbage. The smell is like rotting garbage mixed with rotten meat. It's horrendous. I can't be outside without feeling ill and since I had to be outside to offload a vehicle I now feel nauseous. It's disgusting. It's sunny and cool with no breeze' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. An odour complains report will be completed and publicly available on the Woodlawn reports page. |
| 29/05/2024 | 08:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/05/2024 | 06:57 | EPA Environmental Line | Odour | Tarago | Notifier reported the following odour event 'Veolia Woodlawn landfill is stinking so badly this morning that as driving into Tarago. It is particularly bad on the hill as you enter town along Lumley road. Time: 6:57am. Weather: clear and frosty. It is easy to identify the smell as coming from the landfill. Nothing else smells as uniquely around here as the tip. It smells like rotting garbage and it's the same smell I've noted onsite at Woodlawn' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/05/2024 | 06:55 | EPA Environmental Line | Odour | Tarago | Notifier reported they were impacted by an odour described as ' Time 0655 am, Issue as driving into Tarago on Lumley Rd just past Burrabinga road senses were assaulted by a very strong garbage smell. This was smelt all the way into town' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 28/05/2024 | 17:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported they were impacted by an odour described as, 'Very strong gaseous smell. Issue has been happening for a few days. It is worse than it has ever been today. It's thick and pungent. Caller cannot have his windows open. The smell is worse and on a scale of 1-10, it would be 10. Caller said its a wonder the birds are not dropping out of the tree. Caller also advised that he cannot hear any birds outside at all' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/05/2024 | 08:30 | EPA Environmental Line | Odour | Tarago/Bungendore Road, Collector Road | Notifier reported the following odour event 'Driving into Tarago and then along Tarago/Bungendore road the stench is horrendous. It's approximately 5 degrees outside, clear and sunny. The stench was bad in Tarago and then absolutely putrid passing Collector Road heading towards Bungendore. It could be smelt for about 15-20kms of driving' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/05/2024 | 09:30 | EPA Environmental Line | Odour | Tarago CBD | Notifier reported the following odour event 'Awful odour noticed as caller driving through Tarago village at approx 9.40am (10 minutes ago). Very unpleasant. Very strong sulfurous odour like rotting rubbish' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/05/2024 | 07:45 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/05/2024 | 07:40 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour event 'This morning 27th today at Cnr Braidwood Rd & Lumley Rd Tarago at the children's bus stop. Clear still slight fog this morning. Scale 6/6 and was ongoing till we left 07:55' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/05/2024 | 06:50 | EPA Environmental Line | Odour | Braidwood Road | Notifier reported the following odour event 'bad odour coming from Woodlawn Eco-precinct. First noticed this morning but has become worse over the day and unbearable tonight' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/05/2024 | 06:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/05/2024 | 22:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/05/2024 | 18:45 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/05/2024 | 17:00 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour event '26th May at 17:00 caller was playing soccer with children at home Leahys Lane. The odour was still ongoing and odour was horrendous at 20:00. The odour was beyond the scale 6/6. Caller says odour 10/6. Still night and clear day', | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 26/05/2024 | 10:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/05/2024 | 08:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/05/2024 | 07:45 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour event '24 May at 07:45 Cnr Braidwood Rd & Lumley Rd Tarago at the children's bus stop. Scale 6/6 and still foggy morning. Bus arrived 07:55 and odour was ongoing'. Odour was described as disgusting. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/05/2024 | 03:00 | EPA Environmental Line | Odour | Lime Street, Tarago | Notifier reported the following odour event 'Bad odour all week in Tarago - every day since Monday 20/5/24. Caller is affected at home in Lime Street in Tarago. The odour usually starts very early in the morning (around 3am/4am) and dissipates by mid-morning most days (~10am). It has been intensely unpleasant, making everyone nauseous, and has been strong to very strong most days' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | 12:00 | EPA Environmental Line | Odour | Tarago Public School | Notifier reported the following odour event 'The smell yesterday was absolutely vile. The odour is from Veolia' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | 07:45 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour event '23 May at 07:45 Cnr Braidwood Rd & Lumley Rd Tarago at the children's bus stop. Still foggy morning. Scale 6/6. Again ongoing when bus arrived 07:55' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | Not provided | Website Feedback Form | Odour | Braidwood Road | Notifier report an odour described as 'Garbage'. The dour was rated as a 6- Unpleasant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | Not provided | EPA Environmental Line | Odour | Cullulla Road | Notifier reported the following odour event 'soon as they turned onto Cullulla Road they smelt the Woodlawn landfill. The stench was horrendous and made complainant feel sick. It continued to stink for about 10kms down Braidwood Road, so about 25kms of driving in total. It made complainant feel sick for about an hour afterward' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | 04:45 | EPA Environmental Line | Odour | Tarago | Notifier reported being awoken by a strong odour at 4:45am. They stated that they had experienced the odour all week which has significantly impacted them. They further advised that the air had been still this week with not wind. Notifier further advised of an error appearing when attempting to report with the Woodlawn online complain form. | Complains form tested, no issues identified. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2024 | 03:00 | EPA Environmental Line | Odour | Lime Street, Tarago | Notifier reported the following odour event 'Bad odour all week in Tarago - every day since Monday 20/5/24. Caller is affected at home in Lime Street in Tarago. The odour usually starts very early in the morning (around 3am/4am) and dissipates by mid-morning most days (~10am). It has been intensely unpleasant, making everyone nauseous, and has been strong to very strong most days' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2024 | 07:45 | EPA Environmental Line | Odour | Leahy's Lane, Tarago | Notifier reported the following odour event 'Cnr Braidwood Rd & Lumley Rd Tarago at the children's bus stop. Scale 6/6. Still morning. The odour was so bad if made caller's children feel sick. Odour was ongoing till 07:55' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 22/05/2024 | 06:00 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Notifier reported they were impacted by an odour described as 'strong garbage smell that makes being outside unpleasant'. They further advised that the weather conditions are no wind and clear sky. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2024 | 03:00 | EPA Environmental Line | Odour | Lime Street, Tarago | Notifier reported the following odour event 'Bad odour all week in Tarago - every day since Monday 20/5/24. Caller is affected at home in Lime Street in Tarago. The odour usually starts very early in the morning (around 3am/4am) and dissipates by mid-morning most days (~10am). It has been intensely unpleasant, making everyone nauseous, and has been strong to very strong most days' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2024 | Not provided | Website Feedback Form | Odour | Taylor Creek, Tarago | Notifier reported an odour described as "Chemical smell". The Odour was given a 6- Unpleaeant to remain in the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/05/2024 | 07:30 | EPA Environmental Line | Odour | Cullalla Road, Tarago | Notifier reported the following odour event 'at approximately 7: 30am and as soon as they turned onto Cullulla road they smelt the Woodlawn landfill. The stench was horrendous and made complainant feel sick. It continued to stink for about 5kms out of Tarago, so about 20kms of driving in total. It was disgusting' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/05/2024 | 07:00 | EPA Environmental Line | Odour | Currawan Road, Currawang | Caller alleged they were impacted by an odour described as "methane - rotten eggs and Sulphur type odour' from 7am to 9am. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/05/2024 | 03:00 | EPA Environmental Line | Odour | Lime Street, Tarago | Notifier reported the following odour event 'Bad odour all week in Tarago - every day since Monday 20/5/24. Caller is affected at home in Lime Street in Tarago. The odour usually starts very early in the morning (around 3am/4am) and dissipates by mid-morning most days (~10am). It has been intensely unpleasant, making everyone nauseous, and has been strong to very strong most days' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/05/2024 | 08:00 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Notifier reported an odour described as 'organic' and rated 5/5 in terms of strength, wind North west / West. They further stated 'The odour over these days has been absolutely unbearable, it has been constant and daily, with it occurring multiple times a day and night. It is impacting complainant's sleep and ability to live comfortably inside their home | Veolia tested the odour complaint reporting function, no issues identified. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/05/2024 | 03:00 | EPA Environmental Line | Odour | Lime Street, Tarago | Notifier reported the following odour event 'Bad odour all week in Tarago - every day since Monday 20/5/24. Caller is affected at home in Lime Street in Tarago. The odour usually starts very early in the morning (around 3am/4am) and dissipates by mid-morning most days (~10am). It has been intensely unpleasant, making everyone nauseous, and has been strong to very strong most days' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2024 | 15:00 | Website Feedback Form | Odour | Braidwood Road (Through Tarago) | Caller reported the odour was detected while driving through the town of Tarago and south of the town near the showgrounds. The odour was not detected further south. Duration: At least 5 minutes Character of odour: Rotting garbage Strength of odour: 2/5 Wind direction: mostly calm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2024 | 13:00 | EPA Environmental Line | Odour | Braidwood Road | Caller alleging they were impacted by an odour described as, 'Duration: At least 5 minutes Character of odour: Rotten garbage, Strength of odour: 2/5, Wind direction: mostly calm about 1.00pm 19 May 2024 | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 19/05/2024 | 09:00 | EPA Environmental Line | Odour | Currawan Road, Currawang | Caller alleged they were impacted by an odour described as "methane - rotten eggs and Sulphur type odour" from 9am to 3pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2024 | 19:00 | EPA Environmental Line | Odour | St Clair Road, Lake Bathurst | Caller reported being impacted by an odour 'Odour is heavy, thick and disgusting from Veolia. Has smelt before but never complained. Occurs about four times a year. Tonight the odour is so thick that cant breath whilst outside. Have needed to close all windows and doors' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2024 | 07:00 | EPA Environmental Line | Odour | Currawan Road, Currawang | Caller alleged they were impacted by an odour described as "methane - rotten eggs and Sulphur type odour" from 7am to 5pm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/05/2024 | 16:00 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Caller reported an odour detected between 4:00pm and 4:17pm. The caller reported a bad smell from Veolia, and that the odour was disgusting and made them feel like vomiting with a rating of 5/6. The wind was reportedly was still during the odour event. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/05/2024 | 12:45 | Website Feedback Form | Odour | Braidwood Rd Tarago (between Showgro | Caller reported detected an aodour whilst driving along Braidwood Road and at Tarago Public School. Duration: At least 15 minutes Character of odour: Rotten garbage Strength of odour: 2/5 Wind direction: light breeze from the west | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/05/2024 | 12:45 | EPA Environmental Line | Odour | Braidwood Rd Tarago | Caller detected an odour whilst driving along Braidwood Road and at Tarago Public School. Duration: At least 15 minutes Character of odour: Rotten garbage Strength of odour: 2/5 Wind direction: light breeze from the west | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/05/2024 | 09:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Caller reported an odour which was described as disgusting with a strong rotting meaty garbage smell, which last for approximately 30 minutes and ceased after the breeze picked up. The weather was clear and cool. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/05/2024 | 07:00 | EPA Environmental Line | Odour | Boro Boro Road, Borough | Caller alleging they were impacted by an odour described as, 'Strong gassy methane smell, scale 6/6 wind slight breeze' between 07.00am - 08.35am on 17 May 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2024 | 02:00 | EPA Environmental Line | Odour | Hilltop close, Tarago | Caller alleging they were impacted by an odour around 02.00am on 15 May 2024, the caller stated, 'all the windows and doors are closed but the caller can still smell the odour. Currently, caller said the odour is not as bad as it was early this morning and is depending on the wind direction. Currently the wind is from Southwest direction. Caller described the odour as strong smouldering like odour, giving caller headache and burning sensation in the nose.' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/05/2024 | 16:57 | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Caller alleging they were impacted by and odour about 4.57pm on 14 May 2024 described as, 'Smell is back. Clear cool day, no wind. Has been consistently raining for past 2 weeks'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 14/05/2024 | 09:30 | EPA Environmental Line | Odour | Tarago Town Centre | Caller reported the following 'The odour duration was for at least 5 minutes, characterised to be like fresh garbage, not the usual rotten garbage, sweeter sickly odour, with a strength of odour: 4/5. The wind was mostly calm'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/05/2024 | 08:10 | EPA Environmental Line | Odour | Tarago Public School | Caller advised that they were impacted by an odour described as a 'Pungent odour' affecting the area about 08.10am on 14 May 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/05/2024 | 06:55 | EPA Environmental Line | Odour | Lumley Road, Lake Bathurst | Notifier alleging they were impacted by an odour which was described as " quite pungent this morning". It was reported that there was no wind during the odour period. The caller advised they first noticed the odour at home at 06:55am, and then at 07:25am, from Mayfield Rd. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/05/2024 | 06:35 | EPA Environmental Line | Odour | Braidwood Road, Tarago | The caller alleged they were impacted by an odour described as 'strong smell of rotting garbage last night coming from the Veolia site in Tarago. Odour is still occurring this morning, however not as strong', between 6.35am and 6.47am | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/05/2024 | 21:15 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Caller advised that there is a really bad off rubbish smell coming from the Veolia site in Tarago. They reportedly could still smell it with the windows up in their car during 9.15PM – 9.27PM | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/05/2024 | 20:00 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Caller reported that the odour was on a scale beyond 6/6, odour was rank and permeated throughout the residents house for at least 1.5 hours. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/05/2024 | 18:10 | EPA Environmental Line | Odour | Crisps Creek Tarago | Caller stated that the odour permeated inside the vehicle as it passed Crisps Creek | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/05/2024 | 07:45 | EPA Environmental Line | Odour | Corner of Lumely Road and Braidwood R | Called reported that they detected an odour for 10 min. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/05/2024 | 15:00 | Website Feedback Form | Odour | Carneys Road, Currawang | Notifier advised they detected an odour from between 3pm to 6pm. The odour waste rated as a 4 on the odour intensity scale and was described as Rubbish/Garbage. The weather conditions were reported to be overcast, mild and temperature of 11 degrees. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/04/2024 | 22:00 | Website Feedback Form | Odour | Taylor's Creek, Tarago 2580 | Notifier reported an odour described as "Garbage overlaid with a strong chemical smell". The odour was rated as a 6 - Unpleasant to remain in the area, with noticeable physical discomfort. | Complainant requested callback. Call back completed. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/04/2024 | 19:35 | EPA Environmental Line | Odour | Leahys Lane, Tarago | Caller alleging they were impacted by a odour, '5/6 and rotting garbage, sour milk and dirty nappies', about 7.35pm on 28 April 2024. The resident also stated the weather was a 'still clear evening'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 23/04/2024 | 20:00 | EPA Environmental Line | Odour | Braidwood Rd Tarago | Called advised that they noticed the smell tonight over the last couple of hours. Overcast and cloud is when the smell is bad. Caller advised the odour almost knocks you over, its that bad. Tonight Caller walked out and the smell was so bad he couldnt stay outside and the smell has come into his house. All windows and doors shut but still the smell came into his house. Odour Intensity Scale: 5 Weather Conditions, Strength & Temperature: Dry,light breeze, cold, | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/04/2024 | 08:20 | EPA Environmental Line | Odour | Collector Road, Tarago | Caller alleging they were impacted by an odour described as 'a bad methane odour in the air, no wind and some fog present', about 8.20am on 22 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/04/2024 | 07:00 | EPA Environmental Line | Odour | Rosebery Street, Tarago | Caller alleging they were impacted by an odour described as ' Strength 4/5, Wind direction:West, Smell type: Rotten egg and sewage' about 7am on 22 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/04/2024 | 07:00 | EPA Environmental Line | Odour | Cullulla Road | Caller reported odour on 22 April 2024 at 7:00am and 8:00am. The odour was described as "Strong odour like rotting garbage sour milk and dirty nappies smell coming from Veolia Tarago. Caller's husband smelt the odour at 07:00 yesterday and caller smelt the odour at 08:00 yesterday. Scale 5/6. Foggy and still winds morning." | Notifier requested a call back. Veolia Representative contacted notifier regarding the complaint 1/05/2024 to discuss and further clarification obtained. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/04/2024 | 02:30 | EPA Environmental Line | Odour | Braidwood Rd Tarago | Caller reported odour as described below on 22 April 2024 at 2:30am. The air is thick with the smell from Woodlawn Eco-Precinct. Caller was coming back from Bungendore, from Taylors Creek and the smell was thick all the way back to caller's house. It was just awful, thick and pungent. Caller is 10kms away from it and can still smell it. Caller first noticed this smell last night in the middle of the night, which woke him up. This has been on and off since then and there was a bit of wind yesterday but no wind tonight. Its dead and the smell is just awful. Caller is closing up all the windows in the house and its like someone has dragged a kangaroo up to the windows. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/04/2024 | 19:02 | EPA Environmental Line | Odour | Mulawaree Street, Tarago | Caller alleged they were impacted by an odour described as 'quite strong smell like rotting garbage', between 7.02pm on 18 April 2024 to 09.36am on 19 April 2024. The resident also stated the wind was from the West, cool temperatures and no rain. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/04/2024 | 18:00 | EPA Environmental Line | Odour | Cullulla Road | Caller alleges they were impacted by an odour on 18 April 2024 between 6.00pm and 6.36pm described as 'strong garbage and gassy egg smell'. The resident also stated there was no wind and clear sky. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/04/2024 | 05:45 | EPA Environmental Line | Odour | Hilltop close, Tarago | Caller alleged they were impacted by an odour, described as ' bad semi-sweet smell 6/6' between 05.45am and 09.08am on 18 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2024 | 12:45 | Website Feedback Form | Odour | Braidwood Road | Caller reported detecting an odour: Duration: At least 15 minutes Character of odour: Rotten garbage Strength of odour: 2/5 Wind direction: light breeze from the west | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 15/04/2024 | 16:25 | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Caller alleging they were impacted by an odour that is reoccurring 'Garbage smell, rubbish gassy', about 4.25pm on 15 April 2024. The complaint stated the odour has been particularly bad over the past weeks. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/04/2024 | 10:28 | EPA Environmental Line | Odour | Tarago | Caller alleging they were impacted by an odour 'smell' around 10.28 am on 15 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/04/2024 | 15:50 | EPA Environmental Line | Odour | Collector Road, Tarago/ Bariadwood Rd, Cullulla Rd/ Willow Glen Road | alleging they were impacted by a 'strong rotten egg gassy smell'. The resident was alleged impacted by the odour upon Collector Road, Tarago and Braidwood Road turnoff and also Cullulla Road between 3.50pm and 5.50pm on 14 April 2024. The resident alleges that once arriving at their residence, they were impacted by an odour, however it was different, described as a 'burnt rotting garbage smell', that continued to impact them until 10.00pm that date (14 April 2024). | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/04/2024 | 12:30 | EPA Environmental Line | Odour | Tarago Town Centre | Caller alleging they were impacted by an odour about 12.30pm on 14 April 2024 described as 'odour described as like fresh garbage, not the usual rotten garbage, not as "sweet sickly" smell as the morning. Odour duration was at least 5 minutes, with a strength of 4 to 5 and a mostly-calm wind' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/04/2024 | 14:54 | EPA Environmental Line | Odour | Tarago Road, Mount Fairy | Caller alleging they were impacted by an odour 'Odour has a strong pungent smell coming from Veolia Tarago. Scale 6/6. Wind W/NW' between 2.45pm and 2.54pm on 12 April 2024. Resident also stated they have been able to smell odour for last 2 days. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/04/2024 | 06:15 | Website Feedback Form | Odour | Taylor's Creek, Tarago | Complainant advised that the smell was terrible today and was making her dry retch everytime they went outside. The odour was described as a chemical smell and odour intensity was rated a 6. Odour was initially detected at approximately 6:15am and was still detectable at around 7am, however it had reduced in intensity. | Notifier requested a call back. Veolia Representative contacted notifier regarding the complaint 12/04/2024 to discuss and further clarification obtained. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/04/2024 | 16:30 | EPA Environmental Line | Odour | Tarago Road, Mount Fairy | Caller alleging they were impacted by an odour, 'offensive odour, described as putrid and sickening', around 4.30pm on 11 April 2024. The wind was still and a chill in the air. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/04/2024 | 05:30 | EPA Environmental Line | Odour | Hilltop close, Tarago | Caller alleging they were impacted by an odour, 'Damp heavy smell, chemical dour in nature', between 5.30am and 11.42am on 11 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/04/2024 | 06:00 | EPA Environmental Line | Odour | Mayfield Road, Tarago | Caller advised that the smell was as if you were to place your head in the garbage bin and mix it with vinegar' between 6.00pm to 6.52 pm on 10 April 2024. It was also advised that the odour was particularly bad of an evening, and they were unsure if the cold or fog has anything to do with the odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/04/2024 | 08:10 | EPA Environmental Line | Odour | Tarago | Complainant alleging they were impacted while in the centre of the town of Tarago by an odour on 9 April 2024 between 0810am - 08.39am. It was described as 'rotten egg gas smell, that prolonged exposure could pose a health risk'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 09/04/2024 | 02:40 | EPA Environmental Line | Odour | Hilltop close, Tarago | Complainant alleges they have been impacted an odour described as rotten egg smell between 02.40am and 03.00am on 9 April 2024, there was no breeze at the time. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2024 | 10:00 | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant alleging they were impacted by a 'Strong odour, akin to rotten egg', starting around 10.00am. The strength of the odour was rated as 4 out of 5, with wind coming from the west | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2024 | 10:00 | EPA Environmental Line | Odour | Braidwood Road, Braidwood | Complainant reported hat they were impacted by rotting garbage odour and unable to open windows, between 10.00am – 10.58am 1 April 2024. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2024 | 09:30 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported a strong, unpleasant smell of garbage and gassy egg experienced between 09:30 and 11:00 on 1 April 2024. The complaint also stated that the skies were mostly clear and a steady breeze from the West. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2024 | 08:00 | EPA Environmental Line | Odour | Unknown | Complainant alleged they were impacted by a 'constant and strong odour similar to rotten eggs or sulfide', starting around 08.00am and ongoing. The strength was rated as a 4 (strong), with wind conditions recorded as northwest at 0km/h. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2024 | 06:00 | EPA Environmental Line | Odour | King Street, Tarago | Complainant alleged they were impacted by odour described as 'akin to rotten rubbish' between 06.00am and 10.00am. They report that the weather conditions at the time were, under calm, non-windy weather conditions. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/03/2024 | 10:28 | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant described the odour as 'Rotting garbage, sour milk, dirty nappies odour'. It was reported that the weather condioitns at the time of the odour (10:28am) were clear skies, North Westerly wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/03/2024 | 08:05 | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant advsied that the odour was detected between 8:05-8:25am. The complaint reported that the odour was the worst that it has been for a long time, and caused them to have difficulty breathing. They reported the weather as the wind blowing. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/03/2024 | 09:22 | EPA Environmental Line | Odour | Leahys Lane, Tarago | A resident from Leahys Lane, Tarago alleging they were impacted by a very strong odour like rotting garbage, dirty nappies and sour milk, at their property from around 0922 that morning. The weather at the time was reported as being overcast with a slight breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/03/2024 | 07:50 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported being impacted y a "strong garbage and gassy egg smell" at their property from around 0750 that morning. They reported that the weather conditions at the time were a cloudy sky and a slight breeze coming from the west. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/03/2024 | 06:00 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant report a strong gassy egg smell that was detected at 06:00am, and was still present at 07:20am. There was reportedly clear skies and no breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/03/2024 | | Website Feedback Form | Odour | Collector Road | The complainant rated the odour as a 6 "unpleasant to remain in the area". This odour was present at 5:20am and persisted until 8:00am. The odour was so strong I was unable to remain outside for more than about 30 seconds and had to close all windows in the house. The odour made me feel ill and was intolerable today. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 06/03/2024 | | Website Feedback Form | Odour | Taylors Creek, Tarago 2580 | Complainant rated the odour intensity as 6 "unpleasant to remain in the area", with the odour described as a chemical smell. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/03/2024 | 06:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported an odour from the Woodlawn Eco-Precinct at their house this morning and the odour was noticeable outside last night at approximately 10pm. Complainant reports to be able to smell the odour since about 6:00am and it was still present at 8:30am. It's not extremely strong, but it's a taint in the air that makes the complainant's stomach churn. The smell is an off, rotting, slightly gassy smell. It's consistent with the smell from the Bioreactor noticed onsite at Veolia and around the area. Early this morning there wasn't any breeze but there is a light breeze now. It's slightly cloudy and about 20 degrees. Complainant is located about 17km from Woodlawn. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/02/2024 | 14:40 | Website Feedback Form | Odour | Tarago and Tarago Public School | Complainant reported an odour detected for approximately 20 minutes. Character of odour was described as rotten garbage. Strength of odour was rated as very weak. Wind direction reported as mostly calm. The odour smelt like raw rubbish, not the usual "Rotten Eggs" type smell. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/02/2024 | 14:40 | Website Feedback Form | Odour | Tarago and Tarago Public School | Complainant reported Odour around Tarago and at the Tarago Public School. Duration: At least 20 minutes Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: mostly calm The odour smelt like raw rubbish, not the usual "Rotten Eggs" type smell. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/02/2024 | 10:20 | EPA Environmental Line | Odour | Covin Creek Road, Lake Bathurst | Complainant reported being affected this morning by a very strong rotten refuse odour attributed to the Woodlawn waste facility. Wind reported as tending from the south-west. Weather reported as cloudy and cool. Complainant noted that it is extremely unusual to have the odour in their valley location, the mountains usually block the odour from affecting the area. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/02/2024 | 10:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported to be affected by offensive rotten refuse odour, like rotten eggs, attributed to the Veolia Woodlawn waste facility. Wind reported as tending southerly. Weather reported as being overcast with high cloud. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/02/2024 | 06:30 | Website Feedback Form | Odour | Currawang 2580 | Complainant reported an odour of Rotten eggs at an intensity of 4. They advised that they were unable to open windows and doors as odour very offensive especially for early in the morning (approximately 6:30am). Made me feel sick being outside and had to return inside until the odour dissipated | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/02/2024 | 10:16 | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | Complainant reported being subjected to an offensive odour emanating from the landfill facility at Woodlawn-Tarago. Complainant reports the issue has been described as ongoing and occurs when there is an inversion layer. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 22/02/2024 | 08:30 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a strong, very offensive odour coming from the Woodlawn Eco-Precinct on Collector Road, Tarago. The complainant first detected the overwhelming odour getting out of the car at Tarago Preschool (Braidwood Road Tarago). The odour was present after getting back in the car and driving along Tarago Road until approximately 10km out of Tarago. The odour smelled like rotten garbage and food waste and was so strong (rated the smell 10/10 when detected in Tarago Village at the preschool). The odour was concerning for the children who were made uncomfortable by the odour. The eldest daughter even said she would not breathe to save herself ingesting the odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/02/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a rotten egg or rotten garbage odour detected when outside of their house. The odour was described as noticeable and distinct. Complainant reports the odour is very much dependent on the weather and wind direction. The wind was reported as coming from the north and was foggy at the time. The wind catches the odour and blows it towards the complainant's house. The odour is strongest when the wind is coming from the north. Complainant reports they drove to Tarago and could detect the odour the whole way and it wasn't until they were out of Tarago that they could no longer detect the odour. The odour is reported to be detected within a 20km radius from the Woodlawn precinct, depending on the wind. Complainant says this is not a new thing but is unsure why they can detect the odour now more than ever. Complainant says if you lived in Tarago you be very upset with the frequency of the odour. Complainant advised every time driving through Tarago, the odour is detected. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/02/2024 | 08:00 | Other | Odour | Taylor's Creek Rd, Tarago NSW 2580 | Complainant reported an Odour Intensity Scale of 4. The odour was described as Rotten eggs with the weather reported as thick fog and subtle winds coming from north. Strong odour present in the air at callers address. Northerly winds carrying the odour, like it is trapped in the fog. Caller recalls the last time she made a complaint a few months back the conditions were similar. She has lived there over 20 years and never noticed it as much as in last 6 months. Caller also notices whenever she drives into Tarago the odour is present and can vary from fairly mild to overbearing. Caller unsure of duration as she left the area, however the odour followed her into Tarago and then drifted away as she continued your journey. Caller kindly requested some feedback via phone or email when possible | Notifier was contacted. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/02/2024 | All day | Website Feedback Form | Odour | Currawang 2580 | Complainant reported odour and described odour as Rotten Eggs. Odour intensity was reported as a 5. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/02/2024 | 19:45 | EPA Environmental Line | Odour | Federal Highway, Lake George | Complainant reported a strong, sour landfill odour as they drove passed Lake George. The odour was reported as persisting for approximately 3km stretch of the highway. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/02/2024 | 17:42 | EPA Environmental Line | Odour | Collector Road Tarago | The complainant reported a return of the odour emanating from Veolia Tarago Bioreactor. At the time of the report, the odour was described as very faint. The complainant noted that there was no wind or rain present and conditions were sunny and warm. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/02/2024 | 11:00 | EPA Environmental Line | Odour | Tarago Public School | Complainant reported an odour detected at Tarago Public School. The odour had character of rubbish and the strength was rated as distinct. The light wind was coming from the west and the odour made the complainant gag. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 02/02/2024 | 08:30 | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported an offensive odour in the air coming from Veolia. The odour was reported as a rotten garbage like odour that was impacting them in their home. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/02/2024 | 07:20 | EPA Environmental Line | Odour | Cullalla Road, Tarago | Complainant reported a persistent and on-going odour which was strong and putrid garbage smell that made exercising outside a nauseous experience. The current weather conditions were reported as clear sky and no breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/02/2024 | 14:19 | EPA Environmental Line | Odour | Mulwaree Road, Tarago | Complainant reported a very strong and vulgar rubbish odour coming from Veolia and wafting over to where they live. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/02/2024 | 12:00 | EPA Environmental Line | Odour | Tarago Public School | Complainant reported odour detected at Tarago Public School. The odour character was reported as rubbish and noticeably pungent. The strength of the odour was reported as strong with a light wind coming from the west. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/01/2024 | 04:30 | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported irrigation occurring at the Veolia site at all times is stirring up stagnant water causing a foul stench at night. Complainant reported the odour is ongoing for the last 4-5 days. The odour is reported to be worse at night and is waking them during the night due to the odour. The complainant reports being unable to open their windows due to the stench. The odour was still occurring at the time of the report. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. Veolia does not irrigate any lands on the premise. The water cannons/sprinklers assist in the aeration and evaporation of the liquid within the dams. |
| 24/01/2024 | 18:10 | EPA Environmental Line | Odour | Tarago Road, Wester Side of Town | Complainant reported an odour whilst driving along western side of Tarago town at the 60km speed limit sign. The odour was reported as very strong and made them feel nauseous. The weather was reported as still with no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2024 | 08:00 | EPA Environmental Line | Odour | Mulwaree St, Tarago | Odour Veolia Tarago. Smell is hanging around again at time of sending. Cool still morning, started to smell as it started warming up. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2024 | 08:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported foul odours from Veolia, Tarago this morning and the odour was still present at 9:45 AM. The odour was reported as very strong - a putrid rubbish odour that made the complainant ill and unable to work outside. Complainant wants to know what gases they are producing when they are evaporating. Duration 1hour 45 minutes. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. Gas characterisation assessment is currently being undertaken. |
| 24/01/2024 | 07:30 | EPA Environmental Line | Odour | Tarago Road, Crisps Creek | Complainant reported an odour whilst travelling to and from home. The odour strength was reported as very strong, which made them feel nauseous. The weather was reported as still with no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/01/2024 | 09:00 | EPA Environmental Line | Odour | Goulburn Street, Tarago | Odour from Woodlawn facility in Tarago, quite strong odour persistent for a few days. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 21/01/2024 | 06:20 | EPA Environmental Line | Odour | Tarago Town | Complainant reported to have driven south through Tarago and the stench from the Woodlawn landfill was polluting the town. The stench was noticeable at around the railway crossing and then increased significantly after entering the 100km zone south of Tarago. It continued for approximately 5km south of Collector Road and infiltrated the car even though they had the car on recirculate. The odour was reported as a very gassy, rotting odour consistent with the smell they have experienced at the landfill itself on a site tour, and on many other occasions when passing Veolia's facility. It made the complainant retch and feel sick. The weather was still (no breeze) and the sky was clear. The temperature was around 14 degrees. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/01/2024 | 09:36 | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a very strong odour coming from Woodlawn Eco- Precinct when driving home from Bungendore . Complainant reported the odour was strong and smelt of rotten garbage. The complainant reported that as they approached Collector Road from the South (towards Tarago village) the odour was detected for roughly 2km as they drove. The strength of the odour was rated as 10/10. The odour was reported as so strong, the complainant initially thought it was coming from their car, before realising it was blowing in from the landfill. The weather was reported as raining steadily and very overcast, with a very slight breeze blowing. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/01/2024 | 02:30 | EPA Environmental Line | Odour | Hadlow Drive, Bywong | Complainant reported an odour coming from the Tarago incinerator in the early hours of Saturday morning. The complainant reported to have been woken by a strong odour that was burning their throat and had to close all the windows. The smell was reported as terrible, normal burning, acidity smell that comes from the incinerator. The wind was reported as being easterly at the time. The complainant states to have reported this on many occasions and has been persisting for quite a while. Some days the odour is so bad that the children cannot play outside, and they are concerned their tank water is being polluted by it. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. Woodlawn does not have an incinerator operating at the premise. |
| 07/01/2024 | 05:15 | EPA Environmental Line | Odour | Taylor's Creek, Tarago NSW 2580 | Complainant reported to be affected by an odour at their home that was described as being incredibly strong. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/01/2024 | 20:00 | EPA Environmental Line | Odour | Taylor's Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which usually lingers for an hour or two. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/01/2024 | | Website Feedback Form | Odour | Taylor's Creek, Tarago NSW 2580 | Complainant reported a chemical smell with over lay of garbage. The intensity was rated as a 6 and advised that it was unpleasant to remain within the area. The Odour was strongest in the morning and reduced in intensity during the day. Complainant advised of minimal wind. | The complainant was called back to discuss as requested, and details of complaint were confirmed. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/01/2024 | all day | EPA Environmental Line | Odour | Taylor's Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which was intermittent all day. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/01/2024 | 20:00 | EPA Environmental Line | Odour | Taylor's Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which usually lingers for an hour or two. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 29/12/2023 | 08:30 | EPA Environmental Line | Odour | Taylors Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which usually lingers for an hour or two. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/12/2023 | 07:30 | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported an odour suspected as coming from Woodlawn waste facility which was intermittent but persistent. The odour was described as an unpleasant strong garbage smell. The weather was reported as patchy cloud cover and a slight breeze coming from the west. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/12/2023 | 16:30 | EPA Environmental Line | Odour | Taylors Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which usually lingers for an hour or two. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/12/2023 | 07:30 | EPA Environmental Line | Odour | Taylors Creek, Tarago NSW 2580 | Complainant reported to be affected by odour in their home which usually lingers for an hour or two. Wind was reported as usually coming from the north or northeast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/12/2023 | 06:00 | Website Feedback Form | Odour | Taylors Creek, Tarago NSW 2580 | Complainant reported an odour similar to chemicals mixed with rittting fruit/garbage. They described the intensity as a 6 and stated that it resulted in feelings of physical illness. It was also reported that the the air was still. | The complainant was called back to discuss as requested. An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/12/2023 | 16:05 | EPA Environmental Line | Odour | Collector Road Tarago | The complainant reported to be affected by an offensive odour in the air coming from the Bioreactor at Tarago. The complainant reported the odour persisted for approximately one hour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/12/2023 | 07:00 | EPA Environmental Line | Odour | Western Leg Road, Tarago | Complainant reported that Tarago was experiencing odours from the rubbish tip. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/12/2023 | 09:00 | Phone (Direct) | Odour | Western leg Road, Tarago | Complainant advised that the smell has surfaced due to wind change. The complainant described the odour as a Rubbish smell. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/12/2023 | 07:20 | Phone (Direct) | Odour | No location provided | Complainant described the odour as 'Bad strong smell' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/12/2023 | 02:00 | Phone (Direct) | Odour | No location provided | Complainant described the odour as 'Very Bad, smells different' | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/11/2023 | 14:40 | EPA Environmental Line | Odour | Tarago Public School | Complainant reported a fresh garbage type smell which persisted for approximately 30 minutes. The complainant reported this was not the usual rotten garbage smell. The strength of the odour was described as weak. The was a moderate westerly wind reported and the odour was reported as being much stronger when a gust of wind came. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 30/11/2023 | 09:00 | EPA Environmental Line | Odour | Tarago Cafe | Complainant reported an odour detected while driving around the Tarago area. The odour was also reported to be detected outside the vehicle and was stronger when a gust of wind came through. The odour was reported as persisting for approximately 30 minutes, was weak and had character of fresh garbage and not the usual rotten garbage. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/11/2023 | 09:15 | Phone (Direct) | Odour | No location provided | The complainant described the smell as 'Rotten'. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/11/2023 | 08:00 | EPA Environmental Line | Odour | Hadlow Drive, Bywong | Complainant reported an odour that was disgusting and getting worse. The complainant reports they are affected at least once a week, always when there is an easterly wind for the past six months. Sometimes the odour is so strong it feels almost acidic. Complainant reports that the odour seems to be worse in the early morning around 7am or 8am; and evenings when there's an easterly. Odour was reported as being very bad today, strong or very strong (4 or 5 measured out of 6). The odour was first noticed at 8am when they first went outside. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/11/2023 | 07:00 | EPA Environmental Line | Odour | Hadlow Drive, Bywong North | Complainant reported to be affected by odour from Veolia at Tarago. Complainant reports this happens every time it is misty/humid or moist conditions and an easterly is blowing. Today it was noticed at 7am and an easterly wind is blowing. The complainant reported the odour strength was about 3 - distinct; assessed on a scale from 1-6, from very weak to overpowering. On other days it has been as strong as 4 (strong) or even 5 (very strong) but can get to 6 (overpowering). Complainant reports that always occurs when it's humid, misty or foggy and after rain when an easterly wind is blowing, so is more common in winter. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/11/2023 | 12:55 | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported an odour coming from Veolia Woodlawn Bioreactor again whilst driving into Tarago village. The odour was reported as being present from the 60kph-zone sign on the north side of town, on Braidwood Road. Odour was so bad the complainant chose not to stop in town for a coffee. Weather was reported as no wind but had been raining and there was heavy, low cloud. Odour strength was rated as very strong, 5 out of 6. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/11/2023 | 21:30 | EPA Environmental Line | Odour | Lake Bathurst | The complainant reported to have affected by an offensive odour they attributed to the Woodlawn Bioreactor. The complainant reported the odour came into their house and was very horrible. The weather was reported as being calm but had rained earlier in the day. The wind direction was not noted by the complainant. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/11/2023 | 21:00 | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a very strong garbage odour coming from Woodlawn. The complainant reported they had to shut everything in the house. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/11/2023 | 14:40 | EPA Environmental Line | Odour | Braidwood Road, Tarago and Tarago Road, Tarago | Complainant reported an odour was detected while driving around the Tarago area. The odour was reported as very strong along Braidwood Road. The complainant reports to have tried winding the windows down and recirculating air in the car. But the odour did not dissipate until the complainant was well past the Bioreactor turnoff. The odour was reported to have persisted for 30 minutes and had the character of rotten garbage. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/11/2023 | 08:20 | EPA Environmental Line | Odour | 30km from Veolia Woodlawn site | Complainant reported an odour detected up to 30 km from the Veolia Woodlawn site that had character of decaying rubbish. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 08/11/2023 | Early Morning | Phone (Direct) | Odour | West Leg Road | Odour | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/11/2023 | Morning | Phone (Direct) | Odour | West Leg Road | Odour | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/11/2023 | Morning | Phone (Direct) | Odour | West Leg Road | Odour | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/10/2023 | 19:24 | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported to be affected by an odour that was intermittent but persistent. The odour was described as unpleasant, strong garbage smell. Weather conditions were reported as clear with a westerly breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/10/2023 | No time | EPA Environmental Line | Odour | Collector Road, Tarago | The complainant reported to be experiencing a strong odour from Woodlawn waste facility in the morning. There is no wind and very low cloud (inversion layer) reported at 8:49 AM. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/10/2023 | 12:00 | Phone (Direct) | Odour | Western leg Road, Tarago | The complainant reported the smell of garbage. It strength was reported as 'not strong' and conditions were still. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/10/2023 | No time | EPA Environmental Line | Odour | Boro Road, Tarago | The complainant reported an odour detected at 8:20 AM whilst undertaking activities outside on their property. The odour persisted for 40 minutes with character of rotten garbage, manure and rotten eggs. The was no wind reported. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/10/2023 | No time | EPA Environmental Line | Odour | Collector Road, Tarago | The complainant reported the Veolia stench this morning at 6:20 AM was again unbearable. It caused sleep disturbance in the early hours of the morning. It forced us to change how we live i.e. could not exercise outside, hang washing or open windows. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/10/2023 | | EPA Environmental Line | Odour | Boro Road | Complainant reported odour detected whilst working outside on their property. The odour was not detected within the complainant's house, only outside and with gusts of wind. The odour persisted for 90 minutes and was rated as distinct with character of rotten eggs, manure and rotten garbage. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/09/2023 | 1:30:00 am | Phone (Direct) | Odour | Western leg Road, Tarago | Garbage Smell | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/09/2023 | 8:10:00 am | Phone (Direct) | Odour | Western leg Road, Tarago | Garbage Smell | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/09/2023 | | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported odour near the showground and within Tarago township. Complainant reported to have tried switching the air-con in the car to recirculate, but this did not resolve the smell. It was only until complainant was north of Tarago that the odour dissipated. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 28/09/2023 | | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported to be affected by an offensive odour whilst driving along Braidwood Road. Odour was reported as being the strongest near the showground. The odour was reported as being more like fresh garbage as opposed to rotten, and persisted for 90 minutes. Odour had character described as rotten eggs, manure and rotten garbage. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/09/2023 | 1:30:00 am | Phone (Direct) | Odour | Western leg Road, Tarago | Garbage Smell | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/09/2023 | 6:30:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant called the Community Feedback Line to report a an odour that they described to be horrible rubbish smell, that prevented them from going outside. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/09/2023 | 12:10:00 pm | EPA Environmental Line | Road Traffic | Tarago Road, 2km south of Mt Fairy Road | Complainant advised that they were overtaken on a double line by a waste truck (rego provided) that caused them to swerve dangerously to avoid a collision. | Site management located the rego supplied by the complainant and notified the responsible waste transport contractor who located and addressed the issue with the truck driver. |
| 14/09/2023 | 9:42:00 am | EPA Environmental Line | Odour | Tarago Public School, Tarago | Complainant reported a strong, offensive and pungent odour which had the character of rubbish. The was a slight westerly wind reported at the time of the odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/09/2023 | 7:45:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported a very strong odour affecting them at their home. The weather was reported as quite cold, clear and no wind. Complainant reported to have to go back inside due to the strong odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/09/2023 | 9:25:00 am | EPA Environmental Line | Odour | Sandhills Road, Mount Fairy | Complainant reported being affected by a foul odour coming from Woodlawn which they experienced during their morning walk. The complainant reported serious concerns about Woodlawn's plan to install an industrial incinerator, citing a reliance on rainwater for their household and consumption of home-grown vegetables. The complainant fears the odour will reach their location and the unseen particles emitted by the incinerator which may have detrimental effects on their health. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/09/2023 | 7:30:00 pm | EPA Environmental Line | Odour | Roseberry Street, Tarago | Complainant reported an odour emanating from the Veolia precinct and described it as a strong, rotten egg character. The wind was reported as westerly. All outdoor activities had to cease, washing had to be taken off the line and the house was closed up from the outside fresh air. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/09/2023 | 11:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being affected by odour coming from the Veolia Bioreactor landfill. The weather was reported as being still with no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/09/2023 | 2:50:00 pm | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | The EPA has received a report from a community member alleging a leaking shipping container observed in transit between the Crisps Creek Intermodal Facility and Woodlawn along Bungendore Road at approximately 2:50pm on Monday 4 September 2023. The complainant reported that "the container was leaking liquid from the bottom left corner beneath the door seal in a steady stream as the truck drove up the hill" A copy of an image provided by the reporter is attached to assist with your internal response to the complaint. | The identified container was removed from service, and will undergo testing as per the container testing and maintenance program. |

