

# Business

## Water services and wastewater charges

2024 / 2025

Prices are effective from 1 July 2024. All prices include GST.

Customer charges are used to fund the supply of water and wastewater services and the provision of maintenance and network improvements.

### Water Services

Volumetric charge per 1000 litres	\$2.142
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### Wastewater

Pricing Plan	Annual Fixed Charge (per meter)	Volumetric wastewater charge (per kL)	Suited to approximate annual wastewater volume
Low user plan	\$310.00	\$6.971	Less than 1,309kL
Moderate user plan	\$777.40	\$6.614	1,309kL up to 10,193kL
High user plan	\$11,001.01	\$5.611	10,193kL up to 85,705kL
Industry plan	\$118,046.73	\$4.362	85,705kL or more

The volume of wastewater discharge is calculated by considering the way the water is used and assigning an 'industry type' with a corresponding wastewater percentage. The wastewater percentage represents the proportion of the water consumption that will be charged for volumetric wastewater services.

For more information on Business water and wastewater charges, and industry types for Business customers, visit our website [veolia.com/anz/our-charges](https://veolia.com/anz/our-charges).