

# OTHER CHARGES

## new connections, development, administration and other charges

2024 / 2025

Prices are effective from 1 July 2024. All prices include GST.

All charges apply to domestic and commercial customers unless otherwise stated.

<b>Administration</b>	<b>2024 / 2025</b>
Additional copy of account	No charge
Account processing fee	No charge
Processing refunds	No charge
Special meter reading charge	\$35.00
Property transfer fee	\$85.00
Restriction charge	\$151.70
Debt collection charge	Agency cost
Legal collection charge	Agency cost
Default interest on overdue amount	5% plus additional 1% per month
Postage charges - within NZ	\$2.00
<b>Professional Services</b> (per hour, one hour minimum)	
Technician services charge	\$200.10
Engineer professional services charge	\$225.40
Manager professional services charge	\$254.15
<b>Land Development and Subdivision</b>	
Development approval processing charge (per hour, two hour minimum)	\$225.40
Development construction and inspection charge (per hour)	\$225.40
Building over sewer application charge (additional charges may apply based on nature of application)	\$1,554.80
CCTV inspection of wastewater main (per inspection)	\$552.00
Wastewater main renewal (to facilitate building over sewer)	On application
New wastewater connection installation charge (installation by Veolia)	On application
Water network extension "hook-up" charge (including shutdown)	On application
Wastewater network extension "hook-up" charge	On application
Third party damage repair charge	Actual Cost + 15% + Administration (minimum of 2 Engineer hours)

<b>Infrastructure Growth Charge (IGC)</b>	
IGCs are collected by Veolia on behalf of Watercare for contribution towards capital investment in bulk infrastructure managed by Watercare. The IGC is applicable to all new developments connecting to our networks, or to existing business customers that increase demand for water services and wastewater services.	\$21,174.95 (per Development Unit Equivalent)
<b>Meters and Connections</b>	
Meter testing charge	
- 15 to 25mm (site test)	\$226.55
- 15 to 25mm (lab test)	\$523.25
- Larger than 25mm	On application
Water meter connection charge (residential only without backflow prevention)*	
- 20mm water meter on existing service lead	\$860.20
- 20mm water meter and install new service lead	\$1,780.20
- Urgent (24 hour) 20mm water meter installation	(Additional) \$486.90
Water meter relocation charge*	
- 15 to 25mm relocation along existing service lead	\$562.35
- 15 to 25mm new location on water main	On application
Water meter disconnection charge*	
- 15 to 25mm water meter disconnection charge	\$594.55
All other water meter connection installation, relocation and disconnection charges (including business customer connections with backflow prevention)	On application
<i>*Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings, traffic management, arborist services, hindrance due to underground utility and/or above ground services/structures or extending the watermain.</i>	
<b>Backflow Prevention</b>	
Annual backflow prevention device testing (per device, per visit)	
- Business hours	\$189.75
- After hours	\$345.00
Repair of backflow prevention device	On application
New backflow prevention device for existing water meters	On application

<b>Tanker Filling Stations</b>	
Tanker filling station annual fixed charge	\$2,497.80
Tanker filling station volumetric charge (per kL)	\$5.74