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| 26/08/2023 | 7:45:00 am | EPA Environmental Line | Odour | Bungendore Road, Tarago | Complainant reported a bad odour coming from the Veolia landfill. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/08/2023 | 1:00:00 am | Community Feedback Line | Odour | Western Leg Road, Tarago | Complainant reported a faint smell wafting in and out of their house throughout the very early hours of the morning. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/08/2023 | 7:50:00 am | EPA Environmental Line | Odour | Bungendore Road, Tarago | Complainant reported a bad odour coming from Veolia landfill. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/08/2023 | 7:30:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a horrendous odour of gassy, rotting garbage that is consistent with the smell of Veolia's landfill. The odour was reported as being so bad the complainant wretched immediately on leaving the house and was then unable to go outside to complete farm work. The weather was reported as being 3.50C with a 5km/h westerly wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/08/2023 | 2:10:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a very strong, dense, rotten egg sulphur smell from Veolia Tarago. The odour was detected at 2:10 AM which woke the complainant up and the odour was detected again at 8:00 AM. The complainant advised that the odour has been occurring 4-5 nights every week. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/08/2023 | 8:28:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported a rotten egg odour which was strong and unpleasant. Complainant reported the odour was constant and very offensive and they were unable to remain in the area. There was no wind, and the weather was reported as clear. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/08/2023 | 1:29:00 pm | Community Feedback Line | Odour | Taylor's Creek Rd, Tarago NSW 2580 | Time Of Event: 12:00 Location of Incident: 156 Taylor's Creek Rd, Tarago NSW 2580 Odour Intensity Scale: 2 Common Odour Descriptors: Common odour Weather Conditions, Strength & Temperature: Overcast, foggy and dribbler raining. Description of Incident(If Odour please get the duration): 1/2hr | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/08/2023 | 12:00:00 pm | EPA Environmental Line | Odour | Tarago town | Complainant reported a sulphur type odour detected twice in the last week and stated to regularly smell this odour when driving into or through Tarago township. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/08/2023 | 7:58:00 am | Community Feedback Line | Odour | Willow Glen Road, Lower Boror | Odour Intensity Scale: 4, Common Odour Descriptors: Rubbish/Garbage Weather Conditions, Strength & Temperature: Calm a little foggy Mild Description of Incident(If Odour please get the duration): 1/2hr | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/08/2023 | 9:45:00 pm | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported an odour from Woodlawn precinct which was extremely strong and at times overbearing. Complainant reported the odour is worse in the morning and evening and stated it has the character of really off smelling rubbish. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/08/2023 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a pungent odour with a strong rubbish character. Wind was reported as light and strength of the odour was reported as distinct. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 09/08/2023 | 10:55:00 pm | EPA Environmental Line | Odour | Corner of Tarago and Collector Roads | Complainant reported strong odour detected as they were driving past the intersection. The odour was rated as very strong with character of stale, rotting garbage. The weather was reported as foggy and no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/08/2023 | 4:00:00 pm | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported a very intense odour affecting them in their home. Reported as typical of the odour associated with the concentrated leachate, which is like the putrid fluid emitted by skunks. No breeze was reported at the time of the incident. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/08/2023 | 8:40:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a constant odour with character described as strong and pungent rubbish smell. The strength was described as distinct with no wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/08/2023 | 8:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported odour as they arrived at the primary school and could smell it after getting back in the car and driving along Tarago Road for approximately 8km. The odour was reported as being like rotten garbage and was rated as very strong. The odour sat in the back of complainant's throat and nose felt as though it was burning. The odour was concerning to the complainant's children who were made uncomfortable by the odour. The weather was reported as fine and sunny with no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/08/2023 | 8:00:00 am | EPA Environmental Line | Odour | Tarago town | Complainant reported an odour in Tarago town whilst at work. The odour was reported as being worse than the smell of a carcass. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/08/2023 | 9:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Complainant reported odour detected while outside on their property which lasted for approximately three hours. Character of odour was reported as rotten eggs, manure and compost with distinct strength. Wind was reported as light north-westerly with the pungent odour coming with it. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/08/2023 | 8:24:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a bad smell coming from Veolia Woodlawn and described it as a dead rat, toxic rubbish odour. Complainant reported the odour to have been occurring for months. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/08/2023 | 4:15:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported odour coming from Veolia Woodlawn to be stinking up their residence. Complainant reported that outside was like a "fart soup" and the stench is worse at their residence than in Tarago. Reported that it is an ongoing problem. The weather was 120C perfectly still and no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/07/2023 | 6:59:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported to have been woken by a smell of garbage this morning. A distinctive smell of decomposing garbage that made them not want to go outside. Weather was reported as having a very light breeze and 80C. Complainant also smelt the odour at a similar time yesterday. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/07/2023 | 6:49:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant reported that the Woodlawn precinct was stinking up a storm this morning and was so bad they were unable to go outside. The odour was reported as having rotten meaty character and was making complainant wanting to vomit. Weather was reported as being still and 90C. Complainant reported the odour gives them a headache and makes them retch. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/07/2023 | 5:46:00 pm | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by odour and advised it has been ongoing for almost two weeks. Complainant reported that the odour is having a significant impact on their lives, particularly sleep disturbances. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 28/07/2023 | 3:15:00 pm | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by a constant odour with a distinct strength and organic character. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/07/2023 | 7:00:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported offensive odour that has a strong vomit and rotting garbage smell from Veolia Tarago since 7:00 AM. The odour is occurring intermittently due to the wind direction. Wind direction W to NW. The odour was occurring intermittently all day yesterday as well. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/07/2023 | 4:40:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by odour coming from Woodlawn precinct. Odour was reported as being strong, constant and with organic character. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/07/2023 | 10:30:00 pm | EPA Environmental Line | Odour | Lumley Road Tarago | Complainant reported odour whilst going to get coffee at local cafe which persisted for approximately 20 minutes. Character of odour described as rotten eggs, manure and compost. Wind was reported as a light westerly breeze. Complainant reported that the odour was strong and close to making them vomit. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/07/2023 | 10:54:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported to be affected by a gas-like offensive odour in the air coming from Veolia Tarago Bioreactor. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/07/2023 | 5:30:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be impacted by odour coming from Woodlawn precinct. Complainant reports to have suffered sleep disturbance due to odour entering the house and the severity of the stench. Air purifiers are used in every room but offers little reprieve. The air conditioner does help with abating the odour but is not an economically viable solution. Complainant reports the odours are impacting their wellbeing and mental health. Morning walks and outdoor activities cannot occur as it is unbearable to be outside. Complainant reports to have been woken by the odour every day for the past week and the odour causes severe nausea and vomiting. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/07/2023 | 5:00:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported excessive rotting garbage odour coming from the Veolia Eco- precinct site in Collector Road. Odour is entering complainant's home. Complainant advised that this is an ongoing issue. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/07/2023 | 10:30:00 am | E-mail | Odour | Lumley Road, Tarago Cafe | Duration: At least 20 minutes Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 4/5 Wind direction: light westerly breeze The odour was detected while going to get a coffee from the local Cafe. It was a very strong odour and was close to making me want to vomit. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/07/2023 | 7:45:00 am | EPA Environmental Line | Odour | Corner of Lumley and Braidwood Roads, Tarago | Complainant reported to be affected by odour whilst in Tarago township. The odour was reported as being very strong and made the kids feel nauseous. The weather was reported as -30C, foggy and very still. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/07/2023 | 6:00:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by a constant odour which was of organic character and very strong. Complainant reports the odour causes severe nausea and headaches. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 24/07/2023 | 7:30:00 am | EPA Environmental Line | Odour | Tarago Road, Tarago | Complainant reported to be affected by odour on three occasions on this day. At 7:30 AM complainant reported a strong odour which prevented them from their morning jog. At 9:30 AM complainant reported odour had increased in strength to very strong and was still unable to exercise outside. At 9:30 PM complainant reported odour as being very strong but had dissipated in between the times reported. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/07/2023 | 6:20:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by a constant odour which was of organic character and very strong. Complainant reports to be experiencing anxiety about being woken by the stench. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/07/2023 | 8:40:00 am | E-mail | Odour | Braidwood Road and Lumley Road, Tarago | Duration: At least 60 minutes Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: mostly calm The odour was detected while driving along Braidwood Road and was strongest near the Showgrounds. It was detected consistently while driving around the town, and while at two local businesses. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/07/2023 | 8:40:00 am | EPA Environmental Line | Odour | Corner of Braidwood Road and Lumley Road Tarago | Complainant reported odour which persisted for approximately 60 minutes. Character of the odour was reported as being rotten eggs, manure and compost. Odour strength was reported as weak and wind direction was calm. The odour was detected whilst driving along Braidwood Road near the showground and at two local businesses. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/07/2023 | 7:00:00 am | EPA Environmental Line | Odour | Tarago Road, Tarago | Complainant reported odour coming from Woodlawn precinct which prevented them from going on their morning run. The odour was reported as the usual strong, rotting garbage smell. The weather was still, minus 20C and clear skies. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/07/2023 | 5:30:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by a constant odour which was of organic character and very strong. Complainant reports there is no reprieve from the stench inside and they cannot even think about going outside. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/07/2023 | 7:45:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | Complainant reported to be affected by a constant odour which was of organic character and very strong. Complainant reports to be suffering from sleep disturbance due to the odour entering their house. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/07/2023 | 5:30:00 pm | EPA Environmental Line | Odour | Cullulla Road Tarago | Complainant reported an intermittent but persisted odour with character of strong garbage. Weather conditions were reported as patchy cloud with a slight breeze. 23 July 2023 8:40 AM Corner of Braidwood Road and Lumley Road Tarago | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/07/2023 | 10:00:00 am | EPA Environmental Line | Odour | EPA Point 72 Tarago | Complainant reported odour issues in Tarago area including strong odours next to the EPA Point 72 where the H2S sensor is installed. Complainant reported to have reviewed sensor data and it had a detection of zero. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/07/2023 | 11:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported odour detected at 11:00 AM, 11:45 AM and 2:40 PM. Odour persisted for 15 minutes at each occurrence. Character of odour was reported as rotten eggs, manure and compost. Odour strength reported as very weak and there was a moderate westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 20/07/2023 | 11:00:00 am | E-mail | Odour | Around Tarago including at Tarago Public School | Complainant reported odour detected at 11:00 AM, 11:45 AM and 2:40 PM. Odour persisted for 15 minutes at each occurrence. Character of odour was reported as rotten eggs, manure and compost. Odour strength reported as very weak and there was a moderate westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/07/2023 | 8:40:00 am | EPA Environmental Line | Odour | Corner of Boro Road and Braidwood Road - south of Tarago | Complainant reported odour detected with character of rotten eggs, manure and compost. The odour was reported as persisting for 15 minutes and strength of odour was very weak. There was a light westerly breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/07/2023 | 8:40:00 am | E-mail | Odour | Corner of Boro Road and Braidwood Road - south of Tarago | Duration: At least 15 minutes Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: very light westerly breeze The odour was detected while waiting for the school bus. This is the first time I have ever detected the odour in this location. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/07/2023 | 8:10:00 am | E-mail | Odour | Boro Road, Lower Boro | Duration: About 2.5 hours Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: mostly calm The odour was detected outside our house at about 8:10 in the morning. It was NOT present at 05:30 or 07:00 in the morning when I went outside as well. The odour was detected consistently between about 08:10 and 10:30 in the morning. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/07/2023 | 8:10:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Complainant reported odour was detected from 8:10 AM to 10:30 AM. Odour was reported to persist for 2.5 hours. Strength of odour reported as weak with character of rotten eggs, manure and compost. There was no wind reported. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/07/2023 | All Day | EPA Environmental Line | Odour | Goulburn Street, Tarago | The complainant reported offensive odour coming from Veolia. The odour reported as starting in the morning when complainant left for work and was still strong upon returning home at 4:00 PM. The odour was reported as a mix of chemical and rotting smell suspected to be coming from a concentrate of leachate. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/07/2023 | All Day | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported strong offensive odour affecting them at their home. Reported the odour to be on and off for three days. Complainant advised they are sick of the odour. There was a slight breeze from the west. Odour reported as gassy and rotten garbage and rated as strong. Complainant claims to have reported the issue multiple times, the odour is ongoing, persistent and has been happening for many years. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/07/2023 | 19:53 | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported odour that was a strong, unpleasant smell that was constant and very offensive. The odour was reported as being like rotting rubbish. There was no breeze, clear sky and approximately 2.5°C. Complainant was unable to remain in the area due to the odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/07/2023 | 6:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported odour has been stinking up their house regularly this week with a festering smell of putrid, rotting garbage. Odour was reported from 6:00 AM to 9:00 AM where there was no breeze and cold with clear skies. The odour was reported again in the afternoon at 3:30 PM when it was very windy. Odour reported again at 9:45 PM. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/07/2023 | 9:55:00 am | Phone (Direct) | Odour | Crookhills | The complainant stated that the odour was that bad she was unable to let the kids play outside. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 13/07/2023 | 9:30:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported a terrible smell starting at 9:30 AM and was much stronger at the time of the call at 10:00 AM. Reported that the complainant's children did not want to go outside due to the odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/07/2023 | 7:10:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported odour coming from Veolia first noticed at 7:10 AM and persisted until complainant left home at 8:30 AM. The weather reported as still. Odour strength reported as strong with character of rotting garbage, sour milk and dirty nappies. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/07/2023 | 5:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported odour stinking early in the morning until mid-morning. The weather was reported as cold with a slight westerly breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/07/2023 | 4:45:00 pm | EPA Environmental Line | Odour | Leahys Lane Tarago | Complainant reported odour coming from Veolia. The weather was reported as being a warm day with no wind. The odour strength was rated as very strong with character of rotten garbage, sour milk and dirty nappies. Reported the odour persisted for an hour and made it very unpleasant to go outside. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/07/2023 | 9:30:00 am | EPA Environmental Line | Odour | Bungendore Road Tarago | Complainant reported a bad smell coming from Veolia landfill which was also detected at the Taylor Creek fire shed. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/07/2023 | 05:00 | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported odour stinking early in the morning at 5:00 AM when it was cold with a slight breeze. Odour reported again in the evening from 4:00 PM until 9:30 PM. The weather was reported as calm and still in the evening. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/07/2023 | PM | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported odour detected in the evening. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/07/2023 | 1:00:00 pm | EPA Environmental Line | Odour | Tarago Rd Tarago | Complainant reported offensive, rotten refuse odour whilst driving on Tarago Road. Odour rated as very strong. Weather reported as still and sunny with temperature 13 C. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/07/2023 | 8:50:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported odour detected approximately 10km from the Bioreactor site. Odour reported as smelling like rotting garbage. Complainant advised the odour is not coming from anything close by as has checked car, septic tank and wood fire. Complainant advised this is a long term, ongoing and persistent issue. Complainant has contacted EPA previously about this and feels they are not addressing the odour in any meaningful way. Incident still occurring at time of call. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/07/2023 | 8:00:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant reported odour which persisted for approximately two hours. Character of odour described as rotten eggs, sewer and compost (rotten garbage). Strength of odour reported as weak with calm weather conditions. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/07/2023 | 8:00:00 am | E-mail | Odour | Boro Road, Lower Boro | Duration: About 2 hours Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: calm The odour was detected on our property in cold conditions. The odour dissipated when some light winds from the North West came through. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 28/06/2023 | 2:30:00 pm | EPA Environmental Line | Odour | Tarago Primary School | Complainant reported odour detected at Tarago primary school which persisted for approximately 60 minutes. Character of the odour described as rotten eggs, sewerage and compost. Strength of the odour was reported as very weak with light winds present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/06/2023 | 2:30:00 pm | E-mail | Odour | Tarago Primary School | Duration: At least 60 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Time: 02:30-03:30 Wind direction: light winds, direction was difficult to tell The odour was detected through the entire school and outside the school grounds (approximately 100m from the installed H2S sensor). | An assessment of meteorological data and operational activity was completed in order to investigate the potential source or cause of odour was undertaken. No detection of H2S was registered at the monitoring station located in the Tarago Village at the time of the report of odour. Veolia is incorporating a periodic gas calibration and testing schedule into the approved QCQA procedure to ensure all stations are operating at optimum performance. |
| 28/06/2023 | 9:10:00 am | EPA Environmental Line | Odour | Leahys Lane Tarago | Complainant reported to be affected by offensive rotten refuse odour attributed to the Veolia Woodlawn waste facility. Weather conditions were light rain, no wind, temperature 60C, odour strength rated as very strong. Reported as the usual stink, described as like sour milk/dirty nappies. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/06/2023 | 4:00:00 pm | In Person | Road Traffic | Bungendore Road near roadworks between Tarago and Bungendore | Whilst following behind a customer truck, the complainant noticed a lot of loose plastic hanging and flying off from the top of the trucks tarp. The truck also appeared to be speeding. | Site management have asked Veolia's sales team to issue correspondence to all regional Woodlawn customers reminding them of their CoR obligations, and implications should they not follow these rules and those of Veolia's Transport Code of Conduct. |
| 20/06/2023 | 9:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported odour present from 9:30 PM and was ongoing until approximately 10:30 PM. The odour was reported as very strong and overpowering with character of dirty nappies and sour milk. The weather was reported as being still and cold. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/06/2023 | 9:15:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported odour present when outside at their residence from 9:15 PM to approximately 11:00 PM. The odour was reported as being overpowering. Character of the odour reported as being like dirty nappies and sour milk. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/06/2023 | 8:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported another evening disturbed by odour coming from Veolia. Complainant has air purifiers running and all windows and doors sealed, but the odour still manages to get into the house. Complainant report having been woken by the odour and kept awake for a long period due to the odour. Complainant is quite upset about the odour returning almost daily. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/06/2023 | 7:25:00 pm | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported odour coming from Woodlawn Waste Facility with the odour permeating through the complainant's home and making them feel nauseous. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/06/2023 | 7:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a constant odour from 7:00 PM to 1:00 AM which was very strong. Complainant reported to have been woken by the odour and kept awake for hours because of it, which then resulted in a headache. Wind was reported as a very weak north-westerly. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/06/2023 | 6:20:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a constant odour from 6:20 AM through to 6:00 PM. Strength of the odour reported as distinct and strong with an organic character. Reported that the odour has limited the complainant's outdoor activities. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 12/06/2023 | 6:00:00 pm | EPA Environmental Line | Odour | Tarago | Complainant is making another report amongst several others in relation to the foul smell of gas, garbage and sewerage. This is an on-going issue that is very persistent. Complainant lives in the middle of the bush with the nearest neighbour being about one kilometre away and the organisation being 15 kilometres away. Complainant can only escape the smell by closing all windows and entrances in the house and presumes the smell will linger until the morning unless the wind changes. Incident still occurring at time of call. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/06/2023 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported the odour was bad again today. Weather reported as no wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/06/2023 | 9:30:00 am | EPA Environmental Line | Odour | Mooneys Road Currawang | Complainant reported an odour of rotting rubbish/ ammonia that was very strong. The odour was reported as being very offensive and constant with the complainant being unable to remain in the area. The weather was reported as being clear with a slight breeze from the south and approximately 5 C. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/06/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported to have first noticed odour when outside at 9:00 AM. The odour was reported as still being present at 10:00 AM. The odour was reported as very strong, with character of dirty nappies and sour milk. The weather was reported as still and very cold. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/06/2023 | 7:30:00 am | EPA Environmental Line | Odour | Mooneys Road Currawang | Complainant reported a rotting rubbish/ ammonia odour which was strong and unpleasant. The odour was reported as being very offensive and constant with the complainant being unable to remain in the area. There was a moderate breeze from the south-east, it was reported as being overcast and approximately 70C. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/06/2023 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported the odour was bad again today. Weather reported as no wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/06/2023 | 8:39:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant reported to be driving through Tarago and the stench from the Woodlawn bioreactor is atrocious. It's a gassy, rotting garbage, sweet, chemical-infused stench that is making complainant nauseous. Reported to make it difficult to breathe when unable take a breath in without wanting to vomit. Complainant reported to be in the car with the car switched to recirculate and the stench is still penetrating. The weather was 60 degrees, sunny with no wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/06/2023 | 8:40:00 am | EPA Environmental Line | Odour | Tarago Road | Complainant reported an odour like rotten garbage and was so strong rated as 10/10. Complainant reported the odour so strong could be detected while driving in the car with windows up and air vents closed. The smell sat in the back of complainant's throat and made nose feel as though it was burning, causing an irritation and continuous sneezing. The odour gave complainant and their child a headache. Complainant reported the odour most strongly at the intersection of Tarago Road and Collector Road and was detected until the intersection of Tarago Road and Taylor's Creek Road. Odour detected again during the evening approximately 5km from the Collector turnoff on Tarago Road. The weather conditions were reported as cold and drizzly, with cloud cover and fog. During the evening odour again detected. The weather was reported as fine with no cloud cover. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 02/06/2023 | 5:00 AM & 8:00 AM | EPA Environmental Line | Odour | Collector Road | Complainant reported a horrible rotting garbage odour coming from Veolia Woodlawn at 05:00 AM and then was a slight odour after 08:00 AM. Odour strength reported as very strong with a north-east wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/06/2023 | 7:15:00 pm | EPA Environmental Line | Odour | Tarago Road | Complainant reported an odour which smelled like decomposing garbage and rated as very strong. Reported to have experienced the odour regularly and on numerous occasions in the last few weeks. The weather was reported as fine with a small amount of cloud cover, still with no wind present. The complainant reported the odour to make driving through Tarago an uncomfortable experience and always gives the complainant headaches. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/06/2023 | 3:45:00 pm | EPA Environmental Line | Odour | Corner Braidwood Road and Lumley Road | Complainant reported odour whilst in Tarago town. Odour strength rated as very strong with an extra sour milk smell and was ongoing for 20 minutes. Weather reported as 110 with a light wind and semi overcast. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/05/2023 | 11:47:00 pm | EPA Environmental Line | Odour | Collector Road | Complainant advised that odours have been hanging around consistently lately, and complainant can smell it often. Mostly mild but noticeable. Weather reported as chilly, no rain for a couple of weeks. Wind reported as gusty and mostly from north-west. Complainant believes the odour is worse when the weather is still. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/05/2023 | 7:30:00 pm | EPA Environmental Line | Odour | Collector Road | Complainant advised garbage smell is back again. Weather reported as no wind or rain, but quite cold. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/05/2023 | 5:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported odour experienced when opening the gate for husband at 5:00 AM. At approximately 5:30 AM the odour was experienced again and reported as horrendous. It has a strong, rotting meaty stench on top of the usually gassy, sweet, garbage smell. Complainant reports the odour as easily identifiable as the landfill. The stink coats the back of complainant's throat and makes them nauseous. Complainant reported to have work to do outside that morning but won't be able to until the stench clears. The weather reported as cold and still, no frost and a very slight breeze. Complainant is located over 15km from the landfill. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/05/2023 | 2:30 pm to 9:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported a disgusting rotten egg gassy smell whilst driving through Tarago. When complainant returned home from Tarago at approximately 2:45 PM there was a faint taint of stench from the landfill. The stench persisted throughout the day, increased and came in gusts. It continued until complainant went to bed at 9:00 PM. The weather was around 110 and very windy. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/05/2023 | 2:00:00 pm | EPA Environmental Line | Odour | Tarago Public School | Complainant reported odour detected at Tarago Public School multiple times. The odour was present for approximately 90 minutes with character described as rotten eggs, faecal/manure/sewer and compost with odour strength reported as very weak. Wind reported as a moderate westerly. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/05/2023 | 2:00:00 pm | E-mail | Odour | Tarago Public School | Duration: At least 90 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: moderate westerly The odour was detected when I arrived at the school grounds and was detected multiple times while around the school. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 29/05/2023 | 5:30:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported strong odour of rotting garbage coming from the Veolia site that has been dumping rubbish in an old mine for the last 20 years. Odour is entering complainant's home and making family feel nauseous. Complainant advised this is an ongoing issue. | An assessment of meteorological data and operational activity will be |
| 28/05/2023 | 9:45:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported that odour was detected while traveling through Tarago on the way to Goulburn. The odour got worse when the windows in the car were down. Character of odour reported as rotten eggs/sulfide, faecal/manure/sewer and compost/ rotten garbage. Strength of odour was weak with a moderate westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/05/2023 | 9:45:00 am | E-mail | Odour | Braidwood Road, 60kph zone through Tarago | Duration: At least 5 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: moderate westerly The odour was detected while traveling through Tarago on the way to Goulburn. The odour got worse when we wound the windows in the car down. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/05/2023 | 9:30:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant reported a constant odour with character described as 03 (burnt, smoky). Strength of odour reported as 4/5 with no wind present. Complainant reported the odour was making them nauseous. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/05/2023 | 12:30:00 pm | EPA Environmental Line | Odour | Some distance from Woodlawn | Complainant reported a stench experienced throughout the day and night coming from the Woodlawn Bioreactor. Complainant was unable to sit on veranda as the odour was overwhelming. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/05/2023 | 8:00:00 am | EPA Environmental Line | Odour | Boro Road, Tarago | Complainant reported approximately 90 minutes of odour detected with character described as 06, 09 and 13 (rotten garbage). Strength reported as 1/5 with a light to moderate west to north-west wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/05/2023 | 8:00:00 am | E-mail | Odour | Boro Road, Lower Boro | Duration: At least 90 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: light-moderate westerly / north westerly The odour was detected when outside our house / around our property. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/05/2023 | 7:30:00 am | EPA Environmental Line | Odour | Bungendore Road, Tarago | Odour was like rotten egg gas and very strong (5 out of 6). Weather reported as very slight breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/05/2023 | 2:00:00 pm | EPA Environmental Line | Odour | Bungendore Road, Tarago | Noticed while on Lumley Rd, intersection of Goulburn Road, Tarago. Odour again very similar to rotten egg gas and very strong. (5/6). | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/05/2023 | 9:50:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported to be walking through town and noticed an unpleasant and strong garbage odour. Odour was stronger when approaching the train tracks on Goulburn Street. Walking away from tracks in a westerly direction along King Street, the odour was becoming less strong. Weather is cold, very clear, barely noticeable breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/05/2023 | 8:53:00 am | EPA Environmental Line | Odour | Tarago showground | Complainant reported to be affected by rotting garbage-like offensive odour in the air at the Tarago show ground starting from 8:53 AM. The odour is suspected to be coming from the Woodlawn Eco-precinct. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 23/05/2023 | 8:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant affected by odour from Veolia Woodlawn at several sites, including Tarago preschool and Collector Road turnoff, 4.4km south-east of Tarago township. Strength of the smell rated as 9/10. It smelt like decomposing garbage and had an 'acidic' smell, like vinegar. First noticed odour whilst dropping child at Tarago preschool. Complainant noticed the odour again driving along Tarago Road for about 10km, and along Braidwood Road in a northerly direction. The weather conditions were reported as fine, but cold and without rain or cloud cover. Complainant has noticed the smell worsens after rain events, but recently occurs even in the finest of conditions. This week, the odour has been strong and persistent daily. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 9:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported to be affected by odours from Veolia Woodlawn waste facility. Odour was reported as rotting garbage, sour milk and dirty nappies and was catching at the back of the throat. 1) First noticed when went outside - odour present until at least 10.30 PM. Temperature was 5°C. Odour strength was overpowering and rated as 6/6. Weather reported as still, no wind and clear sky. 2) Noticed again 24/5/2023 at 7:00 AM when caller first went outside. Odour still present at 7:30 AM. Odour strength reported as 5/6 (very strong). Weather reported as still, very cold, likely 2°C-3°C. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 8:00:00 pm | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported horrific odour, smells of gas, garbage and sewerage. The smell is very thick in the air and an ongoing issue for years from this site. Offensive odour that is making it impossible to go outside due to the air quality. Incident reported as still occurring. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 7:10:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported an odour this evening coming from Woodlawn Waste Facility. Complainant advised that the odour is intermittent but ongoing. The smell is an unpleasant strong garbage smell. The current weather conditions are no breeze and clear skies. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 5:28:00 pm | EPA Environmental Line | Odour | Tarago | Complainant advised of odour coming from Veolia Tarago Bioreactor. Complainant advised that the smell is back again, kind of faint. No wind or rain, quite chilly. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 9:14:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported odour in Tarago to be putrid. Rated as 5/5 character and strength. No wind reported. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/05/2023 | 6:00:00 am | EPA Environmental Line | Odour | 15km from Woodlawn | Complainant reported there is a stink coming from Veolia at Woodlawn and is unable to open windows because it smells so much. Should not have to put up with stink that is 15km away and cannot understand why they have not been fined. Everyone is sick of calling this through and would complain to EPA for not acting. It is unacceptable putting up with this stink. Smells like cheap floral deodorizer crossed with fish and rotting garbage - a sweet, rotten smell. Really bad this morning. Have smelt it since 6:00 AM and is ongoing. It is foggy and frosty which makes it worse. Always comes when it is foggy, which is almost daily in winter. Type of odour described as rotting garbage. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 22/05/2023 | 6:45:00 pm | EPA Environmental Line | Odour | Lake Bathurst | Complainant reported to have smelled an odour like rotten garbage and was rated the smell as 9/10. Complainant reported that it could be smelt strongly while driving in the car with windows up and air vents closed. The smell sat in the back of complainant's throat for the rest of the drive through Tarago (about ten minutes) and gave the complainant a headache. Reported to have smelt the odour on numerous occasions, especially during the past month. The weather conditions were fine, with a slight breeze. It was cold but without rain or cloud cover. In the past, noticed the smell worsen after rain events, but over the past month, the smell occurs even in the finest of conditions, especially in the mornings and evenings. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2023 | 11:45:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported to have returned from Canberra and there was a stinking depositing garbage odour, that was very strong. The odour is an every-day occurrence and has been an ongoing problem for many years. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2023 | 7:30:00 am | EPA Environmental Line | Odour | Corner Lumley Road and Braidwood Road | Complainant reported odour present this morning 7:30 AM, whilst waiting at the bus stop, corner Lumley Road and Braidwood Road, Tarago. Odour was reported as ongoing until leaving the bus stop at 8:00 AM. Odour was reported as being so strong that children were kept inside the car waiting for the bus. Within 5 minutes exposure to the odour awful headaches are experienced. There was a fog around Tarago town at the time, about 3 degrees. No breeze and odour strength was 6/6. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/05/2023 | 5:20:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant reported the odour coming from Woodlawn landfill is absolutely rank at their house. It is described as a foul, meaty, rotting odour clogging up the air. It made the complainant wretch the entire time outside and continued to feel nauseous after coming inside. The odour is easily identifiable as the Woodlawn landfill as it has a unique smell. The complainant is located over 15km from Woodlawn but in the direct path of the landfill. The weather is very cold and frosty (close to zero degrees and frost evident) with no wind. The sky is clear. Complainant reported again that evening the odour was horrendously strong at their house from 6:00 PM to 9:00 PM. Reported the odour to be very strong inside their home and is making them feel nauseous. Complainant had to use an air purifier as the smell was making them wretch. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/05/2023 | 9:38:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character was described as rotten eggs and other (methane). Strength of odour reported as distinct and strong with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/05/2023 | 7:30:00 am | EPA Environmental Line | Odour | Petrol station, Tarago | Complainant reported to be affected by odour coming from the Woodlawn Eco- Precinct on Collector Road, Tarago NSW. The incident occurred at the front of Tarago Service Station at 7:45 AM. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2023 | 8:30:00 am | EPA Environmental Line | Odour | Lake Bathurst | Odour from Veolia Woodlawn at Tarago: yesterday and today affecting home/farm, family/staff at Lake Bathurst. Complainant noticed a strong odour this morning at 8.30 AM, not sure how long it lasted, as caller left the area. Weather reported as still, no wind, with a frost. Odour was also reported to caller by a farm worker on the same Lake Bathurst property at midday yesterday, 18/5/23. It must also have been strong because the worker normally doesn't notice these odours. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 19/05/2023 | 7:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | Complainant reported to have first noticed the odour at home in Lake Bathurst at 7:00 AM. The odour was reported as also being present when complainant returned home at 2:30 PM and was still present at 3:30 PM. Complainant reported to have noticed the odour in the Tarago village momentarily at 7:25 AM. Odour characteristics reported as disgusting, standard rotting odour from the Woodlawn site. Odour strength described as very strong, 5 out of 6. Weather reported as still with a slight breeze from the west or southwest. No cloud cover. Odour also present the previous day at complainant's home around 7:20 AM but reported as being not as strong. Rated 'strong' or 4 out of 6. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2023 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported odour from Veolia's Woodlawn bioreactor was present at their home from approximately 6:30 AM until 10:30 AM. The odour began as a medium taint in the air, but by 7:15 AM was so strong that it prevented complainant from being outside. Complainant had to delay the livestock feeds and planting work as the odour was making complainant retch and want to vomit when outside. Complainant reported to have a headache from the short periods of being unable to avoid being outside. The weather was reported as WSW wind direction but had been still most of the day. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2023 | 6:30:00 am | EPA Environmental Line | Odour | Lower Boro | Complainant residing in Lower Boro affected by offensive odour attributed to the Veolia Woodlawn waste facility, following on from complaint earlier in the day. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/05/2023 | 5:45:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported odour again from the Veolia Woodlawn Bioreactor affecting complainant's household. Their partner first noticed odour at 5.45 AM and the odour strength was overpowering (6 out of 6). Still present at 7.15 AM (noticed by complainant/children) and it was so strong/unpleasant complainant went back inside, postponing outdoor work. Odour made complainant feel unwell. Weather reported as very slight breeze, temperature approximately 2C. Clear, no clouds. Odour still present at 8.20 AM but slightly weaker. Odour gone by 10 AM. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2023 | 11:20:00 am | Community Feedback Line | Odour | Covan Creek Road, Lake Bathurst | The complainant advised that they had detected a smell of what they described to be sulphury, gassy smell allegedly coming from Woodlawn. This was the first time in quite a while that they had smelled the odour and felt inclined to call. and report it. | Site management spoke with complainant and correlated details with weather conditions and site operations to that determine of the report of odour could be attributed to Woodlawn. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2023 | 11:20:00 am | EPA Environmental Line | Odour | Tarago | Odour complaint coming from Woodlawn, Tarago at 11.20 AM. It was reported as rotten egg gas, rated as 5 very strong and very unpleasant. Complainant reported everything in the house was closed. The weather condition reported as very still, cloudy, overcast, with an inversion. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2023 | 7:30:00 am | EPA Environmental Line | Odour | Tarago | Complainant reported an odour from Woodlawn affecting them at home in Tarago from 7:30 AM to 9:15 AM. Odour strength was overwhelming. Odour was reported as rotting garbage, sour milk, dirty nappies and very unpleasant. Weather conditions reported as no wind, light low cloud, cold and approximately 00. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/05/2023 | 5:30:00 am | EPA Environmental Line | Odour | Approximately 15km from Woodlawn facility | Complainant reported an odour of rotting garbage / rotting eggs with the overwhelming odour of a cheap floral deodoriser. Complainant reported the overwhelming smell of rotting garbage, rotting eggs and dog poo etc with the hint of a floral deodoriser. First noticed at 5:30 AM and increasingly got worse due to a heavy frost and fog in the area this morning. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/05/2023 | 6:41:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character was described as rotten eggs and other (methane). Strength of odour reported as distinct and strong with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 16/05/2023 | 5:38:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character was described as rotten eggs and other (methane). Strength of odour reported as distinct and strong with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/05/2023 | 5:30:00 pm | EPA Environmental Line | Odour | Tarago | Complainant reported Woodlawn bioreactor was stinking up the complainant's home. Complainant was showering in the evening at approximately 5:30 PM and the smell came in the open bathroom window and stank out the room. When complainant went outside afterwards the smell was incredibly thick. It was completely disgusting. The smell was so bad that when complainant's partner arrived home, they didn't unpack the car but left their bags inside it so that we didn't need to be outside. The stench persisted until after complainant went to bed (after 9:00 PM). The stench was typical of the Woodlawn landfill - rotting garbage with a sickly-sweet taint, and easily identifiable as the landfill. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/05/2023 | 10:30:00 am | EPA Environmental Line | Odour | Lake Bathurst | Complainant reported to be affected by offensive rotten refuse odour attributed to the Veolia Woodlawn waste facility. Light breeze from the north-east. Complainant feels unable to hang washing out due to the offensive odour as it will make the clothes stink. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/05/2023 | 9:00:00 am | EPA Environmental Line | Odour | No location provided | Complainant reported to be affected by offensive odour attributed to Veolia Woodlawn waste facility, thought to be from the leachate. There was very little wind. Odour persisted for several hours and was then present again in the evening. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2023 | AM | EPA Environmental Line | Odour | Mount Fairy | Reporting foul odour from Woodlawn Bioreactor near Tarago. Complainant reported the stench from the Woodlawn Bio-reactor was present at their place during the morning. Complainant's reported being located quite some distance from Woodlawn and generally we don't smell it, but on this morning it was foul (and other neighbours agreed). | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2023 | 2:34:00 pm | EPA Environmental Line | Odour | Malua Lane, Mount Fairy | Complainant reported an odour from Woodlawn Tarago, with the complainant's residence being 15 km from Woodlawn. Reported to not often experience the rotting garbage smell, but it was particularly bad this morning in the fog. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2023 | 10:07:00 am | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | Complainant reported experiencing very foggy weather (inversion layer) and the odour from the waste facility was very strong and putrid. This is an ongoing problem from the facility during these sort of weather conditions. The complainant understood from previous conversations with EPA staff that Woodlawn were being required to remedy the issue, but it remains ongoing. It appears that nothing has changed. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2023 | 7:35:00 am | EPA Environmental Line | Odour | Corner Braidwood Road and | Complainant reported a stench in the town at the corner of Braidwood Rd & Lumley Rd, Tarago. Complainant was at the school bus stop with her children and could not get them out of the car due to health reasons. The odour was ongoing from 8:00 AM with the odour infiltrating the car without aircon. It was 10 degrees, overcast, foggy and quite still. The smell is like the usual rotting garbage, sour nappies, off milk and a metallic tang. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/05/2023 | 5:00:00 am | EPA Environmental Line | Odour | Lumley Road, Tarago | Complainant reported a foggy morning around the area and the odour was very strong. Complainant reported the odour, and the fog was coming from the old Woodlawn Zinc Copper Mine site which is now Veolia site. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 12/05/2023 | 6:17:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character described as rotten eggs and other (methane). Strength of odour reported as distinct and strong, with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/05/2023 | 8:00:00 am | Community Feedback Line | Odour | Braidwood Rd, near the Showgrounds | Duration: Since she has gone outside at 0800 to 0900 Character of odour: rotten garbage Strength of odour: 4/5 Wind direction: light westerly The complainant stated that Crisps Creek operations or train movements could be related to the odour as the odour appears to come and go from around 5am or 5pm. | Site management spoke with complainant and correlated details with weather conditions and odour surveys from earlier that morning that determined Woodlawn to be a potential source. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/05/2023 | 8:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant is affected by offensive odour in the air at Braidwood Road, Tarago starting from 8:00 AM. The odour is suspected to be coming from the Veolia Environmental Services facility along Collector Rd Tarago. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/05/2023 | 7:45:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago. Corner of Tarago Road and Burrabinga Road | Complainant reported odour at two locations coming from Woodlawn, Tarago. 1. Complaint by caller: odour first smelt during the morning at 8:00 AM at Leahys Lane. Complainant opened the back door and there was an instant, nauseous and overwhelming smell. Complainant reported as having to feed the animals, so spent 20 minutes of feeding and she had to control herself from not vomiting. The odour smelt like rotting garbage, dirty nappies, sour milk leaving a metallic aftertaste in the mouth. The odour had been ongoing until 10:00 AM. In the interim, complainant reported as being unable to put washing on the line, could not open the house, could not let the cat out. Complainant also reported the inability to go for a run as it stank. Claimed the odours are affecting her mental, physical health and wellbeing. 2. Person drives to Canberra every day. Whilst dropping off children at the bus stop, driving into Tarago with the car vents closed. The odour stank at 7:45 AM at the corner of Lumley Road and Burrabinga Road at the top of the hill. The odour was reported as stinking again at 7:55 AM at the corner of Tarago Road and Crisp Creek. The weather was reported as blue sky, 170, with no wind to light wind now. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/05/2023 | 7:38:00 am | EPA Environmental Line | Odour | Cullulla Road Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character described as rotten eggs and other (methane). Strength of odour reported as distinct and strong, with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/05/2023 | 7:30:00 pm | EPA Environmental Line | Odour | Cullulla Road Tarago | Complainant reported odours coming from Woodlawn which have been happening for years, it stinks. The environment and health of everyone is at risk. Odour character described as rotten eggs and other (methane). Strength of odour reported as distinct and strong, with a westerly wind present. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/05/2023 | 8:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant affected by extremely strong offensive odour attributed to the Veolia Woodlawn waste facility from 8:30 PM. Complainant reported no breeze at all, very still air. Rotten refuse odour, very irritating to the complainant's nose and eyes. Odour was extremely strong, rated the odour as 12 out of 10. Odour was reported as infiltrating the home despite closed doors and windows etc. Odour had abated the next morning. The complainant noted that there had been a recent increase in the strength of the odour, which is an ongoing problem. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/05/2023 | AM | EPA Environmental Line | Odour | Tarago town | Complainant lives nearby Tarago but attends regularly as a nearby club Saturday the 6th of May attended pony club in the heart of Tarago NSW reported the town absolutely stunk of rubbish from the Veolia waste vomited from the smell. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 06/05/2023 | 7:14:00 pm | EPA Environmental Line | Odour | Cullulla Road Tarago | Complainant affected by an offensive odour attributed to Veolia Woodlawn waste facility. Wind was reported as being from a westerly direction. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/05/2023 | 8:30:00 am | EPA Environmental Line | Odour | Collector Road Tarago | Complainant reported a strong rotting garbage odour from Veolia Woodlawn, on Saturday 6/5/2023 at 08:30 AM and 5:40 PM, and again on Sunday 7/5/2023 at 7:10 AM. Scale was reported as 5/6. Complainant advised the odour has been occurring intermittently since Easter and the odour issue is getting worse. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/05/2023 | 02:30 am & 6:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported to have been awoken early morning with familiar odour coming from Veolia Woodlawn precinct. The smell penetrated inside the house, causing sleep disturbance from being woken by offensive odour. Complainant says they are reporting weekly to the EPA, which only covers the occasions when the odour is really bad. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/05/2023 | 7:30:00 pm | E-mail | Odour | Braidwood Rd, near the Showgrounds | Complainant reported an odour character of (06, 09 and 13) rotten garbage. Wind strength was 2/5 with a light westerly wind. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/05/2023 | 2:00:00 pm | E-mail | Odour | Tarago/Bungendore Road all the way through town to Tarago Primary School | Duration: At least 90 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: light-moderate westerly The odour was first detected on the edge of town and got progressively worse as I drove through the middle of the the town / near the railway line. It was even more noticeable at the Primary School when I got out the car. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/05/2023 | 10:00:00 am | EPA Environmental Line | Odour | Tarago town and Tarago Primary school | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: light westerly There were no trucks or other vehicles around. Wound down the windows in the car and the smell was worse. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/05/2023 | 7:45:00 am | EPA Environmental Line | Odour | Tarago town plus the Corner of Lumley and Braidwood Roads and the train station. | Complainant affected by offensive rotten refuse odour attributed to the Veolia Woodlawn waste facility, when in Tarago town area. Complainant was affected by odour in the vicinity of the bus stop at corner Lumley and Braidwood Roads and again at the train station, from around 7:45 AM. Odour persisted until the complainant boarded the train at 8:00 AM and left the area. Weather was reported as being still and a bit foggy. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/05/2023 | 6:15:00 pm | EPA Environmental Line | Odour | Mayfield Rd, Tarago | Complainant reported a smell coming from Veolia as sweet and sickly, strong silage. The smell was reported as being different than the usual smell that makes them literally dry heave. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/05/2023 | 8:50:00 am | E-mail | Odour | Braidwood Rd, near the Showgrounds | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: moderate westerly | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/05/2023 | 8:50:00 am | EPA Environmental Line | Odour | Braidwood Road, near Showgrounds | Complainant reported at least 5 minutes of odour classified as (06, 09 and 13) rotten garbage. Strength of odour reported as 2/5 with a moderate westerly wind blowing. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 02/05/2023 | 8:00:00 am | EPA Environmental Line | Odour | Leahys Lane Tarago | Complainant affected by very strong, offensive, rotten refuse odour attributed to the Veolia Woodlawn bioreactor. Odour reported as being like sour milk, dirty nappies and garbage. Odour has since abated at time of call to Environment Line. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/05/2023 | 7:30:00 am | EPA Environmental Line | Odour | Corner of Lumley and Braidwood Roads plus Leahys Lane. | Complainant reported impact of offensive, rotten refuse odours attributed to the Veolia Woodlawn waste facility on three occasions. 1) Children affected when waiting at bus stop corner Lumley Rd and Braidwood Rd at 7:30AM. 2) A very strong odour was reported again at the same location at 4:00 PM. The wind direction not noted. 3) Complainant also affected by offensive odour at residence in Leahys lane from 10:00 PM ongoing. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/05/2023 | 12:15:00 pm | EPA Environmental Line | Odour | Tarago Station | The caller is affected by offensive odour in the air around Tarago Station, Tarago. The caller started experiencing the odour at 12:00 PM. The caller likened the odour to rotten garbage. There is a southwest light breeze. The odour is suspected to be coming from a Veolia facility nearby. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/04/2023 | 10:30:00 am | EPA Environmental Line | Odour | Tarago Showground | Offensive odour reported when first noticed at Tarago Showground. It was described as a sweet, rotting garbage taint in the air. Upon returning home approximately 15km from the showground, the odour was reported as being more obvious. The odour was so strong, the stench was reported as pervading into the house even with windows closed. Described as a very strong, sweetly rotting garbage stench that turned the complainants' stomach and required them to close all the windows and put an air purifier on. The weather was reported as being extremely wet with only a slight breeze. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/04/2023 | 7:30:00 pm | EPA Environmental Line | Odour | Mulwarae Street Tarago | Complainant reported a strong smell that was absolutely awful. They closed up quickly to stop infiltrating into the house but was claimed to be lingering 30 minutes later. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/04/2023 | 7:45:00 am | EPA Environmental Line | Odour | Braidwood Road Tarago | The odour from Veolia was on and off all day but was particularly noticed on three specific occasions listed. There was minimal to no wind and the smell appeared to settle. No windows could be opened, and plans had to change to avoid outside activities. The odour was rated as being 4, 4 and 5 respective to the times listed, and was described as organic. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/04/2023 | 5:30:00 pm | EPA Environmental Line | Odour | South of Collector Road | Report of an odour that is coming from the Veolia Woodlawn Facility at Collector Rd, Tarago. Complainant initially smelt the odour when approaching approx 1km south of Collector Road on Bungendore Road heading north at 05:30 PM. There was an easily discernible garbage odour that made them winkle their nose and cringe when they smelt it. Complainant continued to smell the odour until they passed Burrabinga Road to the east of Tarago at approx. 05:45 PM. Complainant attempted to report the odour on the Veolia Woodlawn website but received an error that the date and time were incorrect but as they were on their mobile and it used a select method of data entry, complainant did not understand what the error was. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/04/2023 | 5:30:00 pm | Website Feedback Form | Odour | Bungendore Road, Tarago | Complainant reported being impacted by odour on Bungendore Road. No further information was ascertained. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 25/04/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane Tarago | Complainant alleging that they were impacted by a "rotten garbage/dirty nappies/sour milk" odour between 9am and 10:30am on 25 April 2023. They attributed the odour to the Woodlawn waste facility and said that "the weather was very still, there was a heavy fog in the morning. The odour occurred as the fog lifted". They said that the odour compelled them to retreat indoors. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/04/2023 | 8:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Odour report for Veolia Woodlawn in Tarago. This morning reporter was woken by the odour as it was so strong and it got into the house. It is pretty miserable to be woken up by a smell from a facility over 15- 20km away. Veolia continue to mismanage their odour and are constantly breaching the EPL. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/04/2023 | 5:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Reporter stating there is a very bad gassy smell coming from Woodlawn Bioreactor. The smell has been going on since earlier in the week. Reporter advised they could not go outside this morning to have breakfast. If wind constantly blew from the east reporter would not smell the odour. When blowing from the west or if the air is very still the gas seems to settle and the smell is everywhere. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Odour from the Veolia Woodlawn facility is affecting people at the Tarago Railway Station this morning. It smells like rotting garbage. Strength: 3 out of 10. Weather: Fine with a light breeze from the southwest. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Odour report: Tarago - 17 April 2023 Date: 17 April 2023 Time: 09:10 Location: Tarago town centre Duration: At least 5 mins Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: mostly calm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 8:30:00 am | E-mail | Odour | Tarago Town Centre | Character of odour: 06, 09, 13 (rotten garbage)Strength of odour: 2/5Wind direction: mostly calm | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 8:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Reporter noticed the odour around 08:30 and is continuing. Smells of garbage tip. It is strong odour and is making reporter nauseas. Reporter said it is quite disturbing. Reporter is embarrassed of the smell and said he cannot invite guest on his property. Reporter said this strong odour is occurring on a regular basis. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 8:15:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Reporter detailed that odour was ongoing till around 9:30 am when caller left the house. Odour smelt of rotten garbage, dirty nappies, and sour milk. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/04/2023 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Reporter noticed the odour around 07:30 am. Reporter stated the odour is affecting the contract workers who do hard physical work. Reporter advised it is a sweet-smelling garbage odour. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/04/2023 | 1:00:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Reporter detailed that the Woodlawn landfill at Tarago is wafting a disgusting stench to their home. Impact throughout the day, but has been particularly bad since about 1pm. Reporter identified that wind was strong on the day, and there were gusts of heavy odour. The landfill has a very particular, rotting gassy smell that is unmistakable. This odour does not belong to any natural or agricultural source. Wind blowing from the west towards home. The tip has been smelling vile for the past few weeks. Update 16/04/23 at 18:43 Further to this complaint, the wind has now dropped completely and the stench is palpable in the air at Reporters home. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 16/04/2023 | 9:10:00 am | E-mail | Odour | Boro Road, Lower Boro | Character of odour: 06, 09, 13 (rotten garbage)Strength of odour: 1/5Wind direction: slight breeze from the W and NW | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/04/2023 | 8:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Date: 16 April 2023 Time: 08:30 Location: Boro Road Duration: At least 2 hours Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: slight breeze from the W and NW | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/04/2023 | 9:00:00 am | EPA Environmental Line | Odour | Hilltop Close, Tarago | Reporter Can smell the gassy rubbish smell from Woodlawn this morning up at Hilltop Close it's enough to make you sick this morning. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/04/2023 | 8:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Reporter noticed the odour on Saturday 15/04/23, at 8 am. It was ongoing till around 10 am. Reporter said the odour made them unwell. Smelt of rotten garbage, dirty nappies, and sour milk. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/04/2023 | 8:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Type Of Odour : Landfill odour. Reporter believes that facility is not being managed correctly. Reporter lives 5kms from landfill and is currently standing 10kms away and can still smell it. Reporter has reported this issue previously. Smell is overly strong this morning. Rates it at 8 out of 10. | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/04/2023 | 7:30:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Reporter detailed awful smell again this morning coming from Veolia Tarago | An assessment of meteorological data and operational activity will be completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/04/2023 | 7:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by odour coming from Veolia Woodlawn Bioreactor at 7:00 PM which they stated was "really bad and ongoing" and smelt of "dirty nappy, rotten garbage, and sour milk". They described the strength of the odour to be a 6/6. Collector Rd, Tarago affecting resident at 41 Leahys Lane TARAGO NSW 2580. The complainant said that the smell entered their house and that it was overpowering – the smell continuing until they went to bed at 10 PM. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/04/2023 | 2:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a bad odour from the Veolia waste facility at 2:00 PM. They reported the odour worsening at 4:00 PM and stated that it was so bad they had to come inside from working on the farm as the odour made them feel very nauseous. Complainant rated odour strength as 6/6. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/04/2023 | 6:09:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | The complainant reported a smell coming from the west – reportedly from the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/04/2023 | 10:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being affected by odour from Woodlawn Waste facility at 10:00 PM. They described the odour to smell like "dirty nappy, rotten garbage and sour milk" and said that the smell continued until they went to bed at midnight. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/04/2023 | 4:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by odours coming from Woodlawn Bioreactor. The complainant noticed the odour on Saturday 08/04/23 and smelt the odour twice during the day. First time was at 4 pm and then again at 11 pm. They described the odour to be the smell of "dirty nappy, rotten garbage, and sour milk". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 08/04/2023 | 10:02:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported that the odours from Woodlawn waste facility were affecting them on and off. They stated that the smell had worsened after rain from the previous night and that the smell got throughout the whole house, making them feel nauseous. The complainant expressed that it is very frustrating not being able to have fresh air or a breeze in the house for fear of the waste facility making them sick or staining their washing. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2023 | 9:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported an odour of something dead, disgusting coming from Woodlawn Bioreactor. Complainant reported as being in the bedroom with the children and then suddenly got a terrible smell. Complainant went to the window and the odour coming from outside was enough to make complainant's child nearly vomit from the smell. Reported to have to close up all the house to stop the smell going through. Complainant said this is the first time they had smelt the odour, however other family members stated they smell it daily, particularly early in the morning when leaving for work. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2023 | 9:00:00 am | E-mail | Odour | Briadwood Road - south of Tarago into Tarago township | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 2/5 Wind direction: slight breeze / unknown - driving through the town | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/04/2023 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road | Complainant reported approximately 5 minutes of odour with character of odour as 06, 09 and 13 (rotten garbage). Strength of the odour reported as 2/5 with a slight breeze. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Tarago township | Complainant reported a strong, sweet garbage odour within Tarago township. There was no wind at time of incident. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/03/2023 | 7:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant impacted by very strong offensive odour attributed to the Woodlawn waste facility from 7:30 AM to approximately 9:30 AM. Very light wind, weather a nice clear/blue sky day. Reported dour as being really strong, rated as 6/6 odour strength. Odour described as like rotting garbage/sour milk/nappies. Complainant was unable to hang out washing due to the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/03/2023 | 6:00:00 am | EPA Environmental Line | Odour | 15km from Veolia site | Complainant reported a sweet, sickly, rotting odour. Reported as excessive odour from the Woodlawn Eco-precinct (Veolia) site. Complainant advised that the odour makes them heave and want to vomit. Odour is entering their home, doors and window need to be kept closed. Complainant advised that they are required to use reed diffusers and deodorising spray in their home to combat the odour. Reported that this is an ongoing issue and has been occurring for the last 12 months, becoming worse in the last 3 months. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/03/2023 | 9:00:00 am | E-mail | Odour | Tarago Coffee Shop | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 3/5 Wind direction: slight breeze | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Tarago Café, Tarago | Complainant was at Tarago Café and reported a strong odour which was present for approximately 10 minutes. Character of the odour was 06, 09 and 13 (rotten garbage). Strength of the odour was reported as 3/5 with a slight breeze. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/03/2023 | 8:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being affected by an offensive odour which they attributed to the Woodlawn waste facility. They described the odour as a "rotten garbage/sour milk/nappies" smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 30/03/2023 | 6:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a smell had been coming and going on and off for the last few weeks. Last night from 6:00 PM onwards was particularly bad. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/03/2023 | 9:00:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant reported smelling a faint odour in the evening of 27/03/2023 which still around til around 9am on the morning of 28/03/2023 which they felt was unusual. They described the odour to be a septic smell, and alleged it was coming for the Woodlawn. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/03/2023 | 7:30:00 am | EPA Environmental Line | Odour | Hilltop Close, Tarago | Complainant reported an offensive garbage smell was back this morning and very strong. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/03/2023 | 6:30:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported a stinky stench coming from Veolia. Stench was first smelt upon going outside at 6:30 AM. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/03/2023 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported a disgusting odour coming from Veolia's Woodlawn Eco-Precinct, which was smelt coming in house windows at approximately 6:00 AM. Reported as smelling of rotten garbage with a very meaty smell overlying the stench. It was reported as being consistent with the smell from Veolia's landfill. The odour was reported as an overpowering stench which detracted from the pleasant smell of the 18 tonnes of eucalyptus mulch located in complainant's front yard. Reported as being unable to go outside as the smell was so strong it made complainant feel ill. All doors and windows had to be closed. The weather was reported as having no wind, with temperature approximately 15 degrees. It had rained the previous day but was not raining at the time of complaint. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/03/2023 | 2:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported to have experienced odour from Woodlawn Bioreactor three times on 27 April 2023. First at 2:00 PM whilst at home. Odour reported as rotten garbage, dirty nappy and sour milk odour. Weather reported as overcast and no wind, odour strength 5/6. Complainant was forced to take all washing off the line so that it didn't get contaminated and had to close all windows and doors. Smell was ongoing so complainant then left home as the odour was unbearable. Complainant then went to the Tarago Cafe, on the corner of Lumley and Braidwood Road. Reported that the odour there stank as well. Rotten garbage, sour milk and dirty nappy odour. Claimed to be unable to tolerate the odour at the cafe as it made caller nauseas. The third time the odour was noticed was at 8:30 PM at complainant's home at Leahys Lane, Tarago. Smell was reported as beyond 6/6. It was so disgusting that it pushed complainant backwards when going outside. The smell was reported as revolting. Odour was ongoing until 11:00 PM. Same smell of dirty nappy, rotten garbage and sour milk | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/03/2023 | 11:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported an odour was noticed on the evening shift at 11:00 PM and rated 6, super strong. Complainant reported an odour was present at 4:30 PM the next day, which smelt like rotten garbage. The strength of the odour was rated 5, strong. Complainant also reported an odour was present in morning 28/3/23 coming back home, the odour was present at 9.30 AM and was rated as 4. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 23/03/2023 | 8:40:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being affected by offensive rotten refuse odour attributed to the Woodlawn waste facility on 3 occasions: 8:30pm on 22/3/23, 6:40am on 23/3/23 and 12:15pm on 23/3/23. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/03/2023 | 3:00:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by an odour while driving from Tarago to Bungendore. They stated that while driving along Bungendore Road they observed a "hideous stench of rotting garbage" for 10km. The complainant said that "It smelt like hundreds of dead animals were being fermented in warm water and the manky stench was being wafted along the road" and that it made them retch. They stated that it was consistent with the stench close to Veolia's landfill on Collector Road. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported a strong, organic odour coming from the Woodlawn waste facility, with no wind to blow it away. Complainant stated that they had to change their activity as it was too strong to be outside and that they had been noticing the odour all week. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/03/2023 | 8:40:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported at the intersection of Willow Glen Road and Cullulla Road, then for approximately 5km along Cullulla Road towards Tarago, there was a disgusting stench of rotten garbage. The smell appeared to have settled down in the lower areas overnight, as it wasn't detected at complaint's residence, but was overwhelming when driving down the hill. Reported as penetrating the car after switching the car to recirculate, making the complainant to feel queasy. The smell was consistent with the sweet, rotting stench of garbage that is often smelt coming from the Woodlawn facility. The location was approximately 10 to 15km from the Woodlawn site. The weather was calm, overcast and humid. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/03/2023 | 8:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being affected by a strong, sour/rotting odour originating from Woodlawn waste facility at 8:00 AM. They stated that the odour was still present and getting stronger at 11.45 AM. Complainant said that they can usually put up with it but today the smell is overpowering. It is their first time reporting to the EPA. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/03/2023 | 7:45:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported an offensive odour coming from the Woodlawn waste facility at 7:45 AM and again on their drive home at 11:30 AM. The complainant described the odour as a "rotten garbage dirty nappy smell" and described the strength of the odour as 6/6. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/03/2023 | 2:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant affected by offensive odour reportedly coming from the Woodlawn waste facility. Complainant described the odour as a "rotten refuse odour" which smelt like "sour milk and nappies". The odour was first noted by the caller at about 2:30pm. Complainant has been compelled to close windows/doors and bring in the washing due to the odour. Complainant noted it was quite unusual to experience the odour at this time, it is more frequently a problem in the morning. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/03/2023 | 10:20:00 am | EPA Environmental Line | Odour | Roseberry Street, Tarago | Complainant reported being impacted by an offensive rotten garbage odour at 10:20 AM, which they attributed to the Woodlawn waste facility. Complainant also reported being affected by a similar offensive odour on Sunday 20/3/23 at about 7:30 PM. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/03/2023 | 9:45:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Complainant reported being affected by odours at 9:45 AM. They described the odour to smell like "rotten garbage" which had the same characteristics of the smell often encountered in and around Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 22/03/2023 | 9:45:00 am | E-mail | Odour | Tarago Road between Crisps Creek and up the hill towards the Woodlawn turnoff. | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 3/5 Wind direction: mostly calm Note: This was definitely not a truck exhaust. It had the same characteristics of rotten garbage as the smell often encountered in and around Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/03/2023 | 7:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported experiencing odour from the Woodlawn bioreactor on 22/03/23. They stated that the odour was bad in the morning and that it returned in the evening. Complainant described the odour to be "like milk that's gone bad mixed with mould and dirty nappies" and "like a rotten taint in the air". Complainant noticed the odour in the morning at about 7am and it disappeared around 11am. In evening complainant noticed odour at approximately 8pm and was still present when complainant lodged this complaint at 08:31 PM. Complainant advised they have been smelling it very often lately - too often to find the time to report it constantly. The odour gives complainant a headache and makes complainant feel sick. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/03/2023 | 8:00:00 am | EPA Environmental Line | Odour | Braidwood Road south of the Tarago Showgrounds | Complainant reported noticing a rotten garbage odour. They rated the strength of the odour as 1/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/03/2023 | 8:00:00 am | EPA Environmental Line | Odour | Duralla Place, Mount Fairy | Complainant reported being impacted by a "sickly odour" when they opened the door to their house at around 8am. They said they had to shut the door upon smelling the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/03/2023 | 8:00:00 am | E-mail | Odour | Braidwood Road south of the Tarago Showground | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: mostly calm | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/03/2023 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a very strong organic odour that they allege was coming from the Woodlawn Eco-Precinct. They said "Again, the odour is not being managed and the surrounding residents are suffering. It's a hot day and we can't open any windows or go outside due to the stench. Veolia are breaching their EPL yet again. Please rectify." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/03/2023 | 8:30:00 am | EPA Environmental Line | Odour | Braidwood Road from Boro Road intersection to Tarago Service Station | Complainant reported being impacted by a rotten garbage odour between 8:30am and 9:30am. They rated the strength of the odour as 3/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/03/2023 | 8:30:00 am | E-mail | Odour | Braidwood Road from Boro Road intersection to Tarago Service Station | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 3/5 Wind direction: westerly wind? | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported that they have been impacted over the past week by an odour that they allege was coming from the Woodlawn Eco-precinct. They advised that the wind blows the odour towards their house and that the odour comes and goes. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/03/2023 | 5:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported that a rubbish smell from the Woodlawn Bioreactor has "been hanging around all day". They said it was still present at 7pm. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 15/03/2023 | 9:10:00 am | EPA Environmental Line | Odour | Tarago Train Station | Complainant reported being impacted by a "bad odour from Veolia". They said it "smells like rotting garbage". They said there was no wind at the time and they rated the strength of the odour as "about 3 or 4 out of 10". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported a "gas rubbish smell" that they alleged was coming from the Woodlawn Bioreactor. They said "the odour is much less than usual but still noticeable". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/03/2023 | 7:15:00 am | Community Feedback Line | Odour | Goulburn Street, Tarago | Complainant reported smelling a "pungent rubbish" odour over the last few days. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/03/2023 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an offensive rotten refuse odour that they attributed to the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/03/2023 | 9:30:00 pm | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Complainant reported being affected by "offensive rotten refuse odour" that they attributed to "the Veolia Woodlawn waste facility". They said that they were "compelled to close up the house to stop the odour infiltrating the home". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/03/2023 | 8:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported that they detected a distinct "rotten garbage" odour as they drove along Braidwood Road in the vicinity of the Tarago Showground. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/03/2023 | 8:30:00 am | E-mail | Odour | Braidwood Road, Tarago (near Tarago Showground) | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 3/5 Wind direction: westerly wind Note: Odour was detected while driving to Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/03/2023 | 8:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a very strong odour that they alleged was coming from "Veolia Woodlawn". They said they first noticed the odour at 8am and that it was ongoing until at least 10am. They said it was "very strong to the point of gagging" when they walked outside. They said there was no wind and quite a heavy fog. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/03/2023 | 7:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported that "the landfill at Veolia's Woodlawn Eco-Precinct on Collector Road Tarago is stinking again this morning. It was foggy this morning and is now warm and still with no wind. We are over 15kms from the tip. The smell is like a rotten taint in the air. It invaded the house when I opened the windows this morning at about 7am. It's making me feel quite sick. The smell is consistent with previous odours from the tip - it is not an agricultural smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/03/2023 | All week | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported that they were impacted by an offensive rubbish odour daily for the past week (call received on 17 March 2023). They alleged the odour was coming from "Veolia Woodlawn" and that they first noticed the odour about a week ago in the morning. They said the odour was at its strongest on Wednesday 15 March 2023 and said that was the worst they had experienced since moving to Tarago in 2017. They said the odour has been consistently present since then but has varied in intensity, sometimes being less intense and sometimes getting more intense. They said the odour overall is very strong and intense, to the point where it was causing them to choke. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 10/03/2023 | 9:15:00 am | Community Feedback Line | Road Traffic | 619 Collector Road, Tarago | Complainant reported that whilst passing site, a truck turning right of Woodlawn pulled out right in front of them causing them to slam on brakes to avoid a collision. In addition, they stated that the truck drivers are usually very careful, so this was very unusual. | The registration no. supplied to Veolia by the complainant was used to identify the contractor's truck and driver at fault. The dashcam footage was reviewed to ascertain the exact cause the incident, and the driver was reminded of transport code of conduct expectations. |
| 09/03/2023 | 8:05:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported being impacted by a distinct organic odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/03/2023 | 9:30:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported being impacted by a distinct organic odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/03/2023 | 6:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a very strong offensive odour between 6:30AM and 9:00AM at their home. They alleged the odour was coming from the Woodlawn Bioreactor and said it was so strong that it impacted them both outside and inside their home. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/03/2023 | 9:10:00 am | Website Feedback Form | Road Traffic | Tarago Village near Train Station | This complainant followed a truck that they alleged was taking a load to Woodlawn which exceeded the 50km limit past the train station and then the 60km limit through to the exit. | Site management located the rego supplied by the complainant and notified the transport contractor who located and addressed the issue with the truck driver. |
| 07/03/2023 | 8:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Complainant reported being impacted by a "rotten garbage" odour as they drove along Boro Road. They rated the strength of the odour as 1/5 and said they could smell it over about an 8km stretch of road for at least 20 minutes. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/03/2023 | 8:00:00 am | E-mail | Odour | 8kms along Boro Road | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 1/5 Wind direction: moderate north westerly wind | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/03/2023 | 8:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn Bioreactor. They said they first noticed the odour at 8pm and it was ongoing and became stronger at 11pm when they went to bed. They rated its strength as 6/6 at that time. They said it was very hot but they were unable to open any doors or windows because of the odour. They said the odour was not present when they woke up the following morning. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/03/2023 | 9:00:00 am | E-mail | Odour | Tarago Showground | Character of odour: 06, 09, 13 (rotten garbage) Strength of odour: 5/5 Wind direction: strong westerly wind Note: Odour was detected while driving to Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/03/2023 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago (near Tarago Showground) | Complainant reported being impacted by a "rotten garbage" odour with a strength of 5/5 when driving along Braidwood Road in the vicinity of the Tarago Showground. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/03/2023 | 10:30:00 pm | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Complainant reported being affected by an offensive odour that they alleged to be coming from "the Veolia Woodlawn Eco Precinct". They said they "had to shut the house due to the stench". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/03/2023 | 10:30:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported that they were impacted by a "rubbish gassy smell" outside their home that they alleged was coming from the Woodlawn waste facility. They said the smell caused them to close all windows and retreat inside at 10:30pm. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 01/03/2023 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported being impacted by a distinct "rubbish" odour. They rated the strength of the odour as 3/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/02/2023 | 9:00:00 am | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Complainant reported being affected by an offensive odour that they alleged to be coming from "the Veolia Woodlawn Eco Precinct". They said they "had to shut the house due to the stench". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/02/2023 | 12:00:00 pm | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported smelling "a strong sulphur smell" as they were driving along Collector Road in the vicinity of the Woodlawn Bioreactor entrance gates. They said the smell continued for several kilometres further west along Collector Road to the point of some roadworks where the smell was "still just as strong". They said the odour was "dank" and "was more of a fume than a smell" and expressed concern that it could be toxic. They said they cleaned their car the next day and after wiping down the dash, the rag they used had a faint sulphur smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/02/2023 | 8:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a strong "garbage" odour that they allege was coming from the Woodlawn Eco Precinct. They said they previously reported being impacted for the consecutive days 16-18 February 2023 (see above). They said "we got some reprieve yesterday 19/02/2023 but the odour is back stronger than ever today. Honestly this is not good enough and it feels like it's getting worse, three out of four days with odour so bad we can't open windows or go outside and it's barely tolerable inside. How is this fair?" They said they "cannot open windows or go outside, temp is hot so very unpleasant. Not much wind so smell seems to be lingering. Smells of garbage as per usual". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/02/2023 | 8:00:00 am | Website Feedback Form | Odour | Braidwood Road, Tarago | The complainant reported a very strong smell of "garbage" allegedly coming from the Woodlawn Bioreactor. The complainant stated that whilst they got some reprieve yesterday, the odour is back stronger than ever. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/02/2023 | 4:15:00 pm | Website Feedback Form | Odour | Braidwood Road, Tarago | The complainant reported a very strong smell of "garbage" allegedly coming from the Woodlawn Bioreactor. The complainant stated that they have had odour from the Woodlawn Eco Precinct in Tarago for the past 3 days. Every now and then is okay but 3 consecutive days we are very over it and disgruntled. Temperatures have been 30+ degrees and it means we cannot open windows. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/02/2023 | 8:48:00 am | EPA Environmental Line | Odour | Steepest Lane, Mount Fairy | Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn landfill. They said "it was a warm still night which often leads to the odour being detectable here. This odour is becoming more frequent. I also detected it on at least 2 other occasions this week." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/02/2023 | 12:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a strong "garbage" odour that they allege was coming from the Woodlawn Eco Precinct. They said the odour was present for three consecutive days (16-18 February 2023). They said "we can put up with it for a day here and there but three consecutive days week after a week is just ridiculous. It stinks, we can't open windows, are woken up from sleep and it impacts our day-to-day activities. Please take this seriously and enforce the EPL in which Veolia continuously breaches". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/02/2023 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "rotten garbage" odour as they drove along Braidwood Road between the Tarago Showground up to Tarago Public School. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 16/02/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a very strong odour that they alleged was coming from "Veolia Tarago". They said that they could not hang out the washing and had to close up the house as the odour was permeating throughout the house. There was heavy fog this morning. They said the odour had slightly reduced at the time of their call (10:07 AM). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/02/2023 | 9:00:00 am | E-mail | Odour | Braidwood Road, btwn Tarago Showground and Tarago Public School | Complainant reported a smell of "rotten garbage" with a strength of 4/5 whilst travelling along Braidwood Road towards Tarago. | Site management was carrying out a survey in the Tarago Village at the time of the report of odour, however no smell or odour could be detected. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/02/2023 | 8:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported that they were impacted by a very strong odour that "smelt like slightly sweet rotten food" when they drove into the Tarago township at 8:30am. They said they live 6km away from the village and were not affected by the odour at their home. They alleged the odour was coming from the Woodlawn waste facility. They said the "weather is getting hot, warm and clear and no wind". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/02/2023 | 6:00:00 am | Community Feedback Line | Odour | King Street, Tarago | Complainant reported being impacted by a smell of H2S from 6am to the time of the report, 8:26am. The complainant advised that they believed that long term exposure to H2S from Woodlawn operations has resulted in the complainant getting cancer which they had previously reported to Veolia. | Site management immediately attended the vicinity of the report of odour, and conducted an odour survey in the Tarago Village in which no smell or odour could be detected. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/02/2023 | 8:00:00 am | Website Feedback Form | Odour | Braidwood Road, Tarago | The complainant reported a very strong smell of "garbage" on and off for the past few hours at least. They reported that they couldn't open their windows or go outside. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 11/02/2023 | 6:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an offensive odour from the Woodlawn Bioreactor. They said the odour woke them at 6:30am and the "stench was overpowering". They said the odour was present until at least 8.30am. They said it was a still morning with no wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/02/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a "bad odour" that smells like "rotting garbage, dirty nappies, sour milk". They said they first noticed it at 9:00am and alleged it was coming from the Woodlawn waste facility. They said they were working outside and had to come inside at 09:10 due to the odour. They said there was a heavy fog and no wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 10/02/2023 | 8:20:00 am | EPA Environmental Line | Odour | Mayfield Road, Tarago | Complainant reported being impacted by a "sweet, rotting smell" that they alleged was coming from "the Veolia Woodlawn Precinct at Tarago". They said the "odour has been extreme since fog lifted this morning". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 04/02/2023 | 10:30:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported being impacted by a "rubbish/gassy smell". They stated that the smell is "currently detectable, causing us to close all windows and retreat inside at 10:30pm". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 02/02/2023 | 8:40:00 am | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | Complainant reported being impacted by a "pungent waste/rubbish smell" that they alleged was coming from the Woodlawn waste facility. They said there was no wind and believe there was an inversion layer overnight. They said they only smell the odour during certain weather conditions, typically on still, foggy mornings. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/02/2023 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a "rotten garbage, sour milk, and dirty nappy odour". They said they first noticed the odour at 9am and it was still present and getting stronger at the time of their call at 10:09 AM. They rated the strength of the odour as 5/6 at the time of their call and said they had to take clothing off the line as the odour gets into the clothes. They said they also had to close all windows and doors. They said "There is no breeze and there was thick fog earlier this morning. The fog has cleared now however, the odour is continuing". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/02/2023 | 8:50:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten egg mixed with sewerage smell" with a strength of 4/5. They said they needed to stop all outdoor activities, couldn't complete their morning exercise and had to bring their washing in off the line. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/02/2023 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported presence of a "rubbishy/pooley" odour upon arrival at Tarago Public School. Complainant advised that they have noticed the odour over the previous 2 days as well, but today is much stronger and the first time that they could smell the odour inside the school building. They rated the strength of the odour outside the building as 4.5/6. They said "There is no wind, weather is warm and humid and sultry". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/01/2023 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported presence of a "rubbishy/pooley" odour upon arrival at Tarago Public School. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/01/2023 | 9:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten garbage smell". They said it was fading at the time of their call (9:49 AM) but was still recognisable. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/01/2023 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported presence of a "rubbishy/pooley" odour upon arrival at Tarago Public School. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/01/2023 | 7:30:00 am | EPA Environmental Line | Odour | Steepers Lane, Mount Fairy | Complainant reported being impacted by "a very pungent waste/rubbish smell from the waste facility". They said they "usually only get the smell in certain weather conditions, however it is quite bad today". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/01/2023 | Morning | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by an "unbearable" odour that they alleged was coming from the Woodlawn eco precinct. They stated that "We live in Tarago and the odour from the Woodlawn eco precinct has been present and unbearable this week. A random event we can handle but not three days in a row, waking us from sleep and not being able to open any windows in the heat is just not good enough. Getting very sick of putting up with Veolia's negligence and non compliance with their EPL. The surrounding residents suffer and there is no benefit from their activities for us." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/01/2023 | 5:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "gas odour which reeks of garbage". They said they had to shut all the windows in the house. They said they believe the odour is a "danger to human health" and "EPA continually ignores it". They said they have been calling for years and that members of the community have given up calling. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 25/01/2023 | Morning | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by an "unbearable" odour that they alleged was coming from the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2023 | Morning | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by an "unbearable" odour that they alleged was coming from the Woodlawn eco precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2023 | 7:20:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported being impacted by a "very intense, rotting garbage" odour that they alleged was coming from "the Veolia Waste Management/Eco Precinct". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2023 | 7:19:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported being impacted by a "rubbish/gassy smell". They stated that "The smell is currently coming through the house again this morning. It's strong enough to permeate the entire house and is causing nausea. Has anything at all been done to address this?" | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/01/2023 | 6:40:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by offensive "rotten rubbish" odour. They said the odour was so strong that they were experiencing it indoors with all doors and windows closed. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/01/2023 | 7:13:00 am | Website Feedback Form | Odour | Taylor's Creek Road, Tarago | Complainant reported being impacted by a "very strong odour" that smelt like garbage. | An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified. |
| 09/01/2023 | 5:45:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten garbage" odour that they alleged was coming from the Woodlawn waste facility. They said they first noticed it when they went outside at 5:45 AM and that it was present for next one and half hours after that. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/01/2023 | 5:00:00 am | EPA Environmental Line | Odour | Mayfield Road, Tarago | Complainant reported being impacted by a "stinky smell like rotten garbage in the air". They said it had been present from 5 AM and was still present at the time of their call at 8:24 AM. They said "the smell has happened before, mostly when there is fog in the area and early morning". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/01/2023 | 7:53:00 am | EPA Environmental Line | Odour | Collector Road, Currawang | Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/01/2023 | 4:53:00 pm | EPA Environmental Line | Odour | Collector Road, Currawang | Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/01/2023 | 4:30:00 pm | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being impacted by an "unpleasant strong rotten rubbish / ammonia smell that they alleged was coming from the Woodlawn waste facility. They said the odour was "constant and very offensive so I had to remain inside". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 04/01/2023 | 8:22:00 pm | EPA Environmental Line | Odour | Collector Road, Currawang | Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn Bioreactor. They said the odour had a "composty/gassy smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/01/2023 | 4:30:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten garbage" odour that they alleged was coming from the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/01/2023 | 7:15:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported experiencing "an unpleasant strong garbage smell". They said there was a slight breeze blowing from the west at the time and clear skies. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 03/01/2023 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an "offensive odour from the Woodlawn Bioreactor site" outside their house. They said they noticed the odour at 7 am and it was still present at the time of their call at 9:18 AM. They described it as a "rotten garbage, sour milk and dirty nappy odour" and that it had a strength of 6/6. They said they were not able to put their washing on the line and that the smell made them gag. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/01/2023 | 3:30:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten garbage" odour that they alleged was coming from the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/01/2023 | 8:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "rotten garbage" odour that they alleged was coming from the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/12/2022 | 8:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by "a disgusting taint in the air". They said "it was strongest from 8:30 to 9am. I noticed it at my house and also when driving through Tarago. Smell is consistent with the regular stench from the bioreactor". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/12/2022 | 6:40:00 am | EPA Environmental Line | Odour | Not provided | Complainant advised that there is a "major disturbing smell" around their property. They stated that they first noticed it two days ago, and that it has gotten progressively worse overtime. They described the odour as a "sickening vomit smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/12/2022 | 5:00:00 am | EPA Environmental Line | Odour | Glen Willow Road, Lower Boro | Complainant reported being impacted by a "putrid stench" that they alleged came from the Woodlawn Bioreactor. They said the odour "came in through our bedroom window overnight and assaulted the senses as I walked outside at approximately 5:30am. It was so foul that it made me retch and I needed to go back inside. It triggered a migraine for me. The stench lingered until approximately 10am. I was sick for the rest of the day. I tried to go and do some shopping before Christmas but I had to turn around at Tarago and return home because I felt so ill. I was ill for the remainder of the day. The weather was foggy in the morning with little wind. The odour was consistent with the stench from the bioreactor." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/12/2022 | 2:30:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported initially being impacted by odour coming from Woodlawn Waste Facility at 10:00 AM and again at 2:30 PM, by when the odour had gotten really bad. The complainant described the odour as "strong odour of rotten garbage" and stated that they had to close all windows and doors to their property. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 22/12/2022 | 2:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported experiencing an odour coming from Woodlawn Waste Facility, which they first noticed at 2:00 PM. The complainant described the odour as being consistent with a "rubbish gassy smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/12/2022 | 11:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a very strong, long-lasting odour from Woodlawn Waste Facility. The complainant described the smell of the odour as "unbearable" and causing irritation to eyes and headaches. They stated that the odour was noticeable for over 5 hours. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/12/2022 | 10:30:00 am | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by an offensive odour reportedly coming from Woodlawn Waste Facility at 10:30 AM. The complainant stated that they could not work outside on the farm due to the odour, and that they had to close all their windows. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/12/2022 | 10:10:00 am | Community Feedback Line | Odour | Covan Creek Road, Lake Bathurst | The complainant advised that they had detected a slight sulphury smell in the air at their property which was different to what they had smelt in the past. They rated the odour to be a 5/10. | An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified. |
| 22/12/2022 | 10:00:00 am | EPA Environmental Line | Odour | Not provided | Complainant reported being impacted by an offensive odour reportedly coming from Woodlawn Waste Facility. They described the odour as a "sulphur smell" which they noticed when they exited their house at 10:00 AM. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 22/12/2022 | 7:22:00 am | EPA Environmental Line | Odour | Bywong | Complainant reported being impacted by a strong odour described as having a "compost" or "methane" type smell which was reportedly coming from Woodlawn Waste Facility. They are located more than 30 km away from the facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/12/2022 | 5:55:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being impacted by offensive odour coming from Woodlawn Waste Facility at 5:55 am. The complainant described the odour as a "rotting rubbish/ammonia" smell and stated that it was so unpleasant and constant that they were unable to remain in the area. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/12/2022 | 12:10:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a strong odour coming from Woodlawn Waste Facility at 12:10 AM while driving into Tarago. The complainant described the odour as a "rubbish/rotting waste" smell and stated that the odour is so strong that it permeates closed car windows. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 14/12/2022 | 5:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by odour reportedly coming from Woodlawn Waste Facility at 5:00 AM when they went outside to tend to animals. They stated that the odour made them feel nauseous so they had to return inside. The complainant described the odour as a 'horrendous stench' and that it is so thick that it makes them feel like they can't breathe. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/12/2022 | 10:15:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported experiencing a "strong rubbish/rotting waste odour" which they first noticed at 10:15 PM. The complainant advised that this odour, which is reportedly coming from Woodlawn Waste Facility, has been ongoing, daily issue for the last 12 months since they moved into their property. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/12/2022 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Road and Cnr of Lumley Road and Braidwood Road, Tarago | Complainant reported being impacted by offensive odour allegedly coming from the Woodlawn waste facility. They said they noticed odour at 7 am at Leahys Lane, Tarago which was ongoing until 9 am. They also said that they noticed the odour at 7:45 am at the corner of Braidwood Rd and Lumley Rd, Tarago and that the odour was so strong there that they couldn't get out of their car. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 09/12/2022 | 7:30:00 am | EPA Environmental Line | Odour | Federal Highway, Collector | Complainant reported being impacted by a rotten egg type odour at about 7:30AM. They said it was their first time reporting but not the first time they have noticed this smell. They said they believed the smell was from "Veolia at Tarago". They said they were planning on hanging out their clean washing but had to put it off until the smell goes away. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/12/2022 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant advised that they initially noticed odours coming from Woodlawn Waste Facility at 7:00 AM and it was still obvious at 9:25 AM. The complainant rated the odour strength as a 4 and described the odour to smell like "rotting garbage, dirty nappies, sour milk". The complainant advised that they are unable to hang up their washing or allow fresh air through the house. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/12/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by odour from Woodlawn Waste Facility from 7:30PM. The complainant stated that the odour was very strong, constant, and lasted for a very long time (till 10-11 PM). They rated the strength of the odour to be 5/5, and described the smell of the odour to be organic with a gas smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/12/2022 | 6:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "terrible odour" coming from Woodlawn Waste Facility, and described the odour to smell like "rotting garbage or dead animal". They stated that they could not eat their breakfast outside in the morning due to the odour being too strong. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 06/12/2022 | 6:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being impacted by a "very strong" odour from Woodlawn Waste Facility from 9:30 AM. They describe the odour to smell like "rotting eggs and rotting vegetables" and rated the odour strength as 9/10. The complainant stated that they had their windows open overnight to regulate heat and by the morning the smell had seeped into their lounge room. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/11/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by "strong offensive odour" coming from Woodlawn Waste Facility starting from 7:00 AM. The complainant rated the odour strength to be 6/6. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/11/2022 | 9:20:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by odour from Woodlawn Waste Facility as soon as they exited their car at 9:20 PM, at their residence which is located approximately 10 km from the facility. They described the odour as a "horrific highly offensive smell" and said that they immediately had to close all the windows to their house. The complainant expressed that this is an ongoing issue that needs to be rectified and feel that Veolia are unable to properly manage the facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/11/2022 | 8:30:00 pm | EPA Environmental Line | Odour | George Street, Collector | Complainant reported being impacted by odour allegedly coming from Woodlawn waste facility. They stated that the odour was thick and strong and it caused them to stay indoors. They rated the odour strength to be 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/11/2022 | 8:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by odour from Woodlawn Waste Facility at their house at 8:30 PM, and stated that their son experienced the odour at 4 PM at the bus stop Cnr Lumley Rd & Braidwood Rd Tarago. The complainant rated odour strength to be 5/6, and described the smell to be like "rotting garbage, sour milk, dirty nappies". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 21/11/2022 | 7:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported experiencing odour coming from Woodlawn Waste Facility at 7 PM. They described the odour to be a "rotting garbage, sour milk and dirty nappies" smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 20/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by offensive odour reportedly coming from Woodlawn Waste Facility at their residence (6 AM and 9:30 PM), Cullulla Road (3 PM) and on Collector Road near the facility (from 4 PM to 4:45 PM). The complainant described the odour as 'vile' and reported that it made them nauseous and light headed. They also reported driving past Woodlawn Waste Facility and noticing that something was being sprayed near the leachate dams. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 18/11/2022 | 6:30:00 am | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by an "extreme smell" at their premises, which they described as a "sulphur and rubbish odour", allegedly coming from Woodlawn Waste Facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 5:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant called and reported that have been impacted by "gassy" odours being emitted by Woodlawn Waste Facility for four days (17.11.2022-20.11.2022). They stated that the direction of the wind has made the odours more intense in recent times. The complainant said that they constantly have to keep the windows closed so the smell does not overtake the house. They expressed that this ongoing issue is affecting their quality of life and health, and that on several occasions they have travelled to Canberra just to get a break from the smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 8:52:00 am | Community Feedback Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by a smell of rotten rubbish or a rubbish tip allegedly coming from Woodlawn. They advised that they experience the smell occasionally, particularly following inversion conditions. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 8:00:00 am | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by a "gassy and rotting rubbish" odour from the Woodlawn Waste Facility at 8:00 AM when they went outside in the morning. They stated that they could not work and had a headache from the overwhelming odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 7:30:00 am | E-mail | Odour | Braidwood Road, south of Tarago | Complainant reported being impacted by a smell of rotten garbage. They said it had a strength of 1/5. They advised that the odour was detected while driving to Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/11/2022 | 5:30:00 am | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by offensive odour, allegedly coming from the Woodlawn Waste Facility, in the morning when they exited their house. They described the odour as a "a very strong rotting and tip" smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/11/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, south of Tarago | Complainant reported experiencing odours on Braidwood Road while driving to Tarago. They described the odour to be a "rotten garbage" smell and rated the strength of the odour to be 1/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported experiencing offensive odours at their home from 6 AM to 9 AM. They described the odour to be like "meaty, rotten, wet, mouldering garbage that had been pumped through a humidifier and was hanging in the air". They said that the odour made them vomit and made them feel nauseous for most of the day. The complainant also stated that they drove past Woodlawn Waste facility on Collector Road at 4:30 PM, and that the smell there was "horrendous". They said it made them wretch as they drove and gave them headache. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 12/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Not specified | Complainant stated that they were affected by offensive odour coming from the WoodlawnWaste Facility between 6:00 AM and 9:00 AM. They rated the odour strength as 5/6, anddescribed the odour as rotten garbage, sour milk, or soiled nappies. The complainant statedthat the odour was so bad that they had to close all doors and windows in the house, andthat the odour prevented them from doing daily chores. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/11/2022 | 4:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by an offensive odour at their property, which theyalleged was coming from the Woodlawn Waste Facility. The complainant described theodour as a "rotting rubbish" smell and stated that it was consistent with previous odoursderived from the Woodlawn precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/11/2022 | 2:25:00 pm | Community Feedback Line | Road Traffic | 619 Collector Road, Tarago | Complainant advised that they were cut off by a silver prime mover with walking floor exiting the Woodlawn Eco-Precinct. This caused the driver to suddenly brake to avoid a collision. | Site management was advised, and a review of CCTV footage of vehicles leaving site was reviewed in order to identify the truck in question. The customer involved was notified, and advised Veolia that they would address the matter with the driver involved immediately. |
| 07/11/2022 | 6:00:00 am | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | Complainant reported being impacted by odour, which they attributed to the WoodlawnWaste Facility, on Monday 7/11 (from 6:00 AM and again at 7 PM) and on Tuesday 8/11 (at7:30 AM). Complainant described the odour as being "very strong" and "offensive" and theyexpressed their frustration that the issue is continuing. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/11/2022 | 7:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complaint reported that a "low level odour around 4-5 out of 10" was present at theiraddress over the weekend and alleged that it was coming from "Veolia EnvironmentalServices". They advised that they had a child staying with them over the weekend who had apre-existing cough that was exacerbated by the odour and resulted in them seeking medicaltreatment. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/11/2022 | 3:30:00 pm | EPA Environmental Line | Odour | cnr Lumley Rd and Braidwood Rd, Tarago | Complainant reported being impacted by an offensive odour described as the smell of "rotten garbage, dirty nappies and sour milk" at their premises. They rated the odour strength as 5/6. The complainant stated that the odour made them feel sick and want to vomit. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 31/10/2022 | 9:20:00 am | EPA Environmental Line | Odour | Currawang Rd, Tarago | Complainant reported experiencing a strong and constant "organic/compost" odour. They rated the strength of the odour to be 4/5. The complainant stated that could not go outside, hang washing, or open windows up due to the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/10/2022 | 7:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "sewerage" type odour at their residence at Rosebery Street, Tarago. The complainant rated the odour strength as 3/5. They additionally stated that they had to stop all outdoor activities stopped, and that their morning exercise not completed because of the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/10/2022 | 2:00:00 am | EPA Environmental Line | Odour | Willow Glenm Road, Lower Boro | Complainant reported first noticing odour at 2:00 AM and stated that it was still present, but starting to fade, at the time of their report to the EPA at 5:26 AM. They described the odour as "being like methane and causing nausea like symptoms" and alleged that it was coming from the Woodlawn Eco-Precinct. The complainant also advised that the odour permeates through the vents of their business. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/10/2022 | 7:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a strong rubbish and landfill type odour which they allege is coming from the Woodlawn Eco Precinct. The complainant rated the strength of the odour to be 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 26/10/2022 | 3:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "rotten garbage" odour between 3:30 and 16.30 PM on Braidwood Road (just south of Tarago Public School) while driving. They rated the strength of the odour as 2/5. They stated that they changed the aircon over to internal circulation but could still not remove the smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/10/2022 | 3:30:00 pm | E-mail | Odour | Braidwood Road, south of Tarago and Tarago Public School | Complainant reported being impacted by a smell of rotten garbage from 3:30pm to 4:30pm. They said it had a strength of 2/5. Wind was reported to be a strong W or NW wind. They advised that the odour was detected while driving to Tarago. Changed aircon over to internal circulation - could not remove the smell. Odour was particularly strong south of Tarago on the Braidwood Road. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/10/2022 | 6:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a strong odour at their residence on Leahys Lane, Tarago, from 6.30am to 9.30am. The complainant described the odour to smell like "rotting garbage, dirty nappies, sour mild" and rated the odour strength to be 4/6. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/10/2022 | 6:10:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported experiencing a strong "landfill/waste odour" and alleged that the odour was coming from the Woodlawn Eco-precinct. They rated the strength of the odour as 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/10/2022 | 5:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The complainant reported being impacted by a "dank, wet, garbage stench" at their residence, which they describe as being located approximately 15 km from the site. They described the odour to be strong from 5:00 AM until 11: am, and still noticeable but fainter at 1pm. The complainant stated that the smell made them want to vomit. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/10/2022 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported a strong "garbage" type odour that they alleged was coming from Woodlawn Waste Facility. They described the odour as being different to normal. The complainant expressed their concern about another facility being added to the premises, and more generally the effect that burning plastics and other contaminants, will have on the environment and human health. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/10/2022 | 4:10:00 pm | EPA Environmental Line | Odour | Wallace Street, Tarago | Complainant reported detecting an odour that they alleged was coming from the Veolia waste facility. They said they "noticed it in the main street of Tarago" and it was "worst I've ever noticed it". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/10/2022 | 2:00:00 pm | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | Complainant reported that they were upset about the no. of heavy vehicles using this small country road (Bungendore Road). | Site management was advised of the complaint. Veolia is currently monitoring the no. of truck movements as result of the Facility's operations. |
| 04/10/2022 | 8:10:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn Eco-precinct. They rated the strength of the odour as 7/10 and said the odour meant they could not work outside without feeling nauseous. They said they often detect landfill type odours at their residence at Rosebery Street, Tarago but don't always report them but were compelled to call Environment Line on this occasion due to the strength of the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/09/2022 | 8:30:00 am | EPA Environmental Line | Odour | Boro Road and Braidwood Road, south of Tarago | Complainant reported being impacted by a "rotten garbage" odour with a strength that they rated as 3/5. They said a very light NW breeze was present at the time and that they detected the odour at their property (near Boro Road) and while driving to Tarago long Braidwood Road. They said they changed the vehicle's aircon over to internal circulation but could not remove the smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/09/2022 | 8:30:00 am | E-mail | Odour | Boro Road and Braidwood Road, south of Tarago | Complainant reported being impacted by a smell of rotten garbage from 8:30am to 10:30am. They said it had a strength of 3/5. Wind was reported to be a very Light NW wind. | Site Management replied to complainant via email to encourage them to report odour incidents such as these directly to Site to ensure a more timely investigation of potential odour sources and/or cause. |

