

# Papakura Non-Domestic Customers

Water, Wastewater and other charges

2023- 2024

All prices include GST and are current at 1 July 2023.

Customer charges are used to fund the supply of water and wastewater services and the provision of maintenance and network improvements.

Customers in the Papakura District will continue to receive quality water and wastewater services at a price below the Auckland average.

<b><u>Water Volumetric Charge - per 1000 litres</u></b>		\$1.997
<b><u>Wastewater Volumetric Charge -per 1000 litres</u></b>		\$5.413
<b><u>Industrial and Commercial Annual Services Provision Charge</u></b>		\$559.50
<b><u>Industrial &amp; Commercial Tradewaste Customer Charges</u></b>	Combination of Fixed and Volumetric Charge	
<b><u>Bill Payment and Debt Collection</u></b>		
New customer connection charge (non-refundable)	No charge	
Special meter reading charge		\$30.90
New customer deposit		\$183.40
Minimum quarterly charge		\$20.30
Restriction charge		\$141.50
Debt collection charge	\$87 + agency cost	
Legal collection charge	\$165 + agency cost	
Default interest on overdue amount	5% plus additional 1% per month	
Additional copy of account	No charge	
Processing refunds	No charge	
Postage charges - within NZ	No charge	
<b><u>Engineering and Operational Charges</u></b>		
Technician services charge (per hour)		\$186.30
Engineer Professional services charge (per hour)		\$210.45
Manager Professional services charge (per hour)		\$237.59
Development approval processing charge (based on size of development)	(minimum)	\$420.90
Development construction and inspection charge (per hour)		\$210.45

Building over sewer application charge <i>(additional charges may apply based on nature of application)</i>	(minimum)	\$1,451.30
CCTV inspection of sewer	(per inspection)	\$515.20
Aborted meter installation charge		\$186.00
Wastewater main renewal <i>(to facilitate building over sewer)</i>		On application Actual Cost + 15%
Third party damage		Administration [Minimum of 2 Engineers hours]
<b><u>Infrastructure Growth Charges</u></b>		
Papakura District (per household unit equivalent)		\$ 18,509.25
<b><u>Meters, Connections and Relocations</u></b>		
Meter testing charge (industrial / commercial meter)		Actual cost +10%
Industrial / commercial / rural water meter connection charge (including meter and backflow device)* <i>(Excludes high backflow hazard)</i>		
-20mm water meter		On application
-All other meter sizes		On application
All other Industrial / commercial water meter connections including fire sprinklers and high backflow hazard		On application
Industrial / commercial relocation charge		On application
Permanent meter disconnection charge - Industrial / Commercial.		On application
Buried meter location charge <i>(to facilitate reading)</i>		\$106.40
New wastewater connection installation charge (installation by Veolia Water)		On application
Water network "hook-up" charge (including shutdown)		On application
Wastewater network "hook-up" charge		On application
<b><u>Backflow Prevention</u></b>		
Annual backflow prevention device testing (per device, per visit)		
-Business hours		\$177.10
-After hours		\$322.00
Repair of backflow prevention devices		On application
New backflow prevention device for existing water meters		On application
<b><u>Hydrants</u></b>		
Water Volume Charge - per 1000 litres		\$1.997
Hydrant permit charge (per month)		\$477.50
Hydrant permit charge (per year)		NA

<b>Water Carting</b>	
Water Volume Charge - per 1000 litres	\$1.997
Tanker filling station annual fixed charge	\$2,329.90
Administration Fee	\$30.00
<i>*Additional charges may apply depending on the nature of the site, i.e. hard surfaces, specialised paving, road crossings, traffic management, arborist services, hinderance due to underground utility and/or above ground services/structures or extending the watermain.</i>	