

EPL No:	11436
Date:	01/03/2023

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
10/02/2023	8:20:00 am	EPA Environmental Line	Odour	Mayfield Road, Tarago	Complainant reported being impacted by a "sweet, rotting smell" that they alleged was coming from "the Veolia Woodlawn Precinct at Tarago". They said the "odour has been extreme since fog lifted this morning".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
10/02/2023	9:00:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by a "bad odour" that smells like "rotting garbage, dirty nappies, sour milk". They said they first noticed it at 9:00am and alleged it was coming from the Woodlawn waste facility. They said they were working outside and had to come inside at 09:10 due to the odour. They said there was a heavy fog and no wind.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
11/02/2023	6:30:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by an offensive odour from the Woodlawn Bioreactor. They said the odour woke them at 6:30am and the "stench was overpowering". They said the odour was present until at least 8.30am. They said it was a still morning with no wind.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	8:30:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported that they were impacted by a very strong odour that "smelt like slightly sweet rotten food" when they drove into the Tarago township at 8:30am. They said they live 6km away from the village and were not affected by the odour at their home. They alleged the odour was coming from the Woodlawn waste facility. They said the "weather is getting hot, warm and clear and no wind".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	9:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a "rotten garbage" odour as they drove along Braidwood Road between the Tarago Showground up to Tarago Public School.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	9:00:00 am	EPA Environmental Line	Odour	Leahys Lane, Tarago	Complainant reported being impacted by a very strong odour that they alleged was coming from "Veolia Tarago". They said that they could not hang out the washing and had to close up the house as the odour was permeating throughout the house. There was heavy fog this morning. They said the odour had slightly reduced at the time of their call (10:07 AM).	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/02/2023	12:00:00 pm	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a strong "garbage" odour that they allege was coming from the Woodlawn Eco Precinct. They said the odour was present for three consecutive days (16-18 February 2023). They said "we can put up with it for a day here and there but three consecutive days week after a week is just ridiculous. It stinks, we can't open windows, are woken up from sleep and it impacts our day-to-day activities. Please take this seriously and enforce the EPL in which Veolia continuously breaches".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
17/02/2023	8:48:00 am	EPA Environmental Line	Odour	Steepers Lane, Mount Fairy	Complainant reported being impacted by an offensive odour that they alleged was coming from the Woodlawn landfill. They said "it was a warm still night which often leads to the odour being detectable here. This odour is becoming more frequent. I also detected it on at least 2 other occasions this week."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

20/02/2023	8:00:00 am	EPA Environmental Line	Odour	Braidwood Road, Tarago	Complainant reported being impacted by a strong "garbage" odour that they allege was coming from the Woodlawn Eco Precinct. They said they previously reported being impacted for the consecutive days 16-18 February 2023 (see above). They said "we got some reprieve yesterday 19/02/2023 but the odour is back stronger than ever today. Honestly this is not good enough and it feels like it's getting worse, three out of four days with odour so bad we can't open windows or go outside and it's barely tolerable inside. How is this fair?" They said they "cannot open windows or go outside, temp is hot so very unpleasant. Not much wind so smell seems to be lingering. Smells of garbage as per usual".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
------------	------------	------------------------	-------	------------------------	---	---

**Licensee:**

**Veolia Environmental Services (Australia) Pty Ltd  
Cnr Unwin & Shirley Streets, Rosehill NSW 2142**

**Premises:**

**Woodlawn Landfill  
Collector Road, Tarago NSW 2580**