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| 26/09/2022 | 7:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a strong, offensive "rotten egg / sulphide" type odour at their residence at Braidwood Road, Tarago. They rated the strength of the odour as 5/5 and said it was entering their house. They reported that the odour was causing nausea, headaches and an inability to sleep. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/09/2022 | 7:45:00 am | EPA Environmental Line | Odour | King Street, Tarago | Complainant reported being impacted by an odour they alleged to be coming from Woodlawn Eco-Precinct. They said it "smells like a tip. As soon as you walk outside the door the smell hits you. As usual the house is all closed up because of the smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/09/2022 | 7:10:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported being impacted by a "rotten garbage smell" when they were dropping their child at school. They said the odour was very bad at Cnr. Lumley and Braidwood Road Tarago and that they could not let child exit the car as they felt very nauseous. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/09/2022 | 8:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a "rotting garbage/dirty nappy smell" that they allege was coming from "Veolia Woodlawn". They said it got progressively worse from 8pm and was still present when they went to bed. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/09/2022 | 5:30:00 pm | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported being impacted by an offensive odour that they alleged was coming from "the Veolia Woodland Eco Precinct". They advised that it was a very windy evening and usually when its windy they don't get the odour but the wind direction has changed, coming from the west. They said the odour was very strong and that they had to close up the house and keep their children inside. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 09/09/2022 | 10:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a very strong "compost/organic smell" with a strength that they rated as 4/5. They said they could not go outside or open windows up. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/09/2022 | 7:50:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "bad odour or rotten eggs" when they went outside their house. They alleged the odour was coming from "Veolia Woodlawn". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/09/2022 | 7:20:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a "very strong offensive rotten refuse odour" that they attributed to the Woodlawn waste facility. They said "no wind today, the air was very still" and rated the odour strength as 10 out of 10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/09/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported being impacted by "a rotting garbage smell consistent with the smell we have noticed from Woodlawn in the past". They said they "noticed it at approximately 6pm when we were driving along Cullulla road to Tarago. It was strongest in the section from Mayfield road and coming down the hill into Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/09/2022 | 10:15:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported being impacted by "a disgusting smell emanating from Veolia's Woodlawn bio-reactor". The complainant said they noticed the odour "when passing Collector Road and driving south towards Canberra". They said "It was very strong and made me gag as it entered the car when I was driving through". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/08/2022 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a very strong odour that they alleged was coming from Woodlawn waste facility. They said the wind conditions were "virtually still" at 9am when they first noticed the odour and that a very slight breeze started at 9.30am from the southeast. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 26/08/2022 | 7:45:00 am | EPA Environmental Line | Odour | King Street, Tarago | Caller reported being impacted by an odour that was "quite bad and noticeable" as they were leaving their house to go to work. They said the odour has been an ongoing issue however they have not reported incidents in the past, but feel it is now important to start do so. They said on one occasion a Council Inspector was visiting the property and noticed how bad the odour was. They said that when they moved into the area "the odour was a lot more open and widespread" and advised it has improved over the years. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/08/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a very strong garbage smell that they alleged was coming from "Veolia Woodlawn". They said it was still occurring at the time of their call at 11:28 AM. They said "the odour is disgusting" and reported that it had given them a headache after being exposed to it all morning while outside working on the farm. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 20/08/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Tarago township | Complainant reported being impacted by a "strong putrid garbage odour coming from Woodlawn Eco Precinct". They said they were unable to operate the air conditioner in their vehicle whilst driving through Tarago "due to stench". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 19/08/2022 | 7:00:00 pm | EPA Environmental Line | Odour | Loaded Dog Hotel, Tarago | Complainant reported a "strong rubbish odour" in the air when they "went to get dinner at the pub". They said "there was a western wind and in the past, whenever the wind blows in this direction, a strong rubbish odour can be smelt in the area". They said that they wanted to sit outside however were unable to due to the strong smell in the air. They said they first noticed it when arriving at 7pm and again when leaving at 7:50pm. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/08/2022 | 5:30:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by an odour they attributed to the Woodlawn waste facility. They said it had a strength of 3/5 and smelled like sewerage. They said the odour caused them to stop all outdoor activities. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/08/2022 | 9:00:00 am | EPA Environmental Line | Odour | Leahys Road, Tarago | Complainant reported being impacted by offensive odour that they attributed to the Woodlawn waste facility. They described the odour as "a rotten refuse odour - e.g. sour milk/dirty nappies, awful, nauseating". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 17/08/2022 | 7:30:00 am | EPA Environmental Line | Odour | Bus stop at corner Braidwood Road and Lumley Road Tarago | Complainant reported being impacted by offensive odour that they attributed to the Woodlawn waste facility. They described the odour as "a rotten refuse odour - e.g. sour milk/dirty nappies, awful, nauseating". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/08/2022 | 7:15:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "really bad odour coming from the Woodlawn Mine". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/08/2022 | Unknown | E-mail | Odour | Rosebery Street, Tarago | Complainant reported that "While I appreciate that water causes grief in terms of odour, and that odour has been an issue for the past couple of weeks, it has been in the order of understandable; however, this morning is just foul. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 13/08/2022 | 8:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by "a very strong odour from the landfill. Over the past few weeks the odour has been noticeable but today it running close to a 9 or a 10". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 12/08/2022 | 4:02:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by odours allegedly coming from the Woodlawn Eco Precinct. They said "again we cannot go outside or open any windows and the smell gets into the house making it very unpleasant. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/08/2022 | 8:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported that "the odour from the Woodlawn bioreactor is very strong this morning. The odour is so strong we can taste, which has left us gagging if we go outside. The odour is therefore more than a 10 out of 10 in strength. It smells of rotting eggs and sewerage. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 02/08/2022 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported being impacted by a "vile" offensive odour when dropping their child off at Tarago Public School. They said the odour smelt like "rotting garbage/dirty nappies/sour milk" and alleged it was coming from "Veolia Woodlawn". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/07/2022 | 7:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "garbage" odour allegedly coming from the Woodlawn Eco Precinct. They rated the strength of the odour as 5/5. They said that they "have smelt the odour on and off over the last few months but tonight it was very, very bad. We have multiple air purifiers inside the house and it still couldn't stop the smell. The smell is outside and inside the house, we can't go outside. Strong smell of organic waste slash garbage. Nausea resulted from the smell it was unbearable." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/07/2022 | 5:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "garbage" odour allegedly coming from the Woodlawn Eco Precinct. They rated the strength of the odour as 3/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/07/2022 | 2:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn Bioreactor. They said that the "odour is quite strong (7/10) and smells like rotting food/garbage". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/07/2022 | Not Specified | EPA Environmental Line | Odour | Ryans Road, Quialigo | Complainant reported being impacted by a "smell emulating from the waste facility at Tarago today". They said "The smell made me feel quite unwell, affecting my sinuses and breathing". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/07/2022 | 7:30:00 am | EPA Environmental Line | Odour | Bus stop at corner of Lumley Rd and Braidwood Road, Tarago | Complainant reported being affected by "strong, offensive, nauseating odour" that they to the Woodlawn waste facility. They described the odour as "like dirty nappies/sour milk, rotten refuse". They said they were compelled to keep their child in the car instead of waiting at the bus stop as planned. They advised that, from previous experience, the odour tends to make the child feel very unwell when waiting and then they get travel sick on the bus, including vomiting. Waiting in the car then delayed the complainant to get to work. They advised that this recurrent problem is starting to lead to concerns being raised at their work about lateness. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/07/2022 | 10:00:00 am | EPA Environmental Line | Odour | Collector Road, 3km from entrance to Woodlawn premises | An EPA officer reported being impacted by "a strong putrescible waste type odour" whilst driving along Collector Road approximately 3km south east of the entrance to the Woodlawn mine. The officer advised that "the odour had a sweet, very pungent garbage smell, with a strength of 7/10". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/07/2022 | 11:58:00 am | EPA Environmental Line | Odour | Currawang Road, Currawang | Complainant reported being impacted by a "bad odour" they described as a "natural gas", "methane", "fart-like smell". They stated that they had never noticed it until about 3 weeks ago. They said the smell is mostly dependent on wind, a calm still day will have a worse smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 16/07/2022 | 8:45:00 am | EPA Environmental Line | Odour | Braidwood Road, south of Tarago | Complainant reported being impacted by a "rotten garbage" odour with a strength of 4/10. They said the odour lasted for about 2 hours between 8:45am and 11am. In describing the odour, the reporter also mentioned it had "rotten eggs or sulfide", "faecal, manure, sewer" and "compost" characteristics (as per descriptors on the EPA's "How do I report odours?" factsheet). They also stated that "Odour wafted in while driving. Changed aircon over to internal circulation - could not remove the smell. Was not until well past Tarago with aircon on external source before smell was gone." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/07/2022 | 8:45:00 am | E-mail | Odour | Braidwood Road, south of Tarago | Complainant reported being impacted by a smell of rotten garbage at 8:45am and again at 11am. They said it had a strength of 4/10. Wind was reported to be a Light W or NW wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/07/2022 | 8:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by a "odour from the Veolia precinct". They described the odour as "a rubbish tip" smell and rated its strength as 2/5. They said the presence of the odour caused them to bring their washing inside. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 16/07/2022 | 8:00:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported being impacted by "a very unpleasant garbage odour with a gassy smell that resembles leachate". They also stated that "the current wind situation is 0 kmh". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 15/07/2022 | 11:15:00 am | Community Feedback Line | Odour | King Street, Tarago | Complainant reported being impacted by an odour, as well as during the two previous evenings. They described the odour to be ever so slightly different from usual, more sulfuric possibly. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 12/07/2022 | 5:30:00 am | E-mail | Odour | Boro Road, near Tarago | Complainant reported being impacted by a smell of rotten garbage. They said it had a strength of 4/10. Wind was reported to be a Light W or NW wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 08/07/2022 | 9:00:00 am | EPA Environmental Line | Odour | Tarago Village | Complainant reported being impacted by a "a very strong methane gas odour in the air" while driving through Tarago | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/07/2022 | 10:00:00 am | EPA Environmental Line | Odour | Glenoval Road, Lake Bathurst | Complainant reported a "stench" that they alleged was coming from the Woodlawn Landfill. They said the "stench has been going on and off over last week". They said "this morning the odour was very strong and there was no wind" and described it as a "very methane odour". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 07/07/2022 | 8:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | Complainant reported being impacted by an offensive "rubbish tip" odour that they alleged was coming from "Veolia Tarago". They reported the strength of the odour as 3/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/07/2022 | 8:10:00 am | EPA Environmental Line | Odour | Breadalbane Road, Collector | Complainant reported being affected by a "very strong rotten egg gas smell from Veolia Woodlawn". The complainant said they noticed the odour when they went outside their house. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 01/07/2022 | 7:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being affected by offensive odour allegedly coming from the Woodlawn Bioreactor. The complainant described the odour as smelling of "rotting vegetation/onions, rotting eggs and/or sewage". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 30/06/2022 | 6:55:00 pm | EPA Environmental Line | Odour | Federal Highway, Lake George, near Badcoe VC rest area | EPA officer detected a "sickly sweet odour" for approximately 30 seconds whilst travelling in their vehicle south on the Federal Highway along Lake George, at or near the Badcoe VC rest area. They said the odour was very reminiscent of that which they had previously experienced on site at that Woodlawn Landfill. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/06/2022 | 9:30:00 am | Community Feedback Line | Odour | King Street, Tarago | Complainant reported being impacted by an odour again today. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 30/06/2022 | 1:00:00 am | EPA Environmental Line | Odour | Shop, Tarago Village | Complainant reported being impacted by offensive odour that they attributed to the Woodlawn Landfill. They said they noticed the odour at 1 am that morning when they turned up for work and said the odour was still continuing at the time of their call at 9:36 AM. They said it was extremely strong at 1am but was weaker at the time of their call. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 29/06/2022 | 9:15:00 pm | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported being impacted by a "smell of sulfur" from the "Woodlawn waste terminal". They said it had a strength of 4/5. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 28/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being impacted by an odour that smelt like "rotting vegetation/onions and rotting eggs" that they alleged was coming from the Woodlawn Bioreactor. When asked to rate the strength of the odour they said "the odour was at least a five out of five. I would rate it higher if I could as it went beyond odour and affected the sense of taste as well". They said "the odour was so strong between 0700 and midday that it could not only be smelled but also left a taste in my mouth which made me start gagging. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/06/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Farm at Lake Bathurst, "9km as crow flies from Woodlawn Eco- Precinct" | Complainant reported being impacted by a "strong odour of rotting garbage coming from Woodlawn Eco-precinct". The complainant said "it is making surrounding residents sick due to the nature of the odour". They said it is an ongoing issue (~10 years +) but has got worse since drought conditions ended a couple of years ago. They said "the odour is disrupting residents day to day life as odour is permeating houses and air conditioning units". Complainant said they are unable to turn on heating in the house due to odour coming through their air conditioning system. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/06/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | Complainant reported being impacted by an odour that they described as a "mix between rotten egg gas and petrol" that they alleged was coming from the Woodlawn Eco Precinct. They advised there have been many previous instances but tonight odour has been particularly strong. Caller advised odour is not detectable inside at time of call due to winter weather but is detectable outside and was detectable while driving in vehicle. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/06/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Carneys Road, Currawang | Complainant reported being impacted by "a stench I was unfortunate enough to breathe in". They said "I had to endure the stench in order to feed my horses and chickens. The stench was present the whole time I was outside, approx. 35 minutes. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 27/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being affected by a "strong offensive rotten refuse odour" that they attributed to the Woodlawn waste facility. They said they first noticed the odour at 7am and that it was still present at 8:10 when they left home. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

