

# Governance, Risk & Compliance Policy

POL-8-8

Issue date: 18/04/2025



**Veolia Australia and New Zealand (Veolia) is a leading environmental solutions organisation delivering Ecological Transformation outcomes. Veolia has capabilities across water and wastewater treatment, energy management, waste and resource recovery services including, large scale energy from waste facilities, industrial cleaning and facilities maintenance services.**

Our goal is Ecological Transformation through the provision of comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Applying good corporate governance principles via the establishment of relevant board committees, responsible organisational stewardship, comprehensive processes and procedures and ethical standards;
- Embedding a sound governance, risk and compliance culture where leadership, accountability, integrity, fairness and responsiveness are key tenets;
- Understanding and complying with contractual, regulatory and legal obligations;
- Sound and clear communication plans including effectively engaging and consulting with workers and relevant stakeholders;
- Effectively managing risk and applying the group risk management framework methodology;
- Incorporating into our key processes and procedures the regular review and monitoring of priorities and performance targets, quantification of risk impact to earnings and implementing protective and preventative actions across our operational sites;
- Responding to any breaches of governance and compliance with appropriate actions; and
- Deployment of the Veolia group essentials including the risk management and compliance policies and procedures.

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.