

# Asset Management Policy

*Veolia Australia and New Zealand (Veolia) is a leading environmental solutions organisation delivering Ecological Transformation outcomes. Veolia has capabilities across water and wastewater treatment, energy management, waste and resource recovery services including, large scale energy from waste facilities, industrial cleaning and facilities maintenance services.*

Our goal is Ecological Transformation through the provision of comprehensive, high-value-added solutions that balance growth and environmental protection, solutions that manage water sustainably, turn waste into a resource, and develop cleaner, more efficient energy systems.

Veolia's business strategy is guided by five elements: our business, our customers, our people, our environment and our community. These elements shape all aspects of Veolia's future performance, and our corporate policies and practices are linked to delivering excellence in one or many of them.

Veolia is committed to:

- Managing all water, waste, Industrial and energy infrastructure, mobile plant and equipment efficiently;
- Implementing, maintaining, reviewing and continually improving an effective asset management system to meet current and future needs; to comply with all applicable legal, regulatory and contractual requirements; and to align with ISO 55000;
- Design and implement tailored Asset Management solutions based on the 3 pillars of People, Process and Digital Tools, in combination with continuous improvement and best practices acquired locally and around the world.
- Working with internal and external customers to help them maintain current, relevant and reliable asset data and records of all asset activities in order to develop and update asset management plans that balance asset performance requirements with stakeholder risk and investment;
- Providing employees the opportunity to become suitably qualified, trained, competent and experienced to deliver Asset Management outcomes;

All managers, employees, contractors and visitors are responsible for being aware of, and complying with this policy.