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| 26/06/2022 | 10:35:00 am | EPA Environmental Line | Odour | Tarago Village | Complainant reported being impacted by a "pooley" smell in the air allegedly coming from the Woodlawn Eco Precinct when driving through Tarago village. They said they had to change the air conditioner to recirculate to stop the smell in the car. The complainant said they had their baby in the car and advised that the odour made them feel sick. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/06/2022 | 10:30:00 am | EPA Environmental Line | Odour | Tarago Village | Complainant reported being impacted by an offensive odour driving through Tarago. They said the air conditioner was turned off at the time but the odour still permeate the car. They alleged the odour was coming from the Woodlawn Eco-Precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 25/06/2022 | 9:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | Complainant reported being impacted by "a strong rotting rubbish/ammonia smell coming from Veolia Woodlawn site near Tarago". They said there was a slight breeze from south east and it was sunny. Temperature was 10 degrees. They said it was a strong unpleasant smell that was constant and very offensive so they were unable to remain in the area. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 23/06/2022 | 8:40:00 am | Community Feedback Line | Odour | King Street, Tarago | Complainant reported being impacted by an odour being carried over in the strong winds today. They advised that they odour has been horrible in the last week or so, and were concerned about the ongoing smell, dust and health impacts from the site. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Crisps Creek Intermodal Facility | Complainant reported smelling a "strong odour" when driving past the Crisps Creek Intermodal Facility on Bungendore Road. They said the odour "was permeating into vehiclewhile driving past". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Hilltop Close, Tarago | Complainant reported being impacted by "the Woodlawn bin juice smell". They said "I just got home and I can still smell it. It makes me feel a bit of nausea". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 9:30:00 am | EPA Environmental Line | Odour | Cullulla Road, Lower Boro | Complainant reported being impacted by a "bad odour of rotting garbage from Veolia Woodlawn Bioreactor". They said their home is approx 10kms from the Veolia site and this is the strongest that they have ever noticed the odour. They said there was a slight breeze from the NW. No cloud. The odour was noticed when caller first went outside at 9.30am and was still present at time of call at 11.40 am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 9:15:00 am | E-mail | Odour | Tarago Primary School | Veolia received an email from a complainant who reported an odour at Tarago Primary School. They reported that it was a rotten garbage smell, with an odour strength of 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 9:15:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported smelling a "garbage" odour at the Tarago Public School. The complaints noted "this was not the normal rotten eggs smell - this smelt more likegarbage". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 8:30:00 am | EPA Environmental Line | Odour | Cullulla Road, Lower Boro | Complainant reported being impacted by a "strong rotten garbage odour" that they alleged was coming from "the landfill site". They said they noticed the odour around 8:30 am this morning when they went outside. They said the odour was still continuing at the time of their call at 11:47 am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 7:15:00 am | EPA Environmental Line | Odour | Hilltop Close, Tarago | Complainant reported being impacted by "the rubbish smell of Woodlawn". They said "you can smell the bin juice sort of smell. I had my car warming up and now it's stinking like rubbish because I had it on outside air. I'll go back inside and wait for the smell in my car to dissipate before I drive to work. Should of left an hour ago." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 22/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by "a disgusting stench of rotting meat/offal/garbage/dirty nappies all mixed up" when they went outside at around 7am. They said they had to remain outside for an hour to attend to animals. They said "the stench made me feel unwell. I have developed a headache and it made me feel sick. I couldn't stomach breakfast because of it." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Tarago Village | Complainant reported being impacted by a "very strong sickly-sweet smell in Tarago village, strongest at the rail transfer station. I was driving and it permeated through closed windows and aircon impacting comfort. This has happened repeatedly the last few weeks and I request a response about what has been done about it. Weather was foggy but still." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/06/2022 | 8:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a "strong offensive rotten refuse odour" that they attributed to the Woodlawn waste facility. They said the air was still and the odour infiltrated their home and persisted through the evening and was still present when the caller went to bed. They said they experienced a headache that they attributed to the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/06/2022 | 3:30:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by a "stinking, rotten meaty garbage smell consistent with previous odour from Woodlawn" at their home at Willow Glen Road, Lower Boro. They said the odour was present from 3:30pm until "after 9:30pm when I went to bed. Odour gave me a headache and made me feel ill". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/06/2022 | 11:20:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro and Tarago and near Collector Road | Complainant reported being impacted by a "stinking, rotten meaty garbage smell consistent with previous odour from Woodlawn" at their home at Willow Glen Road, Lower Boro. They said they smelt it again in Tarago and near Collector Road during the period 11:20 to 12:30. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/06/2022 | 9:15:00 am | E-mail | Odour | Braidwood Road, Tarago | Veolia received an email from a complainant who reported an odour 3-4 minutes south of the township of Tarago, near the Tarago Primary School, and along the Bungendore Road right near Woodlawn. They reported that it was a rotten garbage smell, with an odour strength of 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/06/2022 | 6:45:00 am | EPA Environmental Line | Odour | Collector Road to Village of Tarago | Complainant reported being impacted by a "the Veolia smell around the collector road all the way to Tarago village". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 20/06/2022 | 5:45:00 pm | EPA Environmental Line | Odour | Collector Road to Village of Tarago | Complainant reported being impacted by a "the Veolia smell around the collector road all the way to Tarago village". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 20/06/2022 | 2:45:00 pm | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | A community member alleging a leaking shipping container observed in transit between the premises and the Woodlawn Eco Precinct along Bungendore Road at approximately 2:45pm on the afternoon of the 20 June 2022. | The container identified was immediately removed from service for inspection and investigation into the incident was carried out. |
| 20/06/2022 | 9:00:00 am | E-mail | Odour | Braidwood Road, Tarago | Veolia received an email from a complainant who reported an odour 3-4 minutes south of the township of Tarago. They reported that it was a rotten garbage smell, with an odour strength of 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 20/06/2022 | 9:00:00 am | EPA Environmental Line | Odour | Tarago Public School | Complainant reported smelling a "rotten garbage" odour at the Tarago Public School. The complaints said the odour had a strength of 3/10. The complainant further defined the character of the odour by using descriptor codes from the EPA "How do I report odours?" fact sheet. The codes the complaint used were: 06 (rotten eggs, sulfide; faecal), 09 (faecal, manure, sewer), 13 (compost). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 18/06/2022 | 11:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | Complainant reported being impacted by odours that they alleged were coming from the Woodlawn Bioreactor. They said "usual smell, however, a very metallic tinge to it today. Really intense this morning." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/06/2022 | 8:00:00 am | EPA Environmental Line | Odour | Glenoval Road, Lake Bathurst | Complainant reported having to "close the house" due to a "very strong methane gas odour". They said "it is very rare to get the odour this far away. Normally it is about 3 times a year. This morning the odour is very strong. It is still on going." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/06/2022 | 7:30:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported being impacted by a "very strong rotten egg, sulphur smell". They said that they were concerned about long term exposure to the odour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/06/2022 | 6:00:00 am | EPA Environmental Line | Odour | Mayfield Road, Tarago | Complainant reported by an offensive odour that they alleged was coming from the Woodlawn waste facility. They said that they were "not an inside person but rather an outdoors person". They said "it is too bad to go outside". They also reported that they cannot open the windows to air out the house and has two air humidifiers running in their home. They said they "do not know how Woodlawn gets away with it". They said that some when they go outside to let their dogs out it is so bad that they have to come back inside. They said "The stink is unreal". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 17/06/2022 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a "strong sour rotten stench" coming into their home. They said they first noticed the odour at around 9am when they went outside and it was still present at the time of their call at 1:00PM. They said the strength of the odour was around 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 17/06/2022 | 8:00:00 am | EPA Environmental Line | Odour | Tarago Primary School | School staff reported smelling a "rotten egg or sulfide smell" with a strength of 4/6 when driving into the 60km/hr zone near the school. They said the odour was "very strong when getting out of the car". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 16/06/2022 | NOT PROVIDED | EPA Environmental Line | Odour | Silverstream Road, Lower Boro | Complainant reported being impacted by "a strong, unpleasant smell" that they said they assumed "was from the Veolia site near Tarago". They said "This is an ongoing issue and I would like to see EPA take effective steps to fix the root cause." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 16/06/2022 | 3:00:00 pm | EPA Environmental Line | Odour | Tarago Primary School | Complainant reported smelling a "rotten garbage" odour at the Tarago Public School. The complaints said the odour had a strength of 3/10. The complainant further defined the character of the odour by using descriptor codes from the EPA "How do I report odours?" fact sheet. The codes the complaint used were: 06 (rotten eggs, sulfide; faecal), 09 (faecal, manure, sewer), 13 (compost). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 16/06/2022 | 3:00:00 pm | E-mail | Odour | Tarago Primary School | Veolia received an email from a complainant who reported an odour at Tarago Primary School. They reported that it was a rotten garbage smell, with an odour strength of 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 16/06/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an offensive odour that they suspected of coming from the Woodlawn Eco-Precinct. They said they first noticed the odour in their house at about 6pm and that it got stronger after that. When the caller opened the door to go outside they noticed it was much stronger outside. They said that by the time they went to bed they "had a headache from the odour". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 16/06/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | Complainant reported being impacted by an ongoing and persistent odour. They said "the smell is an overpowering unpleasant strong eggy garbage smell". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/06/2022 | 10:00:00 am | EPA Environmental Line | Odour | Tarago Railway Station | Complainant reported being impacted by an offensive odour that they suspected was coming from the Woodlawn Eco-Precinct. They said the odour is increasingly getting worse. | |
| 15/06/2022 | 9:15:00 am | E-mail | Odour | Braidwood Road Tarago | Veolia received an email from a complainant who reported an odour in the township of Tarago. They reported that it was a rotten garbage smell, with an odour strength of 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/06/2022 | 8:30:00 am | EPA Environmental Line | Odour | Tarago Primary School | School staff reported smelling a "rotten egg or sulfide smell" with a strength of 4/6 when driving into the 60km/hr zone near the school. They said the odour was "very strong when getting out of the car". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/06/2022 | 12:00:00 am | E-mail | Odour | Braidwood Road Tarago | Veolia received an email from a complainant who reported an odour in the township of Tarago. They reported that it was a rotten garbage smell, with an odour strength of 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 14/06/2022 | 2:10:00 pm | EPA Environmental Line | Odour | Tarago Primary School | Complainant reported smelling a "rotten garbage" odour at the Tarago Public School. The complaints said the odour had a strength of 4/10. The complainant further defined the character of the odour by using descriptor codes from the EPA "How do I report odours?" fact sheet. The codes the complaint used were: 06 (rotten eggs, sulfide; faecal), 09 (faecal, manure, sewer), 13 (compost). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 14/06/2022 | 2:10:00 pm | E-mail | Odour | Tarago Primary School | Veolia received an email from a complainant who reported an odour at Tarago Primary School. They reported that it was a rotten garbage smell, with an odour strength of 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 14/06/2022 | 9:30:00 am | EPA Environmental Line | Odour | Tarago Primary School | Complainant reported smelling a "rotten garbage" odour at the Tarago Public School. The complaints said the odour had a strength of 3/10. The complainant further defined the character of the odour by using descriptor codes from the EPA "How do I report odours?" fact sheet. The codes the complaint used were: 06 (rotten eggs, sulfide; faecal), 09 (faecal, manure, sewer), 13 (compost). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 14/06/2022 | 9:30:00 am | E-mail | Odour | Tarago Primary School | Veolia received an email from a complainant who reported an odour at Tarago Primary School. They reported that it was a rotten garbage smell, with an odour strength of 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 09/06/2022 | 7:30:00 am | EPA Environmental Line | Odour | Bus stop, cnr Lumley Rd and Braidwood Rd Tarago | Complainant reported being impacted by "a very strong odour coming from Veolia Woodlawn". They said they were dropping off their child at the bus stop at the corner of Lumley Rd and Braidwood Rd Tarago. The odour was so bad the caller had to wait with their child in the car until the school bus turned up. They said the odour was again present at 4pm when they returned to the bus stop to pick up their child but the it was not as strong as the morning. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 08/06/2022 | 10:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by odour they attributed to the Woodlawn Bioreactor. They said the odour had been occurring all morning but got very strong from 10:00 am. They said they had farm work to do could not work outside after an hour. They said they felt very unwell and started back towards the house but caller was on the other side of the farm and as result the caller started vomiting before reaching the house. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 08/06/2022 | 9:44:00 am | EPA Environmental Line | Odour | Tarago Township | Complainant reported that they were driving their vehicle through the township of Tarago and there was "the strongest sulphur odour permeating the town which is totally overpowering". They advised the wind direction was west to east and they were not sure what the source of the odour was. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 08/06/2022 | 5:30:00 am | EPA Environmental Line | Odour | Glen Willow Road, Lower Boro | Complainant reported being impacted by odours that they attributed to the Woodlawn Eco Precinct. They said "I went outside at 5:30am and the smell was so bad I had to come back inside. I braved it again at 6:30am as I have animals to tend to. The smell is a clinging, rotten garbage smell. It coats your throat, sticks in your hair and clothing, and makes me sick to the stomach. I can't eat breakfast now because it has made me sick, my throat also hurts and I feel light-headed. I was outside for an hour as I couldn't delay things any further. I can still smell the stench now even though I've come inside. It's cold with a frost today. Sunny with a light breeze from a south-westerly direction. We live approximately 15k from the Eco-Precinct, but the smell is a daily occurrence at the moment and is consistent with the stench we experience from Woodlawn and the stench as you drive past Collector Road where the facility is located." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 07/06/2022 | 5:00:00 am | EPA Environmental Line | Odour | Glen Willow Road, Lower Boro and Tarago township | Complainant reported being impacted by odours that they attributed to the Woodlawn waste facility. They said "the odour was particularly disgusting today. It smelt like being trapped in small box with an air supply comprising only of the worst farts you could ever imagine. It was very bad at our house in the morning between 5:00am and 8:30am, and bad when I drive through Tarago at approximately 10:15am. When I arrived home around 1pm the stench had lessened to a taint, but at 4:30pm it was back to stinking. The weather is cold, very windy (from Westerly direction) and raining on and off. The odour made me feel nauseous, retch and gave me a headache". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 06/06/2022 | 9:00:00 am | EPA Environmental Line | Odour | Glen Willow Road, Lower Boro and Collector Road | Complainant reported being impacted by a "rotting garbage / rotten meat smell" that they attributed to the Woodlawn waste facility. They said "the odour was bad in the morning and evening. It was also very bad when I went to collect mulch at the Collector Road intersection (11:30am and 3pm approximately) and when I drove past there at about 9am. It made me retch while driving and when I got out of the car. It was very windy and rainy today - wind from Westerly direction." | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 05/06/2022 | 9:45:00 am | EPA Environmental Line | Odour | Glen Willow Road, Lower Boro | Complainant reported being impacted by an offensive odour that they attributed to the Woodlawn waste facility. They said "the odour was bad at our house during the morning and evening. It makes me retch when I go outside in the morning to look after our animals". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 05/06/2022 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago ("about 3 minutes south of the Tarago township") | Complainant reported a "rotten garbage odour" while driving on Braidwood Road "about 3 minutes south of Tarago township". They rated the strength of the odour as a 4/10. They noted that the odour was detected even in very high winds while driving. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 05/06/2022 | 9:30:00 am | E-mail | Odour | 3 km South of Tarago, on Braidwood Road | Veolia received an email from a complainant who reported that they detected an odour as they approached Tarago on the Braidwood Road. They reported that it was a rotten garbage smell, with an odour strength of 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 04/06/2022 | 9:45:00 am | EPA Environmental Line | Odour | Tarago Village and Collector Road | Complainant reported being impacted by "a rotting animal / garbage smell". They said the odour was bad in the morning at home, and quite potent at times in Tarago between 9:45 and 1pm. "It was disgusting driving past the Collector Road turn-off at around 1:45pm and again around 4:30pm. It was also bad in the evening. It was a rotting animal/garbage smell." They said it made them retch several times while attending an event at the town hall. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 03/06/2022 | 2:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago and Tarago Public School | Complainant reported being impacted by a very strong odour from 2:00pm at their home at Leahys Lane, Tarago. They said they went to pick their child up from Tarago Public School at 4pm and when they got out their car at the school it "knocked my head back". They said "the odour was through the town and was disgusting". They said the odour made them feel nauseous. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/06/2022 | 8:20:00 am | EPA Environmental Line | Odour | Intersection of Willow Glen Road Lower Boro and Cullulla Road Tarago | Complainant reported being impacted by "a rotten garbage odour with a sour smell mixed in". They said it was also "stinking in Tarago" when they returned at about midday, and then smelt it at home in the evening at Willow Glen Road. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Roseview Road, Mount Fairy | Complainant reported being impacted by "a bad odour coming from the Woodlawn Eco-precinct, the odour is rotten-egg and methane like". The complainant advised the wind was coming from the north-west which is why he believes the smell is coming from the Woodlawn Eco-precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/06/2022 | 6:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago (south of village) | Complainant reported a "gas garbage smell coming from Woodlawn Eco-precinct". They said the "smell is pungent; you can cut the air with a knife". They said this is an ongoing issue. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/06/2022 | 5:30:00 am | E-mail | Odour | Boro Road, Lower Boro | Veolia received an email from a complainant who reported an odour at their property. They reported that it was a rotten garbage smell, with an odour strength of 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/06/2022 | 5:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a 7/10. They said the odour was so bad they were unable to enjoy the use of their property. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | Complainant reported smelling a "very intense rotting garbage smell" that they alleged was coming from the Woodlawn Eco Precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 3:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by "a very strong smell" that they alleged to be coming from the Woodlawn Eco-Precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 2:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago (approx. 4.5 km south of Village) | Complainant reported being affected by a strong odour allegedly coming from "Veolia Tarago". They said the odour had "a rotten garbage and gas smell" and that they "had to shut up the house". They said the odour had a strength of 6/6. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 12:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being affected by offensive odour that they attributed to the Veolia's "Tarago waste facility". They said "the odour is very strong and there is no wind". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 11:00:00 am | EPA Environmental Line | Odour | Tarago Primary School | Complainant reported being impacted by "a very strong smell" when dropping their child off at Tarago Public School. They rated the odour strength as 5/6 and said that they became unwell due to the odour. They alleged the odour was coming from the Woodlawn Eco-Precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 02/06/2022 | 9:30:00 am | E-mail | Odour | Tarago Village | Veolia received an email from a complainant who reported an odour that they detected at the TaragoTown Hall and Coffee Shop. They reported the odour strength to be 7/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/06/2022 | 9:30:00 am | EPA Environmental Line | Odour | Tarago Town Hall and Coffee Shop | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a 7/10. They said "my wife felt like throwing up the odour was that bad". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | All Day | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by "offensive rotten-like odour" all day today.Complainant reports that there has been strong winds during the day. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | 9:30am, 12:00pm | E-mail | Odour | Braidwood Road, near Tarago | Veolia received an email from a complainant who reported an odour that they detected whilst traveling along Braidwood Road near Tarago. They reported the odour strength to be 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | 12:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, near Tarago | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, near Tarago | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | 7:30:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | Complainant reported being affected by a strong, offensive odour that they attributed to the Woodlawn waste facility. They said that upon returning home at around 3pm the caller has found that the odour was still present and very strong. They said the odour had infiltrated their home and was "really unpleasant". They noted that it had rained in the previous few days and that "typically this tends to make the odour worse than usual". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/06/2022 | 7:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being affected by a "strong offensive odour" they attributed to the Woodlawn waste facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 31/05/2022 | All Day | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by "offensive rotten-like odour" all day today.Complainant reports that there has been strong winds during the day. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 31/05/2022 | 8:30:00 am | EPA Environmental Line | Odour | Intersection of Braidwood Road and Lower Boro Road | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a2/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 30/05/2022 | 8:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by "an offensive odour" allegedly coming from the Veolia facility in Tarago. They said they first noticed the odour around 8 am and said it was continuing at the time of their call (~10:30am). They described the odour as "a mixture of gas and rotten garbage". They said the odour was making them sick. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 30/05/2022 | 5:45:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro and Collector Road, Tarago | Complainant reported being impacted by a "rotting garbage smell with mild gassy odour coming from Veolia Woodlawn Eco Precinct". They said it was a "thick stench" and "you can almost see it in the air". They said they went outside their house and had to come back in because of the smell being so strong. They said that after smelling the odour at their house they drove past Collector Rd at 07:50am, and there was a strong gassy smell and the air that came into the car made them feel sick and gave them a headache. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 29/05/2022 | 6:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by an odour allegedly coming from the Woodlawn waste facility. They said it was so bad it permeated throughout the house, even with the windows and doors closed. They said that when they turned on a tap in the house the smell came through the tap. They said they ended up with a bad headache. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 29/05/2022 | 8:30:00 am | EPA Environmental Line | Odour | Lower Boro Road, Near Tarago | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a between 3/10 and 4/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 29/05/2022 | | E-mail | Odour | Lower Boro Road, Lower Boro | Veolia received an email from a complainant who reported an odour at their property. They reported the odour strength to be 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | Morning and 5:17 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being impacted by "a rotten garbage odour" in the morning and again at the time of their call at 5:17pm. They advised that it made them dry retch. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | 9:00am, 3:30pm | EPA Environmental Line | Odour | Tarago Village | Complainant reported smelling a "rotten garbage" odour when driving through the Tarago Village at 9am and again at 3:30pm. The complainant said the odour had a strength of 3/10. The complainant further defined the character of the odour by using descriptor codes from the EPA "How do I report odours?" fact sheet. The codes the complaint used were: 06 (rotten eggs, sulfide; faecal), 09 (faecal, manure, sewer), 13 (compost). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | 9:00am, 3:30pm | E-mail | Odour | Braidwood Road, Tarago | Veolia received an email from a complainant who reported that they detected an odour on Braidwood Road near Tarago. They reported the odour strength to be 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | 10:38:00 am | EPA Environmental Line | Odour | Duralla Place, Mount Fairy | Complainant reported being impacted by an odour allegedly coming from the Woodlawn waste facility. They said odour had been "going on and off for 3 days". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | 6:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | Complainant reported being impacted by a "very, very bad odour" allegedly coming from the Woodlawn waste facility. They rated its strength as 6/6. They said they felt nauseous when they went outside to work on their farm. They said the odour was still ongoing at 09:30am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 28/05/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | Complainant reported being affected by a "really bad smell" as soon as she walked outside of their house. They alleged the smell was coming from the Veolia waste facility. They said the odours have been occurring for a few years, but today was significantly worse. They said they and their family were experiencing headaches and feeling unwell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 27/05/2022 | 8:30:00 am | E-mail | Odour | Braidwood Road/Lower Boro Road | Veolia received an email from a complainant who reported that they detected an odour at the intersection of Braidwood Road and Lower Boro Road. They reported the odour strength to be 2/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 26/05/2022 | 7:40:00 pm | Community Feedback Line | Odour | Unknown | Veolia received a report to the Community Feedback Line from a complainant who wished to report an odour allegedly coming from the Site. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 26/05/2022 | 9:58:00 am | Community Feedback Line | Odour | Duralla Road, Mount Fairy | Veolia received a report to the Community Feedback Line from a resident of Mt Fairy who reported a rotten rubbish smell allegedly coming from the Site. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 26/05/2022 | 9:45:00 am | Community Feedback Line | Odour | Duralla Place, Mount Fairy | Veolia received a report to the Community Feedback Line from a resident of Mt Fairy who reported a sickly, rotten garbage smell allegedly coming from the Site. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 26/05/2022 | 8:30:00 am | EPA Environmental Line | Odour | Intersection of Braidwood Road and Lower Boro Road | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a 2/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 22/05/2022 | 8:30:00 am | EPA Environmental Line | Odour | Intersection of Braidwood Road and Lower Boro Road | Complainant reported a "rotten garbage odour". They rated the strength of the odour as a 2/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/05/2022 | 4:00:00 pm | Community Feedback Line | Odour | Connen Hill, Lake Bathurst | Veolia received a report to their Community Feedback Line from a resident of Lake Bathurst, Connen Hill, reporting an odour that they believed was coming from Woodlawn. They stated that they occasionally smell the odour but have not been reporting it until seeing a recent Veolia newsletter encouraging locals to report any odours. | Site personnel responded to the complainants location immediately following the report and was unable to detect any odour. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. |
| 17/05/2022 | 2:00:00 pm | E-mail | Odour | Tarago Primary School | Veolia received an email from a resident reporting an odour of rotten garbage at the Tarago Primary School, that they rated a 5/10, lasting at least 20 minutes. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 17/05/2022 | 10:50:00 am | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | A community member alleging a leaking shipping container observed in transit between the premises and the Woodlawn Eco Precinct along Bungendore Road at approximately 10:50am on the morning of the 17 May 2022. | The container identified was immediately removed from service for inspection and investigation into the incident was carried out. |
| 14/05/2022 | 7:30:00 am | E-mail | Odour | Boro Road, Braidwood Road and Tarago Township | Veolia received an email from a resident of Lower Boro reporting an odour of rotten garbage, that they rated a 5/10, lasting at least an 2 hours. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 13/05/2022 | 9:40:00 am | Phone (Direct) | Odour | Braidwood Road, Tarago | Veolia received a call to its Community Feedback Line from a resident of Tarago reporting a very bad odour that was throughout the entire house. | The Woodlawn Manager contacted the complainant. |
| 03/05/2022 | 4:30:00 pm | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a residen who was affected by an offensive odour at their property. The reporter stated that the smell is rotten, gassy and poisonous. As the odour got progressively worse, the reporter has had to go inside, close all the windows and bring her dog inside because she was concerned for its health. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 03/05/2022 | 9:00:00 am | EPA Environmental Line | Odour | Burrabinga Road, Tarago | The EPA received a complaint from a resident who reported an odour described as a "weird, choking, chemical odour" that was observed throughout the early morning hours and abated at around 9:00am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/05/2022 | 8:30:00 am | EPA Environmental Line | Odour | Duckfield Road, Boro | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The reporter was affected this morning by strong, offensive rotten egg odour attributed to the Woodlawn waste facility. There was some fog this morning. A further report was made by the complainant reporting that they were affected by offensive odour of rotten eggs, at 11:15, though not as strong as before. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/05/2022 | 8:20:00 am | E-mail | Odour | Burrabinga Road, Tarago | Veolia received an email from a resident of Tarago reporting a bad methane smell allegedly coming from the Bioreactor. This was also reported to the EPA at the same time. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/05/2022 | 7:45:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The EPA received a report to Environment Line from a resident who was affected by an offensive odour when driving their child to the bus stop on Braidwood Road, Tarago. The reporter stated that they had to change the air vents in the vehicle so no air was coming inside from the outside, but could still smell it. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/05/2022 | 7:00:00 am | E-mail | Odour | Boro Road, Lower Boro, Braidwood Road and Tarago Village | Veolia received an email from a resident of Lower Boro reporting an odour of rotten garbage, that they rated a 6/10. | |
| 03/05/2022 | 6:30:00 am | E-mail | Odour | Rosebery Street, Tarago | Veolia received an email from a resident reporting a horrendous smell this morning. They stated that I've put up with it for many years and never complained but it is not getting better. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 03/05/2022 | 6:30:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant contacted Veolia's Community Feedback Line to report an odour allegedly coming from the Woodlawn Bioreactor. The odour was described as horrible but somewhat fading now as the wind is picking up. It was also noticed the previous 2 mornings. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/05/2022 | 10:55:00 am | EPA Environmental Line | Odour | Mt Fairy Road, Mt Fairy | The EPA received a report to Environment Line from a resident who was affected by an offensive odour at their property on 29/04/2022 at 10:55am which continued until 30/04/2022. The reporter described the odour as a rotting decaying smell which was very extreme. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/05/2022 | 7:30:00 am | E-mail | Odour | Burrabinga Road, Tarago | Veolia received an email from a resident of Tarago reporting a smell of rotten egg and gas allegedly coming from the Bioreactor. This was also reported to the EPA at the same time. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/05/2022 | 7:00:00 am | E-mail | Odour | Boro Road, Lower Boro | Veolia received an email from a resident of Lower Boro reporting an odour of rotten garbage. They rated it a 3/10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 02/05/2022 | 6:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received two reports from a resident who was affected by an offensive odour at their property on 30/04/2022. It was a rotting garbage, sour milk, dirty nappies odour with a back of throat tang. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 01/05/2022 | 7:41:00 am | EPA Environmental Line | Odour | Duralla Place, Mt Fairy | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated Smells like rotten garbage coming from Woodlawn Eco-Precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 01/05/2022 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a complaint from a resident who reported a odour described as a "rotting garbage, sour milk smell with a back of throat tang" that was first observed at approximately 7:00am and carried through to approximately 10:00am that morning. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 30/04/2022 | 8:23:00 pm | EPA Environmental Line | Odour | Goulburn Street, Tarago | The EPA received a complaint from a resident who reported a "putrid sulphur smell" that was observed throughout the entire day but became very intense at approximately 8:23pm in the evening when the call was made to the EPA. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 30/04/2022 | 8:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received two reports from a resident who was affected by an offensive odour at their property on 02/05/2022. Rotting garbage, sour milk and dirty nappies coming from Woodlawn Bio Reactor - Veolia | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 29/04/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident who was affected by an offensive odour at their property. The odour was described by the Reporter as a rotten and sickly sweet smell. The reporter has stated that smell has given them a headache and made them feel nauseous to the point where they were retching. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 21/04/2022 | 5:45:00 am | EPA Environmental Line | Odour | Hilltop Close, Tarago | The EPA received a report to Environment Line from a resident who was affected by an offensive odour at their property. The odour was described by the reporter as a bin juice smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/04/2022 | 9:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The EPA received a report to Environment Line from a resident of Lower Boro, who was affected by an offensive odour whilst passing through the town and had stopped at the service station. The odour was described as a rotten garbage smell. | After carrying out an assessment of meteorological data and operational activity in relation to the location, date and time of the report of odour in order to investigate the potential source or cause of odour, it was apparent that this complaint was the same as a report made directly to Veolia and previously reported to the EPA. |
| 18/04/2022 | 9:30:00 am | E-mail | Odour | Braidwood Road, Tarago | Veolia received an email from a resident of the area reporting a smell of rotten garbage allegedly coming from the Bioreactor whilst passing through town on Braidwood Road, Tarago. They rated the odour a strength a 3 out of 10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/04/2022 | 7:52:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The reporter stated that the smell is an unpleasant eggy garbage smell. The current weather conditions are the wind blowing from a westerly direction at approximately 5-10 km an hour. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 18/04/2022 | 2:45:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident who was affected by an offensive odour at their property. The report stated that the odour is coming from Veolia's Woodlawn Eco-Precinct. It's a sweet, rotting garbage stink in the air which was very bad at about 2:45am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 17/04/2022 | 8:40:00 pm | EPA Environmental Line | Odour | Duralla Place, Mount Fairy | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property . The report stated Strong odour pollution of garbage from Woodlawn Bio Reactor. Strong garbage odour 6 or 7 out of 10 in regards to odour strength. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 5:40:00 pm | EPA Environmental Line | Odour | Unknown Address | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated that at the time of this email they could smell a bin juice smell coming from the Woodlawn precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken, however due to the lack of information in relation to the complainants location, it is impossible to identify if any emissions were present and/or impacting on the complainant at the time of the report of odour. |

