

LEAK ALLOWANCE APPLICATION

Please ensure all sections of this form are completed as required.

The Leak Allowance does not apply to faulty internal plumbing such as:

Leaking Taps, Toilet Cisterns and Hot Water Overflow Systems

PLEASE WRITE CLEARLY WHEN COMPLETING THIS FORM

APPLICANTS DETAILS

Customer Name			
Company Name (if applicable)			
Property Owner's Name			
Applicant's Relationship To Property (owner, property manager, tenant etc)			
Email Address			
Contact Numbers	Home		Mobile

PROPERTY DETAILS

Street No.	Street Name	Suburb	Post Code
Veolia Acct Number		Meter Number <small>(this is found on the back of your invoice)</small>	
Number of occupants living at the property			
How long have you been living at the property?	Years		Months

INFORMATION ABOUT YOUR LEAK

Please provide clear brief details below of the water leak.

(Example: Leaking pipe underground - fixed by Plumber - see attached invoice)

Date when leak was first noticed (if available)		Date of repair or water loss ceased	
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INFORMATION ABOUT REPAIR WORK UNDERTAKEN

Repair done by: Registered Plumber	Y / N	Repair done by: Other source – Please state	
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Please attach the documents showing details of the leak and repair work (photos/plumber's invoice)

Have there been any leaks at the property in the past 2 years?	Y / N	Please provide details below if answered YES.
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DECLARATION - must be signed by the applicant

- I declare the information on this form is true and accurate.
- I have the authority to act on behalf of the property owner.
- The leak or water loss was not caused as a result of a wilful act and the leak has been repaired.
- I understand the conditions of this declaration
- I understand that my private plumbing is my responsibility.

 Signature of applicant

 Date

PRIVACY

The information supplied in this registration form will be held and used by Veolia staff. The information will not be disclosed by Veolia unless legally required under the Local Government Official Information and Meetings Act 1987 or for one if the purposes in connection with its collection. The information supplied will be used for: assessing and processing this registration and for administration purposes, updating Veolia records to ensure all records are accurate, providing Veolia with statistical information to assist policy development.

Office Use Only

Date Received:	
Name of person who processed application:	
Notes:	
Date application was processed by Veolia:	