

# Residential

## Water services and wastewater charges

2024 / 2025



Prices are effective from 1 July 2024. All prices include GST.

Customer charges are used to fund the supply of water and wastewater services and the provision of maintenance and network improvements.

### Water services

Volumetric charge per 1,000 litres	\$2.142
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### Wastewater services

Volumetric charge per 1,000 litres	\$3.726
Fixed charge per meter per year	\$310.00

Residential wastewater volume is calculated at 78.5 per cent\* of the incoming water volume, as measured by the water meter. This assumes that, on average, 78.5 per cent of the water that enters the home goes down the drain via showers, baths, washing machines, dishwashers, toilets, sinks, etc.

*\*Apartments charged at 95 per cent are among the exceptions*

For more information on Residential water and wastewater charges, visit our website [anz.veolia.com/our-charges](https://anz.veolia.com/our-charges).