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| 15/04/2022 | 7:50:00 am | EPA Environmental Line | Odour | Unknown Address | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated that to log a foul smell from Veolia that they are not happy waking up to. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken, however due to the lack of information in relation to the complainants location, it is impossible to identify if any emissions were present and/or impacting on the complainant at the time of the report of odour. |
| 15/04/2022 | 7:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident who reported a faint odour in the air in the morning, odour became more potent at around 7:30am and is coming from the Veolia Woodlawn Eco-precinct. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 7:18:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated that the smell is an unpleasant strong garbage odour, that has an overpowering egg smell which they suspect is Veolia Woodlawn. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 7:10:00 am | EPA Environmental Line | Odour | Lumley Road, Lake Bathurst | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated rotten organic smell, which could be smelled inside their home. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 7:00:00 am | EPA Environmental Line | Odour | Mayfield Road, Lower Boro | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated there was a rubbish waste odour in the air. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 7:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated that this was an ongoing issue and that it is coming from the woodlawn bioreactor. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 15/04/2022 | 5:00:00 am | EPA Environmental Line | Odour | Mayfield Road, Lower Boro | The EPA received a report to Environment Line from a resident who was affected by offensive odour at their property. The report stated ongoing issue and that the smell is so bad it makes you want to vomit. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 11/04/2022 | 8:11:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro and Tarago Cafe and Bakery, 1-3 Braidwood Rd, Tarago | The EPA received a report to Environment Line from a resident who stated that there was a smell in the air coming from Woodlawn Eco-precinct making the caller feel unwell. The complainant was able to smell the smell at her work address and also from her home address which is approx 10k away. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 11/04/2022 | 8:09:00 am | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | A community member observed an alleged leaking shipping container in transit from the Crisps Creek Intermodal Facility to the Woodlawn Landfill along Bungadore Rd at approximately 08:09am on the morning of the 11th April 2022. | The container identified was immediately removed from service for inspection and investigation into the incident was carried out. |
| 11/04/2022 | 6:15:00 am | EPA Environmental Line | Odour | Unknown Address | The EPA received a report to Environment Line from a resident who stated that a stinky, garbage, rotten smell (like food that you have left too long in the rubbish bin) coming from Woodlawn Eco-precinct (Veolia). | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken, however due to the lack of information in relation to the complainants location, it is impossible to identify if any emissions were present and/or impacting on the complainant at the time of the report of odour. |
| 11/04/2022 | 6:05:00 am | EPA Environmental Line | Odour | Currawang Road, Tarago | The EPA received a report to Environment Line from a resident who reported an unpleasant strong overpowering egg smell which the suspected source was Woodlawn. The wind is almost nil wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |

