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| EPL No: | 11436 |
| Date: | 14/09/2022 |

| Date | Time | Method | Type | Location | Description | Response/action taken to resolve the complaint |
|-------------|-------------|------------------------|-------------|-------------------------------|--|---|
| 05/09/2022 | 7:20:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a "very strong offensive rotten refuse odour" that they attributed to the Woodlawn waste facility. They said "no wind today, the air was very still" and rated the odour strength as 10 out of 10. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 05/09/2022 | 7:50:00 am | EPA Environmental Line | Odour | Braidwood Road, Tarago | Complainant reported being impacted by a "bad odour or rotten eggs" when they went outside their house. They alleged the odour was coming from "Veolia Woodlawn". | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/08/2022 | 7:45:00 am | EPA Environmental Line | Odour | King Street, Tarago | Caller reported being impacted by an odour that was "quite bad and noticeable" as they were leaving their house to go to work. They said the odour has been an ongoing issue however they have not reported incidents in the past, but feel it is now important to start do so. They said on one occasion a Council Inspector was visiting the property and noticed how bad the odour was. They said that when they moved into the area "the odour was a lot more open and widespread" and advised it has improved over the years. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 26/08/2022 | 9:00:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a very strong odour that they alleged was coming from Woodlawn waste facility. They said the wind conditions were "virtually still" at 9am when they first noticed the odour and that a very slight breeze started at 9.30am from the southeast. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |
| 24/08/2022 | 7:30:00 am | EPA Environmental Line | Odour | Braidwood Road, Lake Bathurst | Complainant reported being impacted by a very strong garbage smell that they alleged was coming from "Veolia Woodlawn". They said it was still occurring at the time of their call at 11:28 AM. They said "the odour is disgusting" and reported that it had given them a headache after being exposed to it all morning while outside working on the farm. | An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken. |

Licensee:

**Veolia Environmental Services (Australia) Pty Ltd
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Premises:

**Woodlawn Landfill
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