

EPL No:	11436
Date:	03/08/2022

Date	Time	Method	Type	Location	Description	Response/action taken to resolve the complaint
15/07/2022	8:00:00 pm	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "rubbish tip" odour. They rated the strength of the odour as 2/5. They said that as a result of the odour they "ceased all activities and went inside dwelling. Stockpiled wood for heater inside dwelling so doors did not have to open again."	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
15/07/2022	7:00:00 am	EPA Environmental Line	Odour	Boro Road, near Tarago	Complainant reported being impacted by a "rotten garbage" odour with a strength of 4/10. They said the odour lasted for approximately 3 hours between 7am and 10am. In describing the odour, the reporter all mentioned it had "rotten eggs or sulfide", "faecal, manure, sewer" and "compost" characteristics (as per descriptors on the EPA's "How do I report odours?" factsheet).	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/7/2022	8:45:00 am	EPA Environmental Line	Odour	Braidwood Road, south of Tarago	Complainant reported being impacted by a "rotten garbage" odour with a strength of 4/10. They said the odour lasted for about 2 hours between 8:45am and 11am. In describing the odour, the reporter also mentioned it had "rotten eggs or sulfide", "faecal, manure, sewer" and "compost" characteristics (as per descriptors on the EPA's "How do I report odours?" factsheet).	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/07/2022	8:30:00 am	EPA Environmental Line	Odour	Rosebery Street, Tarago	Complainant reported being impacted by a "odour from the Veolia precinct". They described the odour as "a rubbish tip" smell and rated its strength as 2/5. They said the presence of the odour caused them to bring their washing inside.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
16/07/2022	8:00:00 am	EPA Environmental Line	Odour	Cullulla Road, Tarago	Complainant reported being impacted by "a very unpleasant garbage odour with a gassy smell that resembles leachate". They also stated that "the current wind situation is 0 kmh".	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
24/07/2022	11:58:00 am	EPA Environmental Line	Odour	Currawang Road, Currawang	Complainant reported being impacted by a "bad odour" they described as a "natural gas", "methane", "fart-like smell". They stated that they had never noticed it until about 3 weeks ago. They said the smell is mostly dependent on wind, a calm still day will have a worse smell.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
25/07/2022	10:00:00 am	EPA Environmental Line	Odour	Collector Road, 3km from entrance to Woodlawn premises	An EPA officer reported being impacted by "a strong putrescible waste type odour" whilst driving along Collector Road approximately 3km south east of the entrance to the Woodlawn mine. The officer advised that "the odour had a sweet, very pungent garbage smell, with a strength of 7/10"	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.
28/07/2022	7:30:00 am	EPA Environmental Line	Odour	Bus stop at corner of Lumley Rd and Braidwood Road, Tarago	Complainant reported being affected by "strong, offensive, nauseating odour" that they attributed to the Woodlawn waste facility. They described the odour as "like dirty nappies/sour milk, rotten refuse". They said they were compelled to keep their child in the car instead of waiting at the bus stop as planned.	An assessment of meteorological data and operational activity has been completed in order to investigate the potential source or cause of odour was undertaken. In consultation with the NSW EPA, an in-depth and detailed analysis approach to investigating reports of odour is being undertaken.

Licensee:
Veolia Environmental Services (Australia) Pty Ltd Cnr Unwin & Shirley Streets, Rosehill NSW 2142

Premises:
Woodlawn Landfill Collector Road, Tarago NSW 2580