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| 11/04/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident who alleged that a really strong and pungent rotten gas smell was coming from Veolia Woodlawn Eco-precinct, 619 Collector Rd, Tarago. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 11/04/2022 | 6:00:00 am | EPA Environmental Line | Odour | Unknown Location | The EPA received a report to Environment Line from a resident of Unknown Address who was affected by offensive odour in air coming from the VEOLIA Bioreactor facility located at 619 Collector Road, Tarago. The caller advises that the odour strength was 6/6, and as a result the caller could not go out, and felt like vomiting, the caller also couldn't put washing out because of the odour, and the children could not go out because the odour made them feel sick. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken, however due to the lack of information in relation to the complainants location, it is impossible to identify if any emissions were present and/or impacting on the complainant at the time of the report of odour. |
| 10/04/2022 | 11:10:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | The EPA received a report to Environment Line from a resident who was affected by offensive odour. The report stated there was a very strong gas odour this evening from Veolia Bio Reactor Waste Facility which is increasing in intensity since first smelt and is the worst it has been after reporting this issue for years. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 05/04/2022 | 9:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to Environment Line from a resident of Leahys Lane, Tarago who was affected by an offensive odour at their property. They advised that at the time of the incident, there was no wind and rated the odour strength a 5 out of 6. The odour was described by the reporter as the usual odour; a rotten, awful smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 05/04/2022 | 7:00:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | The EPA received a report to Environment Line from a resident who was affected by an offensive odour at their property. The reporter advised that at the time of the incident the conditions were calm / very light NW with cold overnight temps, and rated the odour strength a 1 out of 10. The odour was described by the reporter as a rotten garbage smell. | After carrying out an assessment of meteorological data and operational activity in relation to the location, date and time of the report of odour in order to investigate the potential source or cause of odour, it was apparent that this complaint was the same as a report made directly to Veolia and previously reported to the EPA. |
| 05/04/2022 | 7:00:00 am | E-mail | Odour | Boro Road, Lower Boro | Veolia received an email from a resident of Lower Boro reporting a smell of rotten garbage allegedly coming from the Bioreactor. They rated the odour a strength a 1 out of 10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. |
| 05/04/2022 | 5:45:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident of Willow Glen Road, Lower Boro who was affected by offensive odour at their property allegedly coming from EPL20476 at Collector. The caller described the odour as a rotten smell in the air that started dissipating at 9am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 04/04/2022 | 1:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident of Willow Glen Road, Lower Boro who was affected by an offensive odour at their property which was still there when the reporter left their property at 9:15am. The reporter advised that the wind was westerly at the time of the incident. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |

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| 31/03/2022 | Not Specified | EPA Environmental Line | Odour | Carneys Road, Currawang | The EPA received a report to Environment Line from a resident residing in Carneys Rd, Currawang. The complainant reported being impacted by an "overwhelmingly disgusting odour" that was first observed yesterday morning and persisted throughout the day. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 31/03/2022 | 3:00:00 pm | EPA Environmental Line | Odour | Currawang | The EPA received a report to Environment Line from a resident of Currawang who was affected by offensive odour at their property. The report stated they have been enduring a putrid, sour, rotting smell for two days blowing in from the facility. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 31/03/2022 | 9:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received reports to their Environment Line from a resident of Mooneys Road Currawang who was affected by offensive odour at their property. The reporter stated that the odour is a strong rubbish/gas smell brought to them by a strong SSE wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 31/03/2022 | 9:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received reports to their Environment Line from a resident of Mooneys Road Currawang who was affected by offensive odour at their property. The reporter stated that the odour was very bad, smelling of rotting vegetation and sewerage, which is a regular occurrence at their property for the past three weeks. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 30/03/2022 | 8:00:00 am | EPA Environmental Line | Odour | Collector Road, Currawang | The EPA received a report to Environment Line from a resident of Collector Road Currawang who was affected by offensive odour at their property. The report stated Odour was noticed on 30/3/22, 8am coming from Woodlawn Bioreactor, wind was from the S about 7km/h and it was an off compost smell. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 29/03/2022 | 7:23:00 pm | EPA Environmental Line | Odour | Unknown Location | The EPA received a report to Environment Line from a resident of unknown address who was affected by offensive odour at their property. The report stated that an odour is coming from the pit, not as offensive as what it has been but it still stinks. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |

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| 29/03/2022 | 8:44:00 am | EPA Environmental Line | Odour | Breadalbane Road, Collector | The EPA received a complaint this morning from a resident residing in Breadalbane Road, Collector who reported a "sulfur gas-like offensive odour" that was first observed at approximately 8:44am this morning. | An operational odour source inspection was carried out for each of the individual Eco-Precinct facilities immediately following receipt of the complaint. The findings of the site inspections, combined with an assessment of meteorological data and operational activities was then undertaken in order to investigate the potential source or cause of odour. Although a number of improvement actions will be undertaken as a result of the site inspections, no unusual activities or conditions were identified. |
| 28/03/2022 | 9:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received reports to their Environment Line from a resident of Mooneys Road Currawang who was affected by offensive odour at their property. The reporter stated that the odour is a strong rubbish/gas smell brought to them by a strong SSE wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 28/03/2022 | 9:30:00 am | EPA Environmental Line | Odour | Goulburn Street, Collector | The EPA received a report to Environment Line from a resident of Goulburn Street, Collector who was affected by an offensive odour. The reporter stated that 'the smell coming from Woodlawn is horrendous, you can't even have your doors or windows open due to the stench'. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia recently met with the EPA to discuss odour management, particularly, measurement of hydrogen sulphide, and fugitive gas emissions to refine the monitoring and investigation of potential odour sources. The Independent Odour Audit fieldwork was also undertaken on site last week. A detailed odour complaint analysis will be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 28/03/2022 | 6:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received reports to their Environment Line from a resident of Mooneys Road Currawang who was affected by offensive odour at their property. The reporter stated that the odour was very bad, smelling of rotting vegetation and sewerage, which is a regular occurrence at their property for the past three weeks. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 24/03/2022 | 2:05:00 pm | E-mail | Road Traffic | Collector Road, Tarago | The complainant reported that they were overtaken as they exited the Bioreactor by a waste truck travelling over the temporary mandatory speed limit. | The offending truck was identified, and the customer was notified of the incident. |
| 23/03/2022 | 5:00:00 pm | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | The EPA received a report to Environment Line from a resident of Tarago who was affected by an offensive odour at their property. The reporter stated that the odour was a lot like a rubbish tip smell and at the time of the incident there was strong easterly wind gusts. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 22/03/2022 | 10:54:00 am | Community Feedback Line | Odour | King Street, Tarago | Veolia received a report of odour from a resident of King Street, Tarago who advised that they had experienced a smell of rotting food allegedly coming from the Bioreactor. They rated the odour strength around 9/10. | Site management responded to the complainants location immediately following the report and was unable to detect any odour. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. |

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| 22/03/2022 | 9:10:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | The EPA received a report to Environment Line from a resident of Cullulla Road, Tarago who was affected by an offensive odour at their property. The reporter stated that the odour is very strong, and the weather at the time of the incident was sunny with no wind. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 22/03/2022 | 7:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to Environment Line from a resident of Willow Glen Road, Lower Boro who was affected by offensive odour at their property. The reporter stated that the odour has a sickly sweet rotting smell and that the wind was slight at the time of the incident. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 19/03/2022 | 8:00:00 am | EPA Environmental Line | Odour | Collector Road, Currawang | The EPA received a complaint from a resident residing in Collector Rd, Currawang. The complainant reported a strong odour that was first observed at approximately 8:00am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 18/03/2022 | 3:00:00 pm | EPA Environmental Line | Road Traffic | Bungendore Road, Tarago | A community member observed an alleged leaking shipping container aboard a truck in transit from the Crisps Creek Intermodal Facility to the Woodlawn Landfill along Bungendore Rd on the 18th March 2022. | The container identified was immediately removed from service for inspection and investigation into the incident was carried out. As the waste had been containerised and stored in Sydney for a period of time, Veolia had implemented measures to reduce any impact on the community and environment. |
| 18/03/2022 | 8:30:00 am | EPA Environmental Line | Odour | Unknown address | The EPA received a report to Environment Line on 18 March 2022 from a resident of an unknown address who was affected by offensive odour at their property. The report stated odour from Bioreactor was affecting caller at home again this morning. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken, however due to the lack of information in relation to the complainants location, it is impossible to identify if any emissions were present and/or impacting on the complainant at the time of the report of odour. |
| 18/03/2022 | 8:23:00 am | E-mail | Road Traffic | Bungendore Road, Tarago | Veolia received an email from a resident of the Tarago area reporting that as they were following a trucked container out from the Crisps Creek intermodal, they noticed it was leaking liquid. | The container identified was immediately removed from service for inspection and investigation into the incident was carried out. As the waste had been containerised and stored in Sydney for a period of time, Veolia had already implemented measures to reduce the impact on the community and environment. |
| 18/03/2022 | 6:30:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received a complaint from a resident residing in Mooneys Rd, Currawang. The complainant reported "a distinct smell of rubbish" that the complainant alleged was coming from the Woodlawn Bioreactor. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |

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| 18/03/2022 | 6:30:00 am | EPA Environmental Line | Odour | Mooneys Road Currawang | The EPA received a report to Environment Line on from a resident of Mooneys Lane, Currawang. The reporter stated 'strong and repellent odour has been a regular occurrence for the past two weeks at their property. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 18/03/2022 | 6:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to Environment Line on from a resident of Leahys Lane Tarago. The reporter stated that odour was affecting the caller at home again today. Very strong (5 out of 6). First noticed at 6.30am and had largely dissipated by 9am. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. Veolia continues to refine its investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 17/03/2022 | 2:30:00 pm | EPA Environmental Line | Odour | Braiwood Road, Tarago | The EPA received a report to Environment Line from a resident of Braidwood Road Tarago (Tarago area Women's Shed) who was affected by offensive odour at their property. The complainant noticed the odour around 02:30 pm this afternoon. It is rotten garbage odour. | Veolia site management and a number of other operational staff were situated at various locations throughout Tarago during the course of the day due to the management of the arrival of the first train from Sydney following the rail line closures. A number of residents and workers in the area at the time were spoken to who had indicated that they had not been impacted by the arrival of the train or truck movement in any way during this time. An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. |
| 11/03/2022 | 9:00:00 pm | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received a report of odour from a resident of Mooneys Road, Currawang who was affected by offensive odour allegedly coming from Veolia. The breeze was coming from a S/SE direction and it was slightly overcast. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 10/03/2022 | 8:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received a report of odour from a resident of Mooneys Road, Currawang. The weather conditions were reported as cool and overcast with a light breeze from a SE direction. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 09/03/2022 | 6:30:00 pm | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | The EPA received a report of odour from a resident of Covan Creek Road, Lake Bathurst. The reporter stated that the odour had the characteristic of gas or petrol, is causing headaches, and is more intense following the recent heavy rain. The odour is reported as permeating through the reporters home, and windows and doors need to be kept closed. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 07/03/2022 | 2:30:00 pm | EPA Environmental Line | Odour | Mooneys Road, Currawang | The EPA received a report of odour from a resident of 96 Mooneys Road, Currawang. The complainant stated that the odour was pretty strong that morning and the weather is overcast and there were strong southerly winds today. The smell is a sickly sweet rubbish smell that has been consistent over the past week. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 06/03/2022 | 3:00:00 pm | EPA Environmental Line | Odour | Breadalbane Road, Collector | The EPA received a report of odour from a resident of Breadalbane Road, Collector. The complainant stated that the odour on that day was like rotting garbage and sulphur, which had unusually infiltrated the house. The odour strength was reported as very strong (5 out of 6) and the weather conditions were reported as rainy with a 17km/h SSE breeze. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |

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| 06/03/2022 | 10:27:00 am | EPA Environmental Line | Odour | Currawang Road, Currawang | The EPA received a report of odour from a resident of Currawang Road, Currawang. The complainant stated that the odour left a metallic taste in the mouth and that the wind at the time of the incident was SSE blowing at 28km/h. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 06/03/2022 | 6:30:00 am | EPA Environmental Line | Odour | Breadalbane Road, Collector | The EPA received a report of odour from a resident of Breadalbane Road, Collector. The complainant stated that the odour is offensive and sickening and inhibits the residents from utilising their property. It is a rotten egg garbage smell. The odour is worse when the weather is overcast and windy. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 05/03/2022 | 3:00:00 am | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | The EPA received a complaint from a resident residing on Taylor's Creek Rd, Tarago. The complainant reported a strong odour that was observed between approximately 3:00am and 9:00am that morning. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 04/03/2022 | 8:00:00 am | EPA Environmental Line | Odour | Breadalbane Road, Collector | The EPA received a report of odour from a resident of Breadalbane Road, Collector. The complainant rated the odour strength when they went outside of their property around 8/10. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 03/03/2022 | 08:30 | EPA Environmental Line | Odour | Breadalbane Road, Collector | The EPA received a report of odour from a resident of Breadalbane Road, Collector. The reporter stated that the odour was pretty strong that morning, rated the odour strength around 5/6 and was too unpleasant to be outside. The reporter advised that at the time of the incident the weather was cloudy and overcast with a light breeze. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 23/02/2022 | 9:09:00 am | E-mail | Road Traffic | Tarago-Bungendore Road | The complainant reported that their spouse was travelling on the Tarago-Bungendore Road when they encountered an oncoming truck driving on their side of the road due to very poor condition of parts of the road. | This section of road has been identified as requiring urgent repair and Veolia understands road repairs are scheduled to commence shortly. In the interest of public safety Veolia customers have been asked to limit travel between Bungendore and Tarago prior to daylight hours. |
| 21/02/2022 | 8:35:00 am | EPA Environmental Line | Odour | Boro Road, Boro | The EPA received a report of odour from a resident of Boro Road, Boro. The complainant advised that this was their first report although they have smelt the odour here once before and they were very concerned that the odour has reached their location in Boro. The odour was like rotten eggs or sulphide. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 21/02/2022 | 8:35:00 am | E-mail | Odour | Boro Road, Boro | Veolia received a report of odour from a resident of Boro Road, Boro. The complainant advised that the smell was too unpleasant to sit outside for breakfast as they normally would. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 18/02/2022 | 7:30:00 am | Community Feedback Line | Odour | Braidwood Road, Tarago | Veolia received a report of odour from a resident of Braidwood Road, Tarago. The complainant advised that the stench was extremely unpleasant and was so bad that they had to rewash clothes that were hanging on their washing line. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 18/02/2022 | 6:58:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The EPA received a report of odour from a resident of Braidwood Road, Tarago. The complainant advised that all windows and doors in their home had to be shut due to the strength of the odour and was giving the Reporter asthma. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 10/02/2022 | 8:19:00 am | Community Feedback Line | Odour | Mt Fairy Road, Mt Fairy | The complainant advised that the odour was first noticed at 1:30am and was still evident at the time of the report. The weather was reported to be very warm and still when the odour was present. | An operational odour source site inspection was carried out of all Woodlawn Eco-Precinct upon receipt of the report of odour and an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was carried out. |

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| 10/02/2022 | 7:30:00 am | E-mail | Odour | Boro Road, Tarago | The complainant emailed Veolia directly to report that whilst traveling from their address in Lower Boro to Tarago a rotten garbage odour was evident, allegedly coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 10/02/2022 | 6:00:00 am | EPA Environmental Line | Odour | Mayfield Road, Tarago | The complainant reported an awful stench affecting the caller at home, a few kilometres out of town. They advised that odours had not been too bad for a while but, more recently, every foggy morning the odour has been overpowering, which is several times a week. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 10/02/2022 | 6:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported noticing an odour early this morning, around 6am that was getting worse. They reported that it smelt like rotten garbage which was very strong. There was a light westerly wind outside. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 10/02/2022 | 5:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported a very strong rotting waste odour coming from Woodlawn Bioreactor. The reporter was visiting the area in Tarago and said that you could not walk outside. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 10/02/2022 | 5:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Willow Glen | The complainant reported a sick, clawing, sweet garbage smell from Woodlawn Eco Precinct. The odour entered through an open window and was extremely strong in and outside. They advised that the odour tends to dissipate around 10:30-11:00 when the temperature increased but comes back later in the day/evening when it gets cooler. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 09/02/2022 | 10:00:00 pm | E-mail | Odour | Rosebery Street, Tarago | The complainant emailed Veolia directly to report that whilst all of their windows were open to cool the house down that night, the house was filled with a bad odour allegedly coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 09/02/2022 | 6:50:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The complainant was woken by a strong odour described as "sickly sweet rotten garbage smell" at 3:00am that was still present when the call was received at 6:50am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |

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| 09/02/2022 | 6:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant was affected by an odour described as a "rotting rubbish odour with a metallic tang" that intensified during the morning (between 6:00am and 9:00am). The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 09/02/2022 | 5:30:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | The complainant advised that with a light wind, an odour was smelt from a north west direction. The reporters property is situated in straight line 15km from the Woodlawn. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 09/02/2022 | 4:00:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | The EPA received a report of odour from a resident of Goulburn Street, Tarago. The complainant advised that this is the first time for a while that the odour has been so strong and so strong that the rest of the family stayed inside until it dissipated. The weather at the time of the odour incident was reported as a slight breeze from the direction of the facility, with drizzle overnight and fine in the morning. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. |
| 07/02/2022 | 8:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant was dropping children at the School at approximately 8:30am when they observed a strong odour described as "rotten garbage". The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 06/02/2022 | 7:58:00 am | EPA Environmental Line | Odour | Collector Road, Currawang | The complainant reported odour described as a very strong and pervasive "metallic compost smell" that was first observed at approximately 7:58am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 04/02/2022 | 8:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The EPA received a complaint on the morning of the 4th February 2022 relating to an odour observed at the Tarago Public School. The complainant was dropping children at the School at approximately 8:30am when they observed a strong odour described as "rotten garbage". The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 04/02/2022 | 7:30:00 am | EPA Environmental Line | Odour | Collector Road, Currawang | The complainant reported odour described as "a metallic foul smell" that was first observed at approximately 7:30am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |

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| 01/02/2022 | 7:30:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | The complainant reported odour described as "a moderate strength landfill odour" that was first observed at approximately 7:30am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 01/02/2022 | 6:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant advised that the odour started at 6:00am and continued to be experienced until 8:30am. They rated the odour level a 6 out of 6 and said that the weather was still and cool, there was thick fog, and that the odour got less as the fog cleared but was still bad at time of departure. | Odour management continues to be a main focus at the Woodlawn Eco-Precinct. Veolia is refining it's investigation process of odour issues in the community, particularly surrounding the most common complaints, to assess the extent to which odour is present in the community. |
| 01/02/2022 | 4:30:00 am | EPA Environmental Line | Odour | Lumley Road, Lake Bathurst | The complainant was woken by strong odour (undescribed) at 4:30am that remained present until their departure from the residence at approximately 8:30am. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Veolia continues to refine it's investigation process relating to odour issues to address potential odour sources. Veolia follows the continuous improvement methodology and is constantly implementing changes to the operations based on information provided by site monitoring and independent consultants. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 31/01/2022 | 6:00:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The complainant advised that the odour started at 6:00am and had dissipated around 11am when the wind picked up. They noticed the smell again that day at 5pm. The weather was reported as hot and still when the odour was present. | Odour management continues to be a main focus at the Woodlawn Eco-Precinct. Veolia is refining it's investigation process of odour issues in the community, particularly surrounding the most common complaints, to assess the extent to which odour is present in the community. |
| 19/01/2022 | 9:25:00 pm | EPA Environmental Line | Odour | Collector Road, Currawang | The EPA received a report to their Environment Line from a resident of Collector Road, Currawang, who was affected by offensive odour. The complainant reported that the odour had a metallic foul smell and at the time of the incident the wind was from the south east about 20km/hr. | Odour management continues to be a main focus at the Woodlawn Eco-Precinct. Veolia is refining it's investigation process of odour issues in the community, particularly surrounding the most common complaints, to assess the extent to which odour is present in the community. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 17/01/2022 | 10:51:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | The EPA received a report to their Environment Line from a resident of Cullulla Road, Tarago, who was affected by offensive odour. | Odour management continues to be a main focus at the Woodlawn Eco-Precinct. Veolia is refining it's investigation process of odour issues in the community, particularly surrounding the most common complaints, to assess the extent to which odour is present in the community. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 17/01/2022 | 8:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to their Environment Line from a resident of Leahys Lane, Tarago, who was affected by offensive odour allegedly coming from the Woodlawn Bioreactor. The complainant described the odour as "strong rotting garbage". | Odour management continues to be a main focus at the Woodlawn Eco-Precinct. Veolia is refining it's investigation process of odour issues in the community, particularly surrounding the most common complaints, to assess the extent to which odour is present in the community. A detailed odour complaint analysis will also be undertaken as part of this year's Independent Odour Audit that will include an assessment of environmental parameters. |
| 11/01/2022 | 6:00:00 am | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | The EPA received a report to their Environment Line from a resident of Taylor's Creek Road, Tarago, who was affected by offensive odour. The complainant reported that the odour had the character of gas. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 10/01/2022 | 1:00:00 pm | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | The EPA received a report to their Environment Line from a resident of Taylor's Creek Road, Tarago, who was affected by offensive odour. The complainant reported that the odour had the character of gas. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 21/12/2021 | 3:19:00 pm | EPA Environmental Line | Odour | Mulwarae Street, Tarago | The EPA received a report to their Environment Line from a resident of Mulwarae Street, Tarago, who was affected by offensive odour. The complainant reported that the odour had the character of rubbish/gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 20/12/2021 | 10:30:00 am | EPA Environmental Line | Odour | Willow Glen Road, Lower Boro | The EPA received a report to their Environment Line from a resident of Willow Glen Road, Lower Boro, who was affected by offensive odour. The complainant reported that the Odour is not strong but is very unpleasant. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 20/12/2021 | 6:30:00 am | EPA Environmental Line | Odour | Roseview Rd, Mount Fairy | The EPA received a complaint this morning from a resident residing in Roseview Rd, Mount Fairy. The complainant reported a odour described as " a thick foul odour of a sweet pungent smell" that was first observed at approximately 6:30am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 16/12/2021 | 8:14:00 am | EPA Environmental Line | Odour | Mulwarae Street, Tarago | The EPA received a report to its Environment Line from a resident of Mulwarae Street, Tarago who was affected by an offensive odour. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/12/2021 | Not Specified | EPA Environmental Line | Odour | Tarago | The EPA received a report to its Environment Line from a resident of Tarago. who was affected by offensive odour. The complainant reported an odor described as "garbage combined with dirt and mushrooms". | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/12/2021 | 8:35:00 pm | EPA Environmental Line | Odour | Mulwarae Street, Tarago | The EPA received a report to its Environment Line from a resident of Mulwarae Street, Tarago. The complainant reported a "very strong odour" that commenced around 8:35pm that evening that wafted into the residence and caused the complainant to close up the entire home in response to the odour. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/12/2021 | 9:22:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to its Environment Line from a resident of Leahys Lane, Tarago who was affected by offensive odour. The odour was reported to have the character of rotting garbage and rated the smell 5/6. The weather was described as very still. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/12/2021 | 6:00:00 am | EPA Environmental Line | Odour | Covan Creek Road, Lake Bathurst | The EPA received a report to its Environment Line from a resident of Covan Creek Road, Lake Bathurst who was affected by an offensive odour. The reporter described the odour character as a rubbish smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/12/2021 | 6:00:00 am | EPA Environmental Line | Odour | Cullulla Road, Tarago | The EPA received a report to its Environment Line from a resident of Cullulla Road, Tarago who was affected by offensive odour. The reporter described an unpleasant strong garbage smell that has an overpowering egg smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/12/2021 | 6:00:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The EPA received a report to its Environment Line from a resident of Leahys, Tarago who was affected by offensive odour. The odour was reported to have the character of rotting garbage and was strong for two hours between the hours of 6am - 8am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 10/12/2021 | 2:30:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | The EPA received a report to its Environment Line from a resident of Braidwood Road, Lake Bathurst, who was affected by offensive odour commencing about 2:30pm. Rain has been ongoing all day. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 09/12/2021 | 6:29:00 pm | EPA Environmental Line | Odour | Currawang Road, Currawang | The EPA received a report to its Environment Line from a resident of Currawang Road, Currawang, who was affected by offensive odour. The odour was reported to be metallic in character. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 04/12/2021 | 7:30:00 am | EPA Environmental Line | Odour | Taylors Creek Road, Tarago | The EPA received a report to its Environment Line from a resident of Taylors Creek Road, Tarago Tarago, who was affected by an offensive odour allegedly coming from the Woodlawn Eco-precinct. They advised that the odour could be smelled about 1.5 km away from their home. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 30/11/2021 | 5:15:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | The EPA received calls to its Environment Line from a resident of Collector Road, Tarago complaining about an odour. The odour had the character of rotten garbage and was rated the intensity of the odour as an 8. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 28/11/2021 | 7:20:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | The EPA received calls to its Environment Line from a resident of Collector Road, Tarago complaining about an odour. The odour had the character of "rotten rubbish" and has alleged that the odour was coming from the Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 11/11/2021 | 7:30:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 08/11/2021 | 8:50:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 08/11/2021 | 8:30:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/11/2021 | 9:00:00 am | E-mail | Odour | Willandra Lane, Tarago | Veolia received an email from a resident of Tarago, reporting a strong odour allegedly coming from the Bioreactor. It came in between 9-9.15am and was still apparent at 10am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/10/2021 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 28/10/2021 | 8:40:00 am | Community Feedback Line | Odour | Mount Fairy Road, Mount Fairy | Veolia received a call to its Community Feedback Line from a resident of Mt Fairy reporting a pungent smell in the air allegedly coming from the Bioreactor. | Immediately following the report of odour, site management attended the complainants location in an attempt to identify the odour. An odour source site inspection was also carried out to ascertain any operational aspects that may have contributed to the source of odour at the time of detection. |
| 28/10/2021 | 8:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 27/10/2021 | 8:50:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 27/10/2021 | 8:50:00 am | E-mail | Odour | Braidwood Road, Tarago | Veolia received an email from reporting a smell of rotten garbage allegedly coming from the Bioreactor. The complainant advised it was smelt about 4-5kms south of Tarago on the Braidwood Road. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 23/10/2021 | 5:03:00 pm | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 23/10/2021 | 7:30:00 am | E-mail | Odour | Boro Road, Lower Boro | Veolia received an email from a resident of Lower Boro reporting a very faint smell allegedly coming from the Bioreactor. They advised there had been a very heavy fog overnight. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/10/2021 | 11:52:00 am | E-mail | Road Traffic | Bungendore Road, Tarago | Veolia received an email from a resident of the Tarago area reporting that there was water on the road, tracking from the IMF to the Collector Road turnoff that could have been from a container in transit. | The section of the road was inspected and showed no indication of residue which would indicate that the liquid was most likely water from the top of the container that had since evaporated. Based on Veolia's investigations, there is no evidence that indicates that the liquid on the road leaked from within a container. |
| 20/10/2021 | 9:00:00 am | EPA Environmental Line | Odour | Currawang | The EPA received a call to its Environment Line from a resident in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/10/2021 | 10:26:00 am | EPA Environmental Line | Odour | Tarago | The EPA received a call to its Environment Line from a resident in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/10/2021 | 8:01:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 08/10/2021 | 6:00:00 pm | Community Feedback Line | Odour | Braidwood Road, Tarago | Veolia received a call to its Community Feedback Line from a resident of Tarago reporting a stench allegedly coming from the Bioreactor. They advised it was particularly strong over the night of 08/10 and early morning of 09/10. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 08/10/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The EPA received a call to its Environment Line from a resident in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 06/10/2021 | 1:03:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 06/10/2021 | 7:46:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 06/10/2021 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 05/10/2021 | 11:25:00 am | Community Feedback Line | Odour | Braidwood Road, Tarago | Veolia received a call to its Community Feedback Line from a resident of Tarago reporting a stench allegedly coming from the Bioreactor. They advised that they hadn't smelt it often recently, but when it does come, the smell is intense. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 03/10/2021 | 3:00:00 pm | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 03/10/2021 | 9:34:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 02/10/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/10/2021 | 10:45:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/10/2021 | 10:45:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/10/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 29/09/2021 | 7:25:00 am | Community Feedback Line | Odour | Taylor's Creek Road, Tarago | Veolia received a call to its Community Feedback Line from a resident of Taylor's Creek Road, Tarago reporting that there an odour had come over recently despite being unnoticeable whilst outside earlier in the morning. | Immediately following the report of odour, site management attended the complainants location in an attempt to identify the odour. An odour source site inspection was also carried out to ascertain any operational aspects that may have contributed to the source of odour at the time of detection. |
| 23/09/2021 | 6:30:00 pm | EPA Environmental Line | Odour | Goulburn Street, Tarago | The EPA has received a call to its Environment Line from a resident of Tarago complaining about an odour. No further details were provided. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 22/09/2021 | 6:30:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received a call to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/09/2021 | 6:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received a call to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/09/2021 | 4:50:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received a call to its Environment Line from a resident of Tarago reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/09/2021 | 1:24:00 pm | Community Feedback Line | Odour | Carneys Road, Currawang | Veolia received a call to its Community Feedback Line from a resident of Currawang reporting that there was an odour detected on their property that was noticed the day prior (21/09) after the rain had cleared, and again today at the time of their call. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/09/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Lucky Pass Road, Currawang | The EPA has received a call to its Environment Line from a resident of Tarago complaining about an odour. No further details were provided. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 21/09/2021 | 6:21:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received a call to its Environment Line from residents in the Tarago area who are complaining about an odour. This caller has generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/09/2021 | 8:47:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents of Tarago reporting an odour described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/09/2021 | 3:44:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents of Tarago reporting an odour described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 12/09/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The EPA received a call to its Environment Line from a resident of Mulwaree Street, Tarago who reported a strong rotten garbage odour at their property. They reported that issue is ongoing, occurring every few days. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 08/09/2021 | 7:05:00 am | EPA Environmental Line | Odour | Tarago | The EPA received a call to its Environment Line from a resident of Tarago complaining about an odour. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 06/09/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received a call to its Environment Line from a resident of Tarago complaining about an odour. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 06/09/2021 | 5:30:00 pm | E-mail | Odour | Lake Bathurst | The complaint reported an offensive odour was smelled at Connen Hill, Lake Bathurst for the most of the day and particularly worse at 5.30pm. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/09/2021 | 11:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/09/2021 | 8:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/08/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/08/2021 | 9:40:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 29/08/2021 | 9:30:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 29/08/2021 | 10:34:00 am | Community Feedback Line | Odour | Mount Fairy Road, Mount Fairy | The complainant contacted the community feedback line to report that odour was evident when they went outside that morning. | Site management explained Veolia's commitment to seeking out new and innovative ways of reducing odours generated at the site. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 25/08/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Lake Bathurst | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 25/08/2021 | 10:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | The complainant reported a strong rotten garbage odour at their property at their property from 10.00am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 24/08/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 10:27:00 am | EPA Environmental Line | Odour | Mount Fairy | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 10:25:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 10:15:00 am | Community Feedback Line | Odour | Roseview Road, Mount Fairy | The complaint reporting an odour described as a sweet rotten rubbish, pickling type smell allegedly coming from the Bioreactor. | An operational odour source inspection was conducted immediately following receipt of the odour complaints and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 9:55:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 9:55:00 am | Community Feedback Line | Odour | Willandra Lane, Tarago | The complaint reporting an odour described as a putrid rubbish smell allegedly coming from the Bioreactor. They advised that it was the first time they had noticed the smell in a long time. | An operational odour source inspection was conducted immediately following receipt of the odour complaints and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 7:32:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/08/2021 | 5:32:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 17/08/2021 | 5:19:00 pm | Community Feedback Line | Odour | King Street, Tarago | The complainant contacted Veolia's Community Feedback Line to report an odour allegedly coming from the Woodlawn Bioreactor. | Site management explained Veolia's commitment to seeking out new and innovative ways of reducing odours generated at the site. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 16/08/2021 | 4:32:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and gassy. | An operational odour source inspection was conducted and based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 13/08/2021 | 2:45:00 pm | Community Feedback Line | Road Traffic | Collector Road/Bungendore Road | The complainant reported that a truck proceeded to pull out in front of here at the intersection causing her to slow down abruptly. | CCTV footage was accessed to potentially identify offending waste transporter. Site management made contact with all contractors to reiterate Veolia transport code of conduct expectations. |
| 10/08/2021 | 11:45:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received a call to its Environment Line from a resident in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting egg smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 04/08/2021 | 6:33:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, and Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grass-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 03/08/2021 | 4:30:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 03/08/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 02/08/2021 | 4:30:00 am | EPA Environmental Line | Odour | Duralla Place, Mount Fairy | The complainant reported that he could detect a strong landfill odour outside his home from about 4:30am this morning. He said the odour was still present at the time of his call to Environment Line. He said the odour was a mix of sweet and sour and rotten egg gas. He said he also reported the incident to Veolia directly. | Veolia's increased efforts to eliminate odour emissions was explained to the complainant over an earlier phone call. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 02/08/2021 | 4:30:00 am | Phone (Direct) | Odour | Duralla Place, Mount Fairy | The complainant contacted Veolia management directly to report that an odour allegedly coming from the Bioreactor. They advised it tends to come over on crisp, cool nights. | Veolia's increased efforts to eliminate odour emissions was explained to the complainant in detail. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/08/2021 | 8:30:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | On 3 Sep 2021, the EPA reported that the complainant was affected by an offensive odour that they alleged was coming from the Woodlawn Bioreactor on 1st Aug 2021. It was described as smelling like burning rubber, metallic and rotten garbage. | Given the time that has elapsed since the report was made, and noting that another incident had already been investigated on the same date, no follow up or further action can be taken by Veolia at this point. |
| 01/08/2021 | 8:30:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Lower Boro, and Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grass-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/08/2021 | 8:30:00 am | E-mail | Odour | Boro Road, Lower Boro | The complainant emailed Veolia to report an odour allegedly coming from the Woodlawn Bioreactor. They reported the odour to be between 2/10 and 4/10, with a rotten garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/07/2021 | 9:48:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/07/2021 | 8:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 30/07/2021 | 9:22:00 pm | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Lower Boro, and Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grass-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 30/07/2021 | 8:30:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant reported a strong odour at their property that smelled like a combination of rotting garbage and burning. They advised that it was really acrid, affecting their throat. | Site management were in the Tarago Village between 8:00am and 8:15am carrying out an odour survey and noticed that a very faint smell of gas was evident and wind was almost undetectable. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 29/07/2021 | 8:40:00 am | Community Feedback Line | Odour | Tarago Village | The complainant contacted Veolia's Community Feedback Line to report an odour allegedly coming from the Woodlawn Bioreactor. They reported that they had noticed a strong sulphur-like smell whilst driving through the Tarago Village. | Veolia's increased efforts to eliminate odour emissions was explained to the complainant in detail. Site management also undertook an odour survey in the Village and perimeter of the site to better identify the source of odour. |
| 28/07/2021 | 5:30:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Lower Boro, and Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grass-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 28/07/2021 | 5:30:00 am | E-mail | Odour | Boro Road, Lower Boro | The complainant emailed Veolia to report an odour allegedly coming from the Woodlawn Bioreactor. They reported the odour to be between 2/10 and 4/10, with a rotten garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 23/07/2021 | 10:30:00 am | Community Feedback Line | Odour | Mount Fairy Road, Mount Fairy | The complainant contacted Veolia's Community Feedback Line to report an odour allegedly coming from the Woodlawn Bioreactor. They reported that they had noticed an odour when they went outside that smelt like a mix of sewerage and burning plastic. | Veolia's increased efforts to eliminate odour emissions was explained to the complainant in detail. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 9:55:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 9:30:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant contacted Veolia's Community Feedback Line to report an odour allegedly coming from the Woodlawn Bioreactor. They advised that the odour was so strong that it caused a headache and would most likely have been brought over as the wind picked up. | Veolia's increased efforts to eliminate odour emissions was explained to the complainant in detail. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, and Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grass-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 9:00:00 am | E-mail | Odour | Tarago Township | The complainant contacted Veolia directly via email to report an odour allegedly coming from the Woodlawn Bioreactor. They advised that the odour smelled of rotten garbage and was 8/10 strong. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 8:31:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 22/07/2021 | 6:15:00 am | E-mail | Road Traffic | Tarago-Bungendore Road | The complainant reported that their spouse was travelling on the Tarago-Bungendore Road between 0615 and 0645, when they encountered an oncoming truck driving on their side of the road. | This section of road has been identified as requiring urgent repair and Veolia understands road repairs are scheduled to commence shortly. In the interest of public safety Veolia customers have been asked to limit travel between Bungendore and Tarago prior to daylight hours. |
| 22/07/2021 | 6:15:00 am | E-mail | Road Traffic | Tarago-Bungendore Road | The complainant reported that their spouse was travelling on the Tarago-Bungendore Road between 0615 and 0645, when they encountered an oncoming truck driving on their side of the road. | This section of road has been identified as requiring urgent repair and Veolia understands road repairs are scheduled to commence shortly. In the interest of public safety Veolia customers have been asked to limit travel between Bungendore and Tarago prior to daylight hours. |
| 21/07/2021 | 6:30:00 am | EPA Environmental Line | Odour | Lake Bathurst | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 21/07/2021 | 6:15:00 am | E-mail | Road Traffic | Tarago-Bungendore Road | The complainant was on the way to Canberra from Tarago on the Tarago-Bungendore Road between 0615 and 0645, when a truck allegedly travelling to Woodlawn was on the wrong side of the road. | This section of road has been identified as requiring urgent repair and Veolia understands road repairs are scheduled to commence shortly. In the interest of public safety Veolia customers have been asked to limit travel between Bungendore and Tarago prior to daylight hours. |

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| 21/07/2021 | 6:15:00 am | E-mail | Road Traffic | Tarago-Bungendore Road | The complainant was on the way to Canberra from Tarago on the Tarago-Bungendore Road between 0615 and 0645, when a truck allegedly travelling to Woodlawn was on the wrong side of the road. | This section of road has been identified as requiring urgent repair and Veolia understands road repairs are scheduled to commence shortly. In the interest of public safety Veolia customers have been asked to limit travel between Bungendore and Tarago prior to daylight hours. |
| 20/07/2021 | 6:47:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 16/07/2021 | 5:30:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 15/07/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/07/2021 | 5:30:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/07/2021 | 5:30:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Lower Boro, Lake Bathurst and Tarago areas who are complaining about an odour. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 14/07/2021 | 4:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/07/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago area reporting an odour generally described as being offensive with a strong sulphur-like, rotting garbage smell, and grassy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/07/2021 | 6:18:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago, and Lower Boro areas who are complaining about an odour. They have generally described the odour as being offensive or very unpleasant with a rotting garbage and grassy smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 13/07/2021 | 10:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The staff at the Tarago School have continued odour logging in the last month and have reported the above results to the EPA. The odour is generally described as a rotten egg smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 12/07/2021 | 8:21:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago, and Lower Boro areas who are complaining about an odour. They have generally described the odour as being offensive or very unpleasant with a rotting garbage and grassy smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 12/07/2021 | 12:36:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 12/07/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents in the Tarago, and Lower Boro areas who are complaining about an odour. They have generally described the odour as being offensive or very unpleasant with a rotting garbage and grassy smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |

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| 12/07/2021 | 9:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The staff at the Tarago School have continued odour logging in the last month and have reported the above results to the EPA. The odour is generally described as a rotten egg smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 12/07/2021 | 5:30:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received calls to its Environment Line from residents in the Tarago, and Lower Boro areas who are complaining about an odour. They have generally described the odour as being offensive or very unpleasant with a rotting garbage and grassy smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 11/07/2021 | 8:00:00 am | EPA Environmental Line | Odour | Currawang | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 10/07/2021 | 10:00:00 am | EPA Environmental Line | Odour | Currawang | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 07/07/2021 | 7:43:00 am | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 07/07/2021 | 5:30:00 am | EPA Environmental Line | Odour | Boro Road, Lower Boro | The complainant reported that the odour had character descriptors of rotten eggs or sulfide, faecal, manure, sewer, and compost (rotten garbage smell), which remained at their property for 3 hours after the odour incident started. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 05/07/2021 | 6:09:00 pm | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 04/07/2021 | 4:04:00 pm | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 02/07/2021 | 6:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 02/07/2021 | 7:15:00 am | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 01/07/2021 | 11:00:00 am | EPA Environmental Line | Odour | Lower Boro | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 01/07/2021 | 11:00:00 am | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |

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| 01/07/2021 | 10:22:00 am | Community Feedback Line | Odour | Mount Fairy Road, Mount Fairy | The complainant reported that they could smell a bitter gassy smell, similar to sulfur halfway down Mount Fairy. They advised it wasn't noticeable at 9am. | It was explained to the complainant that Veolia had recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 30/06/2021 | 8:00:00 am | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | The complainant reported a strong odour at their property from 8:00am on 30/06/2021. They advised that the odour was strong, rating it a 4 out of 6 and has been affecting them at home most days for the past month. There was no wind present at the time of the incident. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 29/06/2021 | 6:30:00 pm | EPA Environmental Line | Odour | Collector | The complainants generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 25/06/2021 | 7:30:00 am | Community Feedback Line | Odour | Mount Fairy Road, Mount Fairy | The complainant reported that they had detected an odour over the past months that they initially thought to be their septic system but have realised it appears to be coming from the Bioreactor. They described the smell to be like old rubbish and sewerage. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 23/06/2021 | 1:46:00 pm | EPA Environmental Line | Odour | Tarago | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 23/06/2021 | 8:35:00 am | EPA Environmental Line | Odour | Mount Fairy | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 22/06/2021 | 7:00:00 am | Community Feedback Line | Odour | Taylor's Creek Road, Tarago | The complainant reported that they had noticed an odour allegedly coming from the Bioreactor at approximately 8am. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 21/06/2021 | 8:30:00 am | EPA Environmental Line | Odour | Collector | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 21/06/2021 | 8:00:00 am | EPA Environmental Line | Odour | Currawang | The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 20/06/2021 | 1:00:00 pm | EPA Environmental Line | Odour | Currawang | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 19/06/2021 | 1:00:00 pm | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 19/06/2021 | 9:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 18/06/2021 | 9:02:00 am | EPA Environmental Line | Odour | Tarago | The EPA has received calls to its Environment Line from residents in the Tarago, and Currawang areas who are complaining about an odour. The complainant generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell and gassy. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 18/06/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | |

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| 18/06/2021 | 8:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 18/06/2021 | 8:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 16/06/2021 | 8:45:00 am | EPA Environmental Line | Odour | Tarago Public School | The staff at the Tarago School have continued odour logging in the last month and have reported the above results to the EPA. The odour is generally described as a rotten egg smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 16/06/2021 | 7:15:00 am | EPA Environmental Line | Odour | Tarago | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 16/06/2021 | 7:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 16/06/2021 | 6:45:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 16/06/2021 | 5:50:00 am | EPA Environmental Line | Odour | Tarago | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 15/06/2021 | 8:50:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant contacted the Veolia community line to report an odour allegedly coming from the Bioreactor. She was unable to describe the smell exactly but said it was most evident on very still mornings. The smell was also evident on 14/06 at 7am. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 15/06/2021 | 8:30:00 am | EPA Environmental Line | Odour | Currawang | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 15/06/2021 | 7:45:00 am | EPA Environmental Line | Odour | Currawang | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 15/06/2021 | 7:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 15/06/2021 | 6:30:00 am | EPA Environmental Line | Odour | Currawang | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 14/06/2021 | 10:30:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 13/06/2021 | 5:36:00 pm | EPA Environmental Line | Odour | Cullulla Road, Tarago | The complainant reported a strong odour at their property from 5:36pm. They advised that the breeze was a slight westerly and the odour was a very unpleasant garbage smell that resembled leachate. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |

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| 11/06/2021 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | The complainant reported noticing a smell at the back of their property from 9am to 2pm. They mentioned that the odour was very bad 3 weeks ago, then it subsided in the village for a while, and it is the first time this week that they have smelt the odour at their property. The weather was very cold, a light breeze from the west 16kph and slight rain. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 11/06/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents of Tarago who were complaining about an odour coming from the Woodlawn Bioreactor. The complainants have generally described the odour as being offensive with a strong odour rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 11/06/2021 | 8:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The staff at the Tarago School have continued odour logging in the last month and have reported the above results to the EPA. The odour is generally described as a rotten egg smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 09/06/2021 | 9:11:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant advised that there was a distinct smell of rotten eggs or H2S in the air at the time of the call. They advised that they were disappointed at the smell recently emitting from the Bioreactor that they believe is the worst they've experienced in the 14 years. | Veolia management attended the complainants address to help identify the odour and discuss improvements Veolia are implementing in collaboration with the EPA to help reduce odour emissions from the site. |
| 09/06/2021 | 8:15:00 am | EPA Environmental Line | Odour | Tarago Public School | The staff at the Tarago School have continued odour logging in the last month and have reported the above results to the EPA. The odour is generally described as a rotten egg smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management. Veolia has recently commissioned an additional booster and flare with a second main gas coming online shortly, as well as the undertaking of two concurrent operational studies. |
| 08/06/2021 | 6:15:00 am | EPA Environmental Line | Odour | Tarago | The EPA received calls to its Environment Line from residents of Tarago who were complaining about an odour coming from the Woodlawn Bioreactor. The complainants have generally described the odour as being offensive with a strong odour rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 07/06/2021 | 7:50:00 pm | EPA Environmental Line | Odour | Tarago | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 05/06/2021 | 9:30:00 am | EPA Environmental Line | Odour | Tarago | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 03/06/2021 | 11:00:00 pm | EPA Environmental Line | Odour | Bungendore | The complainant generally described the odour as being offensive and invasive to their daily activities. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 03/06/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour odour as being offensive, and unpleasant. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 03/06/2021 | 5:00:00 pm | E-mail | Odour | Federal Highway, Collector | The complainant has reported a landfill odour detected by himself and other EPA officers at approximately 5:00pm yesterday (03/06) on the Federal Highway near Collector. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 03/06/2021 | 3:00:00 pm | EPA Environmental Line | Odour | Currawang | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |

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| 03/06/2021 | 6:00:00 am | Community Feedback Line | Odour | Mt Fairy | The complainant reported detecting a constant 'off rubbish' smell that has been occurring for months mostly in the mornings. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 02/06/2021 | 8:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant has commenced odour logging in the last week and has reported results to the EPA. The odour is generally described as a rotten egg or rubbish smell with a strength from 2-4. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 02/06/2021 | 6:36:00 am | EPA Environmental Line | Odour | Tarago | The complainant has reported an odour generally described as being 'very unpleasant garbage gassy odour'. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 02/06/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour odour as being offensive, and unpleasant. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 7:55:00 pm | EPA Environmental Line | Odour | Tarago | The complainants generally described the odour odour as being offensive, and unpleasant. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive and rated 5/6. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 11:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 10:30:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant has commenced odour logging in the last week and has reported results to the EPA. The odour is generally described as a rotten egg or rubbish smell with a strength from 2-4. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 9:00:00 am | EPA Environmental Line | Odour | King Street, Tarago | The complainant reported a "rotten egg smell" occurring that morning within the caller's home and rating the odour strength as a 5/6 . | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 01/06/2021 | 5:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive, rotten-egg-like, and smelling like sulfate. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 31/05/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive, rotten-egg-like, and smelling like sulfate. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 31/05/2021 | 8:15:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is coming from Woodlawn Bioreactor and has generally described the odour as being offensive, rotten-egg-like, and smelling like sulfate. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 30/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 29/05/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |

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| 27/05/2021 | 7:10:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant has commenced odour logging in the last week and has reported results to the EPA. The odour is generally described as a rotten egg or rubbish smell with a strength from 2-4. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 26/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant has commenced odour logging in the last week and has reported results to the EPA. The odour is generally described as a rotten egg or rubbish smell with a strength from 2-4. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 23/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Currawang | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 22/05/2021 | 7:15:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is emitting from Woodlawn Bioreactor and have generally described the odour as offensive, rotting garbage, and sewerage-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 22/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Currawang | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 22/05/2021 | 6:40:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is emitting from Woodlawn Bioreactor and have generally described the odour as offensive, rotting garbage, and sewerage-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 22/05/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant has alleged an odour is emitting from Woodlawn Bioreactor and have generally described the odour as offensive, rotting garbage, and sewerage-like. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 22/05/2021 | 6:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 21/05/2021 | 3:52:00 am | Community Feedback Line | Odour | Taylor's Creek Road, Tarago | The complainant reported they were able to smell an odour allegedly coming from the Bioreactor since arriving at home 20mins ago. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 20/05/2021 | 8:10:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant reported a sharp strong smell" upon arrival at the school at 8:10am during still conditions which had transitioned to "a gassy egg smell" once the breeze had picked up and at the time of the call which was made at 9:00am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 20/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Tarago Village | The complainant reported a "rotting waste odour" occurring the night prior at 10:00pm within the caller's home and again the morning of the complaint at 7:00am when the caller visited Tarago village. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 20/05/2021 | 5:00:00 am | E-mail | Odour | Marked Tree Road, Gundaroo | The complainant reported that during last week, they have again experienced offensive odours emanating from the Bioreactor. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 19/05/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported a "rotting waste odour" occurring the night prior at 10:00pm within the caller's home and again the morning of the complaint at 7:00am when the caller visited Tarago village. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 19/05/2021 | 2:00:00 am | E-mail | Odour | Marked Tree Road, Gundaroo | The complainant reported that during last week, they have again experienced offensive odours emanating from the Bioreactor. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 18/05/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Lower Boro | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 18/05/2021 | 10:30:00 am | Community Feedback Line | Odour | Mayfield Road, Tarago | The complainant reported smelling a sickly odour that turns their stomach. They advised they were unable to hang out their washing due to the smell which was the worst that they've ever smelt. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 9:40:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 9:00:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant reported that a disgusting odour of rank milk was smelt in Tarago. They advised that it was slightly different from other times. They stated that It was a beautiful, still, foggy morning and they were unable to enjoy the country morning outside due to the horrible smell in the air that made her want to vomit. They have lived in Tarago for 12 years and were disappointed in how bad the odour has become recently. | A Veolia staff member was in Tarago immediately following the report and was unable to detect any odour. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 9:00:00 am | Community Feedback Line | Odour | Tarago | The complainant reported that an odour was smelt in Tarago this morning and on the last Sunday morning. | A Veolia staff member was in Tarago immediately following the report and was unable to detect any odour. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 8:45:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 8:15:00 am | EPA Environmental Line | Odour | Lower Boro | The EPA received numerous calls to its Environment Line from residents in the Lower Boro, Currawang, and Tarago area complaining about an odour. These callers have generally described the odour as being offensive, smelling like rotten garbage and rotten eggs. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 18/05/2021 | 7:10:00 am | EPA Environmental Line | Odour | Mt Fairy | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 18/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 6:30:00 am | EPA Environmental Line | Odour | Not Specified | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 18/05/2021 | 5:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 17/05/2021 | 4:30:00 pm | EPA Environmental Line | Odour | Not Specified | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Due to the lack of information provided in relation to the complainants location, we are unable to properly investigate this report of odour. |
| 16/05/2021 | 9:00:00 pm | E-mail | Odour | Marked Tree Road, Gundaroo | The complainant reported that during last week, they have again experienced offensive odours emanating from the Bioreactor. | Veolia is currently in consultation with the EPA in relation to implementing additional air emissions monitoring measures and have already identified and are progressively acting upon a series of operational improvements. |
| 16/05/2021 | 9:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant alleged an offensive odour is emitting from Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 14/05/2021 | 11:20:00 pm | EPA Environmental Line | Odour | Not Specified | The complainant reported an odour generally described as being offensive, rotten-egg like, and smelling like sulfate. | Due to the lack of information provided in relation to the complainants location, we are unable to properly investigate this report of odour. |
| 13/05/2021 | 8:45:00 am | EPA Environmental Line | Odour | Oallen | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 8:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 7:34:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 7:25:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Mount Fairy | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Roseberry Street, Tarago | The complainant reported an extremely strong rotten garbage odour starting around 7:00am that morning. The reporter would rate the odour 8/10. The smell was still at her property when she left for work at 8:30am. In the past she would only notice the smell 4 times per year, since April it is there 3 times per week and is stronger. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 6:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 13/05/2021 | 6:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as offensive, rotten-egg like, and smelling like dead animals. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 13/05/2021 | 4:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 12/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Currawang | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 12/05/2021 | 6:00:00 am | EPA Environmental Line | Odour | Currawang | The complainant reported an odour generally described as offensive, rotten-egg like, and smelling like dead animals. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 12/05/2021 | 3:00:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | The complainant reported a strong odour at her property. The odour was hard to describe, a bit like sewage/rotten eggs. The odour was particularly strong at around 3am, infiltrating the house despite closed doors and windows, and it was an overpowering smell outside. The smell was still present when the reporter got up at 7:00am, then again when they gothome from work at 6:00pm. No wind was noticed. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/05/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported a "gaseous, rotten garbage smell" coming through the doors of the home. The complainant first noted the smell at around 7:00pm and it was still present at the time of the report which was made at 9:26pm. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 11/05/2021 | 10:00:00 am | Phone (Direct) | Odour | Willow Glen Road, Tarago | The complaint reported that upon return from being away out of town, an odour was evident on Friday night that continued throughout the weekend. They also advised they could smell the Bioreactor this morning as well. | Site Management attempted to contact the complainant for more information following the receipt of the complaint via voicemail however was unable to reach them. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/05/2021 | 10:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/05/2021 | 7:36:00 am | EPA Environmental Line | Odour | Cnr Mayfield Road and Lumley Road | The complainant reported that the smell of rotten eggs was experienced when he was driving past the corner of Mayfield Road and Lumley Road, Tarago. He rated the smell 10/10 and said it made his wife 'gag'. The smell was not as bad at their place of residence. He has lived on Hilltop Road for 2 years, and reports that the smell has become more regular over the last few months - several times per week, particularly during times when there was no wind. It was a similar smell experienced when standing above the bioreactor on Veolia's open day. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 11/05/2021 | 7:12:00 am | EPA Environmental Line | Odour | Lime Street, Tarago | The complainant reported 'an awful odour' at their property. They said that they did not want to open the front door as they were concerned that the smell would travel through the house. The complainant stated that over the last few months the odour has become worse and more frequent. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 11/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/05/2021 | 5:50:00 am | EPA Environmental Line | Odour | Lower Boro | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 4:55:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported a "gaseous, rotten garbage smell". The complainant stated that the smell has been the worst they have smelt since moving into their residence in 2019. The smell was further reported to have returned at the time of the call and was reported as "overpowering". The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 7:10:00 am | EPA Environmental Line | Odour | Mt Fairy | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 6:12:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 6:10:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 6:00:00 am | EPA Environmental Line | Odour | Hilltop Close, Tarago | The complainant reported a smell of sulphur when they walked outside of their house. There was a light breeze when the odour was present. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 10/05/2021 | 5:40:00 am | Phone (Direct) | Odour | Mayfield Road, Tarago | The complainant stated that the odour was pretty bad this morning and felt that someone needed to know. | It was explained to the complainant that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Site Management drove to the complainants location shortly following the time of the call, and was unable to detect any odour. |
| 09/05/2021 | 6:00:00 pm | Community Feedback Line | Odour | Mayfield Road, Tarago | The complainant reported that they were able to smell the Bioreactor this morning at 7.30am which started at 6pm last night. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |

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| 09/05/2021 | 9:44:00 am | Community Feedback Line | Odour | Glenoval Road, Lake Bathurst | The complainant reported that the odour was very intense at his house (at the time of his call). | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |
| 09/05/2021 | 9:30:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 09/05/2021 | 9:10:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 09/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 09/05/2021 | 8:30:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 09/05/2021 | 8:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 09/05/2021 | 7:38:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 09/05/2021 | 7:27:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 9:50:00 pm | Community Feedback Line | Odour | Stewart Street, Tarago | The complainant reported that the odour was the worst they've ever experienced with a very very low breeze at the time. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |

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| 08/05/2021 | 5:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 3:30:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 12:38:00 pm | EPA Environmental Line | Odour | Roseberry Street, Tarago | The complainant reported frustration with ongoing issues with odours in the localised area that have progressively worsened in recent weeks. The complainant stated that the smell has been at its worst in the mornings when conditions are still, and to a lesser extent during still afternoons. The complainant alleged that the odour was coming from the Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 9:30:00 am | EPA Environmental Line | Odour | Mt Fairy | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 08/05/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 9:47:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Hilltop Close, Tarago | The complainant reported a very strong odour coming from the Woodlawn Bioreactor. They said they noticed it on 7/05/21 between 8pm and 12am. They said it smells like sulphate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 07/05/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Rosebery Street, Tarago | The complainant reported a strong overpowering landfill odour coming from Woodlawn Bioreactor at 8pm. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 6:40:00 pm | Community Feedback Line | Odour | Mooneys Road, Currawang | The complainant reported an odour allegedly coming from the Bioreactor was evident at the time of his report. They also queried particulate and drinking water. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |
| 07/05/2021 | 6:30:00 pm | EPA Environmental Line | Odour | Collector | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 6:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 12:15:00 pm | EPA Environmental Line | Odour | Currawang | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 07/05/2021 | 10:00:00 am | EPA Environmental Line | Odour | Currawang | The complainant reported an odour generally described as offensive, rotten-egg like, and smelling like dead animals. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 07/05/2021 | 6:00:00 am | Community Feedback Line | Odour | Mooneys Road, Currawang | The complainant reported having experienced the odour for a few days now. They advised that it smelt like rotting rubbish and egg smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |
| 06/05/2021 | 2:48:00 pm | EPA Environmental Line | Odour | Collector | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 05/05/2021 | 06:00:00 am and 07:00:00 am | Community Feedback Line | Odour | Mooneys Road, Currawang | The complainant reported odour was not as strong, probably due to the wind and rain. Odour was described as a gassy/rubbishy smell. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. An odour diary was requested and will be provided to the resident early next week. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 05/05/2021 | 8:45:00 am | EPA Environmental Line | Odour | Currawang | The complainant reported rotten sour garbage type odour they have been experiencing. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 05/05/2021 | 7:00:00 am | EPA Environmental Line | Odour | Mooneys Road, Currawang | The complainant reported that at all day from 7.00am on 5/05/21 and from 6.30am on 07/05/21 they experienced an odour coming from the Woodlawn Bioreactor. They advised that the smell made them want to vomit and gave them asthma. They also said it smells like rotten egg gas. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 04/05/2021 | Various | EPA Environmental Line | Odour | Collector Road, Currawang | The complainant reported being affected by "a strong, offensive rotten refuse odour, somewhat like unfinished compost or tip smell". They said they typically smell the odour in the morning, but unusually for them it was present at the time of their call to Environment Line. They said the weather was rainy and the air was generally still. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 04/05/2021 | Not Specified | EPA Environmental Line | Odour | Tarago | The complainant reported the odour makes them feel unwell and it is of concern to their overall health. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 04/05/2021 | 5:50:00 pm | EPA Environmental Line | Odour | Collector Road, Collector | The complainant reported that there was a smell traveling from the Woodlawn Bioreactor. They advised that the wind was coming from the South East direction to callers property. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |
| 04/05/2021 | 2:00:00 pm | EPA Environmental Line | Odour | Breadalbane Rd, Collector | The complainant reported the odour smells like rotten eggs, and they rate it as a 5 out of 6 odour strength. The caller identified that at the time of the incident there was no breeze and heavy cloud cover. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 04/05/2021 | 10:20:00 am | EPA Environmental Line | Odour | Carney's Road, Currawang | The complainant reported a "strong smell" in the air outside their home that remained in the air for a couple of hours and is typical of the smell that is observed when she drives past the Woodlawn Facility. She said she can regularly smell landfill odours outside their house, but today is the worst it has been in recent history. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 04/05/2021 | 8:30:00 am | EPA Environmental Line | Odour | Collector | The complainant has generally described the odour as being offensive, rotten-egg like, and smelling like sulfate. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. An update on the progress and effect of these actions were presented at a TADPAI community meeting that was held on Monday 10th May, 2021. |

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| 03/05/2021 | Not Specified | E-mail | Odour | Marked Tree Road, Gundaroo | The complainant reported that periodically, they get bad odours from the bioreactor (smells of rotting putrescible waste), however since January 2021 the frequency and intensity of this problem has increased. It is now occurring 2-4 times per week, often overnight when Easterly breezes push the pollution their way (often with fog at this time of year). The complaint advised that they are extremely concerned about the contents of airborne pollution from the Woodlawn bioreactor and note previous reported concerns about fungal and bacterial elements in airborne pollution associated with odours emanating from the reactor. The release of such pollution is placing all those exposed to it at risk of developing respiratory and other adverse health effects | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. A response to the complaint is being drafted to address the concerns raised. |
| 03/05/2021 | Not Specified | EPA Environmental Line | Odour | Mays Lane, Currawang | The complainant reported the odour smells like rotten egg, with a thick odour which is detected within cars and houses. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant reported the odour was regarded as an ongoing issue and impacts where they travel. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 10:28:00 am | EPA Environmental Line | Odour | Mt Fairy | The complainant reported a smell described as "methane and rotting food". The complainant had observed the smell in the last few days prior to his call and made observations of the smell as far away as Mount Fairy. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 9:02:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported a "very strong smell" in the air most mornings for the last week. They said they have been in the area for nearly 5 years and the smell at the time of the call, was the worst they could ever recall smelling. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 8:45:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant reported that they went for a run at 8:45am that morning and were impacted by "an incredibly strong and unpleasant odour of rotting household garbage" allegedly coming from the Woodlawn Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported being impacted by "a stench" from the Woodlawn Bioreactor. Complainant advised that he was out in his paddock shifting cattle on his quad bike and almost vomited because of "the stench coming from the bioreactor". He said the odour was so strong "you could almost cut it with a knife". | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 03/05/2021 | 6:36:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported being impacted by a "putrid stench from Veolia Recycling Centre" and they couldn't open any windows in their house without the odour coming inside. They said it is a regular occurrence at their address. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 02/05/2021 | 2:10:00 pm | Community Feedback Line | Odour | Tarago | The complainant hadn't detected a smell the days prior, even though it was foggy and still. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 01/05/2021 | 9:23:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | The complainant reported that for the prior 3 days there has been a "strong tip like smell" in the area but also noted this has been an ongoing issue for a few years now. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 30/04/2021 | Not Specified | EPA Environmental Line | Odour | Collector Road, Tarago | The complainant said the odour is overpowering, disgusting and extremely unpleasant and it is noticeable almost every morning. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | Not Specified | EPA Environmental Line | Odour | Lumley Road, Tarago | The complainant reported the odour is an ongoing problem and it smells like rotten eggs and has been getting worse in foggy conditions. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | 9:00:00 am | EPA Environmental Line | Odour | Tarago Public School | The complainant reported being impacted by an offensive odour when dropping their children off at Tarago Public School at approx. 9am that morning. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | 8:30:00 am | Phone (Direct) | Odour | Between Lake Bathurst & Tarago | The complainant reported noticing the odour between Lake Bathurst and Tarago on their way to work. The odour was described as a rotten, gassy smell. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | 7:00:00 am | Phone (Direct) | Odour | Braidwood Road, Tarago | The complainant reported noticing the odour inside his home when he awoke the morning at 7:00am. The complainant reported noticing the odour for the last 10 years but the last 2 years had been worse, and the odour seems to dissipate when the sun comes up. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | 7:00:00 am | Community Feedback Line | Odour | Mulwaree Street, Tarago | The complainant reported noticing the odour inside their home at around 7am and noticed the smell was stronger when going outside. The smell was described as a rubbishy smell and a gas bottle smell. Similar to the odour added to gas bottles so you know if it is leaking. It had a hint of rotten egg, but that was overpowered by the gassy smell. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 29/04/2021 | 6:30:00 am | Community Feedback Line | Odour | Mooneys Road, Currawang | The complainant reported a sickly sweet odour that was more like rotten egg than a gassy smell. The complainant reported that they only used to notice it when driving past the Bioreactor, but recently they have started to detect it at their home. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 28/04/2021 | 11:00:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant stated that there was "putrid rotting vegetation odour" in the air outside their home at 2pm on 28/4/21 . They said the odour is 'awful' when there is a SW wind and on Saturday (24/4/21) it was particularly bad. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 27/04/2021 | Not Specified | EPA Environmental Line | Odour | Collector Road, Tarago | The complainant said the odour is an ongoing problem and it smells like sulphur, and it has been getting worse over time. The caller alleged that the odour was coming from the Woodlawn Bioreactor, and Crisps Creek Transfer station. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 27/04/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Collector Road, Tarago | The complainant stated the odour is an ongoing problem and it smells like rotting household garbage smell with the odour being incredibly strong at 12:00 pm. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | Various | EPA Environmental Line | Odour | Mooneys Road, Currawang | The complainant reported multiple dates and times for when they have experienced the odour. They have described the odour as an open sewer and rotten egg smell, and have said they got a runny nose and itchy eyes from it. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. A series of operational improvements have already been identified and are being progressively acted upon. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting on Monday 10th May, 2021. |
| 26/04/2021 | Not Specified | EPA Environmental Line | Odour | King Street, Tarago | The complainant said the odour is offensive and it is an ongoing problem. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 12:02:00 pm | Community Feedback Line | Odour | Mulwaree Street, Tarago | The complainant reported a rotten odour as he was driving past Collector Rd on his way home and it was also present at his home. The complainant reported that the odours had been getting worse of late. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 12:00:00 pm | EPA Environmental Line | Odour | Tarago | The complainant reported a rotten garbage/egg smell they have been experiencing. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 26/04/2021 | 11:06:00 am | EPA Environmental Line | Odour | King Street, Tarago | The complainant reported being affected by an offensive odour attributed to the Woodlawn landfill. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 11:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |
| 26/04/2021 | 10:30:00 am | Community Feedback Line | Odour | Tarago | The complainant reported a sewer smell today. | Site Management tried to call the complainant back on several occasions to get some more information about the location at which the odour was detected. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 26/04/2021 | 10:30:00 am | Phone (Direct) | Odour | Tarago Public School | The complainant reported a gassy horrible smell that sticks in the back of your throat. | It was explained to the complainant that operational improvements have been identified and are being progressively acted upon. Site Management attended Tarago Public School immediately following the complaint and was unable to meet the complainant at the school as they had left following the report being made. No odour was detected on the school grounds upon arrival. On entering Tarago from Bungendore Road, an odour was evident that was not similar to odours experienced at the site and was unable to be identified the source as it dissipated very quickly. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 10:20:00 am | Community Feedback Line | Odour | King Street, Tarago | The complainant reported an acidic smell like vinegar, not sewerage. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 10:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant stated that several members of a local club on Braidwood Road Tarago had noticed an odour at 10am which was still very strong, sickly and exceedingly unpleasant at 11.20am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 9:00:00 am | EPA Environmental Line | Odour | Collector Road, Tarago | The caller said it is an extremely strong odour and noticed a slight breeze coming from the West. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 26/04/2021 | 8:45:00 am | EPA Environmental Line | Odour | Currawang | The complainant reported rotten sour garbage type odour they have been experiencing. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 26/04/2021 | 7:00:00 am | EPA Environmental Line | Odour | Mooney's Road, Currawang | The complainant reported rotten rubbish and off egg odours from 7am. The complainant said they had been impacted by landfill odours 3 to 5 times last month and it seems to be worse on still foggy mornings. The complaint said it had become worse over the last 6-12 months. | Site Management explained that several improvement projects are currently underway to reduce odour and that a report would be submitted to the EPA based on the information being provided. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 25/04/2021 | 11:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported a rotten garbage/egg smell they have been experiencing. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 25/04/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as offensive, rotten-egg like, and smelling like dead animals. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 25/04/2021 | 1:52:00 am | Community Feedback Line | Odour | Mulwaree Street, Tarago | The complainant advised that he had experienced intermittent landfill odours during that evening of 24th April. The complainant could not provide specifics of intensity or duration of the odours. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 24/04/2021 | 10:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported they experienced a strong sickly smell. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 24/04/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported an odour generally described as offensive, rotten-egg like, and smelling like dead animals. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 24/04/2021 | 10:00:00 am | EPA Environmental Line | Odour | Tarago | The complainant reported a rotten garbage/egg smell they have been experiencing. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 24/04/2021 | 8:35:00 am | EPA Environmental Line | Odour | Not Supplied | The complainant reported odour travelling through the window and doors of their property at 8:35am that morning. The reporter described the odour as an excrement and bile smell. The caller explained that this issue is ongoing and present all day. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 23/04/2021 | Various | EPA Environmental Line | Odour | Hilltop Close, Tarago | The complainant detected odour on the 23/04, 24/04 & 28/04. The caller was concerned that the odours are being detected more frequently in recent weeks and months. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 22/04/2021 | 10:00:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant reported a strong odour outside and inside her home. The caller rated the odour a 5 out of 6 and could not be outside of their property more than a few seconds. The description of the odour was rotten-egg and rotten garbage. The caller said that the conditions at the time of the incident were cold and still, but windy before that. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 22/04/2021 | 8:00:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | The complainant reported odours had been affecting him at home that morning and for the previous four days. He said the odours were intermittent and the strength varied from mild to overpowering. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 22/04/2021 | 6:30:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | The complainant reported being affected by strong, offensive odour that morning, which continued until the wind picked up. They also experienced the odour the day before on 21 April 2021, in the morning and night (no times specified). The caller reported that the odour is typically present when there is little wind and noted an increase in frequency and strength of the odour in recent months. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 21/04/2021 | 2:27:00 pm | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | The complainant reported she was being affected by an offensive sour, sulphurous odour from around 2pm that day. She said there was a light westerly wind. She said that the odour has been present for the last few days. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 21/04/2021 | 6:00:00 am | EPA Environmental Line | Odour | Lake Bathurst | The complainant advised that they had experienced landfill odours in the village on very rare occasions in the past, but had been impacted by strong landfill odours each morning over the past two weeks from around 6am when out for their morning walk. The odour was first noticed from 6am and had become even more intense by 8am when they left their house to go to work. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 20/04/2021 | 8:00:00 am | Phone (Direct) | Odour | Tarago Public School | The complainant advised that a "pungent, gassy" smell appeared to be coming from the Bioreactor this morning. She mentioned that it could be a train and checked the gas tank for any odour prior to calling. | Site Management explained to the complainant that operational improvements have been identified and are being progressively acted upon. Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 19/04/2021 | 10:57:00 am | Community Feedback Line | Odour | Willow Glen Road, Tarago | The complainant reported smelling an odour coming from the Woodlawn Bioreactor fairly regularly in the mornings. They described the odour as having a distinct "ripe" or "rotten" character. | <p>Site Management explained to the complainant that operational improvements have been identified and are being progressively acted upon.</p> <p>Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting.</p> |
| 19/04/2021 | 9:50:00 am | EPA Environmental Line | Odour | The Loaded Dog, Tarago | The complainant reported that they had detected a strong garbage odour as they drove into Tarago village on Braidwood Road a few minutes before their call. They said they were driving in past the Loaded Dog Hotel with their windows up and smelt the odour come in to the car through the air vents. | <p>Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site.</p> <p>Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon.</p> |
| 19/04/2021 | 7:00:00 am | Community Feedback Line | Odour | Hilltop Close, Tarago | The complainant reported that they had smelt an odour coming for the Bioreactor whilst she was outside her residence at 7am on 19/4/21. They stated that they do smell the odour on the odd occasion but it wasn't until recent discussions in a community group that she was told that Veolia would appreciate being told to assist in they're onsite investigations. | <p>Site Management explained to the complainant that operational improvements have been identified and are being progressively acted upon.</p> <p>Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting.</p> |
| 18/04/2021 | 4:00:00 pm | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported that they were being affected by offensive landfill odour at their home. | <p>Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site.</p> <p>Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon.</p> |

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| 17/04/2021 | 10:59:00 am | EPA Environmental Line | Odour | Steeepers Lane, Mt Fairy | The complainant reported that they had woken up to a strong garbage smell in the air that morning. They said the air was very still at the time. The caller said the smell is rare at their location but is becoming more regular. They said the last time they had noticed it before Saturday was 2 weeks prior. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. |
| 17/04/2021 | 9:23:00 am | Community Feedback Line | Odour | Taylor's Creek Road, Tarago | The complainant reported detecting an odour allegedly coming from the Woodlawn Bioreactor. They stated that they don't smell it very often however it was stronger than usual that morning. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 15/04/2021 | 7:00:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported a strong odour experienced at 7am this morning at their house. They rated the smell a 7-8. The odour had the character of 'rotten food', which lingered for a couple of hours. They mentioned that they smell the landfill every couple of days. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 15/04/2021 | 6:46:00 am | Phone (Direct) | Odour | Mayfield Road, Tarago | The complainant reported "a rotten food smell" allegedly coming from the Woodlawn Bioreactor. The odour was reported as being similar to what they occasionally smell when driving past the Bioreactor on their way to work. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 13/04/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported that a "stench" was coming into their house last night and having previously made numerous reports to the EPA, was very upset that previous promises about controlling the odour have not been realised. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |

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| 13/04/2021 | 8:00:00 pm | EPA Environmental Line | Odour | Bungendore Road, Tarago | The complainant reported experiencing a strong odour whilst travelling past the Intermodal Facility and also on Collector Road on Tuesday 13 April 2021 at 8:00pm, then again on Wed 14 April 2021 at 4:00am. They rated the smell a 10/10. The odour had the character of "rotten rubbish" not like the usual "rotten egg" smell. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 13/04/2021 | 4:30:00 pm | Community Feedback Line | Odour | Braidwood Road, Tarago | The complainant reported that an odour from the Woodlawn Bioreactor was detected at his property from around 4.30pm yesterday that became particularly strong between 8pm and 9pm. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 12/04/2021 | 9:15:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | The complainant reported noticing a strong odour outside her home at 9:15am. The odour did not stay around the property for long. The odour was not a waste smell, more like a rotten egg/ processing smell. The conditions were clear with a gentle breeze. | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 12/04/2021 | 7:30:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported that there was an odour that "smells like rotting garbage" in the air outside their home when they went outside at 7:30am that morning. They also reported that they had detected the same odour outside their home at 9am on 10th of April, 2021 | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 10/04/2021 | 7:00:00 pm | EPA Environmental Line | Odour | Loaded Dog Hotel, Tarago | The complainant reported that they had been "greeted by a putrid smell that was nauseating" when they got out of their car outside the Loaded Dog Hotel in Tarago on Saturday night (10 April 2021). | Veolia recently attended a TADPAI meeting where the community was presented with a detailed audit of the biogas extraction system. The presentation was around how biogas is generated, the composition and odorous compounds that exist. A series of operational improvements have been identified and are being progressively acted upon. These include additional wells in areas identified in recent waste placement occurred on the western side of the site, and expansion of the biofiltration media to the void wall/waste interface. Veolia will provide an update on the progress and effect of these actions in the next TADPAI meeting. |
| 08/04/2021 | 6:15:00 pm | Other | Odour | Mulwaree Street, Tarago | The complainant reported a dreadful smell coming off the Woodlawn Bioreactor. They stated that the odour started first thing in the morning and lasted until the afternoon. It had a rotten egg smell to it. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 04/04/2021 | 1:30:00 pm | EPA Environmental Line | Odour | Lake Bathurst | The complainant contacted the EPA's Environment Line to complain about an odour allegedly coming from the Bioreactor. They have generally described the odour as being offensive with a strong sulphur-like, rotting garbage smell. | In consultation with the NSW EPA, amendments have been made to conditions of Veolia's EPL aimed at improving odour management at the premises, the majority of which have already been implemented. |

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| 03/04/2021 | 10:16:00 am | E-mail | Odour | Coghill Road, Tarago | The complainant reported that they reside 15kms past Tarago off Willow Glen Road and can smell Veolia. They advised that they often smell the stench particularly first thing in the morning or later in the evening. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 31/03/2021 | 8:00:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported that there was a "strong smell of methane /garbage" in the air outside their home when they went outside at 7am this morning. They said they regularly smell landfill odours outside their house on cold foggy mornings like today. They said they smell the odour a few times each week and it is usually much worse following heavy rain. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 31/03/2021 | 7:15:00 am | E-mail | Odour | Rosebery Street, Tarago | The complainant reported that this was the fourth day in a row that they have smelled the bio odour and felt that it should be reported. | The Eco-Precinct Environmental Officer was in the vicinity of the complainants location approximately 20mins after the report was received however was unable to detect or identify any odour at the time. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 31/03/2021 | 6:50:00 am | EPA Environmental Line | Odour | Rosebery Street, Tarago | The complainant reported there was a mild landfill odour outside his house when he went outside at 6:45am. He said the same odour has been present around this time for the last 3-4 days. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 29/03/2021 | 2:15:00 pm | EPA Environmental Line | Odour | Roseberry Street, Tarago | The complainant reported that there was "an unbelievably pungent landfill odour" in the air outside their home at around 5:30am this morning. They said they regularly smell landfill odours outside their house on foggy mornings but this morning's odour was the worst they have ever smelt. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. No further contact or follow-up can be made due to the anonymity of the complainant. |
| 29/03/2021 | 8:37:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported that they had experienced "a very strong methane smell" at their house from about 8am. They said it was a particularly foggy morning. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. No further contact or follow-up can be made due to the anonymity of the complainant. |
| 29/03/2021 | 8:04:00 am | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant reported that there was "a smell of rotten garbage" at their house allegedly coming from the Woodlawn Bioreactor. They said they first noticed it at 7:30am. They rated the strength of the odour as 5 out of 6. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 28/03/2021 | 9:34:00 am | EPA Environmental Line | Odour | Glenoval Road, Lake Bathurst | The complainant reported that there was "a very strong methane smell" in the air outside their home at around 8am. They said they smelt the odour when they went outside their house at 8am and it was still present but dissipating at the time of their call. They said it was very foggy at 8am but that the fog was lifting at the time of their call. The complainant also reported that a similar odour was present again at the same time on Monday 29th March but not as strong as the previously reported. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. No further contact or follow-up can be made due to the anonymity of the complainant. |
| 08/03/2021 | 5:19:00 pm | Phone (Direct) | Odour | Braidwood Road, Lake Bathurst | The complainant reported that there was a strong smell on his property present at the time of his call. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |

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| 02/03/2021 | 4:32:00 pm | EPA Environmental Line | Odour | Mulwaree Road, Tarago | The complainant reported "a very strong putrid odour" inside their house at about 7:30am. They said they had left their bathroom window ajar overnight and when they went into the bathroom they noticed the odour. The odour had permeated in from outside and that they had to close the window to stop it coming in. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 02/03/2021 | 4:13:00 pm | EPA Environmental Line | Odour | Leahys Lane, Tarago | The complainant reported "a very strong odour of dirty nappies and sour milk" at their house and the odour was also "a little bit swampy". They said they first noticed it at 7:30am and that there was no wind and a very thick fog present. The caller said they were unable to put washing out and had to lock their house up. The odour was still present at the time of the call at 8:40am. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 01/03/2021 | 7:25:00 pm | E-mail | Odour | Goulburn Street, Tarago | The complainant reported "a very strong smell of rubbish" was throughout the house when they woke up that morning and was evident again that same afternoon. | The complainant has been invited to keep an odour diary that will be considered as part of the Independent Odour Audit. The invitation was accepted. Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 01/03/2021 | 8:16:00 am | Community Feedback Line | Odour | Mayfield Road, Tarago | The complainant reported a "smell that would make you vomit". The resident stated that her partner had noticed an odour yesterday morning. They advised that the odour is typically evident on mornings where fog was present and dissipated when the fog lifted. | Site Management attended the residents property in an attempt to identify the odour immediately on receipt of the odour complaint. On arrival, no odour was evident and fog was lifting. The complainant was invited to a site visit to help identify the possible odour source. The invitation was accepted. |
| 25/02/2021 | 8:38:00 am | EPA Environmental Line | Odour | Mulwaree Street, Tarago | The complainant reported that they have previously experienced regular "garbage odours" in the mornings at their location, but that the last 1-2 months have been particularly bad. They said yesterday's odour was amongst the worst they have detected in the past 18 months. They said they had left their lounge room window open overnight and when they went into the room at 7:30am that morning, the whole room was filled with the garbage odour. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 25/02/2021 | 8:30:00 am | Community Feedback Line | Odour | Wallace Street, Tarago | The complainant reported noticing an "off fruit" or "bitter" smell outside her house this morning. She has also noticed a smell of diesel in previous days. Having only lived in the area for a few months, it wasn't until she noticed recent activity on Facebook, that she was informed that the source would most likely be from the Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. The complainant was invited to a site visit to help identify the possible odour source. |
| 20/02/2021 | Not Specified | EPA Environmental Line | Odour | Bungendore Road, Tarago | The complainant reported that a strong garbage smell was coming from the Woodlawn premises from about 7:30am that morning. They advised the smell had occurred 3 times in the last 2 weeks but was particularly strong at the time of their call. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 20/02/2021 | 11:29:00 am | EPA Environmental Line | Odour | Goulburn Street, Tarago | The complainant reported that there was "a strong rotten gas smell" detectable outside his home from about 7am that morning. They said odour issues seem to have improved over the past couple of years, but have deteriorated again over the past two months. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 20/02/2021 | 11:08:00 am | Community Feedback Line | Odour | Taylors Creek Road, Tarago | The complainant reported smelling an odour for the first time in 7 years, allegedly coming from the Bioreactor. | Based on the complainant's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |

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| 11/02/2021 | 11:16:00 am | E-mail | Odour | Bungendore Road between Tarago and Mt Fairy Road | The complainant reported noticing a smell of garbage in Tarago that was evident on the Bungendore Road from Tarago to Mt Fairy Road at 7.30am. | Based on the complaint's information, an assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour. |
| 11/02/2021 | 8:01:00 am | Phone (Direct) | Odour | Duralla Place, Mount Fairy | The complainant reported noticing a bad rubbish smell at 7.20am which was still evident at the time of the report (8.01 am). | The complainant has been invited to site to familiarise themselves with the site and help identify the odour profile that the complainant is experiencing. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 01/02/2021 | 10:12:00 pm | E-mail | Odour | Tarago Township | The complainant reported a strong smell of garbage in Tarago at 10.05pm which seems to be coming from Woodlawn Bioreactor. | Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 17/01/2021 | 9:19:00 am | Community Feedback Line | Odour | Tarago Police Station, Tarago | The complainant reported that the smell was similar to other odours detected previously and smelled of 'old garbage'. | Site Management contacted the complainant on Monday 18th January to obtain further information. The complainant confirmed their initial complaint and advised that an odour was detected again at 4pm on the same day. The strength and duration of the smell varied from that of earlier in the day however was the same smell of 'old garbage'. The complainant was invited to the site for the purpose of identifying the odour source. A site visit was agreed for the week ending 30th January 2021. |
| 17/01/2021 | 9:12:00 am | EPA Environmental Line | Odour | Tarago Township | The complainant reported that there is a strong smell of garbage which started about 9:12am on 17/1 which seems to be coming from Woodlawn Bioreactor. | Further investigations found that the same complainant had contacted both the EPA Environmental Line and the Community Feedback Line. Veolia will continue to assess the operation to understand what improvements can be made to the operation and performance of the site. |
| 15/01/2021 | 4:28:00 pm | EPA Environmental Line | Odour | Taylor's Creek Road, Tarago | The complainant reported that they had been affected by an offensive odours allegedly emanating from the Woodlawn Bioreactor. The complainant said that the odour had affected them on the following dates and times: 10th January at 7am and 8pm 11th January at 7pm 12th January at 10.30pm; and 13th January at 6am. | Site Management contacted the complainant to obtain further information and they reported detecting the odour on multiple occasions over the past 6 months. The complainant stated the odour travelled in a very narrow band which may be detected at a certain point along the property. A site visit was agreed for the week ending 30th January 2021. |

Licensee:

**Veolia Environmental Services (Australia) Pty Ltd
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

Premises:

**Woodlawn Landfill
Collector Road, Tarago NSW